Privacy Policy

Last Updated: October 30, 2026

This Privacy Policy ("Policy") explains the information collection, use, and sharing practices of Video to MP3 ("we," "us," and "our") in connection with the Track Saver browser extension and the services we provide through it (the "Services").

Before you use the Services, please review this Policy carefully. By using any part of the Services, you understand that your information will be collected, used, and disclosed as described here. If you do not agree, please do not use the Services.

Our Principles

Track Saver is designed around the following principles:

- Privacy policies should be human-readable and easy to find.

- We collect as little data as possible to operate the Service.

- We do not require you to create an account, and we do not require your name, email, or any personal profile to use the core conversion feature.

- We do not sell your data, and we do not use it for advertising or behavioral profiling.

What the Extension Does

Track Saver lets you convert a supported online video into an MP3 audio file. You browse to a video page and choose to convert it. The extension sends the link (URL) of that video to our servers; our servers retrieve the audio, convert it to MP3, and return the file for you to download. You do not upload video files to us — we only receive the link you choose to convert.

Information We Collect

We collect the limited information needed to provide the Service, prevent abuse, and process payments for optional Premium features.

1. Anonymous Installation ID

The first time you use the extension, it generates a random identifier (a UUID) on your device and stores it locally in your browser (chrome.storage). This ID is sent with each request to our servers (as the "X-User-ID" header). It is not linked to your name or identity. We use it to apply fair-use limits, prevent abuse, and recognize your free or Premium status.

2. The Video Link You Submit

When you start a conversion, we receive the URL (and the video's public ID) of the video you chose to convert. We only receive a link when you actively start a conversion — never from pages where you do not.

3. Technical and Usage Information (automatically collected by our servers)

- IP address and approximate location (country/city) derived from it

- Browser type, browser language, and operating system

- Conversion details: timestamp, output format/quality, file size, success or error result

- Per-installation usage counts (e.g., number of conversions, total bytes, last-active time) and aggregate statistics about which videos are converted most often

- Web server logs (request timestamps, HTTP methods, response codes)

4. Local Preferences

Your settings (such as interface language and audio format/quality) and the installation ID are stored locally in your browser via chrome.storage. If you have browser sync enabled, your browser may sync this data across your devices under your browser account.

5. Payment Information (Premium only)

If you purchase Premium, checkout and subscription management are handled on our billing site at app.yt-video-to-mp3.club, and payment is processed by Stripe, Inc. ("Stripe"). You enter your payment-card details directly with Stripe; we do not receive or store your full card number. We receive only a transaction/subscription reference and your Premium status. Stripe processes your payment data under its own Privacy Policy (https://stripe.com/privacy).

What We Do NOT Collect

- We do not collect your browsing history or the content of pages where you do not start a conversion.

- We do not use advertising cookies, tracking pixels, or web beacons.

- We do not collect your name, phone number, mailing address, or social-media profiles.

- We do not run newsletters or marketing email through the extension.

Cookies and Logging

The extension itself does not set advertising or tracking cookies. Our servers keep standard web server logs (described above) for security, reliability, and abuse prevention. If you purchase Premium, our billing provider may set functional cookies on its own domain (app.trackpocket.com) to maintain your login and subscription session; that is governed by the billing provider's own policy.

File Handling, Storage, and Deletion

- Temporary processing: When you convert a video, the audio is retrieved and converted on our servers only for as long as needed to complete your request and let you download the result.

- Automatic deletion: The converted MP3 file is automatically and permanently deleted from our servers shortly after your download completes (typically within minutes, and in any case within about one hour). We do not keep a copy of your converted audio.

- No long-term storage: We do not permanently store, archive, or reuse your converted files for any other purpose.

- Deletion requests: You may request deletion of the usage records associated with your installation ID at any time by emailing omasisaho881@gmail.com (please include your installation ID, which is shown on the extension's settings page).

How We Use Your Information

- Fulfill conversion requests and deliver the converted audio file.

- Enforce free-tier limits and unlock Premium access.

- Operate, secure, and improve the Service (e.g., reliability, performance, supported formats).

- Provide customer support and respond to your inquiries.

- Detect, prevent, and address fraud, abuse, security issues, and technical problems.

- Conduct internal analytics on aggregate or de-identified usage to understand demand and improve the Service.

- Comply with the law and protect the rights, property, and safety of Video to MP3, our users, and the public.

We may aggregate and/or de-identify information collected through the Services and use such de-identified or aggregated data for any purpose.

When We Disclose Your Information

We share information only as needed to operate the Service. The complete list of third parties with whom we share user data, the data each receives, and why, is:

Service Providers (the only parties that receive your data in the normal operation of the Service)

1. Third-party cloud server and hosting infrastructure providers.

Data they receive: the video link you submit, your IP address, your installation ID, and the temporary converted audio file.

Purpose: to host the servers that retrieve the requested video, convert it to MP3, deliver the file to you, and apply rate limits and abuse prevention. The converted file is automatically deleted from these servers shortly after your download (see File Handling, Storage, and Deletion).

2. Stripe, Inc. ("Stripe") — payment processor (Premium purchases only).

Data it receives: the payment-card and billing details you enter directly on the checkout page, plus a subscription/transaction reference.

Purpose: to process Premium payments and manage your subscription. We never receive or store your full card number. Stripe handles this data under its own Privacy Policy: https://stripe.com/privacy.

3. Our billing and checkout site, app.trackpocket.com (Premium purchases only).

Data it receives: your installation ID / Premium status and your login or subscription session.

Purpose: to operate the Premium checkout flow and subscription portal. It may set functional cookies on its own domain to maintain your session.

We do NOT share your data with any of the following:

- Advertisers, advertising networks, or ad exchanges.

- Data brokers or companies that buy, sell, or resell personal data.

- Third-party analytics, tracking, or behavioral-profiling services or SDKs — the extension contains none. All usage analytics described in this Policy are performed on our own servers.

Beyond the service providers listed above, we disclose information only in the limited circumstances below.

Legal Compliance and Protection of Rights

We may disclose information if we believe in good faith it is necessary or appropriate to: (a) comply with legal process (subpoenas, court orders, regulatory requests); (b) enforce our Terms of Use and this Policy; (c) respond to your support requests; (d) protect the rights, property, or safety of Track Saver, our users, and the public; or (e) detect, prevent, or address fraud, security, or technical issues.

Business Transfers

If we are involved in a merger, acquisition, financing, or sale of assets, your information may be transferred as part of that transaction. Any acquiring party will be required to honor the commitments in this Policy.

Consent

We may disclose your information to other third parties with your explicit consent.

Aggregate/De-identified Information

We may disclose de-identified or aggregated data, which cannot reasonably be used to identify you, for any purpose.

We do not sell, rent, or trade your personal information.

Legal Basis for Processing (EEA/UK)

Where data protection laws such as the GDPR apply, we rely on the following legal grounds:

- Performance of a contract: to provide the conversion Service you request.

- Legitimate interests: to secure and improve the Service, prevent fraud and abuse, and run our business, where not overridden by your rights.

- Legal obligation: to comply with applicable laws.

- Consent: where required by law; you may withdraw consent at any time.

Your Choices and Data Subject Rights

Because the core Service does not use accounts, the main control you have is your installation ID, plus the rights below.

Deletion and Access Requests

You may request access to, correction of, or deletion of the data associated with your installation ID by emailing lenagjeka5@gmail.com. Please include your installation ID (shown on the settings page) so we can locate your records. You can also stop all data collection at any time by uninstalling the extension, and you can clear your local data through your browser's extension-storage controls.

EEA/UK Rights (GDPR)

Subject to applicable exceptions, you have the right to: access your data; correct inaccurate data; request deletion; restrict or object to processing; data portability; withdraw consent; and lodge a complaint with your local data protection authority. We will respond within 30 days (or as required by law) and may verify your identity first.

California Rights (CCPA/CPRA)

If you are a California resident, you have the right to: know what personal information we collect, use, and share; request deletion; opt out of the sale or sharing of personal information (we do not sell or share for cross-context behavioral advertising); and not be discriminated against for exercising these rights. To exercise these rights, email lenagjeka5@gmail.com. We will respond within 45 days.

International Transfers

Our servers and service providers may be located in countries other than your own, which may have different data-protection laws. Where we transfer personal data internationally (including outside the EEA/UK), we implement appropriate safeguards (such as Standard Contractual Clauses) as required by applicable law.

Security

We use reasonable technical and organizational measures to protect your information, including:

- Encryption of data in transit using TLS/HTTPS.

- Access controls and authentication for systems that handle data.

- Logging and monitoring of system access.

- Automatic deletion of converted files shortly after download.

No method of transmission or storage is completely secure, so we cannot guarantee absolute security. If you believe your data has been compromised, contact us at lenagjeka5@gmail.com.

Children

The Services are intended for adults and are not directed to children under 13 (or the minimum age in your jurisdiction). We do not knowingly collect personal information from children. If you believe a child has provided us information, contact lenagjeka5@gmail.com and we will delete it.

Data Retention

- Converted files: deleted automatically shortly after download (typically within minutes, at most about one hour).

- Installation ID and usage records: retained for as long as needed to operate the Service, enforce limits, and prevent abuse, then deleted or anonymized.

- Web server logs: retained for a limited period (approximately 90 days) for security and troubleshooting.

- Payment records: retained by Stripe and our billing site as required by applicable tax and financial regulations.

We may retain information longer where required by law or to resolve disputes and enforce our agreements.

Copyrighted Content and DMCA

The Services may be used to convert video content to audio. By using the Services, you represent that you have the right to convert any content you submit and that doing so does not violate the rights or terms of service of any video platform. Track Saver does not monitor or verify the legality of converted content; users are solely responsible for their use of the Services.

If you believe content has been converted in a way that infringes your copyright, you may send a DMCA notice to lenagjeka5@gmail.com including: your contact information; identification of the copyrighted work; identification of the allegedly infringing material; a statement of good-faith belief; a statement, under penalty of perjury, that your notice is accurate and that you are authorized to act; and your physical or electronic signature. We respond to valid notices in accordance with applicable law.

Third-Party Links

The Services may reference third-party websites or platforms. We are not responsible for the content or privacy practices of those third parties, and their privacy policies — not this one — govern your interactions with them.

Changes to This Policy

We may update this Policy from time to time. We will revise the "Last Updated" date above, and for material changes we will provide more prominent notice as required by law. Your continued use of the Services after an update takes effect constitutes acceptance of the updated Policy.

Contact Us

If you have questions about this Policy or your data, or to make a privacy request, contact us at:

Email: lenagjeka5@gmail.com

Response time: we aim to respond within 14 business days (and within the timeframes required by GDPR/CCPA where applicable).

Copyright © 2026 Track Saver. All rights reserved.