

CHAT

00:25:27 Joy Mirrione: Joy L. Mirrione, LICSW
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00:25:46 Jennifer Baublitz: Jen Baublitz, HomeFront Strong jennifer@brookfieldinstitute.org,
sorry I'm off camera, in transit today!

00:26:54 Darren Bradshaw: Darren Bradshaw DVOP, Veterans Employment Representative...
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00:35:07 Ellen Sullivan: ellen@collaborate.vet Secretary for the Collaborative 760.885.1931

00:49:20 Jack Regan: Jack Regan, Veterans Legal Clinic, Legal Services Center,
Harvard Law School -- jregan@law.harvard.edu

00:54:56 Michelle Glaser, LICSW BCD- VA CEPC: just booked and will send you a teams meeting

00:56:29 Ellen Sullivan: Staggering statistics on addiction!
I have 2 narcans in my car always!

00:57:17 Giselle Futrell: Giselle Futrell | Executive Director, National Veterans Art Museum,
giselle@nvam.org 312.682.0141 nvam.org

00:58:30 Patricia Matlock: Summary - [Suicide Prevention for Military Veterans Through Lethal Means Counseling](#) (cvent.com) - WJC CE training
20 Oct Gov Challenge
[Serving Those Who Serve: Advancing Veteran Suicide Prevention: Military Culture, Moral Injury and Military Resilience](#)

00:59:32 Michelle Glaser: [WWP-23013_WWI_2023_Report_M-NoCrops-Spreads.pdf](#)
(mediaroom.com)

TRANSCRIPT

1 00:00:00.645 --> 00:00:06.814 Rachel McNeill, Veterans Collaborative: So we'll start out so long as we have a slightly smaller group. Do we have anyone who is new or hasn't been on for a little while that would like to introduce themselves or reintroduce themselves. I see Giselle.

4 00:00:26.155 --> 00:00:36.274 Giselle Futrell: Hello! Oh, it's good to be in this room. Greetings. My name's Giselle Futrell (she / her / ella), reintroducing myself. I'm a second generation Marine, first generation

American, but also come from a long lineage of artists and healers from what is now known as the Dominican Republic. My current role in work is empowering veterans and military families to tell their stories through art. I'm currently the executive director for the National Veterans Art Museum and have some history here, too, as a former Commissioner for the City of Boston Veterans Services. So, zooming in from Chicago and so happy to be here.

9 00:01:18.365 --> 00:01:32.375 Rachel McNeill, Veterans Collaborative: Welcome, and Giselle is the chair for our Arts Resource Network. So if you haven't been there already, you can check out the resource page at collaborate.vet/art and you can find different resources and programs that are available through that. Anyone else who hasn't been on for a little while? Or, I might call, I see Patricia Matlock, you've been on recently.

13 00:02:01.605 --> 00:02:10.634 Patricia Matlock: Yeah, I was on last month. William James College, Army veteran, I work with the MVP and the TVTV program at William James.

14 00:02:11.195 --> 00:02:12.965 Rachel McNeill, Veterans Collaborative: Awesome, and do we have anybody from the VA who wants to give an update on the federal side.

16 00:02:27.225 --> 00:02:38.735 David Hencke VA Boston: Well, there's a bunch of us. Nora, do you want to start off. You get some updates. Sure, I don't have a ton of updates. But I do have

17 00:02:39.655 --> 00:02:53.045 Nora Milton: I did mention the last meeting. And Dave, I was gonna reach out to you. Actually, after this, I was talking to Samantha, and this will be my last Vets Collab meeting. So, Dave, I'll chat with you, but I know last time I mentioned that I was gonna be leaving and going to spend some more time with my two little kiddos. So, I very much appreciate all the work that everybody in this space does. It's been such a pleasure. And I know that you all will continue the mission and effort. And so, just thank you for everything you've all done. And Samantha Cacciatore, my counterpart, who's the new SPC in Boston, is in Brockton, but the new SPC for Boston is here, and I know will be a wonderful member of the collaborative. So good to see everyone, and I'll miss you all!

21 00:03:28.514 --> 00:03:33.855 David Hencke VA Boston: Awesome. Yeah, you've done so much good work. We're gonna miss you Nora, so God bless you. Hey, yeah, Hi, Samantha, do you want to say, Hi, real quick. Just introduce yourself. And again, this is our Suicide Prevention team there at VA Boston. Go ahead.

24 00:03:46.245 --> 00:04:13.094 Samantha Cacciatore: Yeah, thank you, David. My name's Samantha, Cacciatore, as Nora said, I am the new SPC in Boston, predominantly in Brockton. So, I'm very excited to join the collaborative and to learn from you all and share what we're doing from our side as well, and feel free to reach out to me anytime. I'm looking forward to getting to know you all more. Thank you.

26 00:04:15.475 --> 00:04:30.155 David Hencke VA Boston: Awesome. Good to have you here. And then, Damien, do you wanna introduce yourself? I don't know if you had a chance to, if this is your first meeting, or if you haven't been before. But Damien's with what was our Volunteer Services, but it's now the Community Development Community Engagement team.

27 00:04:30.785 --> 00:04:44.784 Damien Powell, VA CDCE: Yes, my name is Damian. This is my third meeting, but yeah, I'm part of the Center for Development and Civic Engagement. So, we manage the volunteers and donations here at the hospital as well as do some events for the inpatients.

28 00:04:46.745 --> 00:04:57.135 David Hencke VA Boston: Awesome. Thank you. Okay, so team on the VA side, just thanks to everybody. You know, there've been some big events, but we had the Veteran Stand Down, of course, at City Hall Plaza. And, by the way, Madam Commissioner, Giselle, just a big shout out to you, you know you were the one who built, helped build all this so. But any rate, again, thanks to all who were there. Big success. We had about 400 veterans that showed up that day, and so did a lot of great work, and then followed up the ones on South Shore. We had the big Veterans Expo at Brockton on that really great rainy Saturday, and the storm decided to come in and move in right on the day. Perfect week up till Friday and Saturday that rain started. But we moved inside at the Brockton Campus there in the field house and the hallways, just had a great time. We had about 600–650 people show up altogether, so again appreciate everybody that supported that effort. In terms of real quick, in terms of healthcare, important things to note. You know the PACT Act, that continues to be a matter of note, but it is the flu season and so again. Folks, you can come into the VA and get your shots there, or you check the website. They're actually coordinating partners so through the VA you can get your, I think, get your flu shot for free at other places, too. So, just a reminder there. I think that's it in terms of anything really cool that's coming up. So, thanks.

36 00:06:22.755 --> 00:06:37.565 Ninveh "Nini" Dizayer, VA Boston Caregiver Support Program: Hi, everyone. My name is Nini. I'm one of the social workers at the VA with Caregiver Support Program. We don't really have any updates this month. Christine, who is my counterpart, is not here in this meeting but next month is Caregiver Month. So, we're gonna be having a lot of different offerings, both virtually and in person, and as always, happy to be here.

39 00:06:52.365 --> 00:06:53.695 Rachel McNeill, Veterans Collaborative: Great! Thank you. I don't see anyone else from the VA so we'll move on to Steve any updates with the Bonus Division.

41 00:07:01.455 --> 00:07:02.794 Steve Croteau: Thanks, Rachel. I am Steve Croteau. I work for the Office of the State Treasurer Veterans Bonus Division in Massachusetts that awards a wartime bonus to veterans that lived in Massachusetts before going to military and served during certain war time periods or or deploy for combat operations during peacetime. We don't have really have a lot going on. We have a huge backlog right now, we're processing applications still from June. So, that's that's really really bogged down with that. We've been working on a regulation, and we had some public comments a few weeks ago. But we're gonna have to request public comments again, because we're gonna include that if somebody was discharged under other than honorable due to their sexual orientation and they meet all the other criteria, they would be eligible for a bonus. In the past, other than honorable wouldn't be eligible for a bonus. Also, on other than honorable, if they had, if they deployed during an honorable enlistment period for the enlisted folks, they would get a bonus even if they get a bad conduct discharge. You know, other than honorable discharges, at the Treasury, we're standing up a Veterans Employee Affinity Group. So, if anybody has any suggestions or ideas on that feel free to reach out to me. Thanks.

50 00:08:34.375 --> 00:08:43.205 Rachel McNeill, Veterans Collaborative: Great, thank you, Steve. And for those who may not be aware, there is also another effort within Massachusetts to help veterans that have other than honorable discharges based under certain circumstances. For the general financial assistance and services available for veterans, they established the Veterans Equality Review Board, which I'm a member of, just last month to ensure that veterans who received a less than honorable discharge under the repealed Don't Ask, Don't Tell policy, or otherwise on the basis of their sexual orientation, gender expression or gender identity, including in situations involving sexual assault, harassment or domestic violence aren't disqualified from receiving State benefits. So there is an application available now online. In case you encounter folks who may be eligible for the State benefits even as they work to go through other processes to upgrade their discharge formally, or be able to access care at the VA with a Character of Service determination.

54 00:09:38.725 --> 00:09:40.985 Steve Croteau: And, Rachel, if you get individuals that apply, you know we can hook up on that end as well. With the new law, they don't need to have their discharge to be upgraded.

56 00:09:52.085 --> 00:09:52.805 Rachel McNeill, Veterans Collaborative: Great! Thank you. Good news on that. Anyone else with the State? I see Chris. Anything from MassHire?

60 00:10:07.095 --> 00:10:16.714 Christopher Feugill: Good afternoon. I am Christopher Feugill. I'm a Veterans Employment Counselor with the MassHire Career Center in Merrimack Valley. In November we have a significant number of events coming up for veterans employment. Ranging between job fairs to a resource fair I'm organizing on November 14th. Each area is having their own events sometime during the month. MassHire North Shore in Salem. Their event is, they're having a job fair, not veteran specific job fair, but open to the open to veterans an hour before the general public on November 8. We'll post flyers and whatnot on the website. And pre-registration is greatly appreciated, not required. Anybody can walk in. I reached, I know I've reached out out to a few of you to participate in my resource fair on the 14th of November. That's all I have.

77 00:11:44.035 --> 00:11:55.775 Rachel McNeill, Veterans Collaborative: Great, thank you. Alright, so we can move on with anyone from community-based or other organizations that has anything to share. I see Jennifer. Do you have anything from HomeFront Strong?

79

00:11:59.955 --> 00:12:06.665 Jennifer Baublitz: Yes, yes, I do. Hello! Sorry. I'm off camera in transit today. Let's see, our call to artists for our Shaped by Service Art Show which will run November 4–12th, is coming to a close. The deadline for the call to artists is October 23rd. It will be hosted by ArtWorks Gallery in Ware, Massachusetts, but it is open to any service member, veteran or family member who'd like to submit their artwork. Also coming up on October 15th. We've partnered up with North Quabbin Trails Association to offer a Hike and Heal event in nature, and that is going to be at Scarborough Fair Conservation Area in Belchertown from 1–4pm. So, those are my quick updates. Thank you.

83 00:12:54.135 --> 00:12:55.295 Rachel McNeill, Veterans Collaborative: Great, thank you. Alright. And John, do you have any updates?

86 00:13:08.865 --> 00:13:27.005 John Danahey: I just wanted to remind everyone that it is the Cyber Security Awareness Month. There's a lot of events that are going on around the State. There'll there'll be a summit that's happening, I believe, on the 27th of October. So just wanted to put that out there. And yeah, if anybody has any questions about cyber security, please don't don't hesitate to reach out.

89 00:13:37.045 --> 00:13:38.115 Rachel McNeill, Veterans Collaborative: Thank you. And how about you, Jack. Anything with Veterans Legal Clinic?

91 00:13:47.855 --> 00:13:51.514 Jack Regan: Well, no particular updates. We've been in conversation with with Steve to try to comment on the regulation. He and his team have done a great job working on it. I think that all the citizens of the Commonwealth owe him and his team a bit of appreciation for that because the Bonus Program is so important and having the regulation does clarify things. We have 8 or so students who are now working in the clinic this semester. It's interesting, because probably more than half of them are veterans themselves, so they immediately connect with the veterans that we work with, all of whom are low income, and many have experienced trauma of one kind or another, often combat, but often sexual assault or something else. So you know, it's the usual mix of veterans benefits claims, discharge upgrades, and people who are housing insecure until, and Chapter 115. We do a lot with that. We've also, without getting into details, had a series now of regular meetings with the Executive Office of Veterans Services, the former DVS, now at

this cabinet level in the State government, both with the Secretary and the general counsel to talk about chapter 115 and how we can make that statute, which dates back to the Civil War, more straightforward and easier for VSOs and veterans to access and apply. So, those discussions are ongoing, and I think, very productive, at least from our perspective.

102 00:15:36.285 --> 00:15:39.035 Rachel McNeill, Veterans Collaborative: Great, thank you. And I think in a different project over there, the Safety Net Project, they are having a Resource Fair for Returning Citizens or folks that have a criminal background, so that they can access different resources. And that's in collaboration with the Boston Public Library. You can find information about that in the calendar – do #legal in the search search bar you'll find all those upcoming events.

106 00:16:12.735 --> 00:16:17.975 Jack Regan: There are 3 pods, I'll call them, within the Veterans Clinic here. One is what I just talked about, which is the area that I work in. Traditional veterans benefits stuff. Then, there is an Estate Planning Unit that deals with low income veterans who have last wishes or assets that have to be addressed for family issues. And then the third is what Rachel mentioned, the Safety Net Project, led by wonderful woman, Julie McCormack, and that deals with Social Security, SNAP, and non-veteran entitlements to which a lot of the veterans we deal with are eligible and often don't know about. So, we help them if they've been denied. We don't do the original applications, but if they've been denied, for whatever reason, we can look at it and see if there's a basis for an appeal. And this criminal record sealing that Rachel mentioned comes up because a lot of folks we deal with have a variety of criminal matters, some minor, but it can, as you can well imagine, be a huge impediment to employment and there is now a process under the Commonwealth's laws for sealing certain kinds of offenses, if they are of a certain date. And that's what this workshop is about at the Boston Public Library.

118 00:17:44.185 --> 00:17:45.095 Rachel McNeill, Veterans Collaborative: Thank you. And, I'm gonna circle back a little bit and see if Joy and/or Michelle have any updates sort of generally on your work as you're getting things going.

121 00:18:01.375 --> 00:18:03.704 Joy Mirrione - VA Boston (CEPC): Do you want me to go first, Michelle? So I was gonna, I mentioned the very productive September that we had as it was Suicide Prevention Month. So, we supported some events for outreach, and then we had a few of our own. I'm working with a very small organization out of Easton called Smith Farms, who's rehabbing an old farmhouse with hopes of having veteran events there right now. They do some outside stuff like Tai Chi and Yoga. It's kind of just this little tiny group that's doing pretty exciting things. I've also connected through Dave, but also at Bridgewater State, I had met with their the President, so trying to find a way in to do some campus work. They're doing some really exciting things on resiliency with veterans and mental health as they're in college. So, I'm gonna meet with them coming up. And, I attended a Good Neighbor Day through the Task Force to End Loneliness and Build Community, which is a group that was founded through AARP, cause one of the the groups of veterans I'm really trying to outreach to some of our our older veterans, and what's cool about it is they're in spaces that aren't veteran specific, you know. Some of them are attending Council on Aging events, or they have their own kind of sporting events, and you know, as a as a community engagement partner, our job is to find veterans wherever they are to make sure they have their idea of community. It doesn't have to be directly tied to VA. So every time I meet with a group, I get new ideas. And, I had missed this call a couple of times. I don't even remember why, probably because my husband has been through the ringer with some medical stuff, but I just wanted to remind people that that's what we do – community engagement is, we're trying to outreach and find ways to build bridges and communities with veterans, however they choose to define it, so they don't, they can say, I don't ever wanna step foot at the VA. And we'll be like, alright cool, where are you hanging out? Who are your friends? How do you define wellness? How can we help you? And, I know especially some of our Vietnam guys are reaching a certain age. We're seeing a lot of uptick in suicidal thoughts or actions coming across

cause they're losing autonomy, and it's so important to say, well, what could change in your life? But you'd still feel like you had some kind of control because veterans are, you know, I was in the Air Force and wasn't a Marine or anything, but they wanna choose. In some cases, even when they're done like I'm done and we wanna be able to provide maybe more options that make them feel hopeful. So, I'm very interested in working with older veterans. If anybody has any other ideas, my information is in the chat, but I think I'm gonna start locally at some of the Council on Aging events that they have. I might even have an in in Brockton, so that might be something. I started to go. I think there's a group of like 8–12 Vietnam guys that hang out there. So that's what we've been up to in Boston.

135 00:21:02.315 --> 00:21:22.695 Michelle Glaser, LICSW BCD- VA CEPC: Thanks, Joy, I'm gonna dovetail off of you. So, I just wanna quickly plug here that I still have onesies if you have female veterans that you're serving, who have children of their own, that fit into newborn to 4T shirts. Let me know I'm happy to share those. And you don't have to be VHA-eligible to get those, and we also have auntie onesies which are very cute as well newborn to 4T. And happy to bring those or figure out a way to get them to you if you have female veterans. I have 2 active coalitions right now. One is a Mass Pets, Vets and Pets. Basically, that coalition has decided to focus in on the barriers to veterans getting the care they need whether it be inpatient for mental health or impatient for physical rehab of some sort, and providing short term, fostering for domestic cats and dogs. No exotics, please. So we're still trying to formulate how that plan would play out, and the things that you want in our application process, and putting that forward as a partnership through Tufts Veterinary School of Medicine. And the second active coalition I currently have going is senior benefits education. Many veterans who may be eligible for services, go to the Council on Aging or Senior Center, or engage with another elder services partner, and most of those individuals are not social workers by training and don't have the background—oh, so sorry! This is just my land shark barking. So, they don't have the knowledge around the benefits that are available for veterans or what a person would need to even start applying, or where to go. So that group has met about 3 times now, and they are still trying to decide how they wanna have that play out whether they want to be like an SRP type of event, or if it's going to be more of like a webinar or lunch and learn type series for point of service individuals who work with seniors. And then, of course, I have continued to work on transportation. So, if you have transportation woes, stories, or contacts, please let me know. I have had some good conversations more recently with the DAV and also with the executive group for Veteran Services, Executive Office. So hopefully, we'll be making some headway there, at least in a regional effort. That's all I've got.

145 00:24:08.235 --> 00:24:09.914 Rachel McNeill, Veterans Collaborative: Awesome, thank you. We're getting through pretty quick today, but I do wanna also dovetail off of this. As everyone knows, last month was a suicide awareness month, so there were a lot of different activities and things that were happening, and one thing that had caught my attention was the US Senate Committee on Veterans Affairs had a hearing on the [*Invisible Wounds of War: Improving Mental Health and Suicide Prevention Measures for Our Nation's Veterans*](#) that was on September 20th. And in the course of that hearing it sort of came out that there are two sets of numbers. Some of the Members had been asking, because they were interested as far as the number of veterans among the list of those who died by suicide, had died of overdose deaths and it had been clarified that essentially the decision is made obviously after the veteran passes away. It's based on what is put on their death certificate, but if it's not found to be a suicide, it doesn't go to the Office of Mental Health and Suicide Prevention for logging and marking of that information.

And there's been some other activity this year where, in January, the DoD had [published the report](#) from their Suicide Prevention and Response Independent Review Committee on preventing suicide in the US military. And, they have also come out with some [new actions](#) just last week that they're going to focus on to look at suicides in the military. Their committee had found effectively that after reviewing everything, if the rates don't decrease or they fail, they stay the same, they want to return to the past recommendations because they found

that a large reason for the persistence of the issue is because they have had limited responsiveness to the recommendations in terms of implementation and kind of following through, and then had some unexpected outcomes where they were referring more people into services that ultimately weren't available. Going back, it doesn't fully address, theirs doesn't address the issue of overdoses, but it is common also in the military community, just because there's a lot of issues with chronic pain and different things like that.

So, one of the things that is interesting about Massachusetts is that Massachusetts does have a lot of information available. They have an Injury Surveillance Program that publishes data on both suicide deaths and drug overdose and poisoning deaths within the State, including some [carveouts for the military and veteran population specifically](#). So, just for awareness, the most recent data was released in 2019 for both of these, and 2020, there are numbers for just the suicides. But, the number that is reported by Massachusetts as far as suicides is higher than the number that you'll receive from the VA's report, which comes out earlier. So, there's a little bit less known at that time. So, in Massachusetts in 2019, there were **67 suicide deaths** and there were **90 overdose deaths** of service members and veterans. For suicides, it stayed about the same. There were **68** in 2020, and more recent information is not available yet, it hasn't been published for 2020 as far as the overdose deaths. But, one thing that was relevant that came out there was that nearly half of the people who died by overdose did have a bystander present which, in the same way that firearm safety is important with suicide, it's also important to have awareness and have the training for naran and have it on hand if you're a person who works in close proximity, or you have a loved one who is taking these different medications. Even if they aren't, they may not necessarily have a Substance Use Disorder, there's always risk if you are prescribed different medications. But, we do have this information available on our website at [collaborate.vet/suicide](#) with the resource network that Joy and Michelle are heading up to you know, try to make sure we stay focused on this as suicide was the the main issue that brought everyone together in the collaborative, and that has really fueled our work together, recognizing that prevention happens very early.

There are a lot of organizations that respond to this when it happens, particularly in human services. There are a lot of organizations that encounter people much earlier on the trajectory and have a chance to connect people to communities. And that really is the heart of the network is making sure people connect to communities and opportunities to engage before they end up in crisis with the goal of prevention. So, I just thought it was interesting that, you know, this is still sort of under the radar because there are more deaths happening with overdoses. And in Massachusetts, you know, when you dig into the details a little bit with the overdose deaths, about **79%** of the veterans and service members who died of overdoses in 2019 showed signs of a substance use disorder, nearly half had a known current mental health condition, most commonly PTSD, and about **1 in 3** had signs of an alcohol use disorder. Opioids specifically were involved **92%** of the time, which tracks with a lot of other overdose deaths in the State.

And in Massachusetts, with earlier data, they had an [Assessment of the Fatal and Non-Fatal Opioid Overdoses in Massachusetts](#), covering 2011 to 2015, and they found that the percentage of veterans with a fatal overdose in that timeframe was 3 times the State average. [Data released in 2019](#) said veterans were **69% more likely** to experience a non-fatal opioid overdose and **132% more likely** to die from an opioid overdose compared to non-veterans, and they were also more likely to be home at the time versus out in other areas. So, just wanted to put that information out there for awareness, and you know something to think about and open it up if anybody has any thoughts about that or about anything else, but it is – you're right, Ellen, it is, these are staggering statistics – it is an issue that is often under the radar. But with, you know I served in the military. I have a lot of friends who've dealt with these struggles. I have been fortunate not to have chronic pain, but I'm very aware of some of the challenges, and it's always important to understand that no matter – it could have happened where they had this issue starting in the early 2000s and things have changed with prescribing – but for the rest of their life, people that are impacted are gonna have to navigate this.

185 00:31:36.825 --> 00:32:02.214 Patricia Matlock: Rachel, if I could jump in and do a plug right now, we have two events coming up that kind of dovetail to what you just discussed. One of them is suicide prevention for military veterans through lethal means counseling. It's some training that we're doing at William James College. I'll put the link in there. It also counts for CE hours if you need some of those. And then, the big one is the 20 October Governor's Challenge, Serving Those Who Serve: Advancing Veteran Suicide Prevention, Military Culture, Moral Injury, and Military Resilience. I know a lot of you folks are already, probably involved in that. I'll put the link there as well. Just lots of good training. And thanks for giving us this opportunity to share these events.

187 00:32:27.495 --> 00:32:28.955 Rachel McNeill, Veterans Collaborative: No problem, thank you.

188 00:32:29.235 --> 00:32:43.764 Michelle Glaser, LICSW BCD- VA CEPC: Rachel. I quickly wanted to just let everybody know that the Wounded Warrior Project Women's Survey just came out last Wednesday or the Wednesday before and that's available. I can also drop that on a chat if that would be helpful.

189 00:32:44.235 --> 00:32:57.425 Rachel McNeill, Veterans Collaborative: Definitely, we can update, I think we have their past results on our Women Veterans page. For those of you who don't know, if you haven't been to the website in a little while, we're trying to consolidate all the learnings over the last 8 years, I think it's been. It's been a long time and a lot of meetings and we want to make sure we're centralizing the information so that, if you want to know about a topic or be able to make a quick referral, or just get a quick scan of what is happening, what the events are, you can go to those pages under the Resources tab, and and you'll find information. And, if you know something that's not there, or you say, hey, this looks like a pretty sparse page – we may not yet have someone on the steering committee helping us navigate that. So, please always feel free to reach out with input for the pages, or if you're interested in being a point person or helping support one of these networks. For this year, we're still on this virtual basis. We're obviously an all volunteer network but we are looking at what you know, how we want to work with the steering committee and mobilize it and do a little bit more going into the New Year, as we've worked to get our our stuff in order, having just formed our nonprofit during the pandemic. So, we're making a lot of progress with that and working with the board, and we're open to any feedback. And again, just email info@collaborate.vet if you want to explore that or chat. Think about it. If any of the steering committee members have anything they want to throw in about that we can do that. We have a little bit of time, but I also don't want to be hijacking your newfound free time if there is nothing else to afford. Alright. Well, thank you everyone for being here. And again, if you need something, we're gonna give Bob a little bit of time, but feel free to email us and we'll still make sure that we get what you need in order and sent off the right people, so don't hesitate to reach out alright. Well, thank you.

205 00:35:04.035 --> 00:35:07.715 Jack Regan: Thank you, Rachel. Very good meeting.

206 00:35:08.075 --> 00:35:09.584 Jennifer Baublitz: Yes, thank you.

207 00:35:10.465 --> 00:35:15.064 Ellen Sullivan: Nice to see everyone. Take care. Take care of each other.