

By purchasing Across Horizons and any of its offered products, you agree to the following terms and conditions:

## **SHIPPING DETAILS:**

- 1. Shipping rates are based in the US. Estimated time of arrival will depend on the US postal service, as well as your local postal regulations and restrictions. The Across Horizons Zine Team is not responsible for delays in delivery after products have been shipped out and a tracking number has been sent to the buyers.
- **2.** If the buyer's shipping address changes at any time before products have been shipped, please contact the Across Horizons Zine Team immediately. Please provide your order number, date of purchase, full name, and email address when reaching out to Across Horizons so we may better assist you.
- **3.** International orders may not receive a full tracking number. You may receive a confirmation that your order has been shipped, as well as a confirmation upon delivery. However, there may be no updates between those notifications, so please check your mail frequently for delivery.
- **4.** Unforeseen circumstances may cause delays in delivery. As such, an exact delivery date cannot be guaranteed.
- **5.** All Across Horizons items will be shipped between an estimated 5-6 months after the initial ordering phase.
- **6.** No Across Horizons PDF and/or digital content will be distributed until after the last shipment of the Across Horizons zine has been released. This ensures all consumers of Across Horizons will receive their purchases around the same time.
- **7.** Presently, we can **not** ship to the following countries/locations: Afghanistan, Belarus, Brunei Darussalam, Cuba, Gaza Strip, Myanmar, New Caledonia, Niue,

Russian Federation, Syrian Arab Republic, Ukraine, Yemen. We apologize for any inconvenience.

**8.** Across Horizons is not subject to the GPSR and its regulations because it is a "work of art" under the relevant exception. Ordering any Across Horizons product means you agree with our interpretation of the GPSR, which can be found in full <a href="here">here</a>.

### PRODUCT DELIVERY DETAILS:

- 1. If you encounter issues when downloading your digital Across Horizons PDF files, please notify the Across Horizons Zine Team immediately, and we will do what we can to assist you.
- **2.** Updates regarding production, packaging, and shipping phases will be posted on the zine's social media accounts: Twitter, tumblr, and Bluesky. Please follow these accounts to remain up-to-date on the latest information.
- **3.** An update announcing Across Horizons's completion will be posted on the zine's social media accounts. If you have yet to receive your copy within 14 days after completion, please **email the zine account at bkdkdragonriders@gmail.com, DM us on Twitter, or contact one of the moderators directly.**
- **4.** Please provide your order number, date of purchase, full name, and email address when reaching out to the Across Horizons Zine Team so we may better assist you. More information may be needed at the time of contact and will be expressed as such during communications.

#### **ZINE PACKAGING:**

- **1.** All Across Horizons products will be inspected and separated into grades: A, B, and C, depending on any defects before being shipped out. Only Grade A products will be shipped for any order placed during the initial ordering phase.
- **2.** All physical products will be shipped out in a secure manner to help ensure safe delivery.

## **MERCH GRADE QUALITY:**

- **1.** <u>A-Grade Items:</u> A-Grade Items were determined to have no noticeable defects during the quality check phase.
- **2.** <u>B-Grade Items:</u> B-Grade Items may have slight damages that may not be immediately noticeable, including but not limited to wear and tear, mildly scratched surfaces, misprints, color defects, etc.
- **3.** <u>C-Grade Items:</u> C-Grade Items have very noticeable damages, including but not limited to wear and tear, cracks, chipped sides, ripped edges, scratched surfaces, color defects, misprints, etc.

### REFUNDS AND REPLACEMENTS:

- **1.** Replacement packages will not be guaranteed. Supply is ordered according to immediate demand. The most the Across Horizons Zine Team may offer is a partial refund on your purchase depending on the circumstance.
- **2.** In the event a product arrives damaged, damaged products must be returned before replacement products can be supplemented.
- 3. We will not offer refunds for the following:
  - Products lost, stolen, or damaged in transit or point of delivery.
  - Incorrect shipping information provided by the buyer.
  - Buyer changes their shipping address and neglects to inform the Across Horizons Zine Team before shipments have begun.

#### FEES AND LIABILITIES:

- 1. The buyer is responsible for all taxes, customs fees, shipping fees, etc.
- **2.** If the buyer refuses to pay the aforementioned fees, the Across Horizons Zine Team will not offer full refunds or replacement packages.
- **3.** The Across Horizons Zine Team will not be held accountable for any repercussions caused by neglecting to follow purchaser guidelines listed on the store's terms of service page.

# DISCLAIMERS:

The Across Horizons Mod Team is unable to field-test the functionality of physical products before shipping them out. We will inspect products for physical damages including but not limited to: cosmetic damages, scratches, misprints, chips, cracks, etc.

We must rely on the manufacturers to quality-check materials before shipping them to us.

By purchasing functional products of any grade quality, you are acknowledging the aforementioned and understand that Across Horizons is not responsible for functional products that do not operate at their full capacity upon their arrival.

Across Horizons and all its editions are unofficial products. We do not own any rights to nor are we affiliated with the original content. Please continue to support the official release.

By purchasing Across Horizons and any of its editions, you are agreeing to refrain from redistributing, printing, and disclosing the zine and any of its contents for extended circulation or monetary gain. Any Across Horizons PDF and/or digital content will have a resolution suitable for viewing but not for printed reproduction in order to protect our contributors and their works.

The Across Horizons Mod Team reserves the right to cancel orders if terms and conditions are violated.

For any questions or concerns, please email us at **bkdkdragonriders@gmail.com** or contact us directly through the **zine's Twitter account.** 

Thank you for your patience and cooperation.

—The Across Horizons Zine Team 🐉