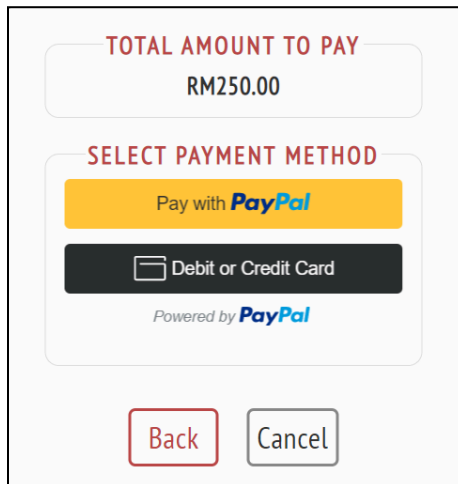MTN Web Store App
Release Notes, 26 Jun 2021

By Web Store Team, 28 Jun 2021

What's New

1. **Online Payment feature via PayPal** has been added to MTN Web Store App. It's an integrated online payment module that allows all subscribers (both Classic I'MTP and CloudWorms) to make payments for their MTN subscriptions with their credit/debit cards via PayPal®. Note that the users **DO NOT NEED A PAYPAL ACCOUNT** to make the payment. After the payment is done, the users can immediately download/print their receipt on the **Manage Payments** page. Any corresponding deactivated subscription will be instantly reactivated (except for Classic I'MTP that still requires the manual work to republish the users' course content pages upon reactivation).

The Online Payment Module is accessible through the following:

- **Home** ⇨ **Quick Start** ⇨ **Manage Payments** ⇨ **Make Payment**
- **Home** ⇨ **Quick Start** ⇨ **Manage Account** ⇨ **Top-up Credits**
- ≡ **Menu** ⇨ **Top-up Credits** ⇨ **Manage Payments** ⇨ **Make Payment**

If any of the user's subscriptions has been suspended, no payment or credit transfer will be allowed until the issue is resolved.

2. **Auto Critical Error Reporting** has been incorporated into the **Online Payment Module** in case the users encounter an error while making their online payment. Users will be informed of this auto-reporting event when an unexpected error occurs. The users will

also be advised not to make the payment repeatedly until the cause of the error has been identified by the MTN Support. This feature was intentionally designed to reduce user frustration, especially when the situation may directly involve losses of monetary value. This feature may be widely implemented for other critical app errors in the future.

3. **Auto Campaign Rewards Delivery** has been added to MTN Web Store App. As long as the campaign is still active, the system will automatically deliver the reward(s) to the member's account subscription for any qualified user activities on the app.

4. **Reward Notification** has been added to the MTN Web Store App to automatically email the users about the reward that they've earned on the app.

5. **In-App Alerts** have been added to the MTN Web Store App. This feature will automatically pop-up a small message box showing important alerts to the users during the login session or during the hourly local data refresh.
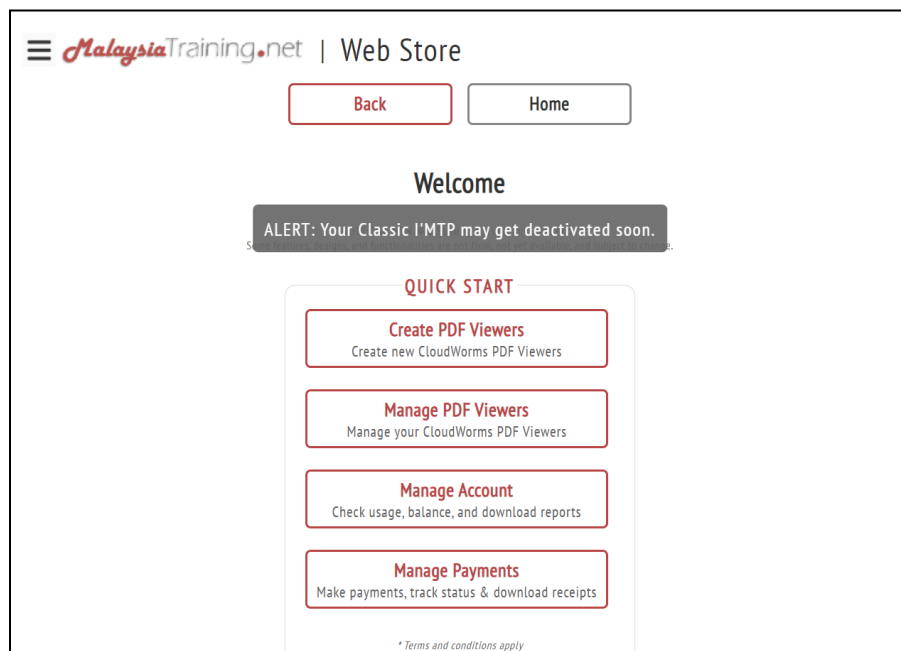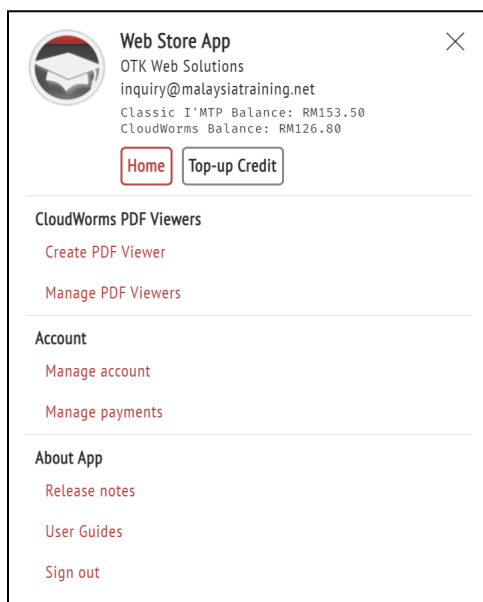

Fixes

1. When the users never log out and close the browser tab of MTN Web Store App and **hibernate their computer for several hours or longer**, their account data will not be

updated when they switch on their computer again. If the users perform the payment or credit transfer in this situation, the payment system will validate the payment or credit transfer information **based on the old account data**, which may lead to a wrong payment amount suggested by the system and allocated by the user or fail the payment/credit transfer process entirely. This problem is now fixed by **automatically checking the age of the local data** whenever the users perform any activity on the app. If the data is **older than one hour long**, the system will automatically fetch the latest data from the server. If there is still a difference in the one hour delay, it will be considered insignificant to and acceptable by the OTK management.

2. The credit balances shown in the menu header are now always synchronized with the current data.

-- *End of Release Notes* --