

Information about Warranty & Cancellation

Cancellation

You have the right to cancel your order within 14 days of receipt without giving any reason. After cancellation, you have another 14 days to return your product. You will then be credited the full order amount including shipping costs. Only the costs for returning the product from your home to the entrepreneur (Rubber Hope Clothing) are at your own expense. If you make use of your right of withdrawal, the product must be returned to the entrepreneur with all delivered accessories and – if reasonably possible – in the original condition and packaging.

To exercise this right, you have to fill in the form below and send it to **rubberhopeclothing@gmail.com**. We will then refund the order amount due within 14 days after registering your cancellation, provided that the product has already been received back in good condition.

Exception to Cancellation

Unfortunately, you cannot cancel a product that was ordered through a pre-order campaign. This is because the product is specifically produced for the consumer and is therefore of a personal nature.

Cancellation Form

(please only complete and return this form if you wish to withdraw from the agreement)

— To

Rubber Hope Clothing
Johan Wagenaarkade 84
3533TM Utrecht
rubberhopeclothing@gmail.com
0645789610
BTW/VAT nr: NL003449086B45
KVK nr: 80514162

— I hereby inform you that I withdraw from the agreement regarding the provision of the following good(s):

— Ordered on (DD-MM-YYYY):

— Order number:

— Received on (DD-MM-YYYY):

— Name(s) of consumer(s):

— Address of consumer(s):

— IBAN Account Number:

— Signature of consumer(s) (only if this form is submitted on paper):

— Date (DD-MM-YYYY):