JOHN S. DOE

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EDUCATION

College University   August 2019 – August 2023

Bachelor of Science in Information Technology   Manila, Philippines

EXPERIENCE

Web Tester   April 2024 – Present

Company Philippines Inc.   Manila, Philippines

- Automated end-to-end test scripts using Playwright that improves test coverage by 45% and accelerating regression cycles by 60%
- Executed cross-browser testing with LambdaTest that ensures seamless web functionality across 15+ browser/OS combinations and enhancing user experience across platforms
- Presented high-impact bugs that helped reduced post-release defects by 35% through early detection and close collaboration with developers and stakeholders
- Leveraged AI tools such as Gemini and ChatGPT to generate comprehensive test documentation and test suites that increasing overall productivity by 30% while maintaining accuracy and consistency across multiple projects

Freelance Software Tester   December 2023 – April 2024

Company

- Participated in Defect Tracking and Reporting, Ad-hoc Testing, Exploratory Testing, UI/UX Testing, and Functional Testing for each project assigned
- Delivered over 80 detailed defect reports, contributing to a 20% reduction in recurring software issues across projects
- Maintained a 100% on-time submission rate by proactively coordinating with Test Leads, leading to a 30% increase in project stability

Software QA Intern   September 2023 – November 2023

Company Philippines Inc.   Manila, Philippines

- Gained hands-on experience in large-scale Agile projects by assisting in various testing types, including Exploratory Testing, API Testing, Load Testing, Smoke Testing, and End-to-End Testing, contributing to a 25% improvement in system stability and functionality
- Conducted API Testing using Postman and Performance Testing using Google Lighthouse, which supported the team in reducing manual testing time by 50%
- Created approximately 150 test cases in TestRail, enabling the team to track and manage software defects more efficiently, resulting in a 50% improvement in issue traceability

TECHNICAL SKILLS

- **Test Documentation:** Test Case Designing, Test Case Execution, Test Planning, Defect Reporting, Defect Tracking, Test Scenario Creation, Test Script Designing
- **Testing Techniques:** Regression Testing, Exploratory Testing, Alpha Testing, API Testing, UI/UX Testing, Load Testing, End-to-End Testing, Smoke Testing, Cross Browser Testing
- **Programming Languages & Frameworks:** HTML5, CSS3, TypeScript, JavaScript, SQL, ReactJS, TailwindCSS
- **Testing Tools:** Google Lighthouse, Browser Developer Tools, Postman, Playwright, Apache JMeter, LambdaTest, Git, Github
- **Project & Test Management Tools:** Jira, Trello, ClickUp, TestRail

CERTIFICATIONS

- **Setting a Foundation for Successful Test Automation** (March 2025)
- **Postman API Fundamentals Student Expert certification** (February 2025)
- **Six Sigma PH: Lean Six Sigma White Belt Certification** (April 2024)
- **Great Learning: Certificate of Completion - Software Testing Tutorial** (March 2024)
- **MSTConnect: ISTQB Certification Foundations Training** (January 2024)
- **Wadhwani Foundation: 21st Century Core Employability Skills Program** (May 2022)