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# THE WEST LONDON SUPERHOST PROTOCOL (2026)

Property Address: \_\_\_\_\_ Date: \_\_\_\_\_  
Cleaner: \_\_\_\_\_

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## PHASE 1: ARRIVAL & SAFETY (The "Revenue Protection" Phase)

*Strict adherence to **short let cleaning regulations London** is required before cleaning begins.*

- ☐ **EXTERIOR CHECK:**
    - No rubbish bags left on doorstep (prevents council fines).
    - Key safe lock is responsive and code is reset (if smart lock).
  - ☐ **DAMAGE & THEFT AUDIT:**
    - **Photograph** any visible damage immediately (Timestamped).
    - Check specifically: TV Screen, Sofa stains, and expensive appliances.
    - **Smell Test:** Smoke? Pets? Strong spices? (Report immediately).
  - ☐ **FIRE SAFETY COMPLIANCE (Mandatory 2026):**
    - ☐ **Smoke Alarms:** Press "Test" button on all units. (Must beep).
    - ☐ **CO Detectors:** Verify active green light/test beep.
    - ☐ **Escape Routes:** Hallways must be 100% clear of luggage/clutter.
    - ☐ **Fire Blanket:** Visually confirm it is present in the kitchen.
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## PHASE 2: WASTE & LOGISTICS

*Handling **turnover cleaning Ealing and Hammersmith** waste rules.*

- ☐ **WASTE SEPARATION (Crucial):**
  - **Recycling:** Check blue/green bins. Remove any contaminated food packaging.
  - **Food Waste:** Ensure the caddy is empty and liner is replaced.
  - **Glass:** (If applicable) Separate glass from general recycling if borough requires.
- ☐ **LINEN STRIPPING:**
  - Strip all beds. Check mattress protectors for hair/stains.

- **Stain Separation:** Bag stained towels separately from general laundry.
  - **Laundry Bag:** Tag for **Airbnb laundry service West London** pickup (if using external service).
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## PHASE 3: THE DEEP CLEAN (Hygiene & Sanitization)

*Using eco-friendly Airbnb cleaning products where possible.*

### KITCHEN

- ☐ **Fridge:** Empty completely. Wipe spills. **Check freezer** for left ice cream/vodka.
- ☐ **Oven:** Spray interior. Scrub door glass grease.
- ☐ **Microwave:** Check the "roof" of the inside (often missed).
- ☐ **Sinks:** Buff stainless steel to remove hard water marks.

### BATHROOM (West London Hard Water Focus)

- ☐ **Shower Screen:** Descale completely. No white water marks allowed.
- ☐ **Taps/Faucets:** Remove limescale crust from spout base.
- ☐ **Toilet:** Bleach below waterline. Wipe base and back pipes.
- ☐ **Hair Audit:** Check drain holes and floor corners with a flashlight.

### FLOORS

- ☐ Vacuum under sofa cushions (The "Crumb Zone").
  - ☐ Vacuum under beds (Check for lost chargers/socks).
  - ☐ Mop with neutral floor cleaner (No sticky residue).
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## PHASE 4: STAGING & FINAL TOUCHES

*The "Superhost" Standard.*

- ☐ **BEDDING:**
  - Iron duvet covers or use steamer for crisp look.
  - Pillows plumped and standing upright (Hotel style).
  - Throw blanket neatly folded at foot of bed.
- ☐ **WELCOME AMENITIES:**
  - ☐ Refill Coffee/Tea/Sugar jars (Full, not half-empty).
  - ☐ 2x Toilet Rolls per bathroom (Sealed/Folded tip).
  - ☐ 1x Fresh Sponge + 2x Dish Tabs in kitchen.
  - ☐ Place "Welcome Guide" on coffee table.

- **[ ] ECO-FRIENDLY TURNOVER CLEAN VERIFICATION:**
  - Ensure thermostat is set to "Eco" (18°C - 20°C).
  - All lights switched OFF.
  - Windows CLOSED and locked. [ ] **Air Freshener/Scent:** A single pump of diffuser or linen spray (Signature Scent).

**CLEANER SIGNATURE:** T Thomas **TIME COMPLETED:** \_\_\_\_\_

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