BYKEA

Bykea Open API v2

The Bykea APIs enable businesses to post delivery or cash collection requests to Bykea. Communicating to Bykea is very simple and can be performed using the following APIs:

1. Signing Up (only for production)
2. Authentication
3. Delivery
4. Bill Payment
5. Cash To Bank Transfer
6. Mobile Wallet Cash In
7. Ride (Transport)
8. Non-Delivery Booking Cancellation
9. Delivery Cancellation
10. Live Tracking of Bookings
11. Fare Estimate
12. Purchase / Khareed Lao

1. Signing Up:

a. Simply download Bykea's Android / iOS app and sign up as a customer. Once signed up, please share your mobile number with us so that we can enable your account for API access and you can start requesting Bykea services.

2. Authentication:

a. Generate authentication token using your credentials.

b. Once your account is enabled for API utilization, a password will be provided to you. Using the password, you can generate a token that can then be used to send jobs to Bykea.

API URL: https://sandbox-raptor.bykea.dev/v2/authenticate/customer
Type: POST
Swagger: https://app.swaggerhub.com/apis/bykeapk/1_authentication-v_2/1.0.0-oas3

Request Body:

```
{
  "username": "923071234567", // Your mobile number used at signup
  "password": "abc123" // Password provided by Bykea
}
```

Required Parameters

Param	Sample Value	Details
username	923071234567	Your mobile number used at signup
password	abc123	Password provided by Bykea

Response:


```
{
  "code": 200,
  "message": "success",
  "data": {
    "token":
"eyJhbGciOiJIUzI1NiIsInR5cCI6IkpXVCJ9.eyJzdWIiOiIzN2NjMzVkYy0yMTlmLTQ5MTItYTNhMC00MTlkNmQ3MGFkYjEi
LCJpYXQiOjE2MDUwOTM0ODEuNDQsInR5cGUiOiJjdXN0b21lciJ9.AonAShinGFFjViY_i8_4qEeAuUVV0C6sFY7hwDCMzI4"
  }
}
```


3. **Delivery**

a. Request a Bykea delivery using API.

b. Once authentication is performed and a token is generated, you are ready to start posting your delivery requests to Bykea. Using the following process, multiple delivery bookings can be posted to Bykea.

API URL: https://sandbox.bykea.dev/api/v2/batch
Type: POST
Swagger: https://app.swaggerhub.com/apis/bykeapk/2_delivery-v_2/1.0.0-oas3

Request Header:
Content-Type:application/json
x-api-customer-token: authentication token

Request Body for Delivery

```
{
  "meta": {
      "service_code": "100", // Value must be 100 for delivery
  },
  "customer": {
      "phone": "923071234567" // Same as username in login/authentication
  },
  "pickup": {
      "name": "saleem", // Name of person at pickup location
      "phone": "923335240141", // Mobile number of pickup person
      "lat": 24.8664477, // Latitude of pickup location
      "lng": 67.0788404, // Longitude of pickup location
      "address": "House 24, Block D, Gulshan e Iqbal, Karachi", // Pickup address
      "gps_address": "house number 1, street" //Geo address of pickup location
  },
  "bookings": [
      {
            "meta": {
                "service_code": "21" // For delivery without COD use 21
             },
             "dropoff": {
                 "name": "saleem", // Consignee or Name of person at dropoff
                 "phone": "923343562860", // Mobile of consignee
                 "lat": 24.8664477, //Latitude of consignee
                 "lng": 67.0788404, // Longitude of consignee
                 "address": "House 2, Block D, Gulshan e Iqbal, Karachi", // Consignee address
                 "gps_address": "house number 1, street" // Geo address of consignee
             },
             "details": {
                 "voice_note": "https://example.com" , // URL path to the voice note file
                 "parcel_value": "200", // Value of the parcel being delivered
                 "reference": "011", // Your internal reference
                 "insurance": true
             }
      },
      {
             "meta": {
                 "service_code": "22" // For delivery with COD use 22
             },
             "dropoff": {
                 "name": "Rasheed", // Consignee or Name of person at dropoff
```

```
                "phone": "923455173775", // Mobile of consignee
                "lat": 24.8664477, //Latitude of consignee
                "lng": 67.0788404, // Longitude of consignee
                "address": "House 24, Block D, Gulshan e Iqbal, Karachi", //Consignee address
                "gps_address": "house number 1, street" // Geo Address of consignee
            },
            "details": {
                "cod_value": "200", // Value of the parcel being delivered
                "voice_note": "https://example.com", // URL path to the voice note file
                "parcel_value": "200", // value of the parcel delivered
                "reference": "019", // Your internal reference
                "insurance": true
            }
        }
    ]
}
```

Required Parameters

Param	Sample Value	Detail
service_code	100	meta.service_code
phone	923071234567	customer.phone
lat	24.8664477	pickup.lat
lng	67.0788404	pickup.lng
address	House 2, Block D,	pickup.address
phone	923071234567	pickup.phone

Response:

```
{
  "code": 200,
  "data": {
    "batch_booking_id": "5fabc7f478c77270e2d0c8d5",
    "batch_id": 387335,
    "batch_no": "BKHI9V27",
    "bookings": [
      {
        "booking_id": "5fabc7f578c77270e2d0c8d8",
        "booking_no": "KHIR5YR",
        "display_tag": "A",
        "reference": "011"
```

```
      },
      {
        "booking_id": "5fabc7f578c77270e2d0c8db",
        "booking_no": "KHIR5YS",
        "display_tag": "B",
        "reference": "019"
      }
    ]
  },
  "message": "Batch created successful"
}
```


4. **Bill Payment**

a. API to pay bills via cash at doorstep.

b. Once authentication is performed and a token is generated, you are ready to start posting your Bill Payment requests to Bykea. To post jobs to Bykea please use the following process.

API URL: https://sandbox.bykea.dev/api/v2/bookings
Type: POST
Swagger: https://app.swaggerhub.com/apis/bykeapk/5_bill-payment_v_2/1.0.0-oas3

Request Header:
Content-Type:application/json
x-api-customer-token: authentication token

Request Body for Bill Payment Bookings

```
{
  "meta": {
    "service_code": "30" // Value must be 30.
  },
  "customer": {
    "phone": "923071234567" // Same as username in login/authentication
  },
  "pickup": {
    "lat": 24.8664477, // Latitude of the pickup location
    "lng": 67.0788404, // Longitude of the pickup location
    "phone": "923335240141", // Mobile number of the person at pickup location
    "address": "House 24, Block D, Gulshan e Iqbal, Karachi", // Address
    "name": "Ali" // Name of the person at pickup location
  },
  "details": {
    "amount": 300, // Bill amount to be collected
```

```
    "bill_company_name": "Kelectric", // Name of the bill company
    "account_number": "24342342342343" // Account number with bill company
  }
}
```

Required Parameters

Param	Sample Value	Detail
service_code	30	meta.service_code
phone	923071234567	customer.phone
lat	24.8664477	pickup.lat
lng	67.0788404	pickup.lng
address	House 2, Block D,	pickup.address
phone	923071234567	pickup.phone
amount	300	details.amount
bill_company_name	Kelectric	details.bill_company_name

Response:

```
{
  "code": 200,
  "message": "Booking creation successful",
  "data": {
    "booking_id": "5fabd41778c77270e2d0c8f6",
    "booking_no": "KHIR5YY"
  }
}
```

5. **Cash To Bank Transfer**

a. API to add/send cash to a bank account.

b. Once authentication is performed and a token is generated, you are ready to start posting your Cash To Bank Transfer request to Bykea.

API URL: https://sandbox.bykea.dev/api/v2/bookings

Type: POST

Swagger: Cash To Bank Transfer: https://app.swaggerhub.com/apis/bykeapk/3_cash-to_bank_transfer_v_2/1.0.0-oas3

BYKEA

Request Header:
Content-Type:application/json
x-api-customer-token: authentication token

Request Body for Cash To Bank Transfer

```
{
  "meta": {
       "service_code": "29"   //Value must be 29.
  },
  "customer": {
       "phone": "923071234567" // Same as username in login/authentication
  },
  "pickup": {
       "lat": 24.8664477, // Latitude of the pickup location
       "lng": 67.0788404, // Longitude of the pickup location
       "phone": "923071234567", // Mobile number of the person at pickup location
       "address": "House 24, Block D, Gulshan e Iqbal, Karachi", // Pick up address
       "gps_address": "House 24, Block D, Gulshan e Iqbal, Karachi", Geo Address
       "name": "Abdul Mannan" // Name of the person at pickup location
  },
  "details": {
       "iban": "PK57HDLA4223572741792135", //IBAN account of money receiver
       "amount": 900 // Amount being transferred.
  }
}
```

Required Parameters

Param	Sample Value	Detail
service_code	30	meta.service_code
phone	923071234567	customer.phone
lat	24.8664477	pickup.lat
lng	67.0788404	pickup.lng
address	House 2, Block D,	pickup.address
phone	923071234567	pickup.phone
amount	300	details.amount
iban	PK57HDLA4223572741792135	details.iban

Response:

```
{
  "code": 200,
  "message": "Booking creation successful",
  "data": {
    "booking_id": "5fabd41778c77270e2d0c8f6",
    "booking_no": "KHIR5YY"
  }
}
```

6. **Mobile Wallet Cash In**

a. Add cash to a mobile bank wallet (easypaisa / jazzcash) at doorstep.

b. Once authentication is performed and a token is generated, you are ready to start posting your Mobile Wallet Cash In request to Bykea.

API URL: https://sandbox.bykea.dev/api/v2/bookings

Type: POST

Swagger:

Mobile Wallet Cash In:
https://app.swaggerhub.com/apis/bykeapk/4_mobile-wallet_cash_in_v_2/1.0.0-oas3

Request Header:

Content-Type:application/json
x-api-customer-token: authentication token

Request Body for Mobile Wallet Cash In

```
{
  "meta": {
      "service_code": "28" // Value must be 28.
  },
  "customer": {
      "phone": "923071234567" // Same as username in login/authentication
  },
  "pickup": {
      "lat": 24.8664477, // Latitude of the pickup location
      "lng": 67.0788404, // Longitude of the pickup location
      "phone": "923335240141", // Mobile number of the person at pickup location
      "address": "House 24, Block D, Gulshan e Iqbal, Karachi", //Pickup Address
      "gps_address": "House 24, Block D, Gulshan e Iqbal, Karachi", // Geo Address
```

```
      "name": "Abdul Mannan" // Name of the person at Pickup location
  },
  "details": {
      "amount": 100, // Amount to top up in mobile wallet
      "vendor_name": "JazzCash",// Name of the mobile wallet
      "phone": "923335240141" // Mobile number of the mobile wallet
  }
}
```

Required Parameters

Param	Sample Value	Detail
service_code	30	meta.service_code
phone	923071234567	customer.phone
lat	24.8664477	pickup.lat
lng	67.0788404	pickup.lng
address	House 2, Block D,	pickup.address
phone	923071234567	pickup.phone
amount	300	details.amount
vendor_name	Kelectric	details.vendor_name
phone	923071234567	details.phone

Response:

```
{
  "code": 200,
  "message": "Booking creation successful",
  "data": {
    "booking_id": "5fabd41778c77270e2d0c8f6",
    "booking_no": "KHIR5YY"
  }
}
```

7. **Requesting a Ride (Transport)**

a. Request a Bykea ride using API.

b. Once authentication is performed and a token is generated, you are ready to start posting your Ride requests to Bykea. To post jobs to Bykea please use the following process.

API URL: https://sandbox.bykea.dev/api/v2/bookings
Type: POST
Swagger: https://app.swaggerhub.com/apis/bykeapk/6_ride-transport_v_2/1.0.0-oas3

Request Header:
Content-Type:application/json
x-api-customer-token: authentication token

Request Body for Ride (Transport) Bookings

```
{
       "meta": {
              "service_code":"35" //Value must be 35.
       },
       "customer": {
              "phone": "923452651139" //Same as username in login/authentication
       },
       "pickup": {
           "lat": 24.9397248, // Latitude of the pickup location
           "lng": 67.0957568, // Longitude of the pickup location
           "address": "House 2, Block D, Malir, Karachi" // Pickup address
       },
      "dropoff": {
            "lat": 24.8664477, // Latitude of the dropoff location
            "lng": 67.0788404, // Longitude of the dropoff location
            "address": "House 2, Block A, Gulshan, Karachi" // Drop Off Address
      },
      "details": {
            "voice_note": "https://example.com" // URL path to the voice note file
      }
}
```

Required Parameters

Param	Sample Value	Detail
service_code	30	meta.service_code
address	House 2, Block D	customer.address
lat	24.8664477	pickup.lat
lng	67.0788404	pickup.lng

Response:

```
{
  "code": 200,
  "message": "Booking creation successful",
  "data": {
    "booking_id": "5fabd41778c77270e2d0c8f6",
    "booking_no": "KHIR5YY"
  }
}
```

8. **Non-Delivery Booking Cancellation:**

a. Cancel a non-delivery booking request using API.

b. A non-delivery request/booking can be cancelled via Cancellation API. To cancel a booking you have to provide a booking_id and the token that you received after authentication. Body of the sample cancellation request can be seen below. Standard cancellation fees may apply if booking canceled after being accepted by a driver partner.

API URL: https://sandbox.bykea.dev/api/v1/open/trip/cancel
Type: PUT
Swagger: https://app.swaggerhub.com/apis/bykeapk/7_cancellation-v_1/1.0.0-oas3

Request Header:
Content-Type:application/json
x-bb-user-token: authentication token

Non-Delivery Booking Cancellation Request Body

```
{
      "trip_id": "5e2847be7d33111faaced844", // booking_id of a trip/request
      "reason": "I am cancelling my self" // Reason for cancellation
}
```

Required Parameters

Param	Sample Value	Detail
trip_id	5e2847be7d33111faaced844	booking_id of a trip/request

Response:

```
{
  "code": 200,
  "message": "success",
  "success": true
}
```

9. **Delivery Cancellation:**

a. Cancel a delivery request using API.

b. A delivery booking can be cancelled via Delivery Cancellation API. To cancel a delivery you have to provide the batch_booking_id as a URL parameter and the token that you received after authentication in the request header. Body of the sample cancellation request can be seen below. Standard cancellation fees may apply if delivery is canceled after being accepted by a driver partner.

API URL: https://sandbox.bykea.dev/api/v2/open/batch/:batch_id/cancel
Type: PUT
Swagger: https://app.swaggerhub.com/apis/bykeapk/7a_delivery-cancel_v_2/1.0.0-oas3

Request Header:
Content-Type:application/json
x-bb-user-token: authentication token

Delivery Cancellation Request Body

```
{
  "cancel_reason": "I am cancelling myself", // Reason for cancellation
  "lat": 24.9668726, // Latitude of the location from where API is being called
  "lng": 66.9871314 // Longitude of the location where from where API is being called
}
```

Required Parameters

Param	Sample Value	Detail
cancel_reason	I am cancelling myself	Reason for cancellation
lat	24.9668726	Latitude of the location from where API is being called
lng	66.9871314	Longitude of the location from where API is being called

Response:

```
{
  "code": 200,
  "message": "success",
  "success": true
}
```

10. Live Tracking

a. Live tracking of your active booking.

b. Once you have created a booking, you can track the status of that booking by providing the trip_id and the token that you received after authentication.

API URL: https://sandbox.bykea.dev/api/v1/trip/route/{trip_id}
Type: POST
Swagger: https://app.swaggerhub.com/apis/bykeapk/8_live-tracking_v_1/1.0.0-oas3

Request Header:
Content-Type:application/json
x-bb-user-token: authentication token

11. Fare Estimate

a. Fare estimate API

b. Once authentication is performed and a token is generated, you can use the Fare Estimation API to calculate estimated fare for any type of booking. To get an approximate fare, please use the following process.

API URL: https://sandbox.bykea.dev/api/v2/bookings/fareEstimate
Type: POST
Swagger: https://app.swaggerhub.com/apis/bykeapk/9_fare-estimate_v_2/1.0.0-oas3-oas3

Request Header:
Content-Type:application/json
x-api-customer-token: authentication token

Request Body for Fare Estimation

```
{
  "service_code": 22, //Service code of the service for which you want an estimate.
```

```
  "customer": {
    "phone": "923071234567" // Same as username in login/authentication
  },
  "pickup": {
    "lat": 24.8664477, // Latitude of the pickup location
    "lng": 67.0788404 // Longitude of the pickup location
  },
  "dropoff": {
    "lat": 24.8664477, // Latitude of the dropoff location
    "lng": 67.0788404 // Longitude of the dropoff location
  }
}
```

Required Parameters

Param	Sample Value	Detail
service_code	22	service_code
lat	24.8664477	pickup.lat
lng	67.0788404	pickup.lng
lat	24.8664477	dropoff.lat
lng	67.0788404	dropoff.lng

Response:

```
{
  "code": 200,
  "data": {
    "fare_est": 65,
    "fare_est_format": "Rs. 65",
    "distance": 0,
    "time": 0,
    "fare_range": "Rs. 65",
    "fare_min": 65,
    "fare_max": 71
  },
  "message": "Get fare estimate successful"
}
```

12. Purchase / Khareed Lao

a. Request a Bykea purchase service using Open API.

b. Once authentication is performed and a token is generated, you are ready to start posting your Purchase requests to Bykea. To post jobs to Bykea please use the following process.

API URL: https://sandbox.bykea.dev/api/v2/bookings
Type: POST
Swagger: https://app.swaggerhub.com/apis/bykeapk/6_ride-transport_v_2/1.0.0-oas3

Request Header:
Content-Type:application/json
x-api-customer-token: authentication token

Request Body for Purchase / Khareed Lao Bookings

```
{
    "creator_type": "API",
    "meta": {
    "service_code":"33"
  },

  "pickup": {
      "lat": 24.8666842, //Pickup location
      "lng": 67.0809064, //Pickup location
      "address": "House 24, Block D, Gulshan e Iqbal, Karachi", //Pickup address
      "gps_address": "House 19, DHA Phase 5, Karachi", //Pickup address
        "name": "Saad Shaikh new", //Pickup person name
        "Phone":"923343642860" //Pickup person mobile
  },
  "dropoff": {
      "lat": 24.8666842,
      "lng": 67.0809064,
      "phone": "923213453246",
      "address": "Airport Road, Faisal Cantonment, Karachi",
      "gps_address": "Airport Road, Faisal Cantonment, Karachi, Karachi City, Sindh, Pakistan",
      "name":"Saad Zong"
  },
     "details": {
      "amount": 300,
      "created_by": "5e96c19ce406840b4613fbe6",
      "voice_note": "https:abc.com"
    },
    "cart_items": [
        {
            "sku_name": "Open Chips Small Pack",
```

```
            "image": "https://bykea.com",
            "size": "20g",
            "qty": "3"
        },
            {
            "sku_name": "Onions Open",
            "image": "https://bykea.com",
            "size": "1kg",
            "qty": "1"
        }
    ]
}
```

Required Parameters

Param	Sample Value	Detail
service_code	33	meta.service_code
address	House 2, Block D	customer.address
lat	24.8664477	pickup.lat
lng	67.0788404	pickup.lng

Response:

```
{
    "code": 200,
    "message": "Booking creation successful",
    "data": {
        "booking_id": "60cafeec19212b0c61d39d0b",
        "booking_no": "KHIUCFHJZAQ7PAQWK",
        "tracking_url": "https://cash-rozee-tracker-frontend.bykea.dev/KHIUCFHJZAQ7PAQWK"
    }
}
```

BYKEA

Status Codes

CODE	Description
2xx	Success — Codes used when things work as they are supposed to. Different success codes are returned based on what, specifically, the request was attempting to do. HTTP 200 OK This is the standard response for successful requests — it's the status code you usually want and expect.
4xx	Client Error — These codes tell the client that it did something wrong. **400 - Bad Request.** Indicates that a parameter fails to match the pattern and/or the type defined at the backend / DB. For example, supplying an integer instead of a string or supplying a string that does not match the required format. **401** - **Unauthorized Access.** When the client attempts to access the API with wrong credentials (for example wrong username/password, wrong x-api-customer-token etc.). **403 - Forbidden.** When a customer attempts to access a feature / service that is not available to them. **404 - Not Found.** When no information is available in the system for the query executed by the user. **422 - Unprocessable Entity.** When the client provides incorrect token for attempting a cancellation of a trip or attempts to cancel a trip that is already cancelled. **422 - Dropoff Out Of Fence.** When the client provides dropoff coordinates that fall outside the areas serviced by Bykea.
5xx	Server Errors — Code for when something on the server isn't working as expected. 500 - **Internal Server Error.** This error message pops up when the server is unable to process the request provided by the client/user. Also appears when there's some syntax error in the request being processed.

BYKEA

Webhooks

Once a booking is created from any API request, the status on different events of the booking can be received via webhooks. To implement a webhook please provide a URL where Bykea will be posting updates on different events/statuses along with corresponding data points of the event/status. Here is a list of all the events along with sample response data.

booking.created
Booking Created event triggers as soon as a booking is accepted by Bykea, data object contains trip_id which is a unique booking ID generated by the system for this request. Please see the sample response below:


```
{
"Event":"booking.created","event_id":1,"event_time":1596002701827,"data":{"trip_id"
:"5f21118dd1049a4199b86422","service_code":21}
}
```


booking.accepted
Booking Accepted event gets triggered as soon the booking is accepted by a Bykea Partner. Object will consist of the Bykea partner details who has accepted the booking. Sample response is given below:


```
{"event":"booking.accepted","event_id":2,"event_time":1597648955947,"data":{"trip_i
d":"5f3a2d977871023f4866ee86","partner":{"name":"Farooq
Ali","plate_no":"HDL5716","mobile":"923458502957"},"loc":{"lat":34.234234,"lng":64.
234234}}}
```


booking.arrived
Booking Arrived event is triggered when a Bykea Partner reaches the pick up location. Same payload is given below:


```
{"event":"booking.arrived","event_id":29,"event_time":1597649112429,"data":{"trip_i
d":"5f3a30b97871023f4866ee9c","service_code":100},"loc":{"lat":34.234234,"lng":64.2
34234}}
```

booking.started
Booking Started event is triggered when a Bykea Partner starts booking. Sample payload is given below:

```
{
"event":"booking.started","event_id":4,"event_time":1596027062223,"data":{"trip_id"
:"5f21701e9fa555418f2bc5a1","service_code":21}
}
```

booking.tracking_available
This gets triggered as soon as Bykea Partner starts booking in order to track Partner location by using tracking_link.

```
{
"event":"booking.updated.trackinglink","event_id":24,"event_time":1597211219079,"da
ta":{"trip_id":"5f338252881e9e0d526db5af","tracking_link":"https://bykea.page.link/
7FpBHc"}
}
```

booking.cancelled.partner
When a booking is cancelled by a partner after arriving at the pickup location this event gets triggered.

```
{
"Event":"booking.cancelled.partner","event_id":17,"event_time":1581633266283,"data"
:{"trip_id":"5e45ce986bd0a55319b5695b","service_code":21}
}
```

booking.opened
When a booking is cancelled by a partner before arriving at the pickup location, booking remains active and goes back to the open job status where it can be picked by another Bykea partner.


```
{
"Event":"booking.opened","event_id":20,"event_time":1581950628537,"data":{"trip_id"
:"5e4aa6691f3dfb530f84329c","service_code":21}
}
```


booking.expired
If a booking is not picked by any partner for 15 minutes after the booking request was made, the booking will be marked as an expired booking and will be removed from the system.


```
{
"Event":"booking.expired","event_id":8,"event_time":1596027255062,"data":{"trip_id"
:"5f216dee9fa555418f2bc58b","service_code":22}
}
```


booking.finished
Once a booking gets finished means a partner has reached the desired destination. The Bykea system triggers this event. This event contains a parameter called total which means amount to be collected for this transaction.


```
{"event":"booking.finished","event_id":5,"event_time":1597649133846,"data":{"trip_i
d":"5f3a30b97871023f4866ee9e","invoice":{"total":0},"loc":{"lat":34.234234,"lng":64
.234234}}}
```


booking.feedback.partner
When a booking is completed by a partner there can be two possibilities for delivery (successful delivery or failed delivery) but the booking will count as completed and the fare will be properly charged.


```
{
"Event":"booking.delivery.feedback","event_id":26,"event_time":1581950628537,"data"
:{"trip_id":"5e4aa6691f3dfb530f84329c","trip_no":"KHI18HD8GD", refrence_code:
16465, delivery_message:””, delivery_status:1, tracking_ur:””,"service_code":21}
}
```

BYKEA

BYKEA

Process & Rules

1. Customers place an order to the vendor's website, app, portal or any order taking system.
2. Vendor (the party who is implementing the Bykea API or Bykea's customer) will prepare and pack the order to make it 100% ready for the delivery. Once the order is 100% ready for delivery only then a request for a driver partner pickup will be sent to Bykea because once the driver gets to the pickup location his practice is not to wait. Rules of the pickup are mentioned below:
    a. One delivery run cannot carry more than 10kg volumetric
    b. Maximum COD limit is 15,000 rupees for one complete run
    c. One run can have multiple deliveries
    d. If driver is being asked to wait for more than 2 mins at pick it will be charged
    e. Parcel given for the delivery should be deliverable on Bike
    f. Pickup and drop off GPS along with mobile numbers and parcel value are the required fields.
3. Bykea partner picks up the parcels and delivers to the provided drop off location, partner will only collect any cash if its mentioned in COD value otherwise there won't be any cash collection. Consignee can also pay electronically using his visa master card, bank transfer or QR code but the shipper will be paid as per the normal process.