

SERA YA FARAGHA – Fountain of Joy Schools Parent Portal

Programu ya **Fountain of Joy Schools Parent Portal** inaheshimu na kulinda faragha ya watumiaji wake, hasa wazazi na wanafunzi. Sera hii inaelezea jinsi tunavyokusanya, kutumia, kuhifadhi, na kulinda taarifa zako unapoitumia programu yetu.

1. Taarifa Tunazokusanya

Ili kutoa huduma bora na salama, tunaweza kukusanya taarifa zifuatazo:

- Jina la mzazi au mlezi
- Jina la mwanafunzi
- Namba ya simu
- Anwani ya barua pepe
- Taarifa za mwanafunzi kama:
 - Mahudhurio
 - Matokeo ya mitihani
 - Taarifa za ada
 - Taarifa nyingine za shule
- Taarifa za kifaa (device information) kwa madhumuni ya usalama na utendaji wa programu

2. Matumizi ya Taarifa

Taarifa tunazokusanya hutumika kwa ajili ya:

- Kutoa huduma za Parent Portal
- Kuwasiliana na wazazi kuhusu maendeleo ya mwanafunzi
- Kutuma matangazo, taarifa muhimu, na kumbusho za shule
- Kuboresha usalama, utendaji, na matumizi ya programu
- Kutatua matatizo ya kiufundi na kuboresha huduma

3. Ulinzi wa Taarifa

Tunachukua hatua madhubuti kuhakikisha taarifa zako zinalindwa dhidi ya matumizi yasiyoidhinishwa, upotevu, au uharibifu. Hatua hizo ni pamoja na:

- Mfumo salama wa kuingia kwenye akaunti (secure login)
- Usimbaji wa taarifa (data encryption)
- Upatikanaji wa taarifa kwa watumiaji walioidhinishwa pekee
- Ufuatiliaji wa mifumo ya usalama mara kwa mara

4. Kushirikisha Taarifa

Hatutauza, hatutakodisha, wala hatutashirikisha taarifa zako binafsi kwa watu wa tatu isipokuwa katika mazingira yafuatayo:

- Pale inapohitajika kisheria
- Ili kuwezesha huduma zinazohusiana na shule
- Kwa madhumuni ya kiufundi yanayosaidia uendeshaji wa mfumo kwa usalama

5. Faragha ya Watoto Chini ya Miaka 13

Programu hii inalenga wazazi na walezi, lakini inaweza kuhifadhi taarifa za wanafunzi walio chini ya miaka 13. Tunahakikisha kwamba:

- Taarifa za watoto zinatumiwa kwa madhumuni ya elimu pekee
- Hakuna taarifa binafsi za mtoto zitakazotolewa bila ruhusa ya mzazi au mlezi
- Taarifa za watoto zinalindwa kwa viwango vya juu vya usalama

6. Haki za Mtumiaji

Kama mtumiaji wa programu hii, una haki ya:

- Kuomba kuona taarifa zako binafsi
- Kuomba kurekebisha taarifa zisizo sahihi
- Kuomba kufutwa kwa taarifa zako kupitia shule husika
- Kuuliza jinsi taarifa zako zinavyotumiwa

7. Mabadiliko ya Sera Hii

Tunaweza kufanya mabadiliko kwenye sera hii mara kwa mara ili kuboresha huduma au kuendana na sheria mpya. Mabadiliko yoyote yatawasilishwa kupitia programu au njia rasmi za mawasiliano.

8. Mawasiliano

Ikiwa una maswali, maoni, au malalamiko kuhusu sera hii ya faragha, tafadhali wasiliana nasi kupitia:

Barua Pepe: info@safcofintech.co.tz

Simu: +255 747 762 244

Ridhaa

Kwa kutumia programu ya **Fountain of Joy Schools Parent Portal**, unakubali sera hii ya faragha pamoja na ukusanyaji na matumizi ya taarifa zako kama ilivyoelezwa hapo juu.

PRIVACY POLICY – Fountain of Joy Schools Parent Portal

Fountain of Joy Schools Parent Portal (“we”, “our”, or “us”) respects and is committed to protecting the privacy of our users, especially parents and students. This Privacy Policy explains how we collect, use, store, and safeguard your information when using our application.

1. Information We Collect

To provide secure and efficient services, we may collect the following information:

- Parent or guardian names
- Student names
- Phone numbers
- Email addresses
- Student-related information such as:
 - Attendance records
 - Academic results
 - Fee information
 - Other school-related records
- Device information for security and app performance purposes

2. How We Use Information

The information collected is used to:

- Provide Parent Portal services
- Communicate with parents regarding student progress
- Send announcements, notifications, and important school updates
- Improve app functionality, security, and performance
- Resolve technical issues and enhance user experience

3. Data Protection

We implement appropriate security measures to protect your information against unauthorized access, loss, misuse, or disclosure. These measures include:

- Secure login systems
- Data encryption
- Restricted access to authorized personnel only
- Regular monitoring of system security

4. Sharing of Information

We do not sell, rent, or trade users' personal information to third parties. Information may only be shared:

- When required by law
- When necessary to support school-related services
- For technical operations related to system functionality and security

5. Children's Privacy (Under 13)

Although this application is intended for parents and guardians, it may contain student information relating to children under the age of 13. We ensure that:

- Children's information is used strictly for educational purposes
- No child's personal information is shared without parental or guardian consent
- Student information is protected with high security standards

6. User Rights

As a user, you have the right to:

- Request access to your personal information
- Request correction of inaccurate information
- Request deletion of your data through the respective school
- Ask how your information is being used

7. Changes to This Privacy Policy

We may update this Privacy Policy from time to time to improve our services or comply with legal requirements. Any updates will be communicated through the application or official communication channels.

8. Contact Us

If you have any questions, concerns, or complaints regarding this Privacy Policy, please contact us:

Email: info@safcofintech.co.tz

Phone: +255 747 762 244

Consent

By using the Fountain of Joy Schools Parent Portal application, you agree to this Privacy Policy and the collection and use of information as described herein.