Quick Resource Reference Sheet

RN Care Manager	Marisol Francisco, BSN, RN	646-370-0629
BH Care Manager	Christina Toro, LMSW	347-491-8236
CHW	Nerida Roa	646-652-9307
sw	Wan Tseng, PHD, LCSW	646-477-0127
SW (M-T-W)	Rachael Frisch, LMSW	<u>646-385-0633</u>
SW Assistant	Paula McKay	<u>347-899-1161</u>

See attached sheet for referral criteria

Readily available Resources:

Short Term Home Care Services

Home Skilled Nursing Services (CHHA) for Adult and Pediatric Patients

Skilled Nursing visits (PT, OT, & short term HHA services along with Nursing) that provide patient care in the home for homebound patients:

- Assessment and skilled observation (diabetes education, med teaching, cardio/pulmonary assessment, ect.)
- Wound care/dressing changes (Please note the patient must have a family member that is willing to learn how to
 do the dressing changes, Visits are limited)
- IV infusion (ie: IV antibiotic therapy)
- Tube feeding
- Catheter insertion and monitoring
- Tracheostomy care
- Medication administration Med rec/med teaching
- Patient and caregiver education
- Home safety eval along with skilled need

The Nurses also do the evaluation for other services a patient may need such has Physical Therapy, Occupational Therapy and Home Health Aid

(Please note all of these services are short term services, limited to insurance approval and provider must sign a Face to Face form) Reach out to SW to have patient referred.

In home Laboratory Services:

Apex Laboratories (Northwell Health Labs) **Phone:** (631) 753-3900 Address: 110 Central Ave, Farmingdale, NY 11735

Provides home visit laboratory services to patients who are homebound also for non-home bound patients that prefer the convenience of in-home lab draw.

Physicians will need to set up an account and look up lab results.

Home Visiting MD/NP services:

Essen Med House Calls Phone: (718) 294-6200 Address: 1371 Seabury Ave, Bronx, NY 10461

You can request and schedule emergency or timed visits at your convenience for permanently home-bound patients or temporarily unable to leave their home for both long-term and short-term health care needs such as: vaccines, sick visits, wound care ect.

Medical consultation performed by a doctor/NP or other healthcare professionals visiting the home of a patient. This includes Podiatry visits for home bound patients.

Medical Transportation

MAS Transportation (Medicaid Transportation) Non-emergency Medical transportation (Medicaid transportation, call 1-800-850-5340 to determine eligibility)

Physician must complete a MAP 2015 Form (SW will provide form)

Patient must have a medical reason why they cannot take public transportation. Must list medical justification and medical condition. ie: CHF inability to ambulate 1-2 blocks without SOB, unsteady gait, Non-ambulatory, O2 dependent, wheelchair bound ect.

Please Note:

(For patients that reside in Queens or Brooklyn but are coming to Manhattan for care at NYP or patients that reside in Manhattan and are seeing NYP specialist in Brooklyn or Queens, the patient will need to have another transportation form completed. MAP2020 (this will form will have to be completed for every provider Specialist the patient is seeing).

Transportation forms must be completed every year.

Long Term Home Care Services:

Home Health Aid Services

CDPAP Program (Consumer Directed Personal Assisted Program) Must have Medicaid

Program where you can choose a family member and/or friend to assist with personal care needs DOH form must be completed by PMD every 6 months (Pt must have a visit within 30 days of form completion) (Form is time sensitive to avoid any interruption in service)

Long term Home Health Aid Services (HHA) also referred to as long term Personal Care Assistant (PCA)

Patient must be enrolled in an MLTC (Long Term Care Medicaid Plan)

Patients with Medicare only and no Medicaid are not eligible for long term HHA services. They can only receive HHA services through CHHA and this is very short term ie: 2-3 days per week while ill and they only assist with personal care ADL's (bathing, dressing and feeding).

For HHA services Physicians will need to complete M11Q Form

Will need to have medical justification why a patient will need HHA services. Patient will need to have a visit within 30 days for form to be completed. Will need certification every 6 months.

DOH, M11Q and Transportation Forms must be completed in a timely fashion to avoid interruption or termination in service.

Other services patients can be referred to is:

Health Home (Medicaid Health Home Comprehensive Care Management Community Based Care Management Services

The goal of the Health Home program is to make sure its members get the care and services they need. This may mean fewer trips to the emergency room or less time spent in the hospitals, getting regular care and services from doctors and providers, finding a safe place to live, and finding a way to get to medical appointments.

Durable Medical Equipment:

Orders are typically placed to vendors through Parachute. Also add SW Assistants place DME/supply orders.

Some DME will require a letter of Medical Necessity

Ordering Home O2 (patient must be sating </= 88 % on RA (do not order PRN or insurance will not approve)
CPAP (will require a sleep study for approval by insurance and/or blood gases)