Pattern Identification Template

1. It was observed that 3 out of 5 participants were confused on the tour part of the app This means that the tour part that exist is not descriptive enough

2. It was observed that 2 out of 5 participants could not login the normal way This means that users found login process hard

3. It was observed that 2out of 5 participants are not sure if they successfully RSVP. This means that no prompt was included to tell the process was successful

4. It was observed that 4 out of 5 participants are not sure if they have logged out. This means that users want to be able to say if they logged out or not.

Insight identification template

1. Based on the theme that: the tour part that exists is not descriptive enough, an insight is users need a design that is more user friendly and accessible.

2. Based on the theme that: could not login the normal way, an insight is: Users could not type in passwords and emails because it is a dummy feature for the low fidelity

3. Based on the theme that: that no prompt was included to tell the process was successful an insight is: users need a prompt to tell them if or not they were RSVPd successfully.

4. Based on the theme that: is not sure if they have logged out an insight is: users want to ensure that they have successfully logged out