# CaseWorthy - CAN Assessments Quick Guide



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### **Overview**

This guide was created to help navigate the forms a CAN Network user may need to access for the Coordinated Access Network. Please email our helpdesk at <a href="mailto:help@nutmegit.com">help@nutmegit.com</a> if you have any questions or need assistance.

#### Instructions

Each of the forms listed below can be accessed by clicking on the **CAN Assessments** option in the left side menu. The sub menu will load as pictured below:



# **Coordinated Entry Events**

Please refer to <u>Coordinated Entry Event</u> in the <u>CaseWorthy - Coordinated Access Network and</u> Coordinated Exit Quick Guide

# **Due Diligence / Follow Ups**

**Add New** 

1. Find the client Caseworthy using the "Find Client" feature in the left menu.

- 2. Once the client is loaded in the top left corner, click on "CAN Assessments" in the left menu to launch the sub menu.
- 3. Click on "**Due Diligence / Followups**" in the sub menu to launch the Due Diligence / Followups CA Summary page.
- 4. Click "Add New" to create a new Follow up.
- Choose the correct CAN enrollment that the follow up should be attached and complete
  the form. Click "Save" once all the information has been entered. The Due Diligence /
  Followups CA Summary page will load and the follow up that you just entered will be
  displayed.

#### Edit

- 1. Find the client Caseworthy using the "Find Client" feature in the left menu.
- 2. Once the client is loaded in the top left corner, click on "CAN Assessments" in the left menu to launch the sub menu.
- 3. Click on "**Due Diligence / Followups**" in the sub menu to launch the Due Diligence / Followups CA Summary page.
- 4. Click the "Gear" next to the follow up that you wish to edit.
- 5. Click "**Save**" once all the information has been updated. The Due Diligence / Followups CA Summary page will load.

### **Document Checklist**

How to upload files and documents in HMIS

You can upload any saved file/document to a client's record (ex. Sharing Consent, Copy of Id, Birth Certificate, Utility bills, etc)

To upload a file or document in CaseWorthy/CT HMIS, follow these steps:

- 1. On the left-side navigation, click "Case Management".
- 2. On the sub-menu, click "Files and Documents".
- 3. When the dashboard for "View Photos" is displayed, click on "Documents".
- 4. The "Document Check CTHMIS" screen will load. Click on "Add New" in the top right corner of that page.
- 5. Complete all required fields by choosing the Document Type, Verification Method, and Storage Location.
- 6. Upload the image by clicking on "Browse" to choose from the list of saved files on your computer/server. Once the desired file is located, double-click on it to upload it.
- 7. Click "Save" and the file will be uploaded to the client's record in HMIS.
- 8. To view the documents and files that a client has in HMIS, simply click on **Documents or View Photos** (located in the View Photos dashboard found after clicking on **Files and Documents** in the left-side menu).

For more detailed instructions, you can visit the CT HMIS support page.

## Additional Assessments in CAN Assessments menu

The 211 Eviction Prevention Assessment, CAN Appointment Type Assessment, Intake Forms (211 and CAN), Additional Data (CAN), Next Steps Tool - Additional Data, are forms completed

during workflows. You will only access these forms though this menu if you want to review or edit already existing data.

The full <u>CaseWorthy - Coordinated Access Network and Coordinated Exit Quick Guide</u> and additional information/support resources can be located on <u>cthmis.com</u>.