

TheraBrain FAQs

Does TheraBrain replace my EHR?

No. TheraBrain works alongside your EHR to manage the operational activity and analytics that EHRs typically don't—from intake workflows and clinician matching to team accountability, practice visibility, communication, and analytics.

Is TheraBrain HIPAA compliant?

Yes. TheraBrain was built for mental health practices with security and HIPAA compliance at its foundation.

Does every subscription include all features?

Yes. Every TheraBrain plan includes the full platform. Plans are based on the number of users in your practice.

How long does setup take?

Setup time varies based on the size and complexity of your practice and how much you'd like to build into TheraBrain from the start. Smaller practices may be up and running quickly, while larger practices should plan to invest several hours entering practice, clinician, insurance, and referral information and customizing their workflows.

We make the process easier with a guided Quick Setup Walkthrough that takes you step-by-step through getting your TheraBrain account ready to use. You can also start with the essentials and continue building out TheraBrain as your team gets comfortable with the platform.

Prefer to skip the setup altogether? We offer a **TheraBrain Concierge Setup for \$2,500+**, where our team does the heavy lifting for you.

However you choose to get started, think of setup as an investment in your practice's infrastructure: a little focused time upfront creates the clarity, consistency, and organization your team can rely on as your practice grows.

Will you help my team learn TheraBrain?

Absolutely. We want your team to feel confident using TheraBrain—not just have another login to remember.

Every subscription includes access to recorded training, step-by-step documentation throughout the platform, and our live, interactive **TheraBrain Learning Labs**, where your team can learn, ask questions, and get more from TheraBrain as your practice grows.

Need more hands-on support? We also offer **private practice training** tailored to your team's needs, as well as our **TheraBrain Concierge Setup**, starting at \$2,500, for practices that want our team to help build and customize TheraBrain around their operations.

Can my administrative team or VA use TheraBrain?

Absolutely. In fact, TheraBrain is designed so that your admin, leadership, billing, and clinical team members can work, communicate, and collaborate from one central nervous system, TheraBrain.