



Bespoke Booking

Terms and Conditions:

1. Bookings and Payment:

- To confirm the booking please complete and return a Booking Form (click [here](#) to access the Booking Form) and pay a non returnable deposit which is 20% of the total booking price or £50 (whichever is the highest amount). Bank details at the end of this document.
- The full amount is due no later than 6 weeks before the day of your trip/first day of your trip.
- All participants must also complete an Information Sheet no later than 2 weeks before the activity. (click here to access the [Information Sheet](#))
- I will endeavour to deliver events but should I need to cancel on the grounds of safety due to weather or ill health, I will offer you an alternative date or a full refund (including the deposit).
- Cancellations by the client need to be notified by email by the person who made the booking.
- If you cancel:
 - 6 weeks or more before the event you will receive a full refund minus the deposit
 - between 4 and 6 weeks before the event you will receive 50% minus the deposit
 - between 2 and 4 weeks before the event you will receive 25% minus the deposit
 - 2 weeks or less before the event: no refund.
- If you are no longer able to attend the date booked, you may transfer your booking, at no extra cost, to another person, provided they are available, or an alternative date.

2. Modification to the itinerary

- I reserve the right to modify the route and destination at short notice based on the weather, conditions underfoot and client ability. I will always aim to offer activities which meet the expectations and aims of individuals taking part.

3. Insurance:

- Your guide Gaby Macbeth is covered by Public Liability Insurance and Professional Indemnity Insurance. This does not include personal accident or belongings insurance for participants.
- You may wish to arrange your own cancellation insurance in case of ill health or travel disruptions.
- Your guide is suitably qualified and experienced to the activities provided and has been trained and assessed to high levels as determined by [Mountain](#)

Email: skylarkguidingltd@gmail.com

Mobile: 07786945738

Skylark Guiding Ltd is a registered company number SC704473.

Registered office: Suite 2/3, 2nd Floor, 48 West George Street, Glasgow, G2 1BP, UK



[Training](#). Every precaution is taken to assess, evaluate & manage the risk in the environment we take you, but participants are reminded that although risks are assessed and managed, outdoor activities still carry an element of risk of injury or death.

4. Equipment:

- A full list of what to bring with you will be provided once the booking is confirmed. It is your responsibility to make sure you have everything listed but if you are missing anything please get in touch as we can often arrange a loan of a spare.

5. Fitness and experience:

- It is your responsibility to ensure that you are fit enough to take part in the activities detailed above and have the experience suited to the terrain, length, and pace of activity.
- Please get in touch if you are unsure and we can discuss what to expect.

6. Medical Conditions:

- For your safety and the safety of others it is important that you notify your guide of any medical issues that could affect you during an activity. Please provide details in the booking form. If in doubt, please check with your doctor.
- Please also inform your guide if you are carrying any medication and where you keep it.

7. Privacy Policy:

- Please see the [Skylark Guiding Ltd Privacy Policy](#) which explains how Skylark Guiding Ltd uses the personal data collected from you when you use our website.

31st March 2025

- UK payments: Skylark Guiding Ltd, Sort Code 089250, Account number 63103656

- International payments: Account name: Skylark Guiding Ltd, Name of bank: The Co-operative Bank p.l.c., BIC/SWIFT code - CPBK GB22 , IBAN: GB48 CPBK 08925063 1036 56

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