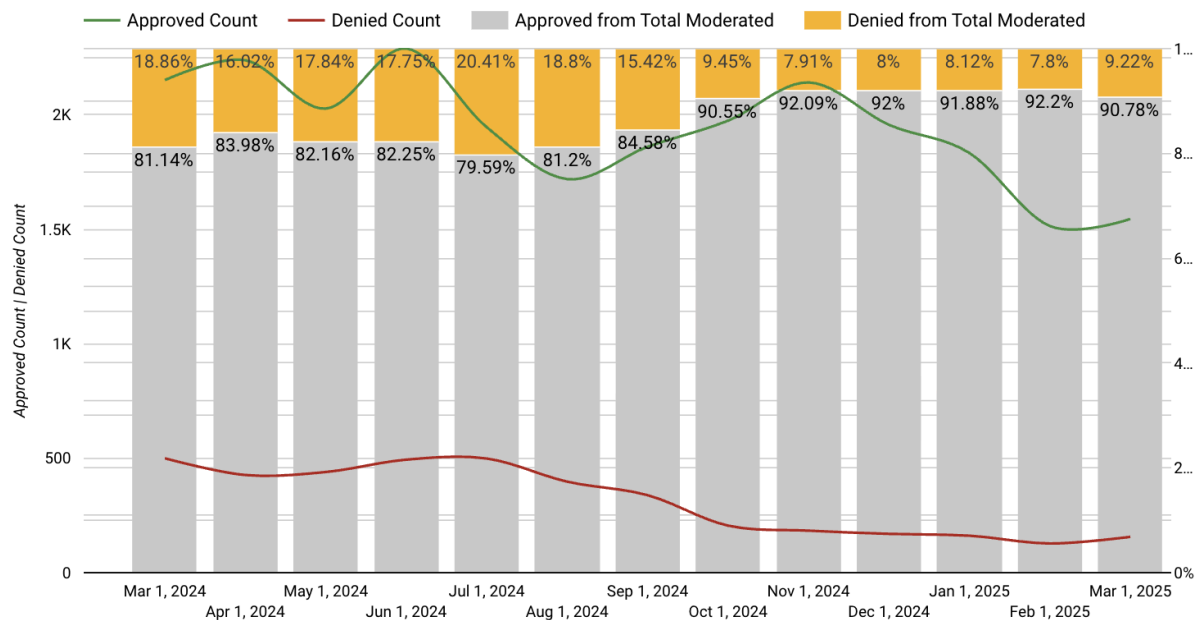


Moderated reviews:

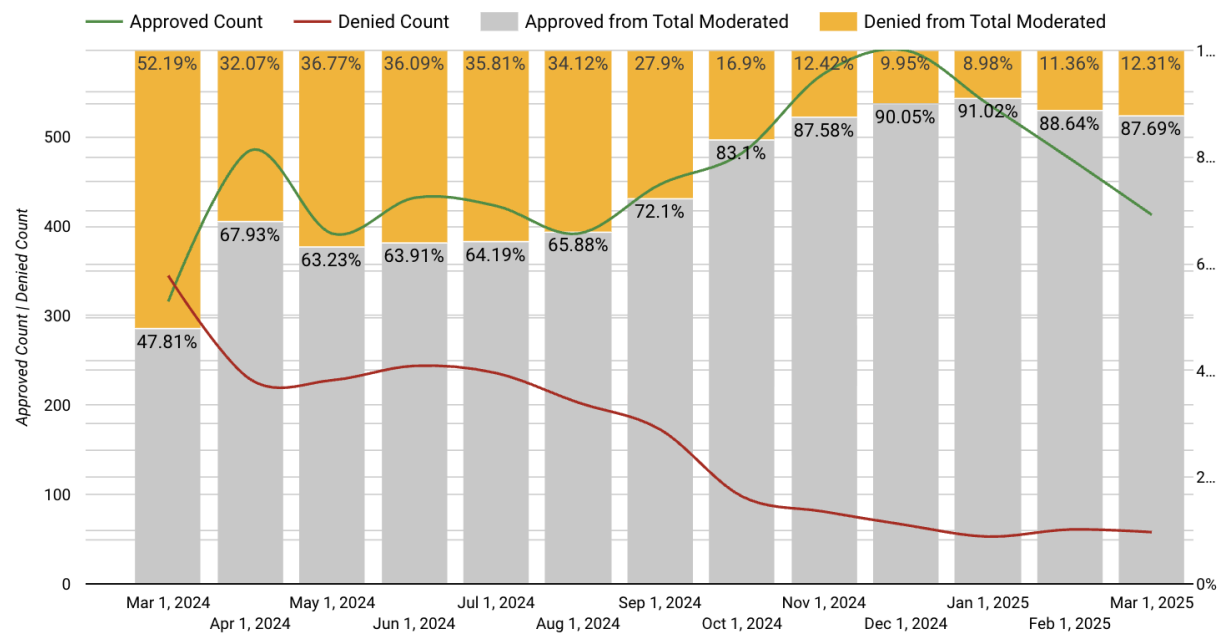
Since October 2024, we’ve seen a big drop in denied reviews—down from 15.42% to around 8% or less. At the same time, approvals jumped past 90%.

TL;DR: our newer moderation approach is letting in more honest feedback without sacrificing quality.



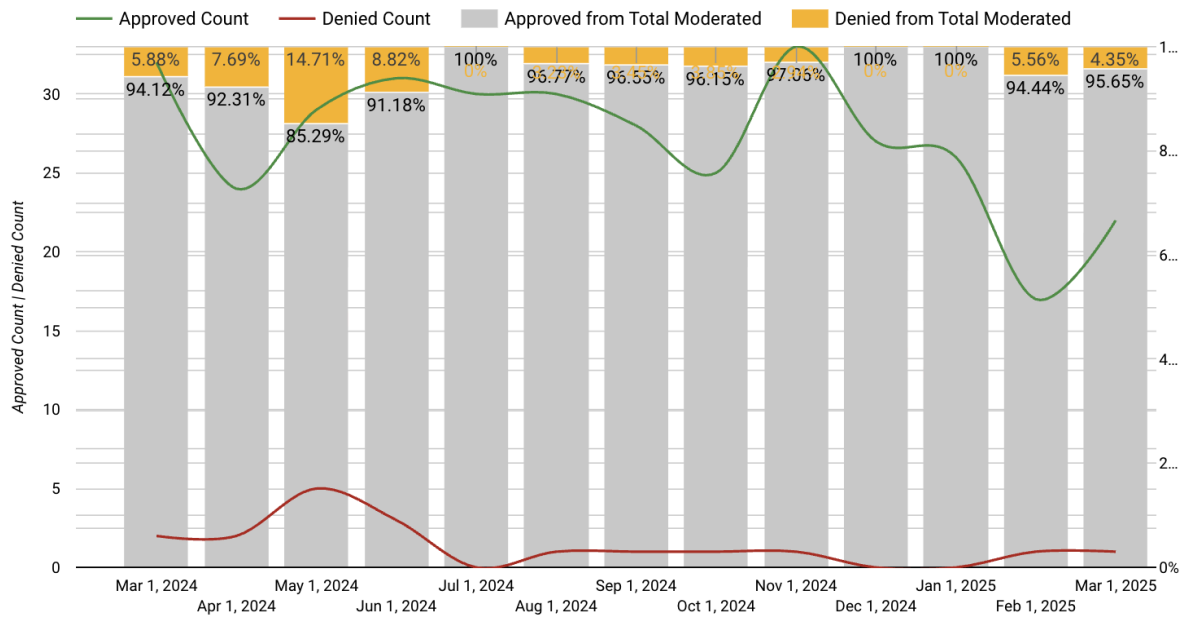
Low-taco rating reviews:

Denials for low-taco reviews dropped from 27.9% in September to under 10% by December, while approvals climbed to 90%+. We're loosening our guidelines on critical feedback to help Sumo-lings get a fuller, more honest view of each tool.



All TidyCal reviews:

TidyCal reviews across the board have had consistently high approval rates since July 2024—usually above 95%, sometimes 100%.



Low-taco TidyCal reviews:

Even the tough reviews are getting through. Aside from a few small spikes in denial, low-taco TidyCal reviews were nearly all approved between August and January. We're serious about including critical feedback and keeping things transparent.

