The Most Frequently Asked Questions

KFSOWI Modding community

Please read this *entire* document and do not post questions in the community that are answered here. Posting in our community is a privilege, not a right. *If you ask questions that are answered here, that privilege will be removed without warning.*

Do You Support My Kindle?

We only support the Kindle Fire HD 7" 2013 model, also called 3rd gen, KFSOWI or soho. (KFSOWI is the model name. Soho is the device codename.)

▸ **We *do not* support:**

- Any HDX model. Any 8.9" model.
- 2014 Fire 6 or 7 (Refer to **this post** about supplying a device for root testing.) If your screen shows "Fire," not "Kindle Fire," when it starts, you have a 2014 model.
- Any Kindle originally purchased before October 2013.

▸ **To find out if you have the Kindle Fire HD 7" 2013, do the following:**

Download the app *Android Terminal by linxmap* from the Amazon Appstore. In the text box at the top of the screen, write the following command and press the orange (play) button:

```
getprop ro.product.device
```

Look for soho in the text that appears. **If you don't see soho, we don't support the device you're using. Please don't post questions about Kindles we don't support.**

How Do I Root?

Follow the steps in the **Rooting Guide**. Even if you think you know everything about rooting, do this to ensure it goes smoothly.

Do I Need a Fastboot Cable? YES!

You can't root this device or do anything else with it without a fastboot cable.

Really. I promise. We don't have a deal with fastboot cable makers—it's just the way it is.

A fastboot cable is not the factory cable (USB cable) that came with the Kindle.

You can either buy or make a fastboot cable. **Here** is a guide for making one. **Please don't ask the community where to buy a fastboot cable; search the internet.**

Are There ROMs for the KFSOWI Running Fire OS4? SORTA!

There is a CyanogenMod ROM in development, although it's not fully functional yet.

Can I Install TeamWin Recovery? YUP!

A [bootloader unlock + TWRP image](#) has been recently released. However, there are no AOSP-based ROMs for this device right now though— only for previous generations. **If you flash a ROM for another Kindle you will most likely brick your device permanently. Forever!**

Can You Help Me With Ice/Hellfire/Plasma? NOT REALLY!

Those ROMs were created for Fire OS3 and we do not support any of them—only their creators can. Unfortunately said creators are no longer active in Kindle development, but you could try emailing them if you have their contact details. **Please don't ask about these ROMs, since we can't really help you with them—we haven't used them.**

How Should I Ask For Support?

▸ **Before posting,** look at our **guides** and use the **community search engine** to search posts for a solution.

▸ **Don't ask simple generic questions (how do I root, install drivers, e.g). that are easily found in the community or the guides.** *These kinds of questions will get your posting privileges removed.*

▸ **For a specific issue, post your question with detailed information, including exactly what you have done so far.** *Posts with incomplete information may not be answered and might be deleted.*

- Every single thing matters, especially any changes you've made no matter how minor you think they are. For example, tell us if you've deviated from our guides, flashed a different kernel image, manually downloaded files for Firerooter, installed other Xposed modules, etc.

- Also, always include complete hardware/software information: Windows version, tablet OS version, rooted or not, etc.

- **For Kindle issues (not Firerooter),** always tell what you changed since the point when the Kindle was working and what you've done to try to fix the problem.

- **For Firerooter issues,** tell exactly what it's doing when the trouble occurs (e.g., hangs at Booted Successfully. Kindle shows…) and provide screenshots of both Firerooter UI and console window. If you've run it multiple times, tell us why, how you exited between attempts, what you've done to try fixing it, etc.

How Do I Install and Root OS 4.5.5 ?

If Firerooter doesn't yet provide the option to install and root OS 4.5.5, follow Bob Thom's steps **below.**

HERE IS MY METHOD TO UPDATE TO THE LATEST KINDLE FIRE OS BY DOWNLOADING IT AND RENAMING THE .BIN FILE

1. BE SURE TO HAVE A FASTBOOT CABLE AND THE LATEST FIREROOTER SOFTWARE. IT IS BEST TO USE A LAN INSTEAD OF A WIRELESS CONNECTION TO DOWNLOAD THESE FILES AS A WIRELESS CONNECTION MAY CORRUPT THE DOWNLOADS.

2. INSTALL THE FIREROOTER SOFTWARE, BUT DO NOT RUN IT YET.

3. DOWNLOAD THE LATEST KINDLE FIRE SOFTWARE FOR THE KFSOWI TABLET HERE:

https://kindle-fire-updates.s3.amazonaws.com/KynfkjCCIcnvbdhpwFlQ4xjyiw/update-kindle-11.4.5.5_user_455004220.bin

4. PUT THIS DOWNLOADED .BIN FILE IN THE FIREROOTER/INTERNALS/DOWNLOADS FOLDER.

5. RENAME THIS .BIN FILE TO "11.4.5.2.BIN". IF THERE ARE ANY OTHER .BIN FILES IN THE DOWNLOADS FOLDER, REMOVE THEM.

6. NOW CONNECT YOUR TABLET TO THE COMPUTER USING THE FASTBOOT CABLE AND RUN FIREROOTER SOFTWARE.

7. FIREROOTER WILL NOW DO ITS THING, AND LOAD 11.4.5.5.BIN THINKING (?) IT IS LOADING 11.4.5.2.BIN

8. THIS HAS WORKED ON ALL WHO HAVE TRIED IT, BUT IF IT DOESN'T FOR YOU, YOU CAN ALWAYS USE FIREROOTER TO GET UP AND GOING WITH 11.4.5.2 OS. GOOD LUCK!