

Digital Universe

support document

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General



Who is this document for?

This document is meant for teachers and students that are using the Digital Universe learning tool.

About Digital Universe

Digital Universe is an interactive learning platform where students can play through interactive comic book stories and learn about various topics. Teachers can create an

assignment for each of these stories for their students. The students can play through the story while making decisions, playing games, and exploring various topics along the way.

At the end of a story, the students can be asked to write a small report about their findings for their teacher to review.

Student

I don't see a story

A story is shared with you by your teacher through a weblink. When you click on that link you have to login with Feide. After you're logged in the Story will be visible for you in 'Home'. The link is unique to the teacher.

If you have not received a link (URL) to the story, please ask your teacher.

How do I play a story?

When you visit digitaluniverse.no and login with Feide you can see your stories. Press the 'Play story' button to start the story. If you don't see any stories to play, please check the [I don't see a story section](#)

How do I log in?

You can login with your Feide account. If you don't have a Feide account, or when you're experiencing issues with your Feide account, please contact Feide via [this link](#)

How do I navigate through the story?

Just like a regular comic book, a story has frames and pages. You usually move through the story frame by frame. Each frame can have different content. This can be an image, a video, a game, a 3D model or other form of media.

You navigate through the story in three ways:

1. **Keyboard**

You can use your keyboard's left and right arrow buttons to navigate through frames. The right arrow takes you to the next frame, the left arrow takes you to the previous frame.

2. **Arrow buttons at the side of the screen**

At the sides of the page you can click on the arrow buttons. This takes you to the next or the previous frame.

3. **Interacting with the content (story dependent)**

If a specific story allows, you can navigate through the story by interacting with the content. You can progress by making a decision in the story, tapping on specific areas or by playing a game. You can read how this works in [Interacting with the story](#).

Interacting with the story

You can interact with the story in various ways, namely:

1. Clicking on specific parts of the image (hotspots)

When the story asks you to, you can click on specific parts of the image. For example: By clicking on a specific part of the image you zoom in on that part. Or by clicking on a road you make a decision to follow that road to where it leads in the story.

2. By clicking on a button with an option when you're asked to make a decision.

When the story asks you to make a decision, you can select one of the options by clicking on one of the buttons.

3. By viewing interactive frames. Sometimes a frame contains a game or an interactive 3D model of an object or scene or play a game.

Troubleshooting

If you are experiencing problems with Digital Universe, be sure to check this troubleshooting section.

I'm having trouble with playing the story

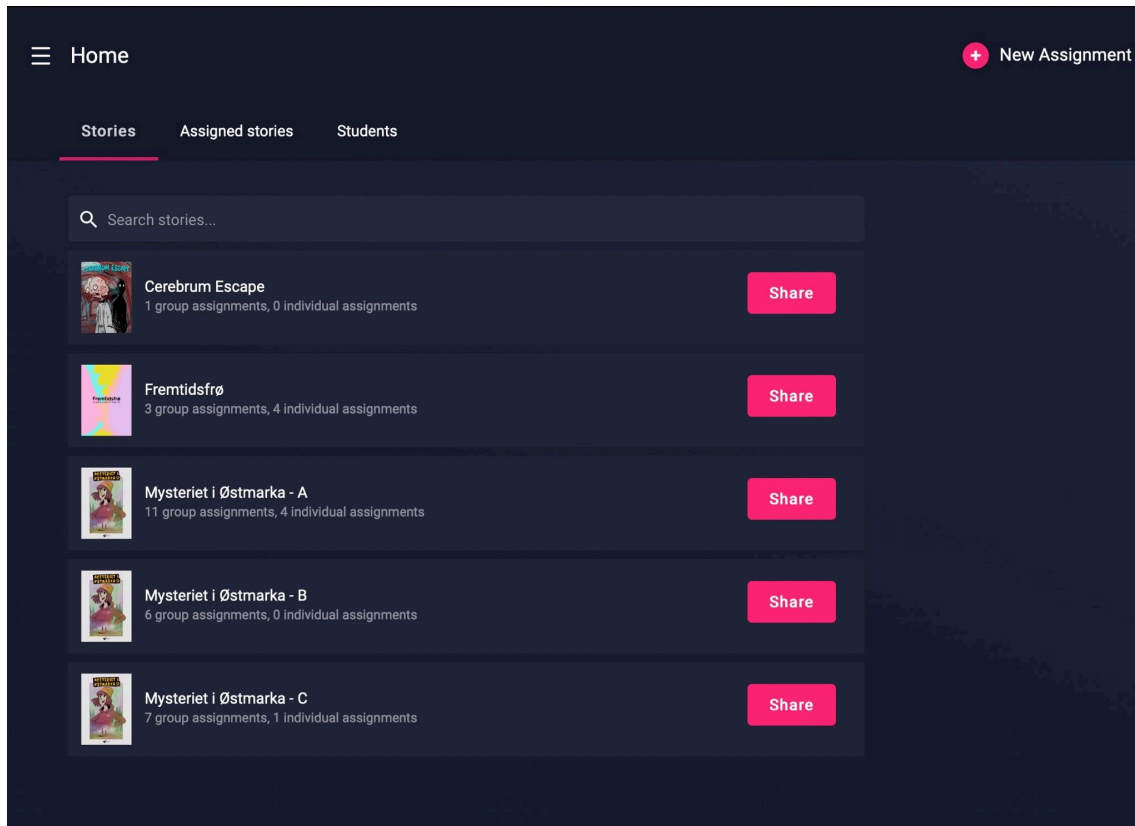
Some stories can be quite large. Depending on your Internet speed this can take up to 2 minutes. If you're still experiencing issues, check if your Internet connection is working properly. We recommend the use of **Google Chrome** for the best experience.

Teacher

Sharing the story with your students

How do I share a story with my students?

In order for your students to play the story, you will have to send them the weblink (URL) to the story. You can share a story with your students by surfing by:



1. Surf on your web browser to digitaluniverse.no
2. Login with your Feide teacher account
3. Find the story that you want to share and click on the **'Share'** button
4. Copy the link to the story. You can also press **'Copy Link'**
5. Share the link with your students.

Important

The link you share with your students is tied to your account. Only your students (that are registered at Feide as your students) can use this link.

Troubleshooting

When logging in with Feide I get an error: "The service is not activated"

Digital Universe can be a new service for your organization. Be sure to check that Digital Universe is activated as a service on Feide. The Feide administrator of your organization needs to do this.