Telescope / IT Support Engineer

iTelescope is a Remote Internet Astronomy service for taking digital images of the night sky using twenty-four robotic telescopes located in four countries around the world.

Are you ready for a lifestyle change? Looking to escape the big city and work in the country?
Are you into science, and computing and have an interest in Astronomy?
Looking to live a quiet peaceful lifestyle with stunning views?

Are you ready to seriously nerd out and work with some high-end robotic telescope equipment?
Want to be intellectually challenged? We have a constant flow of new exciting projects that will always keep your career exciting.

This job is located on-site at Siding Spring Observatory in Coonabarabran, NSW.

We are seeking an exceptional multi-skilled IT professional who is interested in learning how to install and maintain robotic Telescopes and expanding their knowledge into the field of Astronomy. No astronomy experience is necessary but would be preferable.

You will get to work on high-end astronomy equipment and IT systems, you will install, manage and maintain the telescope and computing systems onsite as well as other remote systems within our organisation.

We will provide you with on-site 3-bedroom accommodation, you will pay for utilities.
Full-time position with a starting salary of $70,000 AUD plus super with quarterly company profit share bonuses. If you are not required at the observatory you will be able to work from home position and will be required to participate in our digital online workplace.

You will need the following attributes:
- Exceptional communication skills
- Excellent customer service skills
- Prior experience with electronic hardware devices
- Experience with computers Windows and Linux
- Ability to quickly understand new concepts and computing applications
- Experience in computer programming or scripting languages
- Not afraid of learn something new

- Not afraid to ask questions and/or admit that you don't know something
- Fast learner and find it easy to understand new applications and computing concepts
- Good with your hands e.g. you could be taught to install large telescopes
- Highly organised, thrive on structure, schedules and systems
- Understand networking and TCP/IP
- Visual spatial learner
- An aptitude to work in remote locations for long periods of time

Duties Include:
- Communicating with staff and customers
- Project management
- Maintaining telescope systems
- Diagnosis and resolve system-wide faults from telescope, software to backend systems
- Installation of telescopes
- Maintaining the observatory building
- Remote deployment of Telescope control software and applications

What your day looks like:
- Reviewing the previous night's image data
- Supporting customers
- Troubleshooting and resolving telescope and IT faults
- Implementing fixes and workarounds
- Maintaining telescope systems
- Installing Telescopes

How to apply:
Email hr@itelescope.net and include your resume and a cover letter outlining your skills and experience and why we should consider you for this role.