

# **PRIVACY POLICY**

## **1. Definitions:**

- 1.1. "We," "our," or "us" refers to Zarhaiz Technologies Pvt Limited, the operator of the Pro Dealer application.
- 1.2. "Application" refers to Pro Dealer
- 1.3. "User" refers to any individual or entity using the Pro Dealer application.
- 1.4. "Account" refers to user ID which he created after registration to access and use Pro Dealer
- 1.5. "Personal Information" encompasses identifiable information such as name, email, user ID, phone number, WhatsApp number, office name and address, dealing market, account type, and city.
- 1.6. "Property Data" refers to information provided by users about properties they wish to list on the platform.
- 1.7. "Content" refers to user listings on Pro Dealer
- 1.8. "Property Inventory" refers to user personal property listing.

## **2. Information We Collect:**

- 2.1. During user registration, we collect personal information provided by users, including but not limited to name, email, user ID, phone number, WhatsApp number, office name and address, dealing market, account type, and city. This information is collected to create user accounts, verify identities, and provide access to the application's features.
- 2.2. Property Data, provided by users including dealers, consultants, and investors, is collected for the purpose of listing properties on the platform and enabling interactions between users and cannot be used for any other purposes.

## **3. Use of Your Information:**

- 3.1. Personal Information is used to create and verify user accounts, facilitate interactions between users, and provide access to application features.
- 3.2. Property Data and user profiles are made available on the platform to enhance transparency and enable users to understand property listings and user profiles more effectively.

## **4. Sharing of Information:**

- 4.1. User profiles, including certain Personal Information, will be visible to other users on the platform. Users have the option to hide personal information in their profiles.
- 4.2. Property Data posted by dealers, consultants, and investors will be accessible to other users for the purpose of browsing and property search.

## **5. Security:**

We implement a range of security measures to protect user information, including encryption and secure data storage. However, no online platform can guarantee absolute security. User has to use application responsibly to protect his account.

#### **6. Third-Party Services:**

The Application may use third-party services for analytics, user authentication and chat features etc. These services may collect their own information as governed by their respective privacy policies.

#### **7. User Consent:**

By using the Application, you consent to the collection, processing, and sharing of your Personal Information and Property Data as outlined in this Privacy Policy.

#### **8. Access and Control:**

Users can request, modify, or delete certain Personal Information through the Application's settings and it will be done after verification from our team. You can also request the deletion of your account and associated data.

#### **9. Changes to Privacy Policy:**

We reserve the right to modify or update this Privacy Policy at any time. Changes will be communicated through the Application. But, this happen with a new update.

#### **10. Intellectual Property Right Clause**

Covers all intellectual property, like patents, trademarks, copyrights, and more, whether in processing, registered or not. It includes inventions, trade secrets, and confidential information, along with related rights, like licenses. These rights are protected globally, including renewals and extensions.

#### **10. Contact Us:**

If you have questions or concerns about this Privacy Policy or your data, you can contact us at

[support@prodealer.online](mailto:support@prodealer.online)

[contactprodealer@gmail.com](mailto:contactprodealer@gmail.com)

## **Terms and Conditions**

### **1. Acceptance of Privacy and Terms/Conditions**

While registering on application user will be asked whether he agree to privacy policy, terms and conditions or not. If he does not agree, he shall not use the Application. By accessing and using the Pro Dealer application ("Application"), you agree to abide by these Terms and Conditions and privacy policy.

## **2. Registration and Account:**

- 2.1. Users must provide accurate and complete information during registration. You are solely responsible for maintaining the confidentiality of your account credentials.
- 2.2. You agree to promptly notify us of any unauthorized use of your account or any other security breach.

## **3. User Conduct:**

- 3.1. You agree to use the Application for lawful purposes only and not to engage in any behavior that violates applicable laws or infringes upon the rights of others.
- 3.2. Fraud, scam, misrepresentation or property information in listing with negative intentions is strictly prohibited and it may lead towards blacklisting of your account and we reserve the right to delete any specific listing upon complain.
- 3.3. Harassment, abuse, hate speech, or any form of objectionable content is strictly prohibited.

## **4. Property Listings:**

- 4.1. By posting property listings, you represent and warrant the accuracy and completeness of the information provided about the properties.
- 4.2. When submitting a property listing, you are required to check the "I agree" checkbox at the end of the form. By doing so, you acknowledge that the information you have provided is accurate and correct.
- 4.3. Certainly, we cannot ensure the accuracy of the listings and does not take any responsibility of it. We are only providing the platform to clients to connect to each others easily and smoothly and if any dispute arises on personal level after interaction made on Pro dealer, the parties have to resolve on their own.
- 4.4. Nevertheless, we can remove any specific property listing upon complain after investigation.
- 4.5. Users must post property information of their authentic own inventory and shall not duplicate listing of any other user otherwise your future profile ratings can be affected.
- 4.6. After two parties agree to close the deal, they have to deal with each other at a personal level to process the documentation and transfers and we do not take any responsibility for ensuring it; however, both parties can refer to the deal bargain in Application for record.

## **5. Communication and Interaction:**

- 5.1. The Application provides communication tools for users to interact with each other.
- 5.2. You agree to use the communication features in a respectful and professional manner.

5.3. Harassment, offensive language, scam, fraud, misrepresentation or inappropriate behavior will not be tolerated.

## **6. Intellectual Property and ownership of Content:**

6.1 User retain ownership of the content that he post and he can delete it anytime from inventory. We can have access to it, but we cannot use it in any other way except providing service in shape of Pro Dealer for users to interact with transparency.

6.2. As long as user keep Property inventory on Pro Dealer, it is our intellectual property and if anyone tries to use it on any other platform or try to misuse it, the action may be taken.

6.3. To avoid duplication or scam, the user shall not share property listing with other user verbally or in written communication if the user has posted or intend to post it on Pro Dealer himself to maintain transparency.

## **7. Limitation of Liability:**

In no event shall we be liable for any direct, indirect, incidental, special, or consequential damages arising from or in connection with the use of the Application or these Terms.

## **8. Modifications to Terms:**

We reserve the right to modify, update, or revise these Terms at our discretion. Any changes will be communicated to users. Continued use of the Application after such changes constitutes your acceptance of the revised Terms.

## **10. Severability:**

If any provision of these Terms is deemed invalid or unenforceable, the remaining provisions shall remain in full force and effect.

## **11. Entire Agreement:**

These Terms constitute the entire agreement between you and us regarding your use of the Application, superseding any prior agreements.

By using the Application, you affirm that you have read, understood, and agreed to these Terms and Conditions. If you do not agree to these Terms, please refrain from using the Application.

Contact Us:

If you have questions or concerns about this Privacy Policy or your data, you can contact us at [support@prodealer.online](mailto:support@prodealer.online)

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