

This is a document recording and explaining Nyoomie Piyu's experiences with the VTuber group 「Opokai」

This document was created in response to Opokai's termination announcement of Nyoomie, which has caused defamation and damage towards its brand name, due to how the announcement was presented.

Regarding the termination, Opokai has never been in contact with me concerning the termination prior to the announcement itself.

Why this matter was not handled in just private messages is because although I have personally reached out to the related parties, but the main head of Opokai has been on break and no response was given from the sub-head of Opokai.



This document also includes testimonies from former staff and talents from Opokai and their experiences with the group during their time with it. They have given their consent in including their testimonies in this document but will not disclose their identity in this document.

Within this document, the only named individual would be the main head of Opokai, ***pinkwonderlyn***. Whom I believe should take accountability for the current situation and also regarding the testimonies and experiences with the group.

Opokai has affected many people, and in this document, I intend to voice out and let people understand the truth of the matter.

As a preface, this is not meant to be used as a reason to attack Opokai's staff, and especially not its talents. Please do not send anything negative towards them as many of them are my friends and I still care very much about them.

This document is meant to show my side of the story and to be used as a word of caution for the talents who intend to join Opokai in the future.

I believe I have the right to share my side of the story and also to defend myself. As part of the process in joining Opokai, I have signed an agreement regarding confidentiality, however it is only in regards to personal information of its members, and not as a general NDA.

4. Confidentiality

Opokai_VT is a V-Tuber community and respects the anonymity of its members. As a member of the group, I understand that I may be exposed to information about the group, its staff, and its members that might be considered sensitive, and, while every effort will be made to protect my confidentiality, I understand that there is a possibility that staff and other members might be exposed to some of my personal information. Opokai_VT staff will NEVER share my information except in extreme circumstances in which my safety or the safety of others might be in jeopardy (for instance: expressions of suicidal or homicidal ideation).



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Opokai as a group has this as its mission:

Opokai's mission is to provide a safe, accepting and diverse space for virtual streamers and their audiences, and to provide an atmosphere of positivity and inclusion.

Concerning this, please keep it in mind while going through the testimonies and experiences detailed in this document

The following are the events leading up to my decision to leave Opokai:

One of Opokai's new talents was using my real picture as a phone wallpaper without my consent, and breaching the bounds of my privacy.

- The talent in question and I are now on good terms, as they have personally made it up to me and I have given them a second chance. I did not wish to lose a friend due to a single mistake.
- This incident is meant to show how Opokai handled the situation poorly, which caused me to decide to leave the group.
- The blank areas in the screenshots below are censored names as I do not wish to disclose their identities

9:21

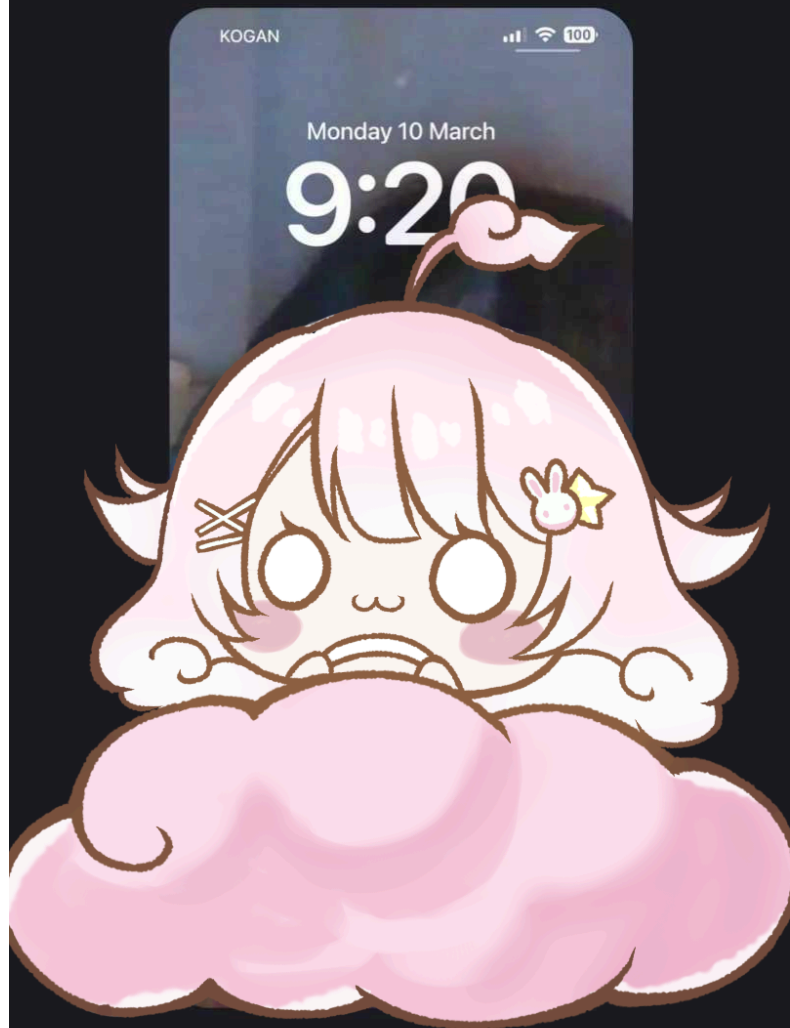


13



【 Opokai 】 Today at 9:17 AM

hehehe



nyoomie Today at 9:20 AM

WAIT WHAT

YOU'RE SERIOUS

【 Opokai 】 Today at 9:21 AM

IM GOING TO COLLEGE LATER WITH THIS



Message ...



4:00



15



nyoomie Yesterday at 9:20 AM

WAIT WHAT

YOU'RE SERIOUS

【 Opokai ... Yesterday at 9:21 AM

IM GOING TO COLLEGE LATER WITH THIS

ONE 🔊🔊🔥🔥🔥



nyoomie Yesterday at 9:21 AM

IM GONNA CRY HELLO

【 Opokai ... Yesterday at 9:21 AM

my film group will see it all

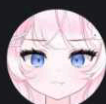


nyoomie Yesterday at 9:21 AM

NYAUURREEEE

【 Opokai ... Yesterday at 9:21 AM

my wifi



nyoomie Yesterday at 9:21 AM

PEOPLE WILL THINK IM YOUR GIRLFRIEND

LIKE FOR REALSIES

【 Opokai... Yesterday at 9:22 AM

i wouldnt tell them its my gf



nyoomie Yesterday at 9:23 AM

WAIT PLEASE REMOVE IT



Message ...



4:00



15



IT REALLY GIVES OFF THE WRONG
IMPRESSION AAAAAAAAAA

Yesterday at 9:23 AM

HEHEHEEHEEEHEHEEEE



nyoomie Yesterday at 9:23 AM

【 Opokai... Yesterday at 9:24 AM

WHATTTT



nyoomie Yesterday at 9:24 AM

RAKE IT DOWN

【 Opokai... Yesterday at 9:24 AM

I WANNA SHOW MY WIFEEE

nah im kidding its off



nyoomie Yesterday at 9:25 AM

TAKE IT DOWN 🤡🤡

【 Opokai... Yesterday at 9:25 AM

I DID

dont worry i will keep you to myself



nyoomie Yesterday at 9:25 AM

HAHAHAUA



Message ...



- I initially reached out towards the head to rant, as I was conflicted whether I was being overdramatic or sensitive concerning the incident.
- After the screenshot, she began to talk about an ongoing problem in Opokai that was still going on.

12:04



90



22



Phee >



DO NOT DISTURB || ON B...



nyoomie 03/10/2025 2:32 PM

what do u think 🐾



Phee 03/10/2025 2:33 PM

I think he might've been just joking around. I do think it's good that you stated your boundaries though, so he'll know for future situations!



nyoomie 03/10/2025 2:34 PM

it's... his phone's wallpaper...

GUUAU



Phee 03/10/2025 2:36 PM

I see 🐾 He has deleted it, yes?



nyoomie 03/10/2025 2:36 PM

yep!! so it's okii noww



Phee 03/10/2025 2:36 PM

I had a guy like that before but he never listened to me and refused to delete it 🐾



nyoomie 03/10/2025 2:37 PM

that is CRAZY

but yeah im good w

nyeow!!



Phee 03/10/2025 2:37 PM

That's good!! I still can't get over the harsh stuff said..



- A former Opokai staff member then gave me screenshots of what happened behind the scene as to show how they initially reacted.

[Moderator] Today at 10:43 PM

There was an incident between Nyoomie and [redacted] and it mostly had to do with some parasocial behaviour being noticed from [redacted] towards Nyoomie

For a while, Nyoomie and [redacted] had been very close with each other and such when it comes to hanging out and due to Nyoomie adoring [redacted] as a whole; it was normal that she'd start to get excited about [redacted] just like any other hyperfixation of hers.

However, a couple days ago, there was an incident where I'll spare the details but [redacted] made Nyoomie feel a tad bit uncomfortable with his behaviour which was coming off a bit too personal to her liking. Which is why she gave subtle signs of disliking the behaviour and she tried to put certain boundaries between them while also trying to make sure she wasn't being rude to [redacted] whilst putting said boundaries up.

BUT she didn't realise that by being too nice about the situation; [redacted] took the whole conversation out of his mind and kept on going on with the behaviour that was making Nyoomie uncomfy in the first place, which was seen yesterday.

It went to an extent that [redacted] took the Wife-Husband Dynamic of Nyoomie and Him so far that he sent her a screenshot of his lockscreen which had her **IRL** face as the wallpaper. Which completely creeped Nyoomie out as a whole; not to mention he also mentioned the fact that he was going to go to his college with it. Which of course; creeped me out alongside. And that's when me and Nyoomie came to the conclusion that being direct with the words is a necessity now and that [redacted] wasn't keen on picking up any subtle signs of putting boundaries up. So she had to directly tell him about his behaviour and how it's been clearly making her uncomfortable. And [redacted] doesn't react well to those texts since he starts depreciating himself which would lead to some feeling guilty; but I still do believe it was important what Nyoomie did and it was for the better.

Hence why, it's not unusual that Nyoomie is feeling uncomfy with [redacted] right now and is struggling to hold the usual conversations with him after that incident.

[Head of Partnerships] I don't think everyone find him annoying. I thought everyone is having fun in a vc. I don't know the rest bec...

[Moderator] Today at 10:45 PM

【Moderator】  Today at 10:45 PM

I was there the whole time! It was a completely positive vc! What I observed mostly was that _____ would go deafen and mute quite a lot of times during vc; however I'm sure that it was due to no one's remarks or comments and they were completely random at times

【 Assist Community Manager】  Today at 10:45 PM

Oh no

【Moderator】  Today at 10:46 PM

Yeah-

【 Assist Community Manager】  Today at 10:46 PM

Oh geez

【Moderator】  Today at 10:46 PM

Pretty concerning I'd say

【 Assist Community Manager】  Today at 10:46 PM

He didn't mention any of that to me

【Head of Partnerships】  Today at 10:46 PM

I....speechless right now

【Moderator】  Today at 10:46 PM

yeah i doubt he would
it's embarrassing so like

【Head of Partnerships】  Today at 10:47 PM

You're telling me that he has a screenshot of nyoomie irl as his wallpaper????

【Head of Partnerships】  Today at 10:47 PM

You're telling me that he has a screenshot of nyoomie irl as his wallpaper????

【Moderator】  Today at 10:47 PM

I rly think we need like a PSA about the whole parasocial thing

【Head of Partnerships】 You're telling me that he has a screenshot of nyoomie irl as his wallpaper????

【Moderator】  Today at 10:47 PM

yes.
his lockscreen was HER IRL face

【Head of Partnerships】  Today at 10:48 PM

He's not allowed to do that. That's going to hurt Nyoomie

【 Assist Community Manager】  Today at 10:48 PM

What the fuck....

【Head of Partnerships】  Today at 10:48 PM

Without her permission

【Moderator】  Today at 10:48 PM

not to say he stalked or anything and nyoomie can just do face reveals at times whenever she feels comfy to him but that doesn't really allow him to do all that ^(edited)
now you all should have a better idea about _____ situation
I think he expected a lot

【Head of Partnerships】  Today at 10:50 PM

This...is fucked up
Like holy crap

I can't imagine what she went through but safe to say, he put it down asap right away since that's the first thing Nyoomie said to him after he sent the screenshot

【 Assist Community Manager 】  Today at 10:52 PM
Was it like an image or on camera?

【 Moderator 】  Today at 10:52 PM
I was gonna move on from this situation since it only concerns Nyoomie and we discussed it as I'm her manager but now that it's concerning Opokai and him taking breaks and involving you all; I couldn't help but take perms from Nyoomie before filling u all up with the situation

【 Assist Community Manager 】 Was it like an image or on camera?
Teal 【 Moderator 】  Today at 10:53 PM
it was an image nyoomie sent before of her own face

【 Assist Community Manager 】  Today at 10:53 PM
How does nyoomie want this to be handled now that we all know?
We can do a few things
Pink would have the final say
But this feels like way too many boundaries have been crossed

【 Head of Partnerships 】  Today at 10:54 PM
We can talk to _____ as well
But yeah pink would have a final say

【 Moderator 】  Today at 10:55 PM
Yeah, because the night before he sent the screenshot of the wallpaper; me and Nyoomie were trying our best to let him know and be aware of his behaviour
without him only someone in authority

know and be aware of his behaviour
without being rude or mean in any way
however I don't think it worked

【 Assist Community Manager 】  Today at 10:56 PM

We could put him on a leave and see if his behavior improves
We can make sure they never collab together
We can do our best from him being in vc with her
Or
We can kick him

【 Moderator 】  Today at 10:56 PM

Important to mention that Pink did talk to Nyoomie about this
However I still doubt that she knew about the fact that we tried giving subtle signs the day before

【 Head of Partnerships 】  Today at 10:57 PM

But do we need pink permission to kick him? Because he's 1.5 talent.

【 Moderator 】  Today at 10:57 PM

Nyoomie mentioned that Pink mentioned it's best to just move on i think? and how probably took it as a joke
I think we discuss with Pink first
We can just wait whenever she comes active

【 Assist Community Manager 】  Today at 10:57 PM

Yeah

【 Moderator 】  Today at 10:58 PM

No need to rush her or anything since Nyoomie has already moved on from it

【 Assist Community Manager 】  Today at 10:58 PM

I'm glad she's okay

【 Moderator 】 However I still doubt that she knew about the fact that we tried giving subtle signs the day before

【 Moderator 】  Today at 10:58 PM

This is why I need to make sure since knowing this might cause Pink to change her decision or mindset towards the situation
Yep! She's good so don't worry about it. This is why you can't really blame Nyoomie for being unable to converse properly with
It's already surprising she even was able to be in call with him just the next day imo
But I personally feel like it all comes down to signs of immaturity showed by himself and the fact that he might be
mixing up business relations with his personal ones

【 Assist Community Manager 】  Today at 11:01 PM

Nyoomie is amazing

【 Head of Partnerships 】  Today at 11:01 PM

Yeah glad Nyoomie is doing fine

【 Moderator 】  Today at 11:02 PM

Also I don't think it's a good idea to mention it to at the moment!

【 Assist Community Manager 】  Today at 11:02 PM

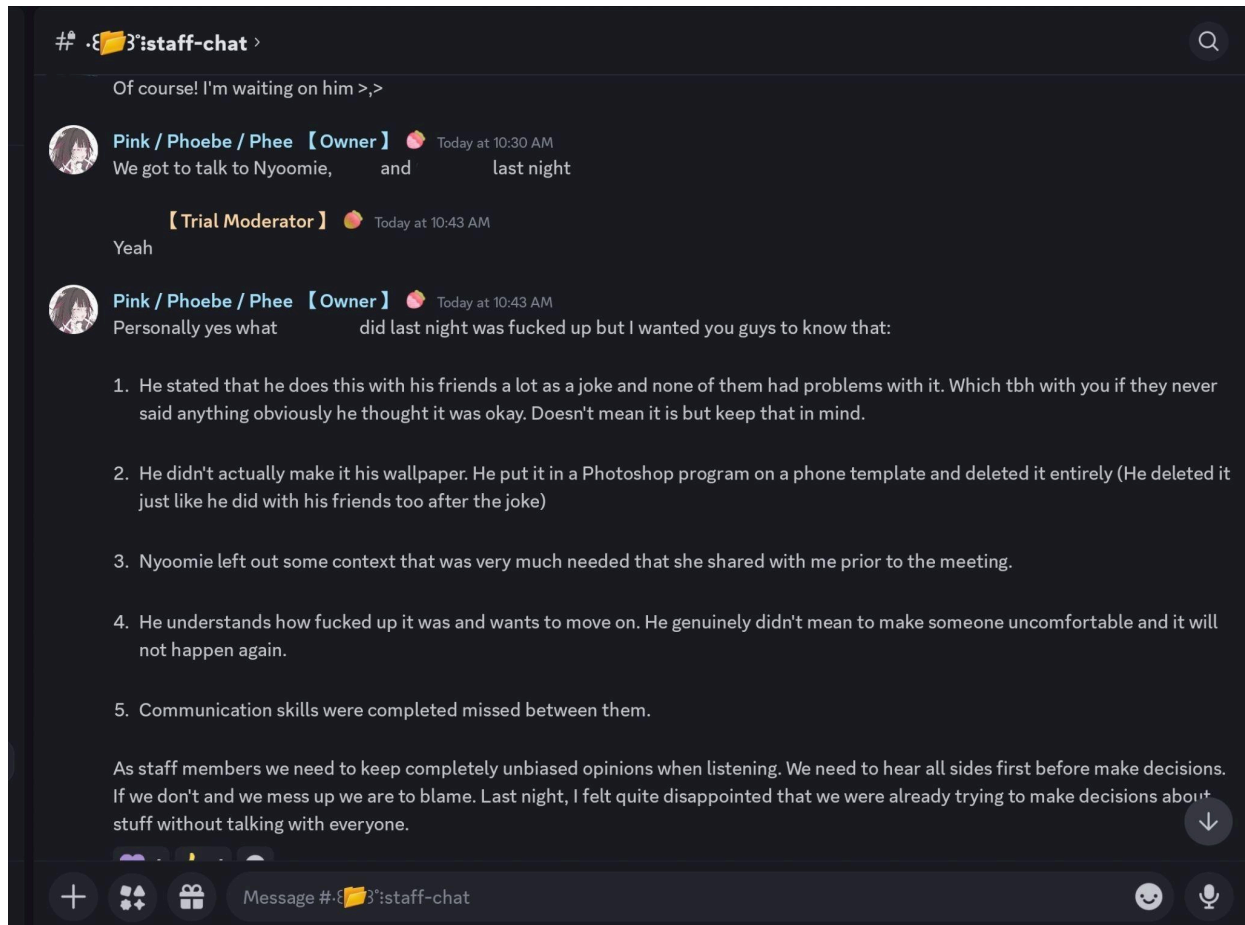
Okay

【 Moderator 】  Today at 11:02 PM

It might cause some stir if he becomes aware of the fact that the staff knows about all the behind-the-scenes stuff
The fact that he didn't mention it to you probably means he didn't want u to know about it >,>

【 Assist Community Manager 】  Today at 11:03 PM

Well he told me to tell staff this, so he knows staff will probably find out



- Regarding the last screenshot, as I intended to just rant, I did not give the full details of the situation. However while it did get removed and regardless whether it was just photoshop editing, my real photos were still taken without my consent.
- The “We need to keep completely unbiased opinions when listening” portion was very baffling to me, as I was never contacted by Opokai in regards to my termination and only listened to public opinion.
- Opokai then called me to a VC meeting later on (I don't recall the time), where I then inquired:

“Before I start, can I first hear what everyone thinks about the situation?”

They proceeded to tell me how the incident was worth being upset for – and that they can't possibly imagine how I felt when it had happened. overall – they gave me the reassurances i needed.

"I am a people pleaser by heart and if I feel that I should drop how I felt about [talent] because of those around me, then I will.

The reason why I never reached out about what happened is because it was an issue between [talent] and me only. I could handle it, teal was there to back me up.

I'm sorry to say pink but because of how chill you reacted when i first told you, i thought i was just overthinking it and i shouldn't be uncomfortable in the first place. The more I am close to a person, the more I value their opinion. that's why i just dropped the situation all together – but teal managed to convince me that i shouldn't

so yeah he started to give confusing signs – and I started to be uncomfortable.

First he would tell me that he never said i love you to anybody in a long time, saying "being this weak in front of u is kinda embarrassing", and going back and forth between telling me that he screwed up our friendship when i keep insisting he isn't

I understand people may have their insecurities, I'm a psych major! Of course I know that. But for a talent of Opokai to act like this, I can't help but be concerned.

The cherry on top was him using my real life face as a wallpaper. Even if he mentioned it was fake, it's still bound to make me uncomfortable since it looked very realistic. I may be open to showing my face, but that doesn't give anybody the reason to do whatever they want with it. especially since it's my first time revealing it to [talent] too. He didn't respect that at all."

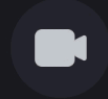
- After that – they were all expressing how they want to kick the talent for their behavior along with reassurances I needed. I finally felt heard. It was so refreshing and reassuring.

However the decision that was made in the meeting was far from what they initially implied. While I understand that they were just expressing what they felt, the response that was made was too light, especially in lieu of how bad of a situation it was.

I have received screenshots from a former Opokai staff concerning the final decision, and was given the consent of said staff to include it here. The former staff and my manager during this time handled the situation and I can't thank them enough for being there for me.

12:57

83



03/11/2025 7:31 PM

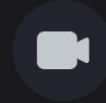
Heeeey Nyoomie! I wanted to let you know as promised the ultimate verdict that was agreed upon for the time being. I explained to that the behavior was absolutely unacceptable and that if it weren't for all the context that was provided by him and you that I would've outright terminated him.

Pink came to the decision that we will keep him as a talent, but I strongly advised that if thats the case that he should not only take a break and focus on reflecting on his behavior but even with that when he returns that Staff and management will keep a close eye on him for a time and follow up with you to ensure that he doesn't do anything else similar to your situation

So of course do not be afraid to let me know if anything else occurs because I also plan to make an announcement in Opokai in regards to the fact that we do need to set a higher precedent for the expectations for not only our staff, our supporters, but of course our talents.

12:57

83



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So of course do not be afraid to let me know if anything else occurs because I also plan to make an announcement in Opokai in regards to the fact that we do need to set a higher precedent for the expectations for not only our staff, our supporters, but of course our talents.

I hope that this resolution is alright and of course if there's anything else you need to tell me in regards to the situation or if something else happens, let me know. It's a one strike system when it comes to stuff like that, so if it happens again with _____, or if *anyone* else tries something like this, they will be removed talent or otherwise 

sorry for the long message, I'm super tired but I wanted to make sure I kept my word and let you know

It just felt very unfair how I was terminated without even being informed whilst the former was just given a strike when it involved my personal photos. The said talent was approached by the staff for communication before the decision was made, but why, in my case, did they not deem it to be worth communicating for?

While in the agreements made to join Opokai, this is included in its terms:

4. Confidentiality

Opokai_VT is a V-Tuber community and respects the anonymity of its members. As a member of the group, I understand that I may be exposed to information about the group, its staff, and its members that might be considered sensitive, and, while every effort will be made to protect my confidentiality, I understand that there is a possibility that staff and other members might be exposed to some of my personal information. Opokai_VT staff will NEVER share my information except in extreme circumstances in which my safety or the safety of others might be in jeopardy (for instance: expressions of suicidal or homicidal ideation).



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I do not wish to expand more on the reason for termination given in the announcement, but their basis of it was from a twitter post alongside individuals who have reached out to Opokai regarding my behavior, without understanding my side of the explanation. Opokai has never approached me regarding this.

Even after implying multiple times that I do not intend to stream on twitch, and Opokai instead continuing to tell me to multi-stream and implying that it's the better way to grow. completely disregarding my own opinions on this matter.

- I brought up a question in the staff chat about whether or not I have a chance of growing on youtube – and have stated that twitch is not an option for me because I am just uncomfortable with the streaming site.
- However, all the head did was share their **own opinions about twitch**, without giving me reassurance that I can grow on youtube.

- I understand that everyone has their opinions. If you're comfortable with both, then I respect that. I only wanted help in regards to youtube because I know it is a difficult platform since it's harder to build an audience without the proper guidance – but it is good for the long-term.
- The only people that actually gave me good input were the **Opokai talents** – who gave me reassurances, encouragement, and some even told me youtube is better for the long-run.
- Opokai should have done that and just given me input on how to help me grow in the platform I have chosen on.

3:07

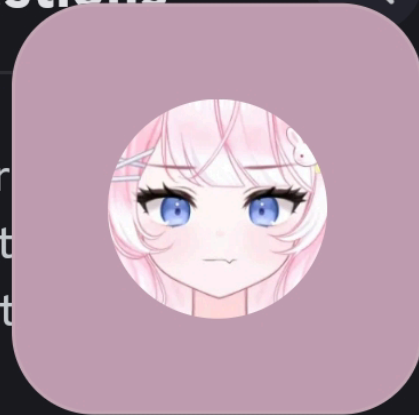


17

🌸 33 • talent-questions >



of the gpu in that case
one thing to note is minecr
cpu intensive so changing t
little to no changes when it
performance >,>



nyoomie-senpai 【Op... 🌸 Today at 1:33 AM

this is a genuine question pls dont make fun of
me

do u think i have a chance at growing an
audience on youtube streaming? seeing
everybody stream on twitch makes me feel so
lonely ><

twitch is just not an option for me if that's what
you're gonna suggest because unfortunately it
makes me uncomfortable to stream there aa

but at the same time i am not sure if i can
reach the goals i want on youtube especially
since ive only seen corpo vtubers grow there
aAaAa

3:08



🌸33 • talent-questions >



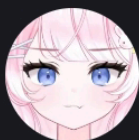
ok maybe i turned this into
are now



@nyoomie-senpai 【Opokai】
question pls dont make fun of me do u think i have a

【Head of Partne... 🍓 Today at 1:47 AM

Hey Nyoomie, I believe you have a chance of growing more audience. It just takes time and effort. As you know, you're not the only vtuber who uses YouTube for streaming. I know you felt lonely since you uses YouTube for streaming. uses both twitch and YouTube. Also there's alot of popular Vtuber ex: Mori calliope uses YouTube to stream. I understand that you don't want to use Twitch.



nyoomie-senpai 【Op... 🌈 Today at 1:48 AM

*mori calliope is a corpo vtuber
but thank you ><

【Head of Partne... 🍓 Today at 1:48 AM

Ah lol

3:08



33 • talent-questions >



Pink / Phoebe / Phee ..

I guess the real question to
uncomfortable streaming to
Is it the streamers there? T
complicated/overwhelming it is!



nyoomie-senpai 【Op... 🌸 Today at 1:54 AM

i dont like the fact that it circulates around
bits, subs, etc.

it pushes your audience to spend and spend
and it just goes against my values

while youtube has subscriptions too and supers
– the fact that it doesn't happen as often (or it
isn't pushed as much on twitch) makes it more
special

like how reading supers can be a stream on its
own

it's just a personal opinion though! i have
nothing against twitch – i just generally dont
like the vibes there ><

3:08

🔊 🔔 📶 VoLTE 38



🌸33 • talent-questions >



it's just a personal opinion
nothing against twitch – i just
like the vibes there ><



Pink / Phoebe / Phee ... 🍉 Today at 1:56 AM

Well to combat that, I want to make sure you know that I never push my audience to spend money on Twitch. If they want to they can but it's not a must or a need. It depends on the creator tbf

You can even raise the amount so people don't do it



nyoomie-senpai 【Op... 🌈 Today at 1:57 AM

oh i know that – it's just that the app itself circulates around that propaganda



Pink / Phoebe / Phee ... 🍉 Today at 1:57 AM

Coming from a viewer since 2017 I never got that vibe tbf

I was just happy watching people stream

I would say Twitch is more lenient on copyright and such compared to YouTube though

3:08



🌸33 • talent-questions >



nyoomie-senpai 【Op...

im really not here to debate
twitch though

both have pros and cons, i just
youtube

just as you lean more to twitch



Pink / Phoebe / Phee...



Today at 2:00 AM

I lean towards both



nyoomie-senpai 【Op...



Today at 2:00 AM

im just having REALLY bad insecurities about
gaining an audience in youtube streams



Pink / Phoebe / Phee...



Today at 2:00 AM

I think only suggestion was to make more
long form videos to gain more audience



@nyoomie-senpai 【Opokai】 this is a genuine
question pls dont make fun of me do u think i have a

【Opok...



Today at 3:00 AM

I personally believe that YouTube is harder to
start on but is better long term. I say this as a
twitch streamer that would like to do both but

- The following are screenshots given to me from a former Opokai staff, with consent to share on this document.

4:47



← #. 3°:staff-chat >

99



Pink / Phoebe / Phee 【Own... 🍓 Today at 12:05 AM

This is tough with Nyoomie

【Head of Partnerships】 🍓 Today at 12:05 AM

Yeah I saw



Pink / Phoebe / Phee 【Ow... 🍓 Today at 12:05 AM

The only thing that will help her with more audience is making more long form videos

That's all she can really do

Corpo VTubers have a company to back them on YouTube and VTubers are popular in Japan so that's why you see a lot of Japanese VTubers streaming on YouTube

English wise not so much



【Head of Partnerships】 🍓 Today at 12:07 AM

Yeah...



Pink / Phoebe / Phee 【Own... 🍓 Today at 12:07 AM

You see them every so often

【Head of Partnerships】 🍓 Today at 12:07 AM

I get what you mean



Pink / Phoebe / Phee 【Own... 🍓 Today at 12:11 AM

I wish we could help more but she refuses to go to Twitch (which would help gain audience to then move to YouTube), she isn't trying to stick to a schedule for long form videos

4:47



← #.83°:staff-chat >

99



schedule for long form videos

It's not working in her favor, I'm afraid that she's going to get burnt out

【Head of Partnerships】 🍓 Today at 12:11 AM

She doesn't like the whole bits, subs stuff too



Pink / Phoebe / Phee **【Own...** 🍓 Today at 12:12 AM

Which is an easy fix

【Head of Partnerships】 🍓 Today at 12:12 AM

Yeah totally



Pink / Phoebe / Phee **【Own...** 🍓 Today at 12:13 AM

She can't multi stream either

So it's like 🤔

I mean I loved Mixer when it didn't shut down but when it closed I had to move to Twitch

【Head of Partnerships】 🍓 Today at 12:15 AM

Oh I didn't heard about Mixer before



Pink / Phoebe / Phee **【Own...** 🍓 Today at 12:15 AM

Yeah it was large in 2017

【Head of Partnerships】 🍓 Today at 12:15 AM

I see

4:47



← #.ξ3°:staff-chat >



Pink / Phoebe / Phee 【Own... 🍉 Today at 12:15 AM

Very sad it shut down 😭

【Head of Partnerships】 🍉 Today at 12:16 AM

Damn



Pink / Phoebe / Phee 【Own... 🍉 Today at 12:16 AM

The discoverability on it was amazing

And no one could pay me stuff which I liked

But I had to go out of my comfort zone to test if it worked

As a creator sometimes you need to go out of your comfort zone to test new things

Like doing Collabs, joining events, join raid trains, moving to a new platform and testing it out for a couple months, hosting events

【Chief Human Resourc... 🍉 Today at 12:19 AM

Does she refuse to multi stream or is does she just refuse to use twitch outright



Pink / Phoebe / Phee 【Own... 🍉 Today at 12:19 AM

There's a lot of possibilities but if you stay in your shell how can you improve?

She can't multi stream at all

Her PC sucks

It seems she is completely refusing it

4:47



← # .& 📁 3°:staff-chat >



【 Chief Human Resourc... 🍌 Today at 12:21 AM

It can't suck that badly? Do we know what program she tried using for multistreaming. Cuz I've familiarized myself with one so if she is thinking about warming up to it I can get her squared away

But do we know why she refuses to use twitch?

I can only assume that one reason is the idea of feeling like you're starting from scratch



Pink / Phoebe / Phee **【 Own...** 🍌 Today at 12:22 AM

Nope not even that

It's because she doesn't like how it pushes people to pay

【 Chief Human Resources I can only assume that one reason is the idea of feeling like you're...

Teal 【 Moderator 】 🍌 Today at 12:22 AM

I doubt that since she did a stream on twitch once and that got her to 100+ followers w that single stream

【 Chief Human Resourc... 🍌 Today at 12:22 AM



Pink / Phoebe / Phee **【 Own...** 🍌 Today at 12:22 AM

4:48



← # 3:staff-chat >



Pink / Phoebe / Phee 【Own... Today at 12:22 AM

She can up the amount to stop people from paying anything tho

Or remind her community that they don't have to spend money on her to feel appreciated

【Community Man... Today at 12:24 AM

Stream elements beta has multistream capability for free

【Chief Human Resour... Today at 12:24 AM

I will try talking to her about it if that's alright. I feel like I might be able to lay everything out in a way that may convince her

Or at least show her enough pros to outweigh the cons



Pink / Phoebe / Phee 【Own... Today at 12:24 AM

She has stated that she feels lonely when seeing everyone stream on Twitch when she is only on YouTube

It does make it harder to get the Opokai community over to her as well

【Head of Partnerships】 Today at 12:25 AM

yeah since most every talents uses twitch

4:48



←  #  3°: **staff-chat** >



Yeah since most every talents uses twitch
is the only one who uses both



Pink / Phoebe / Phee **【Own...**  Today at 12:25 AM

I mean hear me out if you're on Twitch watching someone and the raid is a link to YouTube why would you click on it?

80% would stay on Twitch because they're already on it

【Head of Partnerships】  Today at 12:26 AM

Yeah



Pink / Phoebe / Phee **【Own...**  Today at 12:26 AM

She isn't getting any raids or people from the Opokai community because they're unable to raid her

【Chief Human Resour...  Today at 12:27 AM

Well I've gotta get back to work. I'll be peeking in periodically. But I feel like at least the goal should be to get her to stream on twitch till she can get a better enough pc to multistream on both platforms



Pink / Phoebe / Phee **【Own...**  Today at 12:27 AM

She is missing a good portion of Opokai

4:48



←  #  :staff-chat >



Because using twitch certainly isn't a requirement but it just makes sense to have all our talents use it Because it's more uniform and makes coordinating raids and twitch side events easier

【Community Man...  Today at 12:28 AM

What obs variant does she use?
SLobs, standard?

【Head of Partnerships】  Today at 12:28 AM

Im not sure



Pink / Phoebe / Phee **【Own...**  Today at 12:29 AM

only streamed on IRIAM but when she joined Opokai she is now splitting it up throughout the week going between platforms For Collabs especially it's in their agreements to use Twitch for Collabs So everyone benefits from jt If you want to talk to her about it you can. I just don't know how to explain it without her thinking I'm debating

【Community Manager】 SLobs,

standard?



Pink / Phoebe / Phee **【Own...**  Today at 12:31 AM

I have no idea 🙄

【Community Man...  Today at 12:31 AM

4:48



← # .{ } :staff-chat >



【Community Manager】 SLobs,

standard?



Pink / Phoebe / Phee 【Own... 🍓 Today at 12:31 AM

I have no idea 😞

【Community Man... 🍓 Today at 12:31 AM

I may have a solution (barring the PC issues)

She might need to test run it

Like i said, stream elements have their own multistreaming capabilities, which is in beta right now, but i have had no problems with it

【Moderator】 🍓 Today at 12:34 AM

Terra u could bring that up to her

【Community Man... 🍓 Today at 12:35 AM

Yep. And she could always use the stream labs chat box and all of that with base obs

【Moderator】 🍓 Today at 12:37 AM

Just a note, she is HEAVILY iffy about the conversation earlier with Pink- I have talks w her but I can't get into a lot more details w that. But good luck w that guys, just remember that if it doesn't seem like she rlly wants to after everything, it's rlly never a good idea to force it and keep trying to convince since that'd turn it into a concerning situation.

4:48



← #.E3°:staff-chat >



Gotcha

【 Moderator 】 🍓 Today at 12:41 AM

She did rant out over there, and also mostly due to insecurities as she mentioned but I don't think she preferred a different solution as her answer to the question as she already mentioned in that message to completely cross out the whole twitch thing. We could bring up that topic to her separately but when it already seemed like she was concerned about her whole YT things; I doubt it was a good idea to suggest something else since it'd only make it seem like she's moving towards the wrong way or simply making a mistake by choosing YT. Ofc realistically speaking we have our thoughts and good points with how we would prefer her to be on twitch, but I don't think that was the right time to bring that up

Take this as smth like me relaying her thoughts over to you all by what I observed by talking to her so everyone gets a better grasp of Nyoomie's emotions

【 Community Man... 🍓 Today at 12:44 AM

We will talk

【 Moderator 】 🍓 Today at 12:46 AM

Gotcha! Just a note as well that I don't speak to

- In regards to the head mentioning that I am **required to stream on twitch for collabs** – my manager checked my agreement and **it was not there**.
- Concerning collaborations, the agreement only has this in its terms.

2. Commitments and Responsibilities



A. **Collaboration:** I agree to participate in at least one small collaboration with another Opokai member each month as well as one larger event in a group of no fewer than five other members of Opokai. Collaborations with other talents unaffiliated with Opokai_VT are encouraged, but do not count toward this commitment.

- A staff member then reached out to me the following day to try and talk me into multistreaming when I had **clearly stated I am uncomfortable with twitch**, invalidating my feelings about it.
- Please keep in mind they only did this because they thought that it was required to stream on twitch, and that we are already on good terms. They apologised, and have been nothing but kind and supportive to me. They're a dear friend of mine who I care much for.

2:20



23



03/18/2025 10:59 AM

So, I know a very lightweight way to multistream. I know you absolutely despise twitch, but you will have to trust me on it.

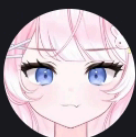


nyoomie 03/18/2025 11:01 AM
how

03/18/2025 11:13 AM

So there is an app called stream elements that has a beta out that will allow you to multistream

I will have to show you how it works, but I so far have had no issues



nyoomie 03/18/2025 11:15 AM
welp

i saw this coming

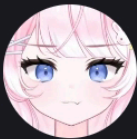
03/18/2025 11:15 AM

i just need to know what the problem is, because I want to work with you



nyoomie 03/18/2025 11:15 AM

2:20



nyoomie 03/18/2025 11:16 AM

the fact that opokai thinks that youtube isnt sufficient enough to be a standalone platform for streaming

03/18/2025 11:16 AM

Personally I find it sufficient.

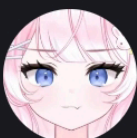


nyoomie 03/18/2025 11:16 AM

then how come all the solutions ive been getting is twitch?

03/18/2025 11:18 AM

I would love for the other talents to support you, and since they go on twitch (IE that is the main platform) I think it would be a really good idea. Of course, this is an idea



nyoomie 03/18/2025 11:21 AM

i clearly pointed out that twitch isn't an option for me, and yet pink and you have been insisting on twitch

that alone is disrespectful to how i feel as a

2:20



23



if you think that other talents supporting me (probably through raids) and a different platform – is what it takes to grow

then i dont think you're fit to tell me what to do with my content.

one of the main reasons why twitch creators grow is because of the content they have **outside** of the platform.

and this is the solution you keep pushing me towards?

instead of ignoring what i want, could opokai please just give me the support i need to grow on youtube?

because opokai could've just told me that they support twitch creators only so i wouldn't have such a difficult time here.

03/18/2025 11:23 AM

Then I would suggest long form content then. Youtube is TOUGH. It is really tough. I think you are growing at a steady rate, and you could

2:20



Vo
LTE



71



23



nyoomie 03/18/2025 11:25 AM

i know it is – i only needed reassurance that i **can** grow. i dont need more reminders of how difficult the platform really is because i remind myself that already.

it may not be obvious yet but i have been starting on being consistent on long-form content (i been posting once every two weeks)

and of course maybe opokai hasnt noticed that because clearly you havent been paying attention to my content (edited)

03/18/2025 11:28 AM

I noticed the longer video not too long ago. While I don't have stats, this is the right step forward towards better growth. You have been growing with streams, so im not doubting you. Far from it. I think you are doing very well infact.

03/18/2025 11:35 AM

I will not disregard your effort, because you have been working INSANELY hard. And I applaud you. Trust me, it is not easy I am willing to hear you out entirely

2:20



23



nyoomie 03/19/2025 1:36 PM

thank you

i mightve been harsh on my words yesterday because i havent been doing well and now people disregard my feelings so i am sorry if i hurt you ><

i appreciate your words tysm,, teal told me u didnt know that it wasn't in my agreement that twitch was a requirement so it's not your fault

thank chu again for reaching out 🧸

03/19/2025 1:38 PM

I get the frustration, I had no idea it was brought up before, so I thought it was a good suggestion. I didn't mean to piss you off, that was not my intention. I am basically a puppy in a new world, and it was me wanting to be a resource. Again, I promise this will not happen again.

We good?



nyoomie 03/19/2025 1:53 PM

- Later on, I had this message sent to my manager for them to then send to Opokai so that they would understand the reasonings for my frustration.
- Paragraphed above in the private messages

"I clearly pointed out that twitch isn't an option for me, and yet pink and you have been insisting on twitch.

That alone is disrespectful to how I feel as a content creator. I understand that growing is important – but I want to grow in a way I am comfortable with. i have tried streaming on twitch, i really did. but it just isn't the place for me.

If you think that other talents supporting me (probably through raids) and a different platform – is what it takes to grow, then I don't think you're fit to tell me what to do with my content.

*One of the main reasons why twitch creators grow is because of the content they have **outside** of the platform, but instead this is the solution you keep pushing me towards?*

Instead of ignoring what I want, could Opokai please just give me the support I need to grow on youtube?

because Opokai could've just told me that they support twitch creators only so I wouldn't have such a difficult time here."

- The following screenshots are from a former Opokai staff that gave me consent to share them in this document. It's how they initially reacted to my message.

10:50



now

Notification

towards?

instead of ignoring what i want, could opokai please just give me the support i need to grow on youtube?

because opokai could've just told me that they support twitch creators only so i can just leave and wouldn't have such a difficult time being here."

I think we need to look into this matter w more depth

【Head of Partnerships】 🍎 Today at 10:38 AM

....



Pink / Phoebe / Phee **【Ow...** 🍎 Today at 10:38 AM

🐼 I dislike text tone

【Head of Prod and Cont... 🍎 Today at 10:38 AM

She doesn't want to do Twitch

【Community Man... 🍎 Today at 10:39 AM

Thats ok



Pink / Phoebe / Phee **【Ow...** 🍎 Today at 10:39 AM

I get that, I just wanted to know why

【 Moderator 】 🍎 Today at 10:39 AM

also I dont know who the "you" is since I literally got the big text without any context



Pink / Phoebe / Phee **【Ow...** 🍎 Today at 10:39 AM



Message #.ε3°:st...



10:50



Notification

now



I get that, I just wanted to know why

【 Moderator 】 🍓 Today at 10:39 AM

also I dont know who the “you” is since I literally got the big text without any context



Pink / Phoebe / Phee 【 Ow... 🍓 Today at 10:39 AM

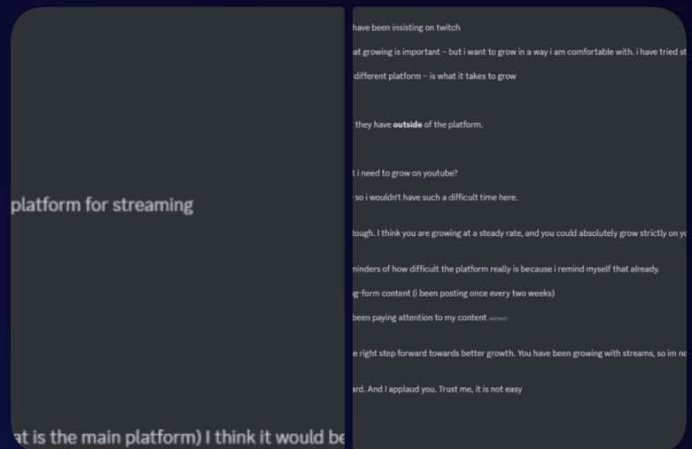
I've seen this message already

【 Moderator 】 🍓 Today at 10:40 AM

Ohhh, gotcha



Pink / Phoebe / Phee 【 Ow... 🍓 Today at 10:40 AM



【 Trial Moderat... 🍓 Today at 10:41 AM

Well... shoot.

【 Moderator 】 🍓 Today at 10:41 AM

Ahhh, yeah she's upset for sure

I warned terra last night too about talking to her cause it was gonna lead to this



Message #.83°:st...



10:50



< #.83:staff-chat >



【 Moderator 】 🍌 Today at 10:41 AM

Ahhh, yeah she's upset for sure
I warned terra last night too about talking to her
cause it was gonna lead to this



Pink / Phoebe / Phee 【 Ow... 🍌 Today at 10:42 AM

Like I said before to

If was here she would've been out a while
ago, this was one of the reasons he wanted her
gone completely. The only reason he didn't is
because I convinced him to have her stay. is
the only one who truly knows YouTube

【 Moderator 】 🍌 Today at 10:44 AM

I think that's one of the reason why she isn't
getting any credibility from the people that are
speaking to her; I think it'd be the best for to
talk to her if possible ofc. It'd be pretty
concerning if we let this just pass on as it is

【 Head of Prod and Cont... 🍌 Today at 10:44 AM

I don't think Nyoomie has to switch to Twitch

【 Chief Human Resour... 🍌 Today at 10:45 AM

yea no there's got to be a compromise that we
can come to

again its not like the talents are required to use
twitch. So it'd be kinda whack to kinda leave
nyoomie high and dry just because she doesn't
stream on the same platforms as everyone else
does it make coordinating that effort a tad
harder? sure



Message #.83:st...



10:50



< #.ε3°:staff-chat >

99



stream on the same platforms as everyone else
does it make coordinating that effort a tad
harder? sure
but is it something that can be coordinated?
certainly



Pink / Phoebe / Phee 【Ow... 🍌 Today at 10:46 AM

We have Alta on IRIAM fully but she told her for
collabs to use Twitch

【Chief Human Resour... 🍌 Today at 10:47 AM

Was nyoomie told that she would have to use
twitch for collabs? If that was prefaced before I
would 100% understand the push for it

【Moderator】 🍌 Today at 10:47 AM

Nyoomie doesn't mind using twitch for collabs



Pink / Phoebe / Phee 【Ow... 🍌 Today at 10:48 AM

It was in the agreement that she went over with
staff

🍌 Today at 10:48 AM

Yepyp

NEW MESSAGES

【Chief Human Resour... 🍌 Today at 10:49 AM

ah then if its in her agreement and she's fine with
using twitch for collabs. Then i guess Im just
trying to figure out what kinda of support
nyoomies needing



Message #.ε3°:st...



- Again, it was never mentioned in the agreement. This was never resolved as well, they never clarified this entire ordeal to me.
- Afterwards they directed me to a head who has experience in youtube. Which is what they should have done in the first place.

This led to my final decision of leaving. I have been thinking about it for weeks now – and I already almost left months ago but I changed my mind. This was the message I told them about leaving opokai.

“Hewo it is with a heavy heart that i decide to leave Opokai. If it is okay, I'd like to leave within this week.

I just haven't been getting good experiences lately - especially with the incident I had with the [new talent], along with how the staff disregarded my feelings regarding twitch.

but it's not just that either - I have been thinking of leaving Opokai since a few weeks ago..

The services I received weren't exactly within my expectations - while I appreciate being given the opportunity to collaborate with vtubers both in and out of Opokai, the free assets and overlays, community engagement, promotional support from Opokai twitter and the server, and technical support.

These services are what I can get on my own.

I have been waiting for months for the training and workshops - while I do understand Opokai isn't an agency, and that it is still growing, I just wanted to be more productive with my time.

Opokai lacks initiative in offering support as well. I sort of expected Opokai would initiate and give me what I need, tell me what about my content I can improve on, etc. but most of the time it's me reaching out.

I recently had a vtuber manager reach out to me for free services, and he's been very proactive. He reminds me of what I need to do or remember, gives me trends to follow, etc.

That was what I expected from Opokai.

It seems there's no direction on how you want to support your talents right now, or maybe my expectations were too high - but all I really wanted was initiative.

I don't need anything big - I just wanted Opokai to be able to give me reminders, help me with my schedules, content, etc. without me needing to reach out.

I hope you understand what i am trying to say here

However I do want to thank Opokai for giving me a place to call home - although i won't be a talent anymore, I made long-lasting friends here that I will forever treasure in my heart. Opokai may not be for me as a group, but it is a place I love to just relax in.

I'd like to thank [the head] I love u sm - you've given me nothing but love and support. mwa mwa."

Not receiving any formal response in regards to me telling the staff about me leaving.

- 12 hours passed and with **no response**. they never at least bothered to give me a little heads up like "we are talking about it now in the staff chat – we will update you soon!" I would have been fine with just that at least.
- I have even seen them in the casual voice channels for hours. It made me feel I was so insignificant. that I wasn't worth their time to handle.
- I reached out to a staff member I trusted – asking for updates and this is what happened:

These are screenshots of our dms – and they have given me consent to put it in these documents since they are also now an ex-staff member. I love them to the core of my being, and I don't know where I would be now if he wasn't around those times I had issues with Opokai.

3:10



nyoomie 03/20/2025 1:23 AM

hewo

any updates on my leave for opokai?

also hugs!!! 🧸



nyoomie any updates on my leave for opokai?



nyoomie 03/20/2025 1:27 AM

none of the staff bothered to say what they plan on doing or that they will give an update soon ><

kinda made me feel a bit left out especially with how much opokai meant to me 🧸

03/20/2025 1:27 AM

No one has reached out to me at all



nyoomie 03/20/2025 1:28 AM

eh?



03/20/2025 1:28 AM

Like no one's said anything in regards to making plans before I passed out or up till this point



nyoomie 03/20/2025 1:28 AM

eh



3:11

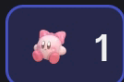


am i that insignificant to opokai?



03/20/2025 1:30 AM

I don't want to believe that's the case. Because at least from what i have been seeing a lot of them respect your decision. It's just maybe they're all trying to come to terms with it So I'm gonna hope maybe something gets planned by the time I get home from work or I might even start getting upset



nyoomie 03/20/2025 1:32 AM

uweh. . .

opokai does lack initiative

03/20/2025 1:33 AM

Its... frustrating to say the least

But remember that I think you're doing wonderful. I've got to head to work but I'll poke you again while I'm on my lunch



03/20/2025 4:09 PM

➤ *Forwarded*

Well if it's her final decision we need to plan out an announcement for it. It's saddening yes but at the end of the day if she wants out we have to make that public knowledge

literally 12 hours after I said we need to get it taken care of



nyoomie 03/20/2025 4:09 PM
and nothing happened



- Then after **24 hours of zero updates**, a meeting **finally** started thanks to this staff member above and after I insisted I couldn't hold off on this longer than it already has. since it's taken a toll on my mental health already. I don't want to bring this baggage up to my debut.
- Only a few staff were available for the meeting that day, but I insisted that this be dealt with already. I cannot let another day pass without anything happening again.
- Since it was a vc – there is no evidence of what had occurred. and while there was a message from the head in addressing the situation, I did not screenshot it because it did not properly address the issues i have pointed out.
- To sum it all up —

When I first explained, the head did not address any of the issues and instead explained why it happened. along with bringing up how they couldn't process anything because of their mental health issues.

Which is why she asked for one of the staff members to help her get everything i expressed – to have something to read.

I even included my own inputs so they'd have an easier way of addressing the situation.

The 10 minutes supposed meeting was dragged on to over 1 hour of **complete silence** even after I gave Opokai more than 24 hours after I sent the initial message informing of my departure from Opokai.

Opokai clearly weren't ready for this at all.

The head clearly couldn't address the issue properly and focused more on explaining and defending the actions and words. Rather than admitting to it properly and speaking about the effects of the incident. It all seemed to revolve around her explaining but didn't address anything.

I do remember that she mentioned that she had already planned that Opokai would reach out to the talents in the future – and offer services and inputs without them needing to reach out.

Afterwards I asked for the other staff members to speak up – specifically my manager, and the person in the screenshot above. Both of them corrected the main head, and told her of how she should have handled the situation.

I then gave up on getting this properly addressed – since everything that has happened so far was handled unprofessionally.

Then a few days later – I was given a notice of how I was going to be terminated. I reached out, asking for more input – but received **nothing**. The main head of Opokai is on break and the only other head I reached out to when I first got the notice never responded up to this day.

Which is why i gave up and left Opokai without prior communication. I am exhausted, and drained to the core – because I always had to write and write about my explanation. I'm sick and tired of it.

That was everything on my side. moving on.

I will be sharing the experiences of former talent and staff. They gave me permission to add it in these documents.

- Former talent's experience

Today at 11:23 AM

I mean I get what you mean
I streamed on both and was PROMISED
growth, like trying to reach affiliation, but I felt
like I was pushed to the side line for being
literally the smallest, most unpopular member
there, even when I try to use the advice they
offered, it just felt like they were trying to
make me leave

It got worse when I was informed by staff that
wanted me gone, my confidence was shot
and it made me feel like shit (edited)

- Former staff's experience

My experience with Opokai as their Chief of Human Resources felt like a very tactless and unprofessional game of telephone. Information would constantly move around sporadically and once a problem would arrive at my ear, it would change several times while people would try to "handle" the original problem but only make a mess of it completely.

Most of you may not know me or even care about my existence, but I did everything in my power to try to steer Opokai appropriately with us being open and honest about how we handled things behind the scenes as well as making sure our talents, as well as our supporters, were given the proper accommodations to make sure their time here was well spent.

I ended up being treated as a mouth piece and the final say for most situations sure, as I would assume an added responsibility of being HR would be in this instance, but more often than not my decisions would ultimately be overruled anyone which made my time and all the effort that I poured into Opokai, while working my full time retail management gig, time and effort utterly disrespected and wasted.



- Former staff's experience

4:55

🔔 🔕 📶 VoLTE 📶 🔋 45



18



Today at 4:55 PM

My time while in Opokai as assistant community manager. I have been around the community since they announced gen 1 and the talents were allowed to let mods in. I was originally just a twitch mod for 3 of the talents. When I was invited to be staff and later assistant CM. If you been in the server I'm sure you seen me.

While assistant, my job was never fully explained, and the CM had never even interacted with the community. So for months I acted as CM to the best of my ability in all but title. Always helping with the limited tools. I was finally frustrated and had reached out to Pink if mines and CM title be swapped. Pink at the time agreed to the change, she never actually intended to swap my title. So I waited, and waited and waited until we had a staff meeting. Where I had assumed she would at some point announce to the others about my promotion. Nope, in fact by the end of the meeting another staff was promoted to CM, someone in my eyes were not as active or doing the things Pink had listed for the role.

In frustration I had left for about a day and a half. During my short leave so many in the community reached out to me, to make sure I was okay. Everyone but Pink, I wouldn't find out till another staff told me Pink felt



I was finally frustrated and had reached out to Pink if mines and CM title be swapped. Pink at the time agreed to the change, she never actually intended to swap my title. So I waited, and waited and waited until we had a staff meeting. Where I had assumed she would at some point announce to the others about my promotion. Nope, in fact by the end of the meeting another staff was promoted to CM, someone in my eyes were not as active or doing the things Pink had listed for the role.

In frustration I had left for about a day and a half. During my short leave so many in the community reached out to me, to make sure I was okay. Everyone but Pink, I wouldn't find out till another staff told me Pink felt uncomfortable with me as CM, which I was never told what I did that made her uncomfortable. When she had engaged in nsfw topics in public Voice chats with talents and creator guests.

She later held a meeting with staff to talk about me, not to me. Where she go through some personal information I had shared in the beginning in confidence because of a situation. I was shamed, humiliated and made an example of to other staff, and will be punished. I had to find all this out 2nd hand, but I was told to just wait, Pink will message me soon. To this day she has not reached out.

