



Canvas Parent Observer Accounts

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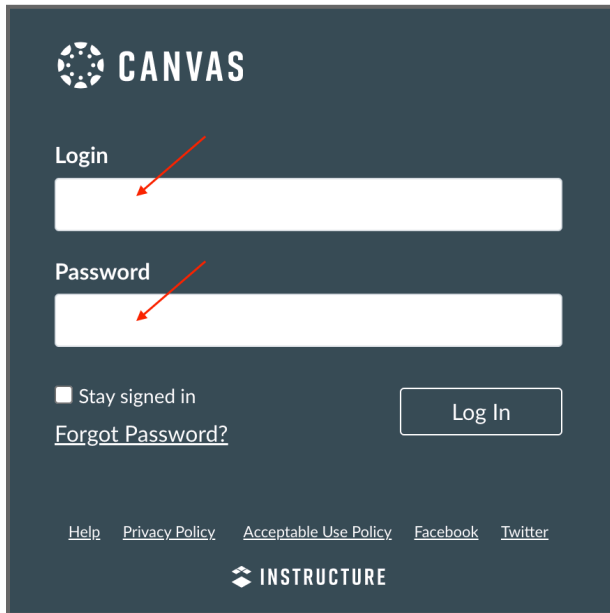
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How to Login to Canvas on the Web

**Note: Steps 1-6 are only required the first time you log into your Canvas Observer account.*

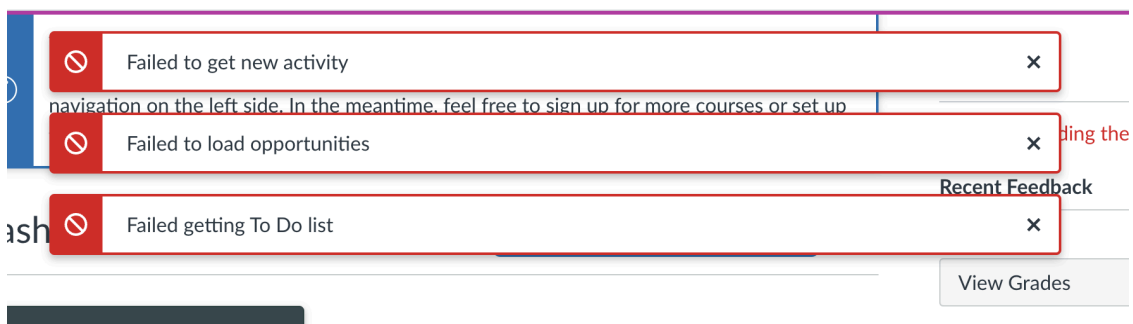
1. Go to <https://sbunified.instructure.com/login/canvas> (We recommend bookmarking this!)
2. Click on **Forgot Password?** (Canvas has created a password for you already and you will need to change it by clicking "Forgot Password.")
3. Under Login, type in the **email you used to register your child in Aeries**, then click **Request Password**.
4. Check the email you just entered for the password recovery instructions. The subject should be **Forgot Password: Canvas**
5. Open the email and click on the link at the bottom of the email that says **Click here to set up a new password**.
6. Enter in a **new password** for your account along with a confirmation of it. Click **Update Password**.
7. On the Canvas login screen (<https://sbunified.instructure.com/login/canvas>), enter in your **email address** and the **password** you just created and select **Log**

In.

The image shows the Canvas login page. At the top is the Canvas logo. Below it are two input fields: "Login" and "Password". Red arrows point to each of these fields. Below the "Password" field is a checkbox labeled "Stay signed in" and a link "Forgot Password?". To the right of these is a "Log In" button. At the bottom, there are links for "Help", "Privacy Policy", "Acceptable Use Policy", "Facebook", and "Twitter". The "INSTRUCTURE" logo is at the very bottom.

8. You will now have access to all of your child's Canvas classes on the Web version of Canvas.

Note: If you receive any error messages when trying to access your account, it may be because one of the classes your student is enrolled in has not been published by the teacher. Once the teacher publishes the class this error message will go away.



SBUUnified Canvas Parent Guide (This guide has additional information about account set-up and user tips.)

How to Login to the Canvas Parent App

In order to login into the mobile app, you must set your Canvas password on the web first. See steps 1-6 above.

1. Download **Canvas Parent** (look for this icon ) from the App Store or from the Google Play Store
2. Open the Canvas Parent app and click on **Find School**
3. Under “What’s your school’s name?”, type in **sbunified** and press **Enter**
4. On the login screen, enter in your email address and the password you created on the web and select **Log In**.
5. You will now have access to all of your child’s Canvas classes via the app. **Note: The app does NOT have all of the features of the web version of Canvas.** Log on to Canvas on the web to view student assignment submissions, modules, quizzes, rubrics and to configure your notification settings.

Additional Help Guides For the Mobile App:

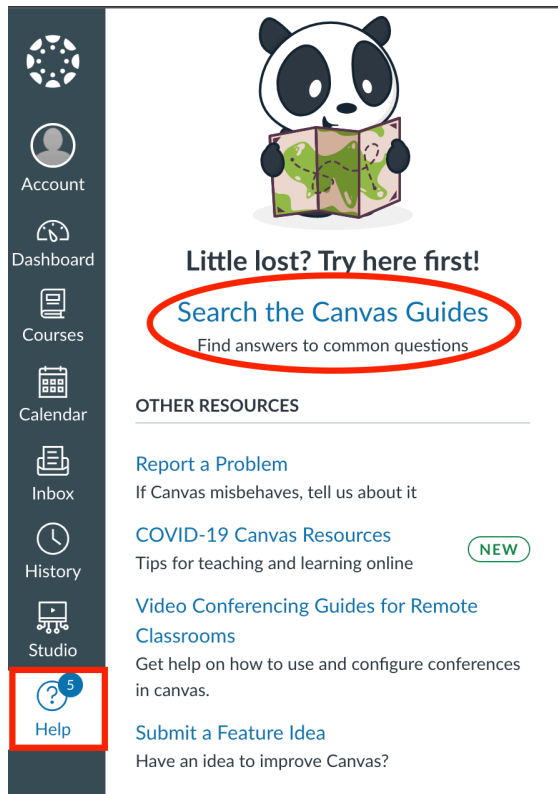
- [SBUnified Canvas Parent Guide](#) (See slides 20-31 for additional information on app configuration and usage.)
- [Canvas Parent iOS Guide](#)
- [Canvas Parent Android Guide](#)
- [Comparison Between Web & App Features](#)

Frequently Asked Questions

[Here](#) is a list of frequently asked questions by parents/guardians.

Getting Help

Canvas has a robust library of help guides and videos to help you if you have a question. From the Canvas Parent app, Observers can access *Help* from the main menu (3 horizontal lines). From the web, the *Help* link is located at the lower left hand corner of the Canvas screen on the main navigation bar. From here, observers can **Search the Canvas Guides** on any topic, **Report a Problem** or even **Submit a Feature Idea** to enhance their user experience.



See Additional Resources below for quick links to help guide topics that are frequently searched by Observers.

If you are experiencing issues with your Canvas Observer account, you can get help in any of the following ways:

IN PERSON

At the SBUSD district office, first floor, 7:30 AM to 4:30 PM Monday - Friday

CALL THE ETS HOTLINE

805-696-2700 from 7:30 AM to 4:30 PM Monday - Friday

SUBMIT A TICKET

Send an email to support@sbunified.org from any email account

Visit the [SBUSD Educational Technology Services](#) website for additional information on iPads, platforms, resources, and tech support.

Using Canvas

This [guide](#) includes instructions on the following topics:

- Viewing Assignments and Materials For Your Student (on the Web)
- Viewing Your Student's Grades (on the Web)
- Icons On A Student Grades Page- What do they mean?
- Communicating With Your Student's Teachers (on the Web)
- Managing Email Notifications

Additional Resources

Here are links to instructional guides on how to use Canvas on the Web and the Parent App as well as guides for helping you get the most out of your Canvas Observer account.

Remember, Observers have access to **Help**, or they can always search the [Canvas Observer Guides](#) to find out how to do something.



Read

- [Viewing Canvas in Another Language](#)
- [SBUnified Canvas Parent Guide](#)
- Managing Canvas Notifications: [English](#) [Spanish](#)
- [Canvas Parent iOS Guide](#)
- [Canvas Parent Android Guide](#)
- [Comparison Between Web & App Features](#)

What's the Difference Between Canvas and Aeries?

Aeries is a Student Information System (SIS). It's where student transcripts, demographics, class schedules, report cards, and grades of record are housed.

Canvas is a Learning Management System (LMS) that is better suited for giving parents access to assignment details (due dates, requirements, descriptions, requirements), current grades, course resources, and student submissions. For assignments collected through Canvas, parents can view student submissions and see the date and time assignments are submitted.

Aeries (Student Information System)

Canvas (Learning Management System)

-
- Attendance
 - Course Grades
 - Transcripts
 - Report Cards
 - Enrollments & Course Schedules
 - Demographics

- Assignments (due dates, instructions, requirements...)
- Student Submissions (at teacher's discretion)
- Current Grades
- Course Resources
- Class Announcements
- Learning Tools
- Class Discussions
- Events
- Course Notifications (new assignments, due dates, submissions...)