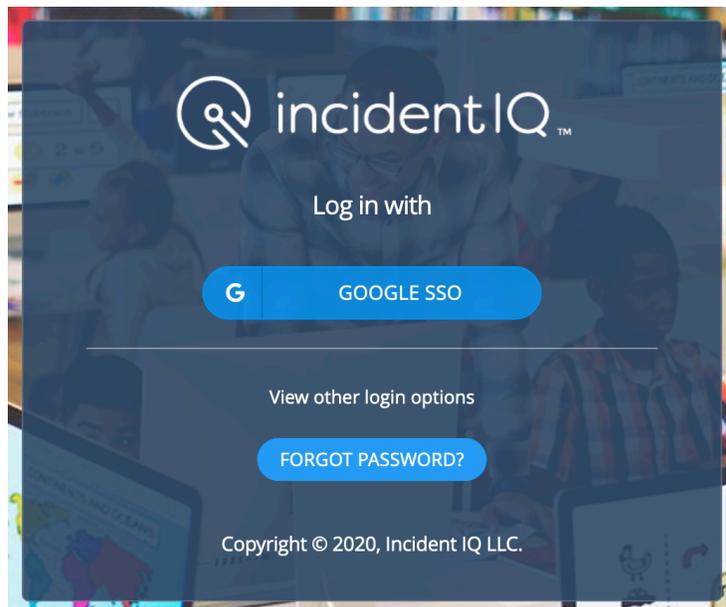




## STUDENT INCIDENT IQ TICKET CREATION



Visit <http://support.cabotschools.org> and select GOOGLE SSO



**Use your school account to login with Google SSO.**

Sign in with Google



Sign in  
to continue to [Incident IQ](#)

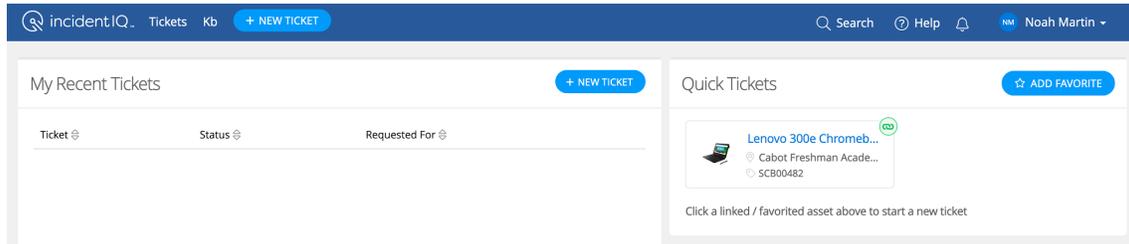
Email or phone

[Forgot email?](#)

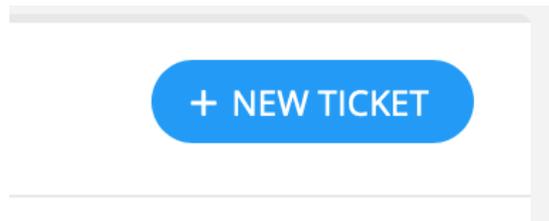
[Create account](#) [Next](#)

step  
**2**

If you are having an issue with your Chromebook use your Quick Tickets Link to start your ticket by clicking on your Chromebook:



If you are having a different issue click on the + NEW TICKET button.



Then select Other Requests



And select the category of your issue:

Other request categories:

Announcement Issues - Bells	Announcement Issues - Clocks	Announcement Issues - Intercom
Approval Request for New Software	Broken Equipment	Configure / Connect to Equipment
Deploy new equipment	Employee User Accounts	Install Approved Software
Instructional technology request	Missing Equipment	Move / Remove Equipment
Move Equipment	Provisioning	Remove Equipment (Surplus)
Request New Equipment	Security Cameras	Security Issues - Badge Access Control
Special events	Student user accounts	Issue Not Listed



**Describe your issue in as much detail as possible. The more information you provide the better and quicker we can respond.**

Describe your issue

Please describe your specific issue in more detail...

Location/Room Details

If you have additional details regarding where this issue is located please enter those details here

Additional location details.

Is this ticket urgent?

Is it stopping you from completing your tasks?

Yes  No

Attach file(s)

Upload any files or screenshots you have that can help resolve the issue.



Select files to attach

Drag and drop file(s) here to start  
or just click to [browse](#) files

< GO BACK

X CANCEL

✓ SUBMIT TICKET



**Submit your ticket**

✓ SUBMIT TICKET



**Check back periodically on your ticket for potential questions or things to try. These will arrive in email (If the student is 5-12) in addition to inside the Incident IQ interface.**