

The Company respects your privacy and values the trust you place in it. Set out below is the Company's 'Privacy Policy' which details the manner in which information relating to you is collected, used and disclosed.

Customers are advised to read and understand our Privacy Policy carefully, as by accessing the website/app you agree to be bound by the terms and conditions of the Privacy Policy and consent to the collection, storage and use of information relating to you as provided herein. If you do not agree with the terms and conditions of our Privacy Policy, including in relation to the manner of collection or use of your information, please do not use or access the website/app.

Our Privacy Policy is incorporated into the Terms and Conditions of Use of the website/app, and is subject to change from time to time without notice. It is strongly recommended that you periodically review our Privacy Policy as posted on the App/Web.

Should you have any clarifications regarding this Privacy Policy, please do not hesitate to contact us at suvidhareports@gmail.com

The collection, Storage and Use of Information Related to You

We may automatically track certain information about you based upon your behaviour on the website. We use this information to do internal research on our users' demographics, interests, and behaviour to better understand, protect and serve our users.

We also collect and store personal information provided by you from time to time on the website/app. We only collect and use such information from you that we consider necessary for achieving a seamless, efficient and safe experience, customized to your needs including:

1. To enable the provision of services opted for by you;
2. To communicate necessary account and product/service related information from time to time;
3. To allow you to receive quality customer care services;

4. To undertake necessary fraud and money laundering prevention checks, and comply with the highest security standards;
5. To comply with applicable laws, rules and regulations; and
6. To provide you with information and offers on products and services, on updates, on promotions, on related, affiliated or associated service providers and partners, that we believe would be of interest to you.

Where any service requested by you involves a third party, such information as is reasonably necessary by the Company to carry out your service request may be shared with such third party.

We also do use your contact information to send you offers based on your interests and prior activity. The Company may also use contact information internally to direct its efforts for product improvement, to contact you as a survey respondent, to notify you if you win any contest; and to send you promotional materials from its contest sponsors or advertisers.

Communication with Company

If you wish to correct or update any information you have provided, you may contact the Company to correct or update such information by sending an e-mail to: suvidhareports@gmail.com.

In the event of loss of access to the website, you may contact the Company by sending an e-mail to: suvidhareports@gmail.com.

In the event you wish to report a breach of the Privacy Policy, you may contact the Company at:

Suvidha Supermarket

Patel Nagar

Dehradun, Uttarakhand, 248001

Email address: suvidhareports@gmail.com.