



Code of Conduct Version 1.0

This Code of Conduct is issued by Northampton County Lawn Tennis Club (NCLTC). It applies to all members of NCLTC and visitors whilst on Club premises.

This Code of Conduct sets out the standards of conduct that are expected and required by all members and visitors to the Club. These standards reflect NCLTC's vision to grow tennis and padel participation, by making it more accessible, welcoming and enjoyable, as well as reflecting generally recognised standards of disciplined and good sporting behaviour.

Expected Standards of Conduct

Members and visitors are expected to:

- Respect the rights, dignity and worth of all members, visitors and guests, regardless of age, race, gender, culture, or religion and offer equal opportunity to play.
- Respect and treat all fellow members and guests equally, recognising members' individual capabilities.
- Respect our neighbours and all of those who live near to the Club's grounds.
- Never display, or condone the use of inappropriate or abusive language, bullying, harassment, discrimination, physical violence, or conduct that may be construed as unethical.
- Be role models by respecting the spirit of the sport, providing encouragement and support to other Club members and players/guests from other competing clubs.
- Always be fully and appropriately attired whilst participating in tennis and padel at the Club.
- Pay fees for subscriptions, matches, competitions and events promptly.

Committee Members are expected to:

- Promote the values, aims, rules and regulations of the Club.
- Act only in the interests of the Club as a whole, not for individuals, or small groups.
- Be open minded and respectful of the views and opinions of others.
- Ensure that all communications are clear and concise.
- Maintain confidentiality on any matter discussed at Committee meetings, or at a Committee level.
- Manage Club funds prudently, to maximise value for money in all of the Club's financial matters.
- Actively contribute to the effective work of the Committee, by regularly attending and preparing for meetings.

Online Code of Conduct for Member communications via NCLTC including but not restricted to social media/emails/Whats app community chats/ phone:

Any communications made by members through NCLTC should not:

- Bring the Club, or its members into disrepute. Examples include (but not exclusively):
 1. Breaching confidentiality by:
 - a. Providing confidential information about an individual (Club member, or visitor), or organisation.

- b. Revealing information held by the Club, individual, or organisation, where there would be reasonable expectation of confidentiality.
2. Communicate anything that could be considered discriminatory, bullying, or harassment of any individual or group.
3. Make misrepresentations relating to NCLTC.

Sanctions

Members and visitors who do not adhere to the Code of Conduct may be asked to modify their behaviour accordingly. In serious and/or repetitive breaches of the Code:

- Members may be suspended from the Club for a fixed period, or asked to leave the Club, depending upon the seriousness of the breach and/or the number of breaches..
- Any member who is asked to leave the Club will not be able to attend the Club in the future as a guest.
- Visitors/guests may be asked to leave the Club, or suspended/banned from the Club.
- Committee members may be suspended from the Committee, asked to leave the Committee and/or asked to leave the Club, depending upon the seriousness of the breach.

All decisions/sanctions will be discussed and agreed upon at a Committee level.

The Committee reserves the right to change, or amend the rules at its discretion. All changes will be communicated in writing to members of the Club. This Code of Conduct can also be found on the NCLTC website. For any general queries about this Code of Conduct please contact the Club Secretary.

The Committee - January 2026