

# **Trailblazing Solutions Squad - Membership Terms & Privacy Notice**

## **1. Membership Overview**

Trailblazing Solutions Squad is an invite-only\* directory within Helen's Hub. Members are included as trusted experts and may be featured across Helen's Hub platforms.

Membership is designed to increase visibility and connections, not to guarantee a specific number of referrals, enquiries or bookings.

## **2. What Membership Includes**

Membership may include:

- A profile on the Helen's Hub website
- Visibility in Helen's Hub social content
- Features in newsletters or recommendations
- Inclusion in the trusted expert network

Features may evolve as Helen's Hub grows.

## **3. Member Responsibilities**

Members are fully responsible for their own:

- Bookings and scheduling
- Pricing and service delivery
- Client communication
- Insurance and professional compliance
- Legal and regulatory requirements relating to their work

Members keep 100% of their session income. Helen's Hub does not take commission on services delivered.

## **4. Service Responsibility**

Members provide their services independently. Helen's Hub is not responsible for the advice, services or outcomes delivered by members to their clients.

Any agreements or services delivered are solely between the member and their client.

## **5. Payment Terms**

Membership is charged monthly.

£9.99 plan - Based on a 12-month commitment and intended to run for the full term.

£14.99 plan - Flexible and can be cancelled at any time.

Payments are non-refundable once taken.

## **6. Cancellations & Removal**

Flexible memberships may be cancelled at any time.

Annual memberships are expected to run for the agreed 12 months.

Helen's Hub reserves the right to refuse or remove membership where a member is no longer aligned with the values or standards of the network.

## **7. How We Use Your Information**

To operate the Trailblazing Solutions Squad, Helen's Hub collects basic business and contact information, such as:

- Name and contact details
- Business information
- Profile details and headshots
- Qualifications and testimonials

This information is used to:

- Create and manage your profile
- Recommend your services
- Communicate with you about membership
- Feature you in agreed marketing

## **8. GDPR Compliance**

Helen's Hub processes personal data in line with UK GDPR principles. Your information may be stored using secure third-party systems (for example, email or cloud-based tools) used to operate Helen's Hub.

Your information will:

- Be used only for legitimate business purposes
- Not be sold to third parties
- Be kept securely
- Be retained only as long as necessary

You may request access, correction or removal of your data at any time.

## **9. Consent**

By joining the Trailblazing Solutions Squad, you agree to:

- Your business details are being displayed publicly as part of your profile
- Being featured in Helen's Hub marketing where relevant
- Helen's Hub is storing your details for membership purposes

You can withdraw consent for marketing features at any time.

## **10. Contact**

For any questions about membership or your data, please contact:

[helenshubhotline@gmail.com](mailto:helenshubhotline@gmail.com)

\*or very high recommendation that has been tested and led to an invite!