

EOSC-hub WP4 Monthly Meeting

14 Jun 2018 14:30

Attendees

- Jorge Rodriguez
- Alessandro Paolini
- Joao Pina
- Giovanni Morelli
- David Vicente
- Matthew Viljoen
- David Kelsey

Apologies

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General

- D4.1 status - Sent to reviewers yesterday, who have been given until next Wed to provide feedback. Sergio has subsequently provided suggestions which will be incorporated prior to submission. David questioned whether security policies need to be in a separate place to other policies. It was felt that they can be in the same place.
- EOSC-hub SMS space created
<https://wiki.eosc-hub.eu/display/EOSC/EOSC-hub+SMS>
ACTION: (all) define procedures and (if appropriate) policies, outputs and reports for your processes
- From previous meeting AOB: *No agreement from Malaga over the integration of the Marketplace and SPMT/GOCDB. Where should the Marketplace be registered? This is important for implementing workflows. Matt to raise this question at the next AMB.* It's being integrated in both: endpoints in GOCDB and service information in SPMT.

New actions

- (Giovanni) Produce a list of questions outlining the clarifications needed to progress Order Management

Previous actions

- (Feb - General) Wiki
<https://wiki.eosc-hub.eu/display/EOSC/WP4+Federated+Service+Management>
 - **ACTION** (all) please use to collect information/links relevant to your tasks:
- (Feb - General) **ACTION** (all) to appoint process managers after agreement with EUDAT and EGI operations manager. ASAP. **DONE:**
<https://wiki.eosc-hub.eu/display/EOSC/EOSC-hub+SMS>
- (Ongoing) **ACTION** (all) update wiki with task progress/link to work

Task 4.1 Ops Coord. & SUPPM (Matt)

- Operations Governance: Agreed to have a new body for governing/overseeing operations of joint, common services. Should report to AMB. Will be discussed at next AMB for approval.
- Common Resource Centre registration + Monitoring - Should follow on from harmonized OLAs. Templates are being provided to EUDAT for approval.
- Peering MoU between EGI,EUDAT proposed. Awaiting for feedback from EUDAT CDI.

Task 4.2 Order, CRM, SLM (Giovanni)

- Orders Mng: in this initial phase, orders can start from the EOSC portal by filling in the form that "signals" the interest in a particular service. The final process is being defined
- CRM: We need to agree on a template for the evaluation of customer satisfaction. One possibility is to adopt the EGI CRM
- SLM: Understanding which part of the SLM should be in charge of Task 4.2. Until now the contribution to OLA has been considered.
- [Wiki space for Service Order and Customer Relationship Management \(SOCRM\)](#)
- This page contains the next steps in order to finalize Orders procedure

Task 4.3 SACM & CAPM (Alessandro)

- Eosc-hub Core services in the scope of these processes (but the Participating Services won't be ignored)
- Isabella created a table listing all the services to help us to understand which one is a Core or Participating Service, if there is already an OLA in place, if it is required an "EOSC-hub" OLA:
 - <https://wiki.eosc-hub.eu/display/EOSC/EOSC-hub+Core+Services>
- SAC plans under discussion for several EGI services:
 - <https://wiki.eosc-hub.eu/display/EOSC/Availability+and+continuity+plans>
- To create an OLA for B2Access in order to produce a SAC plan
- EGI SMS internal audit outcomes:
 - Business Impact Analysis for the services

Task 4.4 ISM (David K)

- Ongoing operational security coordination
 - Coordinating the Incident Response Task Force (IRTF)
 - Maintaining forensics capabilities
- Finalizing the transition of vulnerability tracking & handling from the CSIRT to Operations
- Ongoing enhancement of Incident Response procedure to better integrate communities (VOs) in preparation of the SSC
- More operations
 - 8 new vulnerabilities reported. (2 assessed as 'Critical')
 - 7 advisories either issued or updated.
- IGTF meeting Karlsruhe, addressing
 - OpenID Connect Federation development

- the risks and impact of DCV-only server credentials
- RCauth.eu key distribution
- jointly with AARC2 - AUP alignment, policy development kit and attribute authority operations
- several WISE SC meeting and evolution of the working groups
- Publication of version 2 of the FIM4R paper (at TNC18)
- Planning a Policy meeting (joint with AARC2) at CERN in July 2018
- Had a very useful F2F meeting at CERN on 24-25 April 2018 to plan evolution of our communication processes, especially for vulnerability advisories and incidents.
- Following on from this Drafted plans for SVG in EOSC-hub era
- WISE activities: Chaired BoF at TNC18 and submitted a proposal for a WISE workshop at the NSF Cybersecurity summit in August
- Attended SIG-ISM meeting 14 June
- Planning Task 4.4 meeting F2F - Glasgow 18-20 June
- Updates of the monitoring framework continue
 - Working with operations on them taking over routine vulnerability/patching monitoring/chasing?
 - on-going discussions about transition of the monitoring framework and impact on the operations of IRTF
 - support in vulnerability chasing and evaluation (incl. development of probes for mitigations)
 - progressing with evaluation of collected data to provide a better high-level overview of the infrastructure.
- On secmon.egi.eu, we deployed the following requested changes:
 - Tue Jun 12 2018 Daniel Kouril <kouril@ics.muni.cz> - 1.0.11-48
 - check_CVE-2018-1111 : add a mitigation check for CVE-2018-1111
 - Thu May 3 2018 Daniel Kouril <kouril@ics.muni.cz> - 1.0.11-47
 - check_EGI-SVG-2018-14213 : disabling overlay doesn't actually prevent from the vulnerability
 - Wed May 2 2018 Daniel Kouril <kouril@ics.muni.cz> - 1.0.11-46
 - check_EGI-SVG-2018-14213 : check all suid commands used by Singularity
- Regarding the new secmon, on the devel machine
 - CREAM tests
 - The cream_jobSubmit.py probe [1] has been modified, so it submits a job containing the security tests to the CREAM CEs, it retrieves the output and submits the results to nagios .
 - ARC CE tests
 - The check_arcce_submit probe [2] that is used in the EGI Nagios to submit CAs version tests, SRM tests etc, has been configured so it submits the security tests to ARC CEs.
 - The above tests have been running for a few weeks.

Task 4.5 ISRM,PM (David V)

- First development version of the EOSC-hub xGUS helpdesk available: <https://test.ggus.eu/EOSC-hub/>

- Already applied two new features to the xGUS system (auto-retrieve email from certificate, default queue set to EOSC-hub 1st level support)
- Waiting for additional feedback for future improvements.
- Working in the user guidelines for the user support teams.

Task 4.6 CONFM,CHM,RDM (João)

- CHM first implementation in Jira
- Ongoing Software provisioning activities:
 - UMD: Several issues arised related to voms proxy updates; bouncycastle update: ARGUS and VOMS depend on bouncycastle. Preparation for June update.
 - Discussion about the ansible roles for opennebula tests (implemented)
 - CMD-OS release (1.20) and some urgent fixes for some components (1.2.1)
 - B2SAFE testing and integration into Check-in

AOB

- DI4R 2018 registration it's open

DONM

- 12 July at 1430?