

Feedback Labs' Framework Jeopardy

Question Key

Buy-In

Buy-In - \$200: A framework to identify with whom you should engage for your listening/feedback process, and who may be potential allies or detractors in your listening efforts or the resulting action items | What is Stakeholder Relationship Management

Buy-In - \$400: A spectrum that builds on Arnstein's "Ladder of Participation" to set clear, mutual roles for public-facing or public-impacting projects | What is IAP2

Buy-In - \$600: Authored by Full Frame Initiative, this community-led resource outlines how to center community, share power, and build relational integrity when engaging in community listening | What is the Community Bill of Rights

Buy-In - \$800: A framework that builds on Social Network Analysis to map out relationships, identify diverse opportunities, and uncover key actors | What is Network Mapping

Buy-In - \$1000: Grounded in the work of Dr. Amy Edmondson, this framework uses "making good" on small (then increasingly larger) commitments to build trust within a working group | What is Psychological Safety Framework

Design

Design - \$200: This framework is a multi-step process to address complex problems through cross-sector collaboration | What is Collective Impact Framework

Design - \$400: A research design for engaging community members as partners and fellow experts in research and feedback & listening exercises. | What is Participatory Feedback Design or Participatory Action Research

Design - \$600: An approach that considers cultural backgrounds, experiences, and knowledge. It fosters a sense of belonging while also exchanging information | What is Culturally Responsive Design

Design - \$800: Both a philosophy and framework that engages impacted persons in every phase of problem-solving, including inspiration, ideation, and implementation | What is Human-Centered Design

Design - \$1000: A risk management technique that facilitates team thinking through a listening/feedback project as though it has already failed | What is Premortem Analysis

Collect

Collect - \$200: Community-centric tools that can nurture and elevate community voice and facilitate power sharing | What is Community-Engaged Surveys

Collect – \$400: Another term for Landscape Survey, this is a way for organizations to learn about a community or constituent perspectives before engaging in (potentially) time-intensive listening & feedback practices in the community | What is Pulse Check

Collect - \$600: Strategy that allows for a co-creative process by collecting questions from respondents as they answer questions posed by others | What is Take a Penny; Leave a Penny

Collect - \$800: Combination of both quantitative data collection and qualitative data collection | What is Mixed Methods Surveying

Collect - \$1000: A technique used to more deeply understand stories compared to traditional interviews | What is Empathy Interviews

Analyze

Analyze - \$200: This centering question allows those to analyze the data through the lens of addressing equity-related gaps | What is How Are We A Great Place For...?

Analyze - \$400: A participatory qualitative method for monitoring and evaluating programs. It involves collecting stories from stakeholders to better understand your program and how/when/why it works | What is Most Significant Change

Analyze - \$600: Specific type of facilitated group discussion designed to help people collectively interpret complex or ambiguous situations or information | What is Sense Making Circles

Analyze - \$800: Two techniques that are used to make sense of qualitative data | What are Thematic and Sentiment Analysis

Analyze - \$1000: A systematic method for identifying the underlying fundamental causes of a problem to prevent it from recurring | What is Root Cause Analysis

Dialogue

Dialogue - \$200: A technique used to ensure that marginalized perspectives are heard first. This can be achieved in both synchronous and asynchronous settings | What is Progressive Stack

Dialogue - \$400: Invites members of the group to adopt a specific perspective or lens for reviewing/discussing the data. | What is 6 Thinking Hats

Dialogue - \$600: A crowd-sourced resource for shaking up your discussion/dialogue techniques in ways that are both engaging and foster team building | What is Liberating Structures

Dialogue - \$800: Allows your group to start with small wins and successes by using the discussion to evaluate and add on to ideas that have traction rather than focusing on what doesn't work or what went wrong | What is Yes, and...

Dialogue - \$1000: A facilitated, structured and inclusive process that ensures that diverse voices are heard and considered | What is Deliberative Democratic Dialogue

Course Correct

Course Correct - \$200: A prioritization framework that helps you organize proposed solutions from what must be done now to what can wait until another iteration of Course Correction | What is MoSCoW

Course Correct - \$400: Rapid listening and responding cycles to create incremental changes that build trust, success, and the "muscles" of change | What is Plan, Do, Study, Act Cycles

Course Correct - \$600: Ensure that leaders can be clear and transparent about what next steps are, who will complete them, and when they will be completed | What is Leadership Accountability Models

Course Correct - \$800: Based on a Japanese philosophy meaning "good change". It encourages flexible, ongoing, incremental improvement in response to feedback | What is Continuous Improvement (Kaizen)

Course Correct - \$1000: A philosophy and how-to guide designed to help leaders explore, act on, manage, and learn from dilemmas | What is Ethos

Share Out

Share Out - \$200: A framework for sharing back with your constituents how the provided feedback was interpreted and what next steps will be taken as a result | What is What We Heard, What We'll Do

Share Out - \$400: A visual representation of the feedback that you received. It may also include progress on next steps | What is Public Dashboard

Share Out - \$600: A compelling way to share the impact of what your organization has already done and what your organization will do through a personal lens | What is Storytelling

Share Out - \$800: Daily Double

View the “**PDSA** (Plan, Do, Study, Act) **Introduction Activities**”.

- [Kicking a Paper Football](#)
- [Coin Spinning](#)
- [Mr. Potato Head](#)
- [Number Sequence](#)

Which activity stands out as one your organization can try?

Share Out - \$1000: Daily Double

View the document “[Creative Ways to Solicit Feedback](#)”.

Which activity stands out as one your organization can try?

Bonus

Bonus - \$200: Originally a tool used in Motivational Interviewing, an individual therapy method, it can be adapted for organizations embarking on new practices, programs, and/or policies | What is Stages of Change

Bonus - \$400: Tools to help nonprofits and funders have conversations about program risks and share risks within trust-based partnerships | What is Risk Assessments for Funders

Bonus - \$600: Provides a frame of reference that enables leaders to navigate the complex territory of equity challenges and to develop the capacity to engage in purposeful leadership action | What is NEP Leading for Equity Framework

Bonus - \$800: Guide for shifting philanthropy’s role from extractive to generative | What is Resonance Framework

Bonus - \$1000: Evidence-based model developed by the Carnegie Foundation for the Advancement of Teaching with demonstrated success in education settings and growing success in other settings | What is Networked Improvement Community