734-231-6050

Residential Snow Contract

Elegant Greens Residential Unlimited Snow Removal Agreement

Business Name: Elegant Greens

Customer Name: _____

Service Address: _____

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1. SCOPE OF SERVICE

This agreement provides **unlimited residential snow removal services** for the 2026–2027 winter season for snowfall events meeting the service trigger outlined below.

Seasonal Service Includes:

- Unlimited driveway snow clearing

- Unlimited walkway clearing (if applicable)
- Automatic service for all qualifying snowfall events

This agreement is valid through **April 30, 2027**.

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2. SERVICE TRIGGER & OPERATIONAL PROCEDURES

Snowfall Trigger

Snow removal services will automatically commence when snowfall accumulation reaches **1 inch or greater**.

Storm Management

For prolonged snowfall events, Elegant Greens may perform multiple visits during or after a storm as operationally necessary.

If a storm continues throughout the day and requires multiple service visits to maintain accessibility, each visit shall be considered part of the unlimited seasonal service provided under this agreement.

Service Timing

The Customer acknowledges that snow removal routes are performed on a scheduled basis and are not guaranteed to occur at a specific time of day.

Route order, weather conditions, traffic conditions, equipment availability, and snowfall intensity may affect service timing.
-Elegant Greens -17628 Telegraph Rd. Brownstown MI 48174

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3. CITY PLOWS (WINDROWS)

Municipal snowplows frequently deposit snow at the end of driveways after service has been completed.

If a city plow creates a windrow after Elegant Greens has already serviced the property, return service will be performed as route scheduling permits and is included under this unlimited seasonal agreement.

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4. ADDITIONAL SERVICE REQUESTS

The following services are **not included** under this agreement:

- Snow removal for accumulations below 1 inches
- Ice removal requiring specialized equipment
- Relocation or hauling of snow off-site
- Clearing vehicles, trailers, boats, RVs, or other obstacles
- Hand shoveling of areas not normally maintained by Elegant Greens

Any requested service outside the scope of this agreement may be billed separately at current service rates.

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5. CUSTOMER RESPONSIBILITIES

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The Customer agrees to:

- Keep the driveway free of vehicles, trailers, and other obstructions whenever possible.
- Clearly identify any hidden objects, stakes, decorative items, curbing, sprinkler components, or other obstacles that may be concealed by snow.
- Maintain safe access to the property for service equipment.

Elegant Greens shall not be responsible for damage to items hidden beneath snow or located within the normal service area.

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6. PAYMENT TERMS

Seasonal Price

$_____

Payment Options

- **Paid in Full:** Due upon signing.
- **Installment Plan:** Available upon approval and must be paid in full by February 1, 2027.

Early Payment Discount

A 5% discount may be offered for customers who pay the seasonal balance in full at signing.

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7. NON-CANCELLATION

Because Elegant Greens reserves labor, equipment, route capacity, and scheduling resources specifically for seasonal customers, this agreement is **non-cancellable** once signed.

If the Customer chooses to discontinue service during the season, the full seasonal contract amount shall remain due and payable.

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8. LIABILITY & LIMITATION OF SERVICES

Snow and ice management is an inherently imperfect service.

The Customer understands and agrees that:

- Snowfall, drifting, refreezing, freezing rain, black ice, and changing weather conditions may create hazardous conditions between service visits.
- Elegant Greens does not guarantee completely bare pavement or slip-free conditions.
- Snow and ice conditions can redevelop after service due to weather fluctuations.

The Customer assumes all risks associated with winter weather conditions occurring before, during, or after service.

To the fullest extent permitted by law, Elegant Greens shall not be liable for slip-and-fall incidents, vehicle accidents, personal injuries, or consequential damages arising from winter weather conditions.

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9. AUTOMATIC RENEWAL

This agreement shall automatically renew for future winter seasons unless either party provides written notice of cancellation prior to **October 1** of the upcoming season.

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10. SERVICE COMMITMENT

Elegant Greens is committed to providing dependable snow removal services throughout the winter season.

We reserve the right to terminate service for:

- Unsafe site conditions
- Harassment or abusive behavior toward employees
- Failure to make required payments
- Conditions that prevent safe operation of equipment

Except under these circumstances, Elegant Greens will make every reasonable effort to maintain uninterrupted service throughout the contract term.

ACCEPTANCE

I have read, understood, and voluntarily agree to all terms and conditions contained within this Unlimited Residential Snow Removal Agreement.
-Elegant Greens -17628 Telegraph Rd. Brownstown MI 48174

Customer Signature: _____

Date: _____

Elegant Greens Representative: Dion Holmes

Date: _____

-Elegant Greens -17628 Telegraph Rd. Brownstown MI 48174