



# H1: Affordable & Reliable Cloud PBX & VoIP solutions in Gauteng

## H2: Our cloud PBX & VoIP Packages in Gauteng provide a number of benefits

- Use your current phone number OR
- Choose a new local or non-geographic number
- Crystal clear voice
- Reliable, modern replacement to vulnerable copper landlines
- Increased call capacity at no additional costs
- Month-to-month packages are available.
- Reduce costs.
- Plans that suit all business sizes.

Enquire now

## H2: A trusted Cloud PBX & VoIP provider in Gauteng

We understand the needs of businesses operating in South Africa that face unique telecommunications and data supply challenges.

United Telecoms was born in 1985 out of the need for reliable and cost-effective business telephony solutions.

We provide businesses in Gauteng with VoIP systems and solutions that meet the exact communication demands of their business. We are a leading business VoIP provider to businesses throughout Gauteng and South Africa.



Our [VoIP packages](#) adapt to the needs of small medium and large teams. We cater for [VoIP over Fibre](#) and [VoIP over LTE](#) solutions as well as a range of PBX and [cloud PBX](#) solutions.

### Our PBX & VoIP service areas in Gauteng include

- Ekurhuleni
- Johannesburg
- Alberton
- Midrand
- Pretoria
- Sandton
- Vereeniging/Vaal
- Soweto
- Benoni
- Vanderbijlpark
- Boksburg
- Westonaria
- Randfontein
- Lenasia
- Hammanskraal
- Magaliesburg
- Springs
- Brakpan
- Krugersdorp
- Fourways
- Kempton Park
- Atteridgeville
- Akasia
- Centurion
- Randburg
- Roodepoort
- Germiston
- Edenvale
- Menlo Park
- And more...

[Contact us](#) to find the right IP telephony solution for your business. You can also reach out to our Johannesburg office using the contact numbers below.

	086 001 8500
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	011 239 8720
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Google reviews

4.8 ★★★★★ 171 reviews

hellopeter reviews

4.3 ★★★★★ 133 reviews

facebook reviews

4.4 ★★★★★ 36 reviews



## H2: What is United Voice?

Make and receive voice calls using a network connection instead of a traditional copper landline with United Voice - our voice over IP service.

Select your preferred call package; per second, bundled minutes or uncapped and a phone number, or you can port your existing landline number(s).

United Voice can be installed on your existing VoIP (enabled) PBX or we can supply you with a modern VoIP phone and VoIP software.

## H2: Benefits of United Voice VoIP Packages

There are many reasons to switch to VoIP and reap the benefits that it has to offer your business communications.

From reduced call rates, remote accessibility, scalability, hassle-free maintenance and more - a VoIP system can provide a wide range of benefits and help you manage company communications more effectively.

Explore the [benefits of our VoIP packages](#) and [contact us](#) to find the right VoIP solution for your business.

[Explore VoIP Benefits](#)

Image

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Group of icons

## H2: VoIP Solutions in Gauteng

United Telecoms is a trusted provider of VoIP services for businesses across various areas in Gauteng. Check out our [coverage areas](#).

VoIP allows businesses to reduce costs associated with landline phone solutions and benefit from superior call quality and a wide range of [features for managing communications](#).

We offer high-quality, affordable and scalable VoIP packages that allow you to keep your existing phone number or select a new local or non-geographic number, and provide a number of other features.

We utilise fibre and LTE networks to provide high-quality VoIP solutions in regions such as Alberton, Midrand, Pretoria, Johannesburg, Randburg, Ekurhleni, Centurion, Roodeport, and more.

Explore our VoIP solutions for clients in Gauteng including VoIP over LTE and VoIP over Fibre packages.

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### H3: VoIP over LTE Packages in Gauteng

LTE VoIP makes use of fast and highly flexible 4G and 5G VoIP technology to transmit crystal clear voice calls over a broadband data connection.

To provide you with the right solution, a friendly expert on our team will assess the LTE coverage in your area and consider the required functionality of your voice solution.

We provide 3 [VoIP over LTE packages](#), United Voice Lite (1-8 users), Essential (9-15 users) and Pro (16-30 users) to match your team size and needs. Our VoIP over LTE packages include:

- Unlimited remote support
- LTE Voice router and sim Card
- Keep your number or choose a new one
  - VoIP monitoring services
  - Telephone management system
  - more!

Our LTE VoIP solutions can be installed as a new PABX system or integrated with your existing PBX system (depending on your original supplier and on-site infrastructure).

Explore our pricing for LTE VoIP and [contact us](#) for any further details or if you have queries about your custom VoIP solution.

**Explore United Voice LTE Packages**

### H3: VoIP over Fibre Packages in Gauteng

A VoIP over Fibre solution provides increased stability and exceptional call quality.

Utilise an existing fibre connection to facilitate business communications. Friendly solutions experts on our team will assess your network speed and the requirements of your solution to recommend the right VoIP over Fibre package for your organisation.

We provide 2 [VoIP over Fibre packages](#), [United Voice FTTB Lite](#) (best effort service) and [United Voice FTTB Premium](#) (managed service) ranging from 20mbps uncapped to 100mbps uncapped, and include:

- Unlimited remote support
- WiFi router or rack mounted router
  - United Voice service
- Managed or best effort service
- Keep your number or choose a new one
  - VoIP monitoring services
  - Telephone management system
    - More!

Fibre VoIP can be installed as a brand-new communication solution, or integrated with existing PBX systems depending on your on-site infrastructure and current phone system setup.

Explore our pricing for [fibre VoIP](#) and [contact us](#) for any further details or if you have queries about your custom VoIP solution.

[Explore United Voice FTTB Packages](#)

### H2: Cloud PBX phone systems and packages in Gauteng

[Cloud PBX systems](#), also known as hosted PBX systems, rely on [VoIP](#) and are managed entirely off-premise, in the cloud and accessed via the internet. While **VoIP** is the core technology used to facilitate voice calls using a data connection, **Cloud PBX** is utilised to manage all of the functionalities associated with a business phone system.

Cloud-hosted PBX systems rely on the cloud to manage the features of your phone system instead of relying on traditional PBX hardware. Cloud PBX solutions can also be paired with [IP phones](#), [headsets](#) and other peripherals for managing communications.

We provide 3 different [cloud hosted PBX packages](#) priced per extension per month and designed to meet the needs of different businesses. Features offered include:

- Remote set-up and maintenance
- Call forwarding, waiting, and queueing
- Full scalability to increase or decrease extensions
- Unified Communications Chat

- Hot Desking and Pin Dialing
- Telephone management system
- More!

We provide businesses with cloud phone system solutions that meet their unique requirements, streamline their workflow and provide businesses with a range of benefits.

Our office in Johannesburg assists businesses with their cloud PBX solutions in our service areas which include Sandton, Alberton, Midrand, Randburg, Centurion and more. [Contact us](#) to find out more.

[Cloud PBX Phone System](#)

### H3: ~~Managing your cloud phone system~~ / Feature-rich softphone extension for business communication & collaboration

~~Your cloud PBX system can be managed using our~~ United Voice Classic Softphone extension which provides a [range of useful features](#) to improve a company's communication within its team and with its customers.

It is available on all leading desktop ~~and mobile~~ operating systems and includes various features that provide businesses with unified communications.

Our UVC mobile app is also available for team members on the move, allowing you to take your business communications with you when leaving the office while benefiting from many of Softphone Extension's features.

Features include:

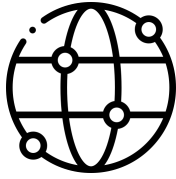
- Call control operations: answer, reject, transfer, place & redial, voicemail, auto attendant, IVR & more.
- Unified communication features: File transfer, instant messaging, video call, fax, conference calling
- OS Audio device and CRM integration: Zoho, SugarCRM, Salesforce, Microsoft Dynamics, Bullhorn, Zendesk, Vtiger, Pipedrive, and SuitCRM.

Explore our UVC Softphone extension.

[UVC Softphone Extension](#)

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## H2: What you need to get started with United Voice:

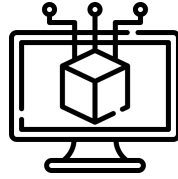


### H3: LTE or Fibre internet connection

Fibre or another active connection like LTE needs to be set up at your premises as this will act as the backbone of your VoIP solution

Your network speed also needs to be considered as voice data will compete with other devices on the same network.

[Contact us](#) to get advice about your network and VoIP solution.

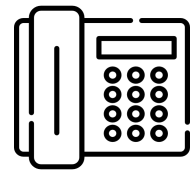


### H3: VoIP software for PCs, laptops, or mobile devices.

Intuitive and powerful cloud PBX and or VoIP software solutions allow you to manage business telecommunications effectively, and are available across a wide range of devices.

Our VoIP software provides businesses with a feature-rich tool that offers superior management of communications and extensive functionality.

Explore our [UVC softphone extension](#), its [features](#), as well as compatible [operating systems and integrations](#).



### H3: Peripherals for making calls

Depending on your preferences, you may require [physical IP phones](#) as well as VoIP software to manage communications.

IP phones can be purchased to fit your needs and provide numerous benefits for managing communications.

[Contact us](#) to get help choosing the right IP phones for your business.

## H3: Have a router and want VoIP? You need United Voice Access



If you already have a business fibre, LTE, or other Wireless connection and are just looking for VoIP services, United Voice Access is the solution for you.

United Voice Access is our VoIP service (SIP account) providing VoIP service over an existing internet connection.

United Voice Access is priced from R150 ex VAT per month (subject to a once-off installation fee) and includes the following:

- A phone number
- Unlimited Remote Support
- VoIP Monitoring Services
- Telephone Management System
- Month to month contract

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## H2: Let us help you find the right VoIP and cloud PBX solutions in Gauteng

We've helped businesses around South Africa find reliable VoIP solutions for decades. Our friendly team of experts will help you implement voice communication systems that match your needs.

Explore our [service areas for VoIP in Gauteng](#) and contact us to find out more.

[Contact United Telecoms](#)

*image*

## H2: VoIP-ready PBX phones in Gauteng

While your VoIP solution can be integrated with softphone applications that work with smartphones and other devices, many companies like the idea of a standalone desk phone for employees, or phones for conference rooms.

VoIP can be paired with IP handsets and peripherals to manage many standard and advanced communication features.

We offer a range of IP phones available in Gauteng, including [Yealink phones](#) and wireless IP phone systems to match the requirements of your solution.

[Contact us](#) to get advice from a friendly expert on our team if you have any questions.

[Explore IP phones](#)

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## H2: Frequently asked questions

### H3: Which areas in Gauteng are covered by our VoIP services:

Our [VoIP packages](#) adapt to the needs of small medium and large teams. We cater for [VoIP over Fibre](#) and [VoIP over LTE](#) solutions within these regions in Gauteng:

- Ekurhuleni
- Johannesburg
- Alberton
- Midrand
- Pretoria
- Sandton
- Vereeniging/Vaal
- Centurion
- Randburg
- Roodepoort
- Germiston
- Edenvale
- Menlo Park

[Contact us](#) to get a quote for your custom VoIP solution.

### H3: How to get started with business VoIP services in Gauteng

When getting started with a VoIP solution, a business should keep these considerations in mind:

#### **Existing telephone infrastructure & business communication demands**

A business should consider its existing phone system setup and network configuration when installing a VoIP solution.

A small business may only require a Fibre or LTE network connection, a VoIP phone for a single user, or may make use of a softphone application to manage voice communications.

A large business with multiple users may choose to integrate VoIP with an on-premise PBX, VoIP phones and peripheral devices (like headsets) and/or utilise a softphone application to manage communications. They may also already have a more custom LTE or Fibre network setup which will need to be considered.

#### **VoIP service provider**

Read our post to find out [how to choose the right service VoIP provider](#), explore the benefits of VoIP for business use and the questions you should ask.

To summarise, you should enquire about a VoIP service provider's network design and redundancies, after-sales or technical support, customer reviews, terms and conditions, and level of security, while also considering your business' communication demands and existing phone system infrastructure.

You can also explore [how to choose the right VoIP package](#) for your business which will help you consider everything from network connectivity and installation costs to concurrent call volume, software integrations and more.

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