

# Privacy Policy

Last modified: June 25, 2024

Meteer respects and protects the personal privacy of all users of the service. In order to provide you with more accurate and personalized services, Meteer will use and disclose your personal information in accordance with the provisions of this privacy policy. However, Meteer will treat this information with a high degree of diligence and caution. Except as otherwise provided in this privacy policy, Meteer will not disclose this information to the outside world or provide it to third parties without your prior permission. Meteer will update this privacy policy from time to time. When you agree to the Meteer service use agreement, you are deemed to have agreed to the entire contents of this privacy policy. This privacy policy is an integral part of the Meteer service use agreement.

This privacy policy will help you understand the following:

1. How to collect and use your personal information
2. Information usage
3. Information storage and exchange
4. Use of cookies
5. Information security and protection
6. Information protection of minors
7. Changes to this privacy policy
8. How to contact us

## 1. How to collect and use your personal information

- a) Meteer is a directional customized robot controller APP. No registration is required, and you can turn on Bluetooth to control the robot to achieve set actions, expression display, and WiFi network configuration. The personal information in your mobile terminal that may be used includes but is not limited to (mobile phone device information, Bluetooth ID, local music list on the phone...)
- b) User personal data obtained by Meteer through legal channels.

## 2. Information usage

- a) Meteer will not provide, sell, rent, share or trade your personal information to any unrelated third party.
- b) Meteer also does not allow any third party to collect, edit, sell or freely disseminate your personal information by any means. If any Meteer platform user engages in the above activities, once discovered, Meteer has the right to immediately terminate the service agreement with the user.

## 3. Information storage and exchange

Meteer will not store the information and materials collected about you on Meteer, nor will it hand over your personal information and materials to any third party for exchange.

## 4. Use of cookies

Meteer does not need to use the cookies of your device.

## 5. Information security and protection

(1) We attach great importance to information security and have established a dedicated team. We strive to provide you with information protection, have taken appropriate management, technical and physical security measures, and have established an information security assurance system in line with business development in accordance with domestic and foreign information security standards and best practices.

(2) From the perspective of the data life cycle, we have established security protection measures in various links such as data collection, storage, display, processing, use, and destruction, and taken different control measures according to the level of information sensitivity, including but not limited to access control, SSL encryption transmission for encrypted storage, and desensitization of sensitive information.

(3) We also strictly manage the employees who may have access to your information, can monitor their operating conditions, and have established an approval mechanism for important operations such as data access, internal and external transmission and use, desensitization, and decryption, and signed confidentiality agreements with the above employees. At the same time, we also regularly provide information security training to employees, requiring them to form good operating habits in their daily work and enhance their awareness of data protection.

(4) Despite the aforementioned security measures, please also understand that there is no "perfect security measure" on the network. We will provide corresponding security measures to protect your information according to the existing technology, and provide reasonable security guarantees. We will do our best to prevent your information from being leaked, damaged or lost. If you find that your personal information has been leaked, please immediately contact the Meteer customer service so that Meteer can take corresponding measures.

## 6. Information protection of minors

If there is no consent from parents or guardians, minors are not allowed to use this platform. If you are a minor, please carefully read this privacy policy with the accompaniment and assistance of your parents or guardians, and use our services or provide us with information with the consent of your parents or guardians. For the collection of personal information of minors with the consent of parents or guardians to use our products or services, we will only use, share, transfer or disclose this information in cases permitted by laws and regulations, with the explicit consent of parents or guardians, or necessary to protect minors.

## 7. Changes to this privacy policy

The content of this privacy policy may be updated from time to time to adapt to the development of laws, technology or business. The updated privacy policy will be published on this website, and major changes will be notified to users in the form of website announcements, user notifications, etc. When you use our website, you can review our privacy policy at any time to understand its modifications.

## 8. How to contact us

You can contact us in the following ways, and we will reply within 15 days

(1) If you have any questions, comments or suggestions about the content of this policy, you can contact us through customer service:

(2) If you find that personal information may be leaked, you can file a complaint and report it through customer service: If you are not satisfied with our reply, especially if you believe that

our personal information processing behavior has damaged your legitimate rights and interests, you can file a complaint with the customer service. Dedicated customer service phone: +8618676678704