

Terms and Conditions - Air Canada

- The winner must register his/her name, contact, email address and business card copy to Air Canada within two weeks of the lucky draw or ticket would be forfeited.
- The ticket is non-transferable, non-refundable, not redeemable for cash, not valid for joint venture services and cannot be used for Frequent flyer mileage accumulation.
- Redemption letter must be returned to the Air Canada office before ticket issuance. Scanned copy or photocopies of this letter will not be accepted.
- The ticket must be redeemed within 3 months from the day the offered letter is given out.
- All travel must be completed within 1 year from the day the offered letter is given out, with a maximum stay of 90 days.
- The ticket cannot be used during Blackout Periods which are subject to extend and change without prior notice.
- A “Promotion code” will be provided to book and issue ticket at www.aircanada.com
- Valid for travel on Air Canada, Air Canada Express and Air Canada Rouge scheduled flights only and is subject to seat availability at time of reservation.
- This promotion code applies exclusively to one-way or round-trip bookings, as per the published fare.
- Stopover is not permitted. Enroute connection points are allowed.
- The use of eUpgrade credits, reissue or extension of ticket validity are not permitted.
- Entry into the Signature Suite is not permitted.
- All applicable fees, such as airport/departure taxes, security charges or other third party fees, taxes or charges are the sole responsibility of the bearer of the ticket.
- Once your ticket has been issued, the origin and destination cannot be changed. However, a change to the flight time, and/or travel date is permitted. Please go to aircanada.com, select “My Bookings/Flights” and make your change. A change fee per ticket may apply.

- If the flight becomes critically full, and/or other serious disruptions occur, there is a possibility that the passengers may be denied boarding at the time of check-in. Denied boarding compensation is not applicable.
- Promotional code recipients may be held liable to Air Canada for failure to adhere to the restrictions and conditions of travel applicable to their tickets or for the fraudulent use of those tickets.

Your promotional code may not be distributed or sold, or otherwise used for commercial or personal gain, other than for the purpose for which it is intended. Air Canada reserves the right to modify or cancel this promotional code at our discretion. Any violation of these conditions may be subject to cancellation of the promotional code, of any booking made using this promotional code, and/or to any legal or other recourse available for the recovery of damages suffered or costs, expenses or loss incurred as a result of such prohibited use.