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FA Business Flow

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FA Business Flow

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Sending ISIR Corrections

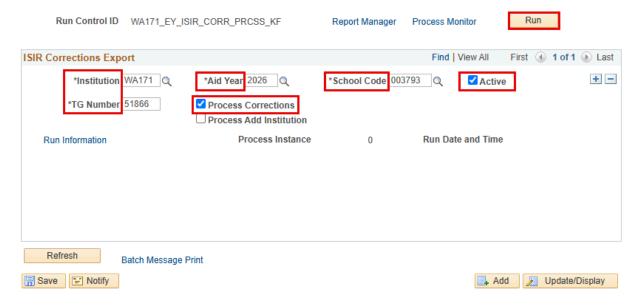
Navigation	Description
Financial Aid > File Management > ISIR	ctcLink is used to process ISIR corrections.
Corrections > Process ISIR Corrections	Creates files and sends to staging tables.

This process is part of your nightly ISIR JobSet, but can be run ad hoc. If you are building this Run Control ID to enter into a JobSet, you will select the Save button. If running ad hoc, select the Run button.

- 1. Enter New or use existing Run Control ID
- 2. Enter the following
 - a. Institution
 - b. Aid Year
 - c. School Code
 - d. TG Number
- 3. Select the 'Active' box
- 4. Select 'Process Corrections'

Select Run

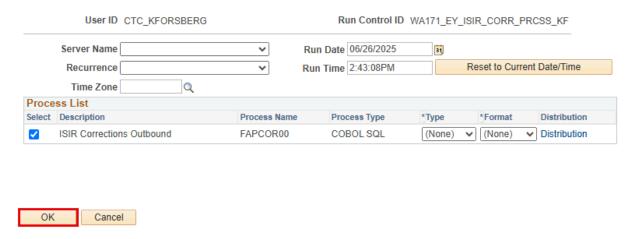
ISIR Corrections Export



Select OK from Process Scheduler Request page



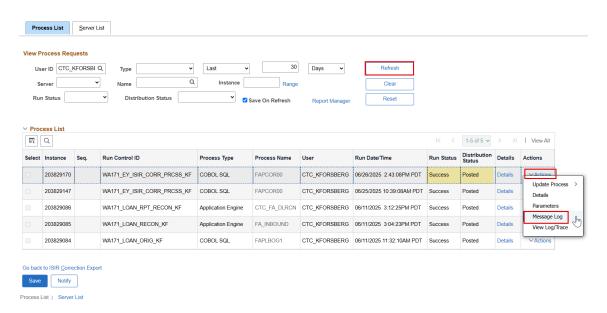
Process Scheduler Request



Select Process Monitor from the ISIR Corrections Export page



Ensure process runs to Success and Posted Select the 'Actions' link and then select the Message Log option from the drop-down list



Locate and note the FAPCOR00 Batch Number for review



Message Log

Process

Instance: 203829170 Type: COBOL SQL

Name: FAPCOR00 Description:

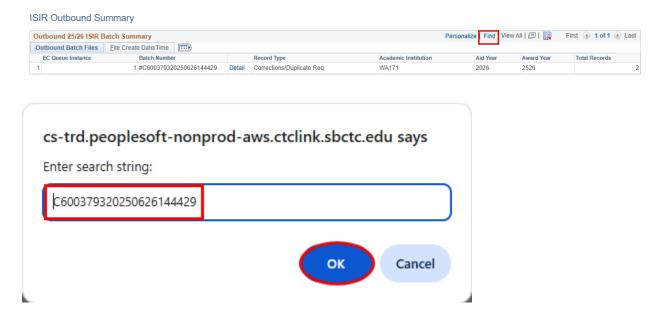
	R.	< \ \ 1-9 of 9	> > View All
Severity	Log Time	Message Text	Explain
10	2:44:29PM	FAPCOR00 : Begin program execution at 14.44.29.480000 on 2025-06-26	Explain
10	2:44:29PM	FAPCOR00 : Processing BATCH NUMBER #C600379320250626144429 Starting	Explain
10	2:44:32PM	FAPCOR00 : ECQUEUEINST Rec Created for ECTRANSID = CORR26IN	Explain
10	2:44:33PM	FAPCOR00 : TOTAL Number of Records Processed: 00002	Explain
10	2:44:33PM	FAPCOR00 : TOTAL Number of Records In Error: 00000	Explain
10	2:44:33PM	FAPCOR00 : Processing For BATCH NUMBER #C600379320250626144429 completed	Explain
10	2:44:33PM	FAPCOR00 : TOTAL Records Processed For BATCH NUMBER #C600379320250626144429 = 00002	Explain
10	2:44:33PM	FAPCOR00 : End program execution at 14.44.33.260000 on 2025-06-26	Explain
	2:44:44PM	Successfully posted generated files to the report repository	Explain
Return			

Viewing Outbound Corrections

Navigation	Description
Financial Aid > File Management > ISIR	Review of Corrections being sent out.
Corrections > View 20xx-20xx Outbound Files	



- 1. Select the Search button to do an open search
- 2. Select the Find button
- 3. Enter the Batch Number from previous process into the Search String
- 4. Select OK



Select the Detail Link to view Outbound File Data



The Header Tab contains file data

The ISIR Correction A tab will have the list of students included in the batch with Correction Data links to review correction details

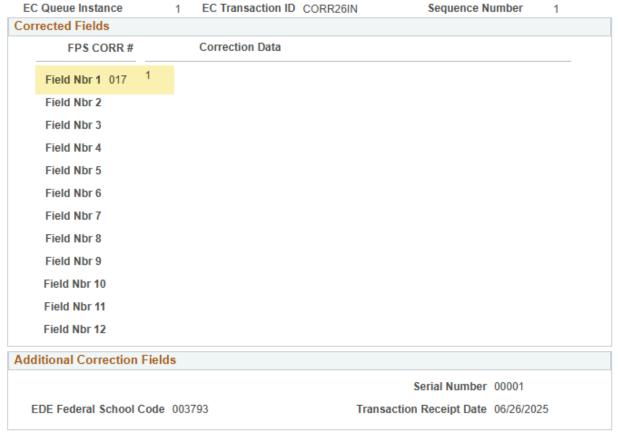


FA Business Flow





Corrected Fields/Overrides



Return



Exporting Corrections

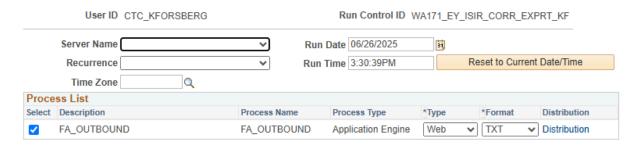
Navigation	Description
Financial Aid > File Management > Create	Exporting corrections made in ctcLink. This step
Federal Data Files	moves the data to a staging table in preparation
	of creating a file for EdConnect

- 1. Enter New or use existing Run Control ID
- 2. Enter the following
 - a. Outbound File Path
 - b. Outbound File Type
 - c. Aid Year
 - d. Institution
- 3. Select Run



Select OK from the Process Scheduler Request page

Process Scheduler Request





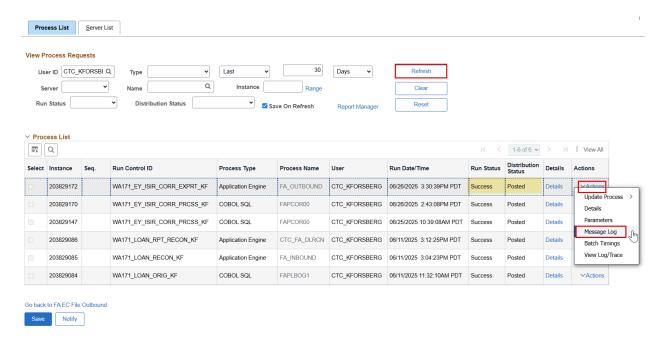


Select Process Monitor and ensure process runs to Success and Posted

Run Control ID WA171_EY_ISIR_CORR_EXPRT_KF Report Manager Process Monitor Run

Process Instance:203829172

Select the Actions link and then select the Message Log option



Locate the File Name and note it; it will be used in the download step

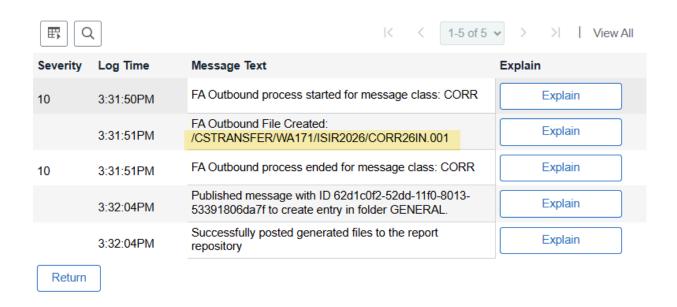


Message Log

Process

Instance: 203829172 Type: Application Engine

Name: FA OUTBOUND Description:



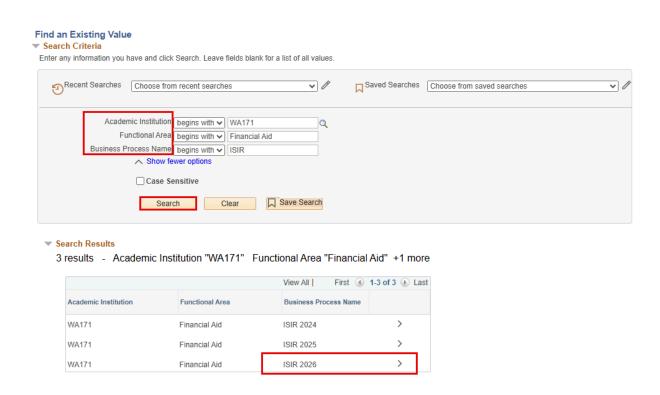
Use the Upload/Download process to download the file to desktop or other file management source



Upload/Download Process for ISIR Corrections

Navigation	Description
PeopleTools > CTC Custom > Extensions >	Downloading ISIR corrections. This step moves
Upload/Download Files	the data from the staging table and then creates
	a compatible file that needs to be exported to
	EdConnect.

- 1. Enter Academic Institution
- 2. Functional Area Financial Aid
- 3. Business Process Name ISIR
- 4. Select Search
- 5. Select the ISIR year in which you are processing (ISIR 20xx)

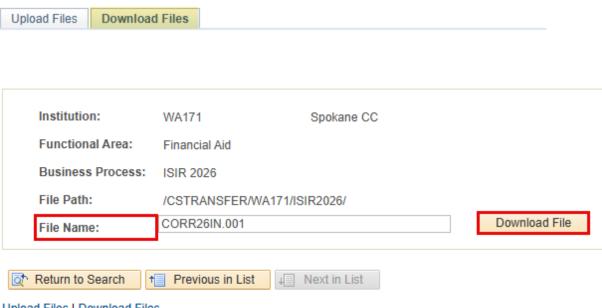


Tip! Locate File Path from the list used in prior processing





Select the Download File tab Enter the File Name created in prior processing (Found in the Message Text) Select the Download File button



Upload Files | Download Files

Save File to computer for exporting to FPS



Importing and Processing ISIR Files

Colleges have the option to load ISIRs individually or combined in a batch process.

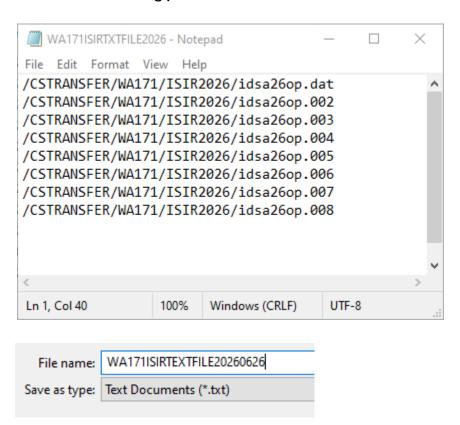
Combining ISIR Files from CPS

The process to bring in ISIR files from CPS remains the same. From EDconnect users will save files to their local network drive.

Create a text file (.txt) to batch the files for using the Upload/Download process in PeopleSoft.

- Open Notepad from your computer and list the file path and desired files (see screen shot) to include in the batch process. Be sure to include the extension in the file name.
- 2. Save the file to your local network drive.

(*Note – A good business practice could include saving the files from FPS and the text file in the same network drive. Using dates at the end of the file can help users identify files quickly when troubleshooting.)





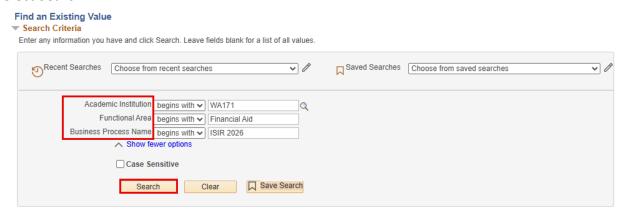
Upload/Download Process

All ISIR files need to be processed through the upload process regardless of using the individual or combined method

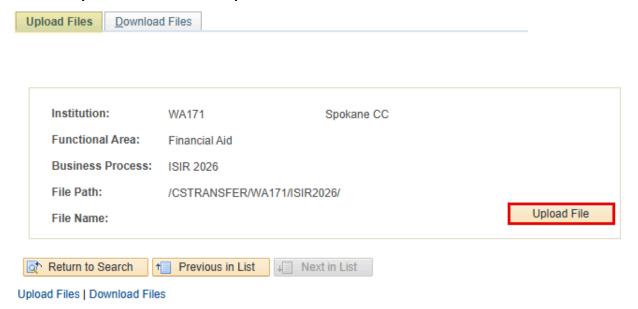
Navigation	Description
PeopleTools > CTC Custom > Extensions >	To Upload or Download files colleges will need
Upload/Download Files	to use the File Upload/Download Function

- 1. Enter Academic Institution
- 1. Functional Area Financial Aid
- 2. Business Process Name ISIR 20xx

Select Search



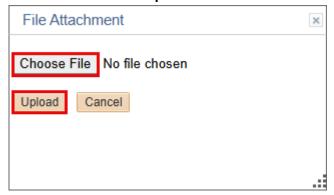
From the Upload Files tab select Upload File

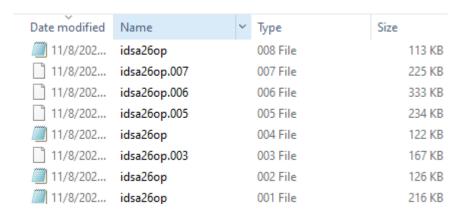




Choose the desired file

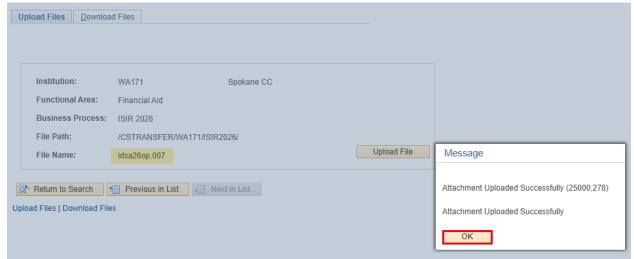
- 1. Select the Browse button to select the file
- 2. Select the Upload button





*Note – ISIR Files need to be uploaded one at a time as well as the text file needs to be uploaded if using the combined process

The file will be uploaded and the File Name will appear, select OK to continue



^{*}Remember* to also upload the .txt file if using the combined process!

Add // Update/Display



Process Complete

FA Inbound

Navigation	Description
Financial Aid > File Management > Import	The FA Inbound process automatically
Federal Data Files	determines the type of file from CPS and loads
	the file into the inbound staging tables.

This process is part of your nightly ISIR JobSet, but can be run ad hoc. If you are building this Run Control ID to enter into a JobSet, you will select the Save button. If running ad hoc, select the Run button.

- 1. Enter New or use existing Run Control ID
- 2. Choose 'Single File' radio button when loading single files
- 3. Choose 'File List' radio button when loading combined files
- 4. Insert 'Inbound File' name (*Note "File Path" and "File Name" from FTP)
- 5. Insert ISIR TG Number

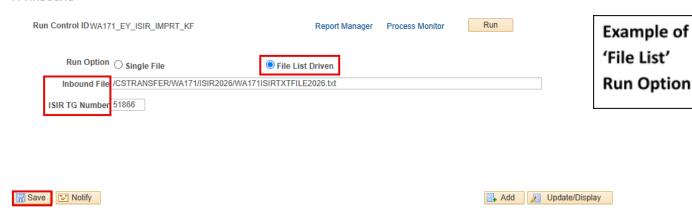
Select Run and OK from the Process Monitor screen

Rave Motify Save



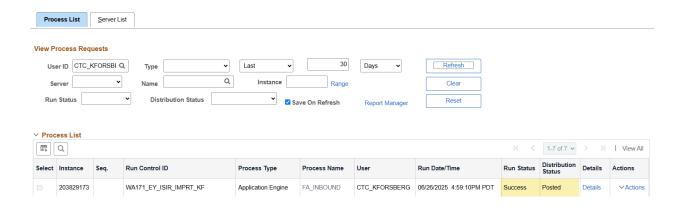


FA Inbound



Select Process Monitor

You may select 'Refresh' until the Run Status reads 'Success' and Distribution Status reads 'Posted'





Process Imported ISIRs

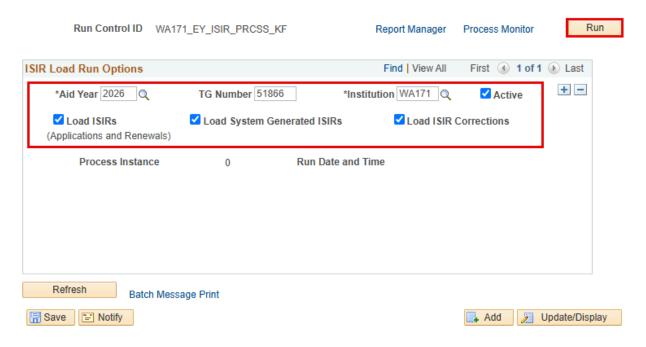
Navigation	Description
Financial Aid > File Management > ISIR Import >	Load the ISIR records from the ISIR staging tables
Process ISIRs	into the database using the rules that are set up
	in the ISIR Data Load Parms page.

This process is part of your nightly ISIR JobSet, but can be run ad hoc. If you are building this Run Control ID to enter into a JobSet, you will select the Save button. If running ad hoc, select the Run button.

- 1. Enter New or use existing Run Control ID
- 2. Select Aid Year
- 3. Select Institution ID
- 4. Enter TG Number
- 5. Check 'Active' 'Load ISIRs' 'Load System Generated ISIRs' 'Load Correction' boxes

Select Run and OK from the Process Scheduler Request screen

ISIR File Load

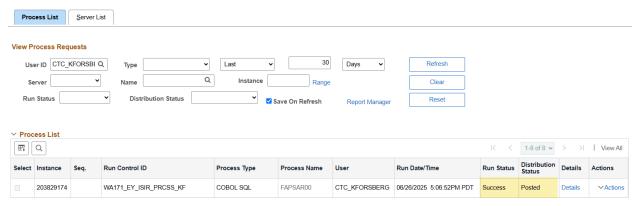


Select Process Monitor

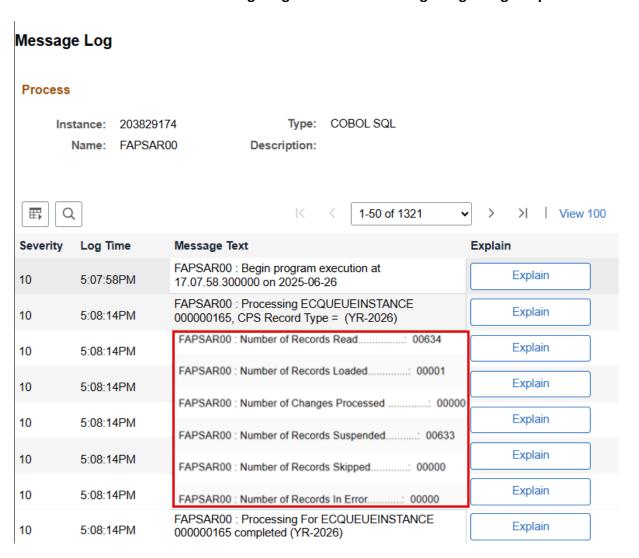
Select 'Refresh' until the Run Status reads 'Success' and Distribution Status reads 'Posted'







Select the 'Details' link then 'Message Log' link to view messages regarding the process'





Suspended ISIRs

Navigation	Description	
Reporting Tools > Query > Schedule Queries	This query is designed to show suspended ISIRs	
	from the most recent load processes.	

This process is part of your nightly ISIR JobSet, but can be run ad hoc. If you are building this Run Control ID to enter into a JobSet, you will select the Save button. If running ad hoc, select the Run button.

Due to the large amount of data that could potentially be returned, you will need to use Schedule Queries instead of Query Viewer.

Identify suspended ISIRs by running the following query using:

CTC_FA_SUSPEND_ISIR_DETAIL

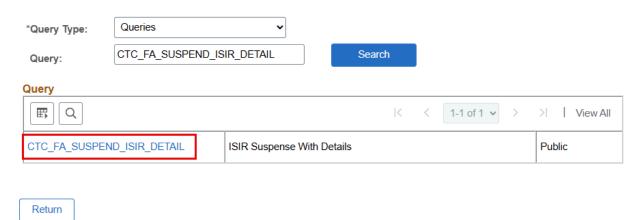
Use a New or Existing Run Control ID

Enter the query name and select Search



Select the blue link for the desired query

Scheduled Query Search Page



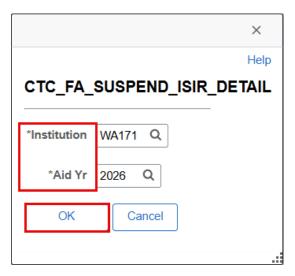
Edit Prompts will appear

Enter the following:

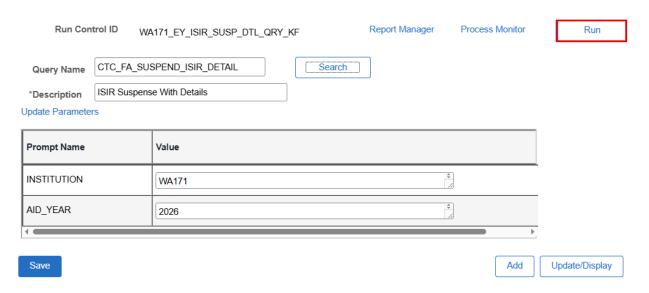


- Institution
- Aid Year

Select OK



From the Schedule Queries page select Run





Ensure the Process Monitor reads "Success" and "Posted" select Details link

From the View Log/Trace file select the Query name with .csv to open with Excel

View Log/Trace

Report

Report ID 19091128 Process Instance 208468440 Message Log

Name PSQUERY Process Type Application Engine

Run Status Success

ISIR Suspense With Details

Distribution Details

Distribution Node local Expiration Date 07/31/2025

File List

Name	File Size (bytes)	Datetime Created
AE_PSQUERY_208468440.log	166	07/01/2025 1:05:31.125732PM PDT
CTC_FA_SUSPEND_ISIR_DETAIL- 208468440.csv	469,358	07/01/2025 1:05:31.125732PM PDT

Distribute To

Distribution ID Type Distribution ID

User CTC_KFORSBERG

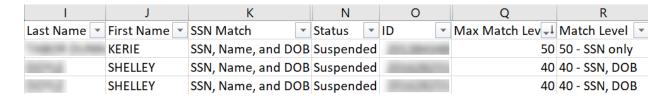
Return



Review Suspended ISIRs

After Running the CTC_FA_SUSPEND_ISIR_DETAIL ISIR Suspense Report in Schedule Queries and downloading to your computer, open the report.

Locate the Max Match column and sort to review the students with Max Match Level 10, 20, 30, 40, and 50.



There are five Max Match Level reasons that can stop an ISIR from loading. They rank form 10-50. The greater the number, the more severe the suspend reason. The Match Level tells you which value it <u>did</u> match on. The A-E list below describes what values <u>did not</u> match.

- A. 10 The student is a match but is suspending due to multiple students sharing the same information
- B. 20 SSN mismatch.
- C. 30 DOB mismatch.
- D. 40 Last Name and First name mismatch.
- E. 50 DOB, Last Name and First name mismatch.

The Max Match Level reason can also be viewed by navigating to the 20xx-20xx ISIR Suspense Management page.

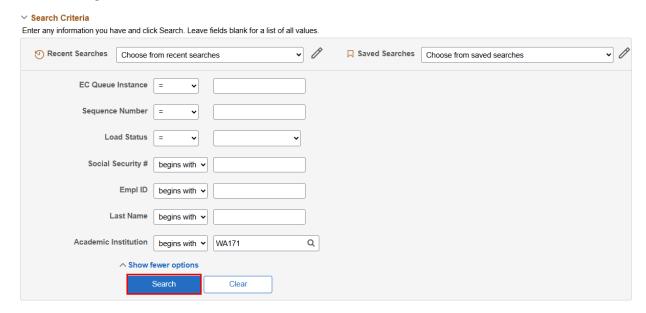


Review Suspended ISIRs Max Match Level

Navigation	Description
Financial Aid > File Management > ISIR Import >	Review all ISIR records processed by the FA
20xx-20xx Suspense Management	Inbound and load processes.

- 1. Enter the student's Social Security Number, Empl ID or Last Name
- 2. Select Search

Find an Existing Value



When the ISIR Suspense Management page opens, ensure that the ISIR transaction number displayed is the appropriate transaction that needs to be reviewed.

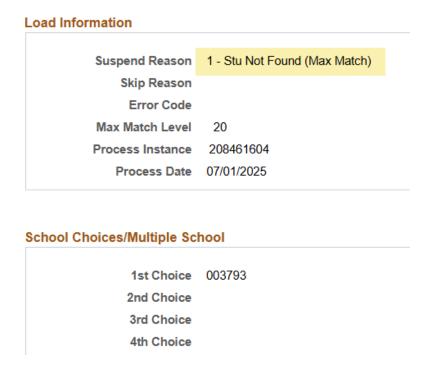


FA Business Flow

ISIR Suspense Management 25/26 EC Queue Instance/Seq Num 292 138 Transaction Receipt Date 03/01/2025 Load Status Suspended **ISIR Manual Load Parameters** Q DID Lock OAdd ISIR O Skip/Done Recycle *Institution WA171 School Code 003793 Process Dt (Effdt) 03/04/2025 Alternate Effective Date 曲 Process ISIR **Student Information** MI Last Name First Name SAR ID SSN 01 Date of Birth Dependency Status D Dependent Student Aid Index 17218 Federal PELL Eligibility Student's Admit Lvl 0 - Student Not Found **ED Verification Status** Verification Select/Tracking N ISIR Load Information FPS Generated Information ISIR Reject Reasons Search Match Corrected Fields Return to Search Notify

The ISIR Load Information will display the Max Match Level as to why the student's ISIR is suspended.

View ISIR Load Information







Select Return. Work with your Records and Enrollment department to resolve the reason the student's ISIR is suspending. After resolution, the ISIR can be manually loaded or let the batch process load it.

To process a suspended ISIR please reference the following QRGs:

<u>Understanding ISIR Search Match</u> <u>Manually Loading ISIRs</u>

ISIR Transaction Source Process

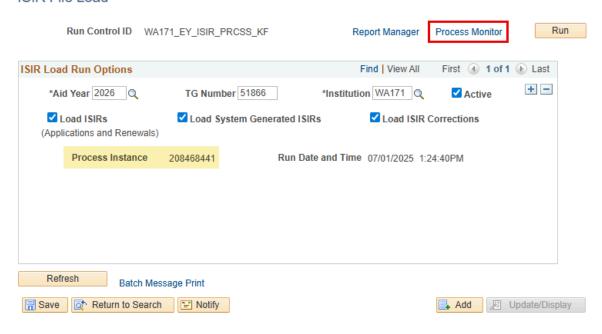
Navigation	Description
Financial Aid > File Management > ISIR Import >	Identifying EC QUEUE Instance number
Process ISIRs	

The ISIR Transaction Source query is designed to assist users with identifying the source by which the ISIR transaction has been generated. In addition, it identifies ISIR Load, Receipt and Process date.

Identify EC QUEUE INSTANCE number from Process ISIRs (FAPSAR00) process.

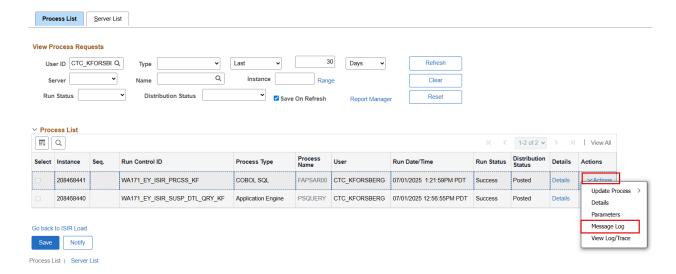
The EC Queue Instance Number is viewable on both the ISIR File Load page, and the Process Monitor List page after the FAPSAR00 process is complete.

ISIR File Load





From the Process Detail page Actions link and select the Message Log option



From the Message Log select the Last link to be taken to the last page of processing

Message Log

Process COBOL SQL Type: Instance: 208468441 Name: FAPSAR00 Description: 1-50 of 1441 View 100 Log Time Message Text **Explain** Severity FAPSAR00 : Begin program execution at Explain 10 1:22:09PM 13.22.09.320000 on 2025-07-01 FAPSAR00: Processing ECQUEUEINSTANCE Explain 10 1:22:12PM 000000165, CPS Record Type = (YR-2026) FAPSAR00 : Number of Records Read..... Explain 10 1:22:12PM 00004



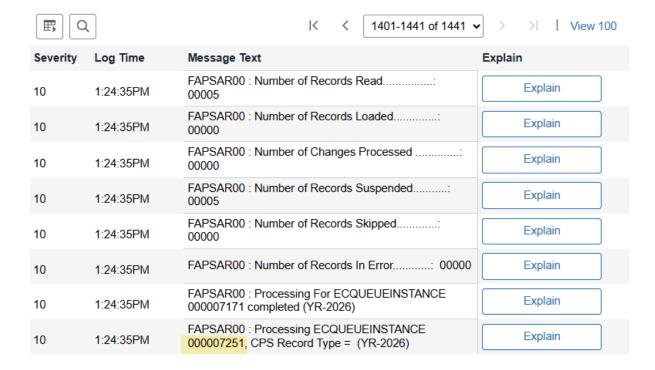
Scroll to the bottom of the page and locate the last ECQUEUEINSTANCE

Message Log

Process

Instance: 208468441 Type: COBOL SQL

Name: FAPSAR00 Description:



The highlighted EQQUEUEINSTANCE number will be used in subsequent processing.

Running the ISIR Transaction query

Navigation	Description
Reporting Tools > Query > Schedule Queries	Reviewing ISIR Transactions by source

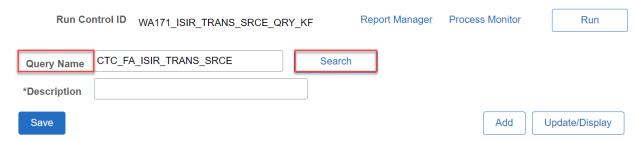
Use a New or Existing Run Control ID

Enter query name and select Search - CTC_FA_ISIR_TRANS_SRCE



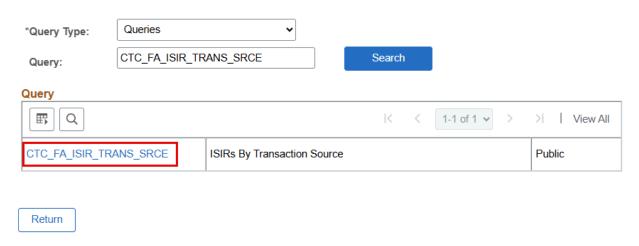


Schedule Query



From the Scheduled Query Search Page select the Query name

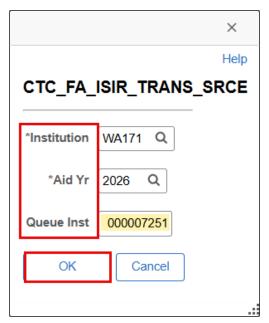
Scheduled Query Search Page



When the Edit Prompts open, enter the following information:

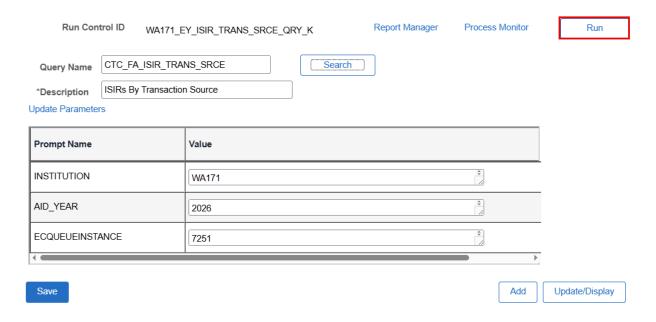
- Institution
- Aid Year
- Queue Instance (From earlier processing)
- Select OK





Ensure Parameters are correct when the Schedule Queries page opens

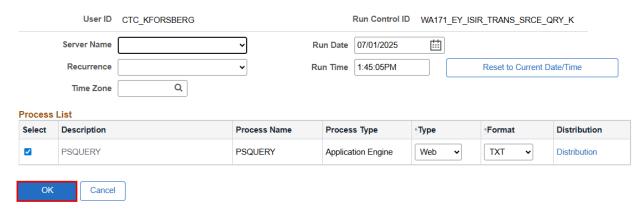
Select Run



Select OK from the Process Scheduler Request page



Process Scheduler Request

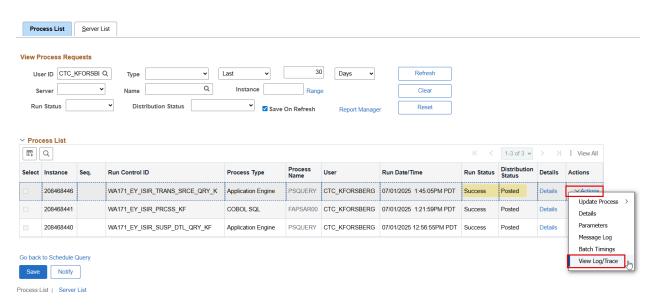


Select Process Monitor from the Schedule Queries page



Ensure process run to Success and Posted

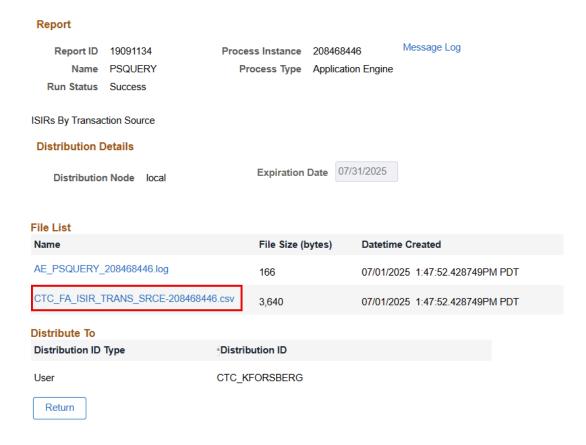
Select the Actions link and then select the View Log/Trace option



Select the CTC_FA_ISIR_TRANS_SRCE_xxxxxx.csv link

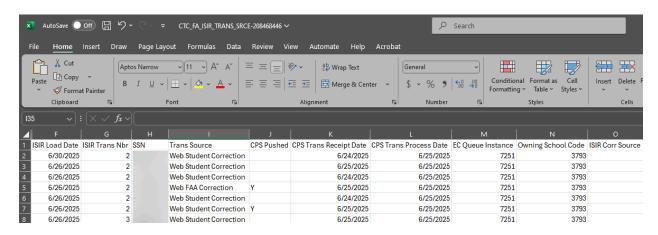


View Log/Trace



The file will open or will be downloaded depending on browser

Open to review student list





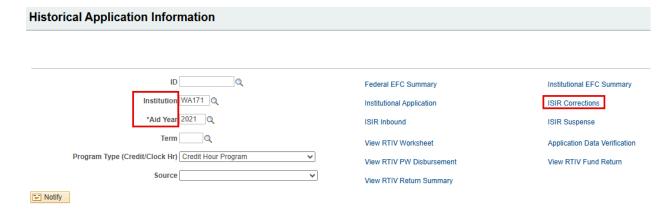
Viewing Archived ISIR Information

Navigation	Description
Financial Aid > Financial Aid History > View	Reviewing archived ISIR information from prior
Archived Application Data	aid year

Enter the following:

- Institution
- Aid Year

Select ISIR Correction



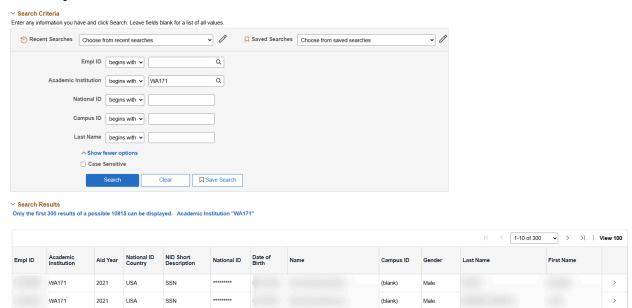
ISIR data for the prompted aid year is displayed in the ISIR Corrections page for that year.

Note: To view an individual student, enter the Empl ID prior to selecting ISIR Corrections. A new window will appear with the prompted Federal Application data page displayed.





Find an Existing Value



Processing ATB

Navigation	Description
Financial Aid > Ability to Benefit > Create Ability	Use this page to create and maintain Ability to
to Benefit	Benefit data in batch.

This process is part of your nightly ISIR JobSet, but can be run ad hoc. If you are building this Run Control ID to enter into a JobSet, you will select the Save button. If running ad hoc, select the Run button.

- 1. Enter New or use existing Run Control ID
- 2. Choose 'PS Query' from the Selection Tool
- 3. Choose CTC_FA_SB_PS_ATB for the Query Name
- 4. Select Edit Prompts
- 5. Enter Institution and Aid Year Select OK
- 6. Select Preview Selection and note a student's ID from the preview list to review later
- 7. Enter Academic Institution

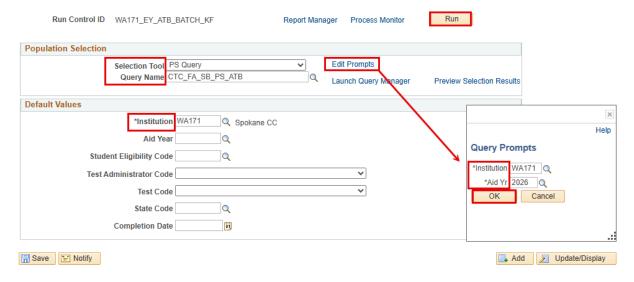
Select Run and OK from the Process Monitor screen if processing immediately, or

Select Save, if a Run Control is being created to become part of a JobSet

Please Note - Aid year is not required under Default Values; leave blank







Update Aggregate Push

Navigation	Description
Financial Aid > File Management > NSLDS >	Update NSLDS Aggregate tables with incoming
Update Aggregates with NSLDS	data

This process is part of your nightly ISIR JobSet, but can be run ad hoc. If you are building this Run Control ID to enter into a JobSet, you will select the Save button. If running ad hoc, select the Run button.

Enter New or use existing Run Control ID

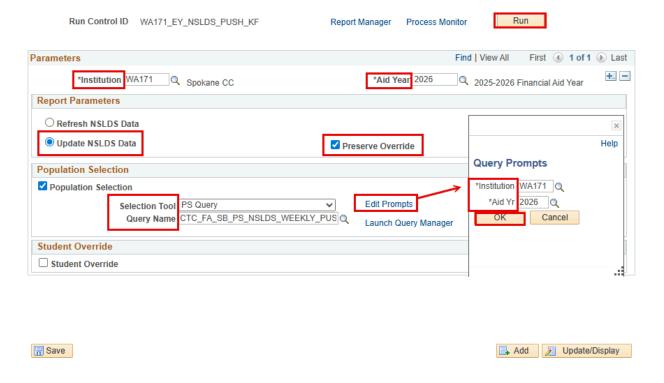
- 1. Parameters
 - a. Enter Institution and Aid Year
- 2. Report Parameters
 - a. Select the "Update NSLDS Data" radio button
 - b. Preserve Override See Note
- 3. Population Selection
 - a. Selection Tool = PS Query
 - b. Query Name = CTC_FA_SB_PS_NSLDS_WEEKLY_PUSH
- 4. Select Edit Prompts and enter the following:
 - a. Institution
 - b. Aid Year
- 5. Select Run to run ad hoc or Save to add to a JobSet

Preserve Override Check box:

Update does not take place if the NSLDS Total amount has been overridden at the student level.



NSLDS Data Push



Assign College Financing Plan

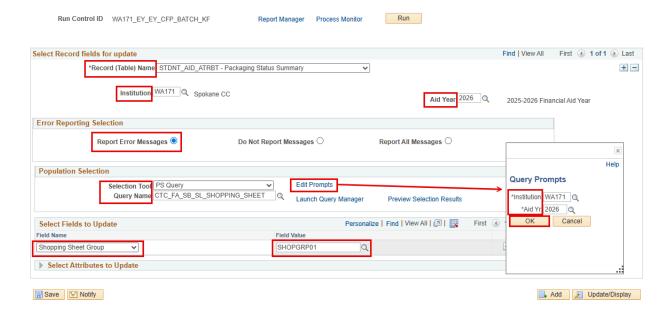
Navigation	Description
Set Up SACR > System Administration > Utilities	Assign the College Financing Plan to a group of
> Population Update > Population Update	students. Query selects students with an award
Process	offer amount greater than zero

This process is part of your nightly ISIR JobSet, but can be run ad hoc. If you are building this Run Control ID to enter into a JobSet, you will select the Save button. If running ad hoc, select the Run button.

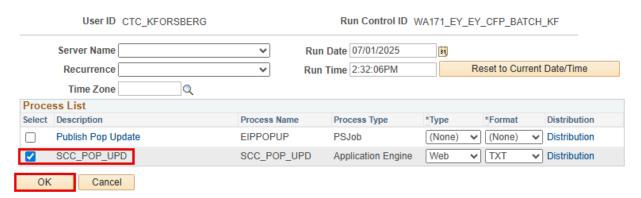
- 1. Enter New or use existing Run Control ID
- 2. Choose STDNT_AID_ATRBT Packaging Status Summary from the Record (Table) Name from the dropdown menu
- 3. Select the Report Error Messages radio button
- 4. Choose PS Query from the Selection Tool dropdown menu
- Use the lookup tool next to the Query Name field to choose CTC_FA_SB_SL_SHOPPING_SHEET
- 6. Select Edit Prompts and enter Institution and Aid Year
- 7. For Field Name select Shopping Sheet Group from the dropdown menu



- 8. For Field Value choose SHOPGRP01
- 9. Select Run (Select Save if adding to a JobSet)
- 10. Ensure process runs to "Success" and "Posted"



Process Scheduler Request





Managing Checklists

Creating and Running Checklist JobSet

Navigation	Description
Campus Community > 3C Engine > Run 3C Engine	Define 3C engine events to set rules by which
	the system identifies the sets of checklists for
	the 3C engine to assign or update.

The JobSet provides the ability combine multiple processes into one job

- 1. Select Add a New Value
- 2. Create a Run Control ID for the specific Checklist Item Type being set to run. Select Add (See Example Below)

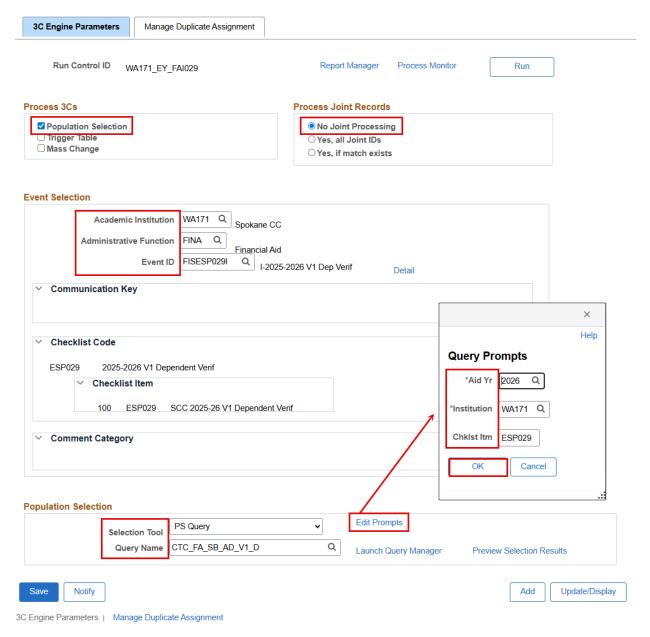
Add a New Value	Q Find an Existing Value
*Run Control ID WA171_EY_FAI029	
Add	

From the 3C Engine Parameters page:

- 1. Select the Population Selection box
- 2. Under Event Selection enter:
 - a. Academic Institution
 - b. Administrative Function
 - c. Event ID (*Note Ensure the Event ID matches the Item Code designated in the Run Control ID)
- 3. Under Checklist Code, the desired Checklist Item Code and name will appear
- 4. Under Population Selection, select 'PS Query' from the dropdown menu
- 5. Use the look up tool next to Query Name to look up the correct query (*Note The last 3 characters in the query name should match the last 3 characters of the Checklist Item Code)
- 6. Select Edit Prompts and enter the following information:
 - a. Check List Item (*Note Ensure the Checklist Item Code entered corresponds with the Checklist Code used in the setup)
 - b. Institution and Aid Year then select OK





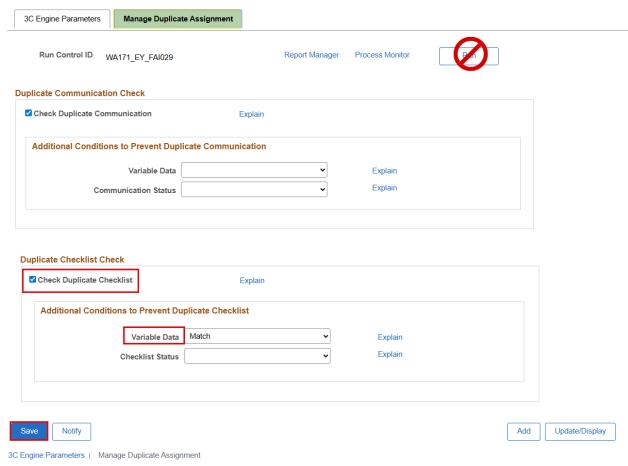


Select the Manage Duplicate Assignment tab

- Under the Duplicate Checklist Check section Check the 'Check Duplicate Checklist' checkbox
- 2. Select 'Match' from the Variable Data dropdown menu
- 3. Select Save (Do NOT select the RUN button)







Repeat the steps for the list of desired checklist assignment values for the institution - (See Aid Year Rollover Checklist Document that comes in the AYRO Prep invite in or around October of each year)



Schedule the JobSet

Navigation	Description
People Tools > Process Scheduler > Schedule	Run the Event Replay Schedule load job to set
JobSet Definitions	the process recurrence.

- 1. Select Add a New Value
- 2. Create the Schedule Name Please adhere to the SBCTC JobSet Naming Convention

Institution	Even/Odd Year	Description	User
171	EY	FAProcess	#
172	EY	FAProcess	#
220	EY	FAProcess	#

- 3. Enter Job Name CTCFACKL
- 4. Select Add

*Schedule Name

*Job Name

*Total Add

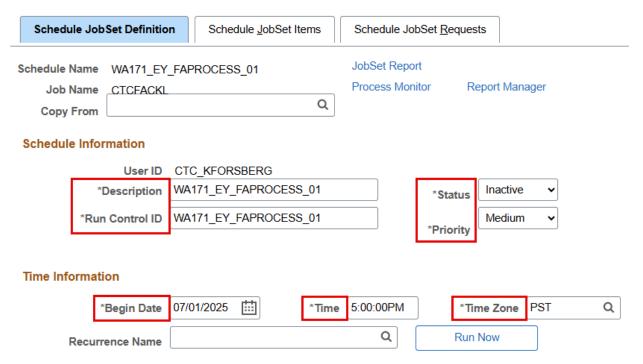
Add

From the Schedule JobSet Definition tab

- 1. Enter the 'Institution Specific Description' into the Description field
- 2. Enter 'Institution Specific Information' into the Run Control ID field
- 3. Verify 'Status' field value = Inactive
- 4. Verify 'Priority' field vale = Medium
- 5. Verify Begin Date, Time and Time Zone reflects the current date and time



FA Business Flow

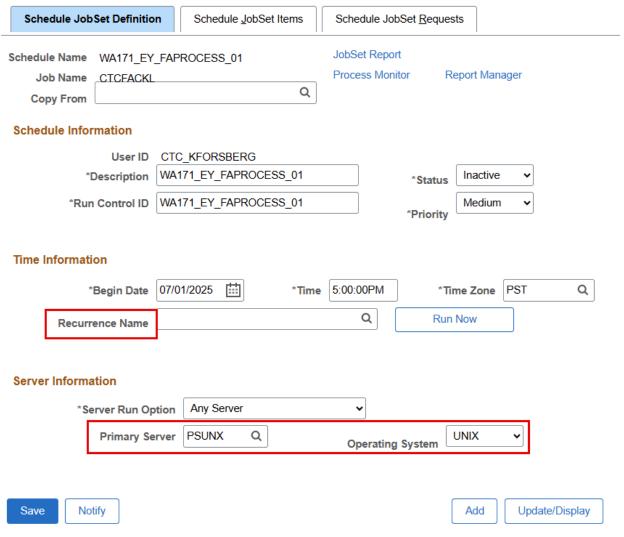


- 6. Verify Recurrence Name field is blank
- 7. Select 'Primary Server' for the Server Run option
- 8. Enter the same server name used in the earlier step into the Primary Server field



FA Business Flow

9. Enter 'UNIX' for the Operating System7



Schedule JobSet Definition | Schedule JobSet Items | Schedule JobSet Requests



Select the Schedule JobSet Items tab

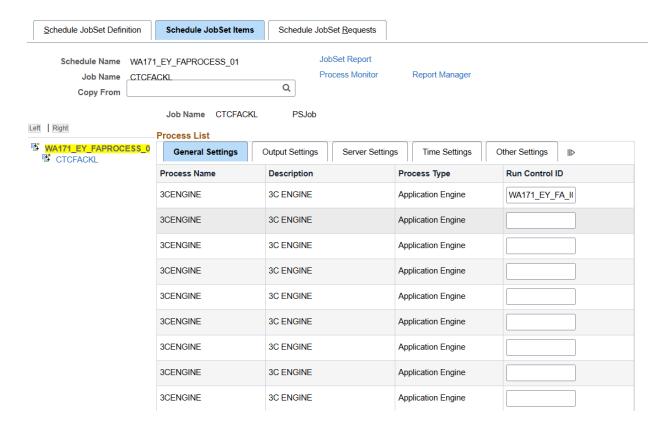
Select on the Process list drop down Icon to the left of the page next to the Job Name link

The 3C Engine Rows will display



The number of rows should be exactly the same number as the number of rows created in earlier steps.

Enter Run Control ID value in each row (*Note – Each row should have a different Run Control ID value)



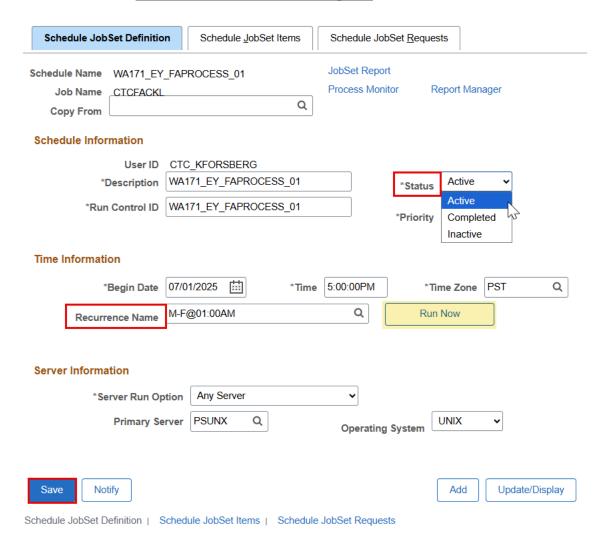
Select the Schedule JobSet Definition tab

Set the Status to <u>Active</u> if starting up in the JobSet. Check your college's assigned scheduled JobSet time and then define the recurrence.



Select the <u>Save</u> button if not starting the JobSet now. The <u>Run Now</u> button starts the JobSet process.

Note: If you select the Run Now button, no Process Instance Number will display on the screen. <u>DO NOT select Run Now again.</u>

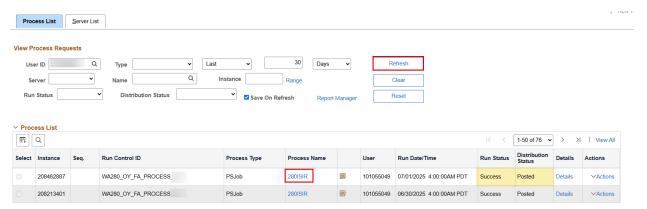




Verify JobSet Scheduling

Navigation	Description
People Tools > Process Scheduler > Process	Process List page, where job status submitted
Monitor	process requests are viewable

- 1. Locate the ISIR JobSet Process Name and then find the Process Name used in the previous steps. For example, CTCFACKL was used as the Job Name in earlier steps.
- 2. You may select Refresh until the Run Status reads 'Success' and the Distribution Status reads 'Posted'



By selecting the "Process Name" link the Process Detail page will open Select the Job Instance links to view processing details





Initial Request Notification

Assigning Initial Request Communication

Navigation	Description
Campus Community > 3C Engine > Run 3C Engine	Assigning Initial Request for FA Application
	Materials Communications

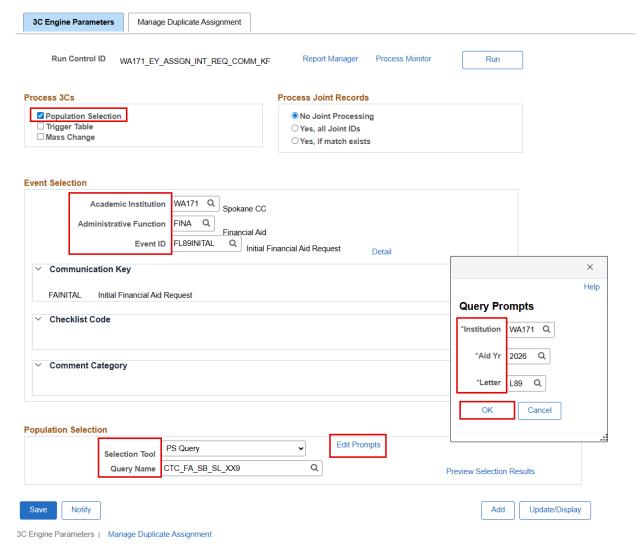
This process is part of your nightly ISIR JobSet, but can be run ad hoc. If you are building this Run Control ID to enter into a JobSet, you will define the parameters and select the Save button. If running ad hoc, select the Run button.

3C Engine Parameters

- 1. Enter New or use existing Run Control ID
- 2. Select Population Selection
- 3. Enter Academic Institution
- 4. Administrative Function = FINA
- 5. Function Event ID = Initial Financial Aid Request (Code varies between institutions)
- 6. Selection Tool = PS Query
- 7. Query Name = Use the lookup tool to choose CTC_FA_SB_SL_XX9
- 8. Select Edit Prompts Enter the following:
 - a. Institution
 - b. Aid Year
 - c. Letter Make sure the letter code matches the letter code in the Event ID
- 9. *Optional* You may select Preview Selection Results to see to whom this communication will be assigned

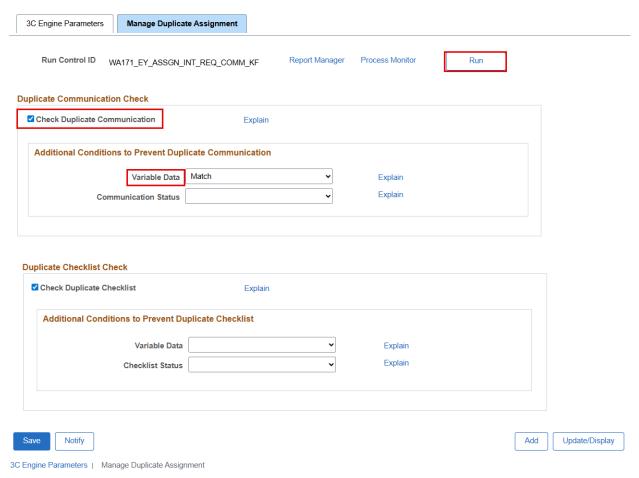




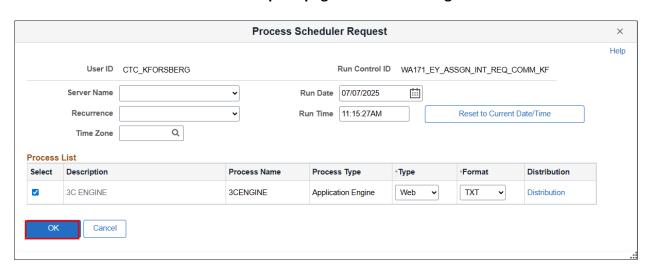


- ✓ Select Manage Duplicate Assignment tab
- 10. Under Duplicate Communication Check use the dropdown menu next to 'Variable Data' and choose Match
- 11. Select Run





12. From the Process Scheduler Request page select the 3C Engine box and select OK



13. Ensure Process Monitor reads Success and Posted



Sending Initial Request Communication

Navigation	Description
Campus Community > Communications >	Sending Initial Request Communications for FA
Communication Generation	Application Materials to students

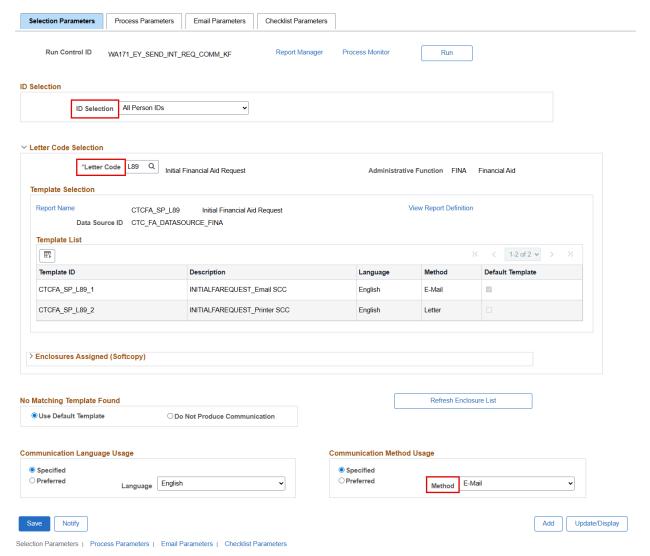
This process is part of your nightly ISIR JobSet, but can be run ad hoc. If you are building this Run Control ID to enter into a JobSet, you will define the parameters and then select the Save button. If running ad hoc, select the Run button.

Selection Parameters

- 1. Enter New or use existing Run Control ID
- 2. ID Selection = All Person IDs (Do not select All IDs, select ALL Person IDs).
- 3. Letter Code = Choose the letter code from the previous steps
- 4. Communication Method Usage Method = E-Mail







Process Parameters

Person Communication Usage Section:

- 1. Address = FA Email and Postal Address
- 2. Address Name = FA Student Name
- 3. Salutation = FA Student Name
- 4. Extra Name = FA Student Name

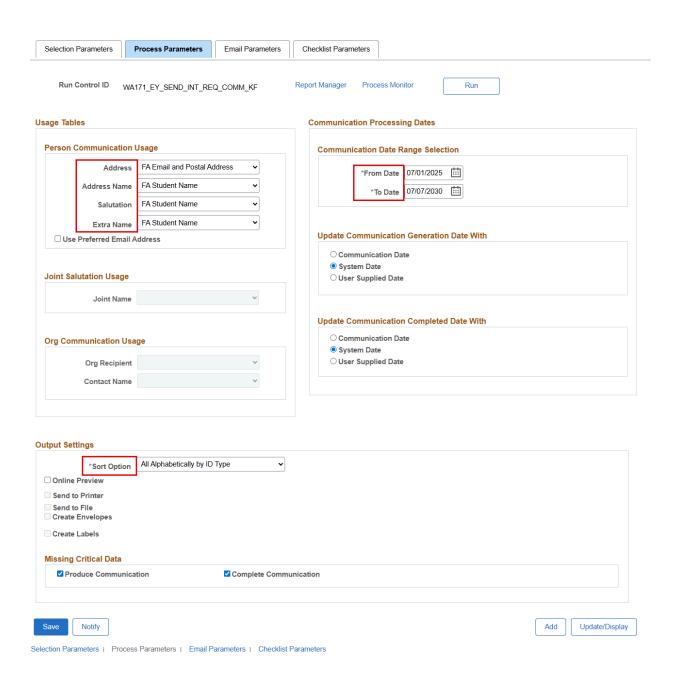
Communication Date Range Selection

- 5. From Date Select desired date
- 6. To Date Select a future date

Output Settings



7. Sort Option – All Alphabetically by ID Type



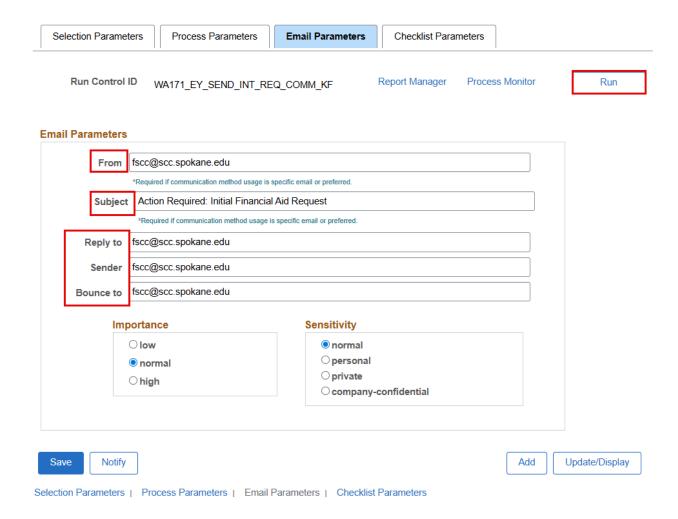
Email Parameters

- 1. From = Enter the desired email addressed used by the institution
- 2. Subject = Enter a subject line for the email communication





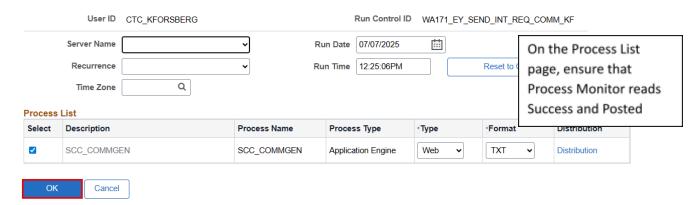
- 3. Reply to = Enter the desired email addressed used by the institution
- 4. Sender = Enter the desired email addressed used by the institution
- 5. Bounce to = Enter the desired email addressed used by the institution
- 6. Select Run



Choose SCC_COMMGEN from the Process Scheduler Request – Select OK



Process Scheduler Request



Second Request Notifications

Assigning Second Request Communication - New Checklist Items

Navigation	Description
Campus Community > 3C Engine > Run 3C Engine	Assigning Second Request Communications
	when new checklist has been assigned

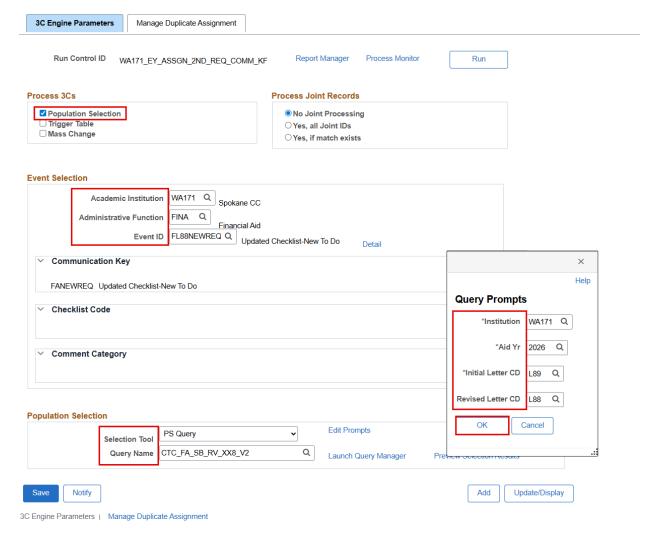
This process is part of your nightly ISIR JobSet, but can be run ad hoc. If you are building this Run Control ID to enter into a JobSet, you will define the parameters and then select the Save button. If running ad hoc, select the Run button.

3C Engine Parameters

- 1. Enter New or use existing Run Control ID
- 2. Select Population Selection
- 3. Enter Academic Institution
- 4. Administrative Function = FINA
- 5. Function Event ID = Updated Checklist-New To Do (Code varies between institutions)
- 6. Selection Tool = PS Query
- 7. Query Name = Use the lookup tool to choose CTC FA SB RV XX8 V2
- 8. Select Edit Prompts Enter the following:
 - a. Institution
 - b. Aid Year
 - c. Initial Letter CD
 - d. Revised Letter CD
- 9. Select Preview Selection Results
- 10. Select Manage Duplicate Assignment tab





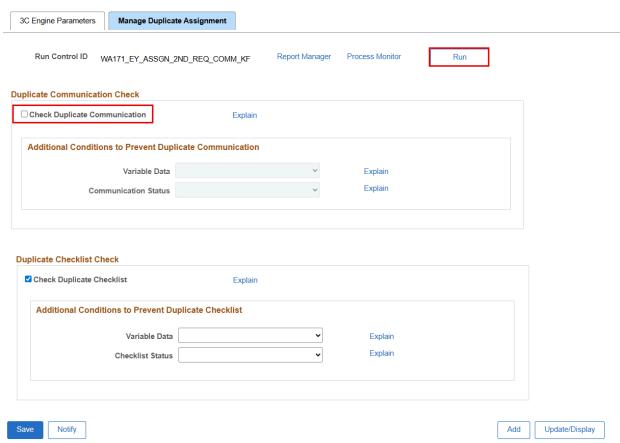


Manage Duplicate Assignment

- 11. Select Manage Duplicate Assignment tab
- 12. Ensure the "Check Duplicate Communication" checkbox is *Unchecked* and the Variable Data field is set to blank. This will allow the communication to be assigned each time a new checklist item is added.
- 13. Select Run







3C Engine Parameters | Manage Duplicate Assignment



Assigning Second Request Communication - Reminder

Navigation	Description
Campus Community > 3C Engine > Run 3C Engine	Assign Second Request Communication when
	checklist items have remained in initiated status

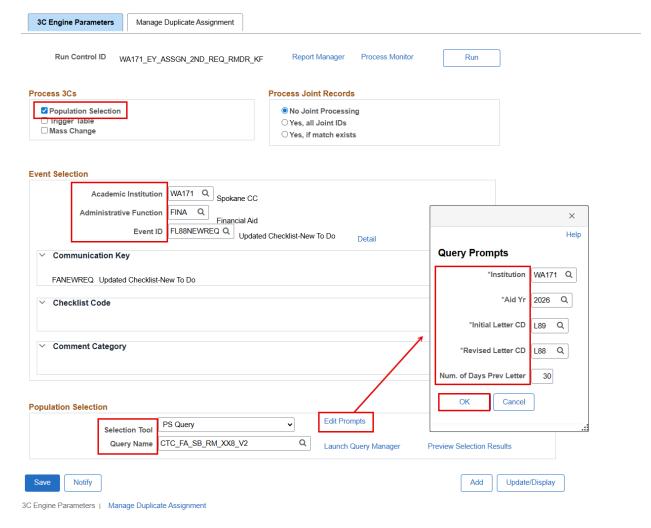
This process is part of your nightly ISIR JobSet, but can be run ad hoc. If you are building this Run Control ID to enter into a JobSet, you will select the Save button. If running ad hoc, select the Run button.

3C Engine Parameters

- 1. Enter New or use existing Run Control ID
- 2. Select Population Selection
- 3. Enter Academic Institution
- 4. Administrative Function = FINA
- 5. Function Event ID = Updated Checklist-New To Do (Code varies between institutions)
- 6. Selection Tool = PS Query
- 7. Query Name = Use the lookup tool to choose CTC_FA_SB_RM_XX8_V2
- 8. Select Edit Prompts Enter the following:
 - a. Institution
 - b. Aid Year
 - c. Initial Letter CD
 - d. Revised Letter CD
 - e. Num. of Days Prev Letter (Colleges' discretion)
- 9. Select Preview Selection Results
- 10. Select Manage Duplicate Assignment tab





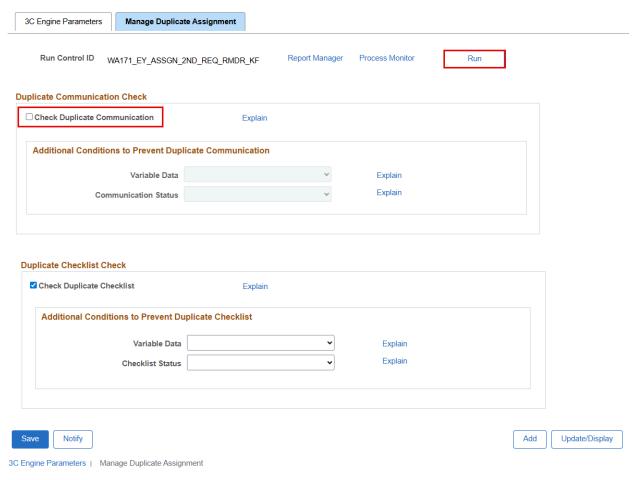


Manage Duplicate Assignment

- 1. Select Manage Duplicate Assignment tab
- 2. Ensure the "Check Duplicate Communication" is Unchecked and the Variable Data field is set to blank. (If there is a possibility that the student may receive this communication more than once)
- 3. Select Run







<u>Use the steps from the "Sending Initial Request Communication" to use</u>

<u>Communication Generation for sending out the assigned Second Request Notifications</u>

<u>Please Note – Ensure the selected letter codes for the Communication</u>

<u>Generation process reflect the ones assigned for Second Request Notifications</u>



Update FA Progress Units for ABE/AESL

This process is used to update FA Progress Units to zero on the student enrollment page. This process is done for the term for ABE/AESL classes (indicated by CIP code starting with '32').

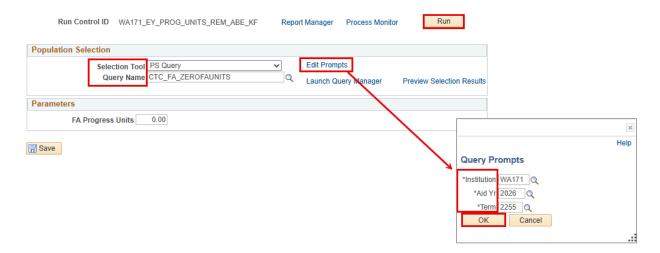
Navigation	Description
Financial Aid > Financial Aid Term > Update	Updating FA Progress Units
FA Progress Units	

This process is part of your nightly ISIR JobSet, but can be run ad hoc. If you are building this Run Control ID to enter into a JobSet, you will define the parameters and then select the Save button. If running ad hoc, select the Run button.

Enter New or Existing Run Control ID

From the Update FA Progress Units page enter the following information:

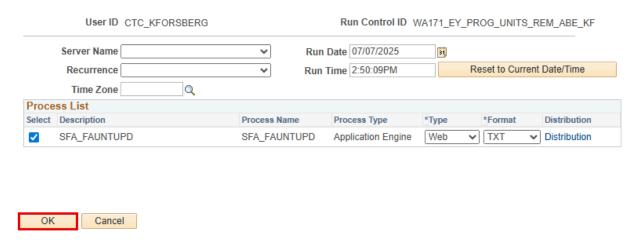
- Selection Tool: PS Query
- Query Name: CTC_FA_ZEROFAUNITS
- Enter Edit Prompts
 - o Institution
 - o Term This Edit Prompt value will need to be updated at the start of each term
- Select Preview Selection Results to ensure students are being selected.
- FA Progress Units = 0.00
- Select the RUN button (If adding to a jobset, choose Save.)



From the Process Scheduler Request page select OK



Process Scheduler Request



Ensure process runs to Success and Posted



Update FA Progress Units for Enrollment Level Hold

The FA Progress Units/Enrollment Level Hold process helps to stop disbursements on partially withdrawn students. It uses the Update FA Progress Units process to populate FA Progress Units to zero on students' enrollment page when they have withdrawn from a course. The FA term is then updated which will alter the Calculated FA Load value to reflect the correct enrollment load. The Enrollment Level Hold/Service Indicator Process is then run to compare the value on the packaging variables page to the Calculated FA Load Value. The FLF service indicator is then assigned to stop disbursements from occurring until aid is adjusted to reflect load values and packaging variable status matches the Calculated FA Load.

Order of Operations:

- 1. FA Progress Units Update
- 2. Build FA Term (Calculated FA Load Value Updated)
- Enrollment Level Hold/Service Indicator Process (run before disbursements see pg. 78)



Updating FA Progress Units

This process is used to update FA Progress Units on the student enrollment page to zero. This process is run for students who have dropped and have received a "W" grade for the term or for students who receive a grade that indicates non completion of a course (i.e: F, 0.0, Z).

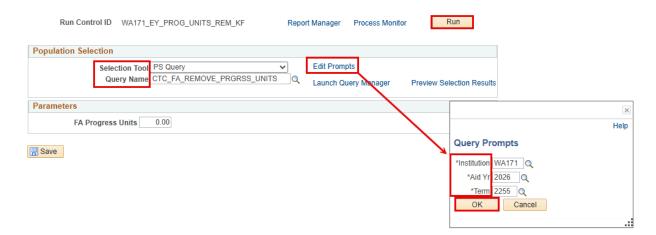
Navigation	Description
Financial Aid > Financial Aid Term > Update	Updating FA Progress Units
FA Progress Units	

This process is part of your nightly ISIR JobSet, but can be run ad hoc. If you are building this Run Control ID to enter into a JobSet, you will define the parameters and then select the Save button. If running ad hoc, select the Run button.

Enter New or Existing Run Control ID

From the Update FA Progress Units page enter the following information:

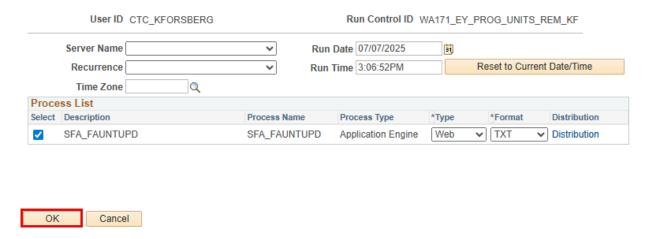
- Selection Tool: PS Query
- Query Name: CTC_FA_REMOVE_PRGRSS_UNITS
- Enter Edit Prompts
 - o Institution
 - o Term This Edit Prompt field will need to be updated at the start of each term
- Select Preview Selection Results to ensure students are being selected.
- FA Progress Units = 0.00
- Select the RUN button (If adding to a jobset, choose Save.)



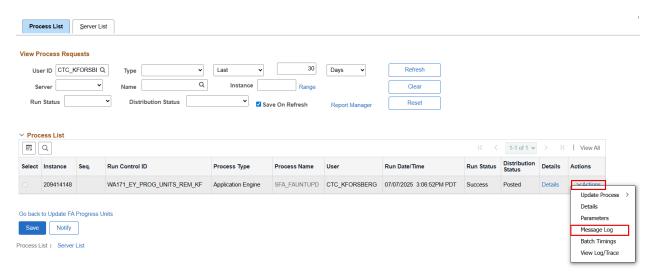
From the Process Scheduler Request page select OK



Process Scheduler Request



Ensure process runs to Success and Posted - Select the Actions Link and select Message Log



Review the Message Log to identify any records that could not be updated.

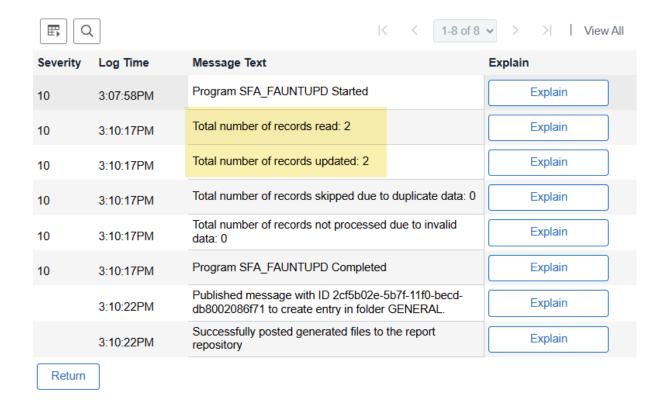


Message Log

Process

Instance: 209414148 Type: Application Engine

Name: SFA_FAUNTUPD Description:



Building FA Terms in Batch

Navigation	Description
Financial Aid > Financial Aid Term > Create FA	Create FA Term driver records for the batch
Term Driver Records	Financial Aid Term build process

Part 1

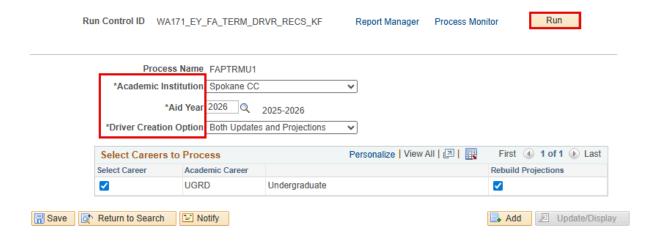
Create FA Term Driver Records

This process is part of your nightly ISIR JobSet, but can be run ad hoc along with Batch FA Term. If you are building this Run Control ID to enter into a JobSet, you will define the parameters and then select the Save button. If running ad hoc, select the Run button.

1. Enter New or use existing Run Control ID



- 2. Populate the Academic Institution and Aid Year fields
- 3. Under the Driver Creation Option: select 'Both Updates and Projections' and select 'Run'
- 4. Verify that the Select Career and Rebuild Projections check boxes are selected for the 'UGRD' career



*Please Note – When running the process please choose "Create Drivers Recs For FA Trm" at the Process Scheduler Request page

Process Scheduler Request





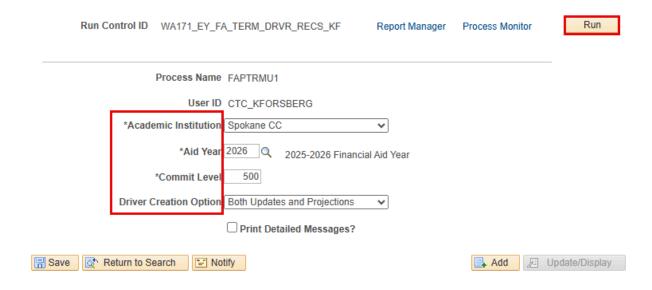
Part 2

Build FA Term in Batch

Navigation	Description
Financial Aid > Financial Aid Term > Build FA	Create Financial Aid Terms in batch.
Term in Batch	

This process is part of your nightly ISIR JobSet, but can be run ad hoc. If you are building this Run Control ID to enter into a JobSet, you will define the parameters and then select the Save button. If running ad hoc, select the Run button.

- 1. Enter New or use existing Run Control ID
- 2. Populate Academic Institution and Aid Year fields
- 3. Commit Level will be '500' and Driver Creation option will be 'Both Update and Projections'
- 4. Leave Print Detailed Messages 'unchecked' and select Run or Select Save if adding the process to a JobSet





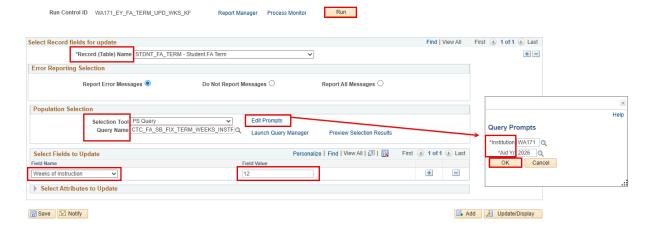
Weeks of Instruction Update

Population Selection Update - Run Control Set Up

Navigation	Description
Set up SACR > System Administration > Utilities >	Updating the Weeks of Instruction on FA Term
Population Update > Population Update Process	

This process is part of your nightly ISIR JobSet, but can be run ad hoc. Other FA Term processes will have to have been built for the most updated results when running ad hoc. If you are building this Run Control ID to enter into a JobSet, you will define the parameters and then select the Save button. If running ad hoc, select the Run button.

- 1. Enter New or use existing Run Control ID
- 2. Choose STDNT_FA_TERM Student FA Term from the Record (Table) Name from the dropdown menu
- 3. Select the Report Error Messages radio button
- 4. Choose PS Query from the Selection Tool dropdown menu
- 5. Use the lookup tool next to the Query Name field to choose CTC FA SB FIX TERM WEEKS INSTR
- 6. Select Edit Prompts and enter Institution and Aid Year
- 7. For Field Name select Weeks of Instruction from the dropdown menu
- 8. For Field Value enter 12
- 9. Select Run (Select Save if adding to a JobSet)
- 10. Ensure process runs to "Success" and "Posted"





Adding Housing into Budgets

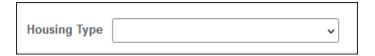
Security Prerequisites

Staff that wish to utilize the population update below will require Population Update Security for the **STDNT_AID_ATRBT** Record.

Global Default Value

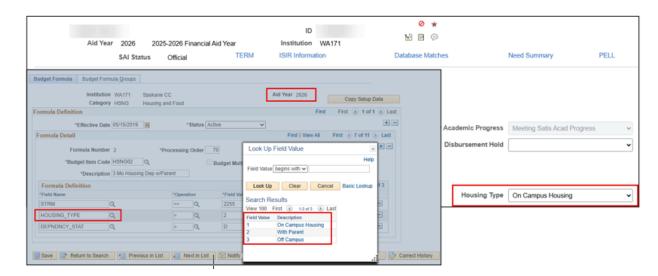
The global default value for the Projected Housing Type is set to *Off Campus*. When the nightly ISIR Jobset runs, CTCFABUD will build all students with a Housing Type of *Off Campus*.

Note: The global default value of *Off Campus* will not automatically populate the Housing Type field on the *View Packaging Status Summary* page. The field will appear blank. The Housing Type field on *View Packaging Status Summary* page is only populated through the Housing Type population update process below or through manual intervention.



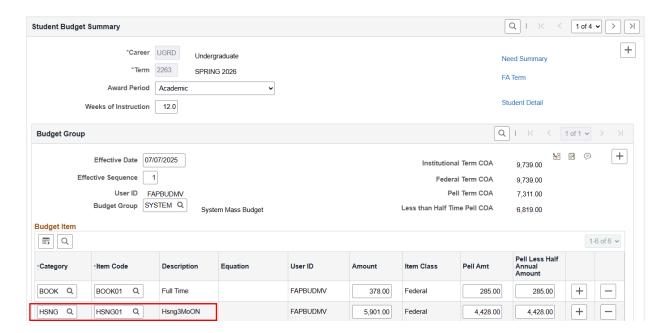
Housing Type field & Budget Formulas

Beginning with aid year 2025, the U.S. Department of Education removed the field for students to indicate their housing plan for each school that will receive their FAFSA. This change has also been implemented on the WASFA. Oracle updated budget processing to consider the selected Housing Type of the student. Budget formulas will read the selected Housing Type from the *View Packaging Status Summary* page or the global default to calculate the appropriate amount for the housing category on the *Maintain Student Budget* page.









The population update process below can be used to batch update students to a Housing Type of *With Parent* or *On Campus*.

Housing Type Pop Update

Creating csv file for External File

Navigation	Description
Reporting Tools > Query > Schedule Queries	File Review Query

Based on the results from the query below, staff can identify a population of students to create a csv file to pop update the Housing Type field on the View Packaging Status Summary page. The only required field for this process is EMPLID.

IMPORTANT: The projected housing type displayed on the query results pulls from *the Maintain Student Budget* page, not the value on the *View Packaging Status Summary* page.

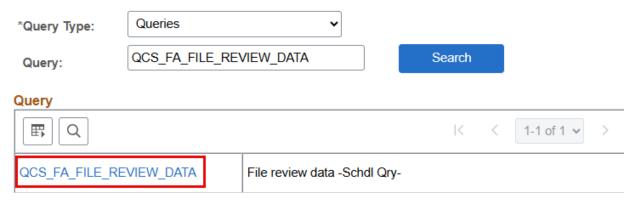
TROUBLESHOOTING TIP: If the QCS_FA_FILE_REVIEW_DATA query process goes to *No Success*, run QCS_FA_MISSING_NSLDS_LOAN_YEAR query as you may have some students missing values in FA Term that need cleaning up. Leaving the *NSLDS Loan Year* field blank will cause the global file review query QCS_FA_FILE_REVIEW_DATA to go to No Success causing the housing pop-update process to also go to No Success. Please make sure to select all required fields in FA Term as mentioned in the QRG (9.2 Manually Awarding Aid for a Student without a FAFSA | 9.2 FA - Packaging and Awards | ctcLink Reference Center) for students that appear in the QCS_FA_MISSING_NSLDS_LOAN_YEAR query results.



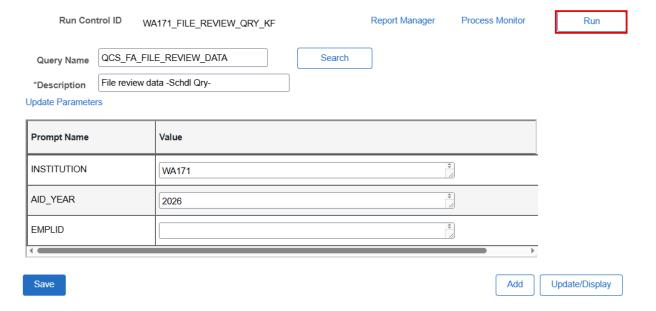
Note: If a list of students already exists, for example, the Housing Department provides a list of students living in the Dorm, skip to Step 11 to create the .csv file

- 1. Enter New or use existing Run Control ID
- 2. Enter the following query name and select Search: QCS_FA_FILE_REVIEW_DATA
- 3. From the Scheduled Query Search page, select the query name

Scheduled Query Search Page



- 4. When the Edit Prompts open, enter the following:
 - Institution
 - Aid Year
- 5. Ensure the parameters are correct and select Run



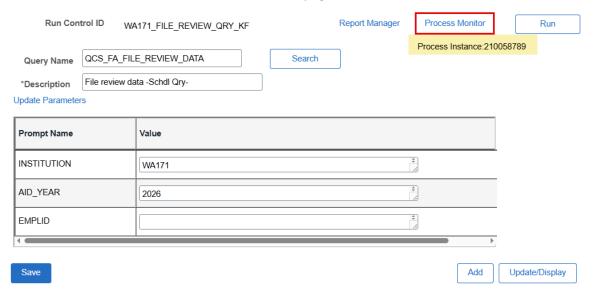
6. Select **OK** from the *Process Scheduler Request* page



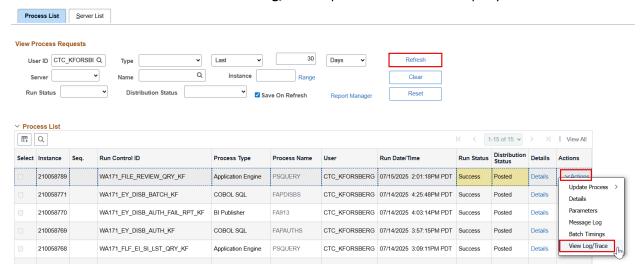
Process Scheduler Request



7. Select **Process Monitor** from the *Schedule Queries* page

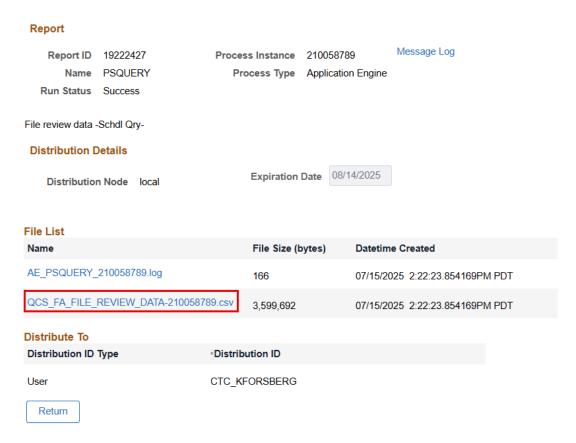


- 8. Ensure the process runs to Success and Posted
- 9. Select the Actions link and then the View Log/Trace Option to download the query results

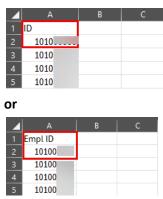




View Log/Trace



- 10. Filter query to identify the desired student population
- 11. Copy and paste the list of EMPLIDs into **column 1** of a new .csv file. *A header is required*. This header name can be either of the following: *ID* or *Empl ID*.



12. When you are ready to save your file, select *File* then *Save As*. The file must be saved as *CSV* (comma delimited) (*csv)







Note: Do not open the csv file once it has been saved to your desktop. Opening the csv may cause the file to error during processing.

Population Selection Update - Run Control Set Up

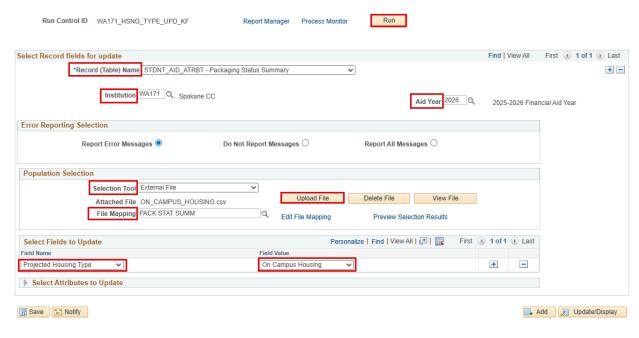
Navigation	Description
Set up SACR > System Administration >	This process batch updates the Housing Type field on
Utilities > Population Update > Population	the View Packaging Status Summary page for the
Update Process	selected student population

This process should be run on demand before the nightly ISIR Jobset is scheduled to run, so that CTCFABUD can pick up any changes to students' Housing budget. When this pop update runs, it will automatically flip the Budget Required field in FA Term to Yes for the terms in the 2025 aid year. (This will occur on an existing row, it will not insert a new effective dated row in FA Term. However, maintain student budgets will have a new effective dated row)

- 1. Enter New or use existing Run Control ID
- 2. **Choose STDNT_AID_ATRBT** Packaging Status Summary from the Record (Table) Name from the dropdown menu
- 3. Enter the following:
 - Institution
 - Aid Year
- 4. Select the **Report Error Messages** radio button
- 5. Choose External File from the Selection Tool dropdown menu
- 6. Select **Upload File**
 - This will load the list of EMPLIDs from the "Creating Csv File for External File" step above
 - Students can be verified in Preview Selection Results
- 7. Use the lookup tool next to File Mapping to choose PACK STAT SUMM
- 8. For Field Name select Projected Housing Type from the dropdown menu
- 9. For **Field Value** select the appropriate housing type for the population of students in your file (On Campus or With Parent)
- 10. Select Run







11. From the Process Scheduler Request page ensure SCC_POP_UPD is selected. Then Select OK.

Process Scheduler Request



12. Ensure process runs to "Success" and "Posted"



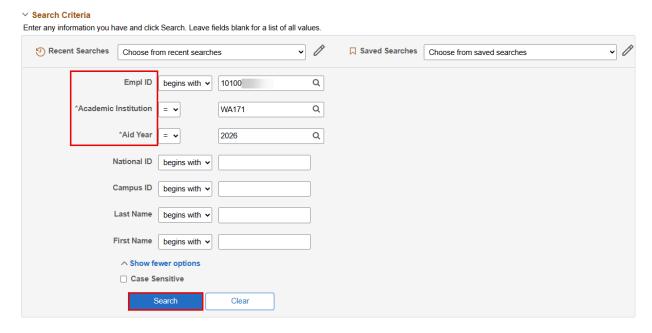
Manually Updating Housing Type Field

Navigation	Description
Financial Aid > View Packaging Status	Update the Housing Type field on the View Packaging
Summary	Status Summary page for an individual student

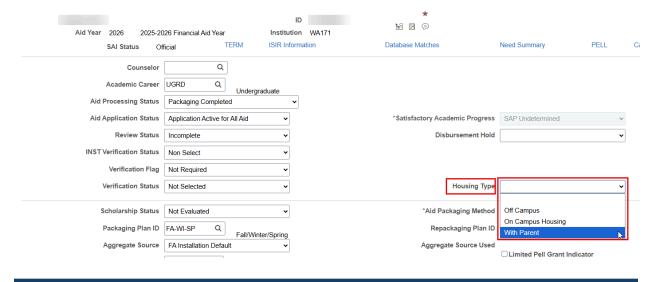
From the View Packaging Status Summary page enter the following criteria and select **Search**:

- Empl ID
- Institution
- Aid Year

Find an Existing Value



Update the Housing Type field to the desired value. Select Save when complete





Staff can navigate to *Create Student Budget* to manually rebuild the students budget to reflect the updated Housing Type. Alternatively, the CTCFABUD job in the nightly ISIR jobset will pick up any changes to the students' housing budget.

Assigning Student Budgets

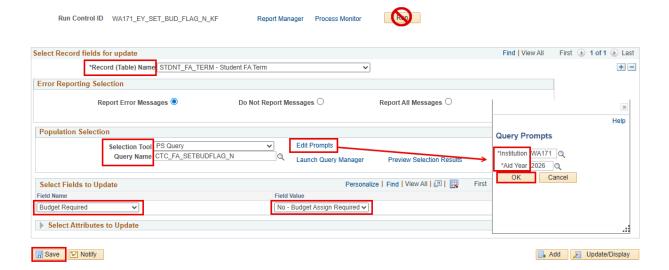
Setting Budget Flag Update Process

Set Budget Required Flag to "N" = "No Budget Assign"

(Do Not Use with Enrollment Based Budgeting)

Navigation	Description
Set up SACR > System Administration > Utilities >	Updating the budget flag that keeps a student's
Population Update > Population Update Process	budget from rebuilding

- 1. Enter New or use existing Run Control ID
- 2. Choose STDNT_FA_TERM Student FA Term from the Record (Table) Name from the dropdown menu
- 3. Select the Report Error Messages radio button
- 4. Choose PS Query from the Selection Tool dropdown menu
- 5. Use the lookup tool next to the Query Name field to choose CTC_FA_SETBUDFLAG_N
- 6. Select Edit Prompts and enter Institution and Aid Year
- 7. For Field Name select Budget Required from the dropdown menu
- 8. For Field Value select No-Budget Assign Require from the dropdown menu
- 9. Select Save DO NOT SELECT RUN



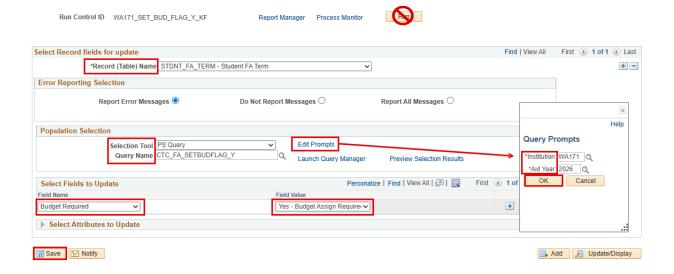


Set Budget Required Flag to "Y" = "Assign Budget"

Navigation	Description
Set up SACR > System Administration > Utilities >	Updating the budget flag that allows a student's
Population Update > Population Update Process	budget to be built

This process is part of your nightly CTCFABUDYEAR nested JobSet within your ISIR JobSet. When building this Run Control ID to enter into a JobSet, you will define the parameters and then select the Save button.

- 1. Enter New or use existing Run Control ID
- 2. Choose STDNT_FA_TERM Student FA Term from the Record (Table) Name from the dropdown menu
- 3. Select the Report Error Messages radio button
- 4. Choose PS Query from the Selection Tool dropdown menu
- 5. Use the lookup tool next to the Query Name field to choose CTC_FA_SETBUDFLAG_Y
- 6. Select Edit Prompts and enter Institution and Aid Year
- 7. For Field Name select Budget Required from the dropdown menu
- 8. For Field Value select Yes-Budget Assign Require from the dropdown menu
- 9. Select Save DO NOT SELECT RUN





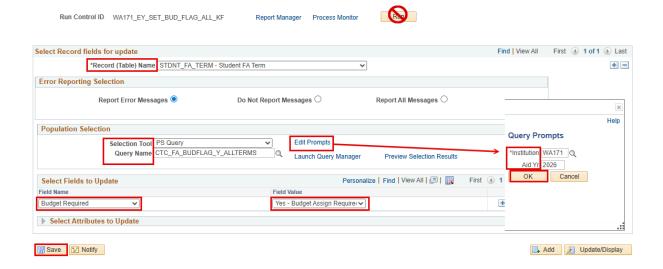
Set Budget Required Flag to "Y" = "Assign Budget" for ALL Terms

(Use with Enrollment Based Budgeting Only)

Navigation	Description
Set up SACR > System Administration > Utilities >	Updating the budget flag that allows a student's
Population Update > Population Update Process	budget to build for ALL terms

This process is part of your nightly CTCFABUDYEAR nested JobSet within your ISIR JobSet. When building this Run Control ID to enter into a JobSet, you will select the Save button.

- 1. Enter New or use existing Run Control ID
- 2. Choose STDNT_FA_TERM Student FA Term from the Record (Table) Name from the dropdown menu
- 3. Select the Report Error Messages radio button
- 4. Choose PS Query from the Selection Tool dropdown menu
- Use the lookup tool next to the Query Name field to choose CTC_FA_BUDFLAG_Y_ALLTERMS
- 6. Select Edit Prompts and enter Institution and Aid Year
- 7. For Field Name select Budget Required from the dropdown menu
- 8. For Field Value select Yes-Budget Assign Require from the dropdown menu
- 9. Select Save DO NOT SELECT RUN



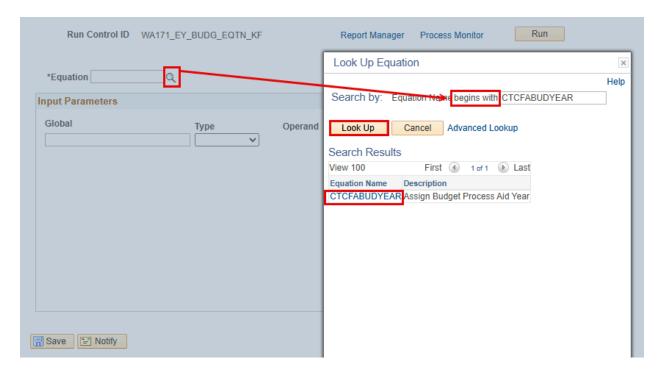


Creating Budget JobSet

Navigation	Description
Set up SACR > Common Definitions > Equation	Processing the rules and equations built to
Engine > Run Equation	construct student budgets.

This process is the step to build the CTCFABUDYEAR equation to be built in the nested CTCFABUD JobSet to be run within your ISIR JobSet. When building this Run Control ID, you will select the Save button.

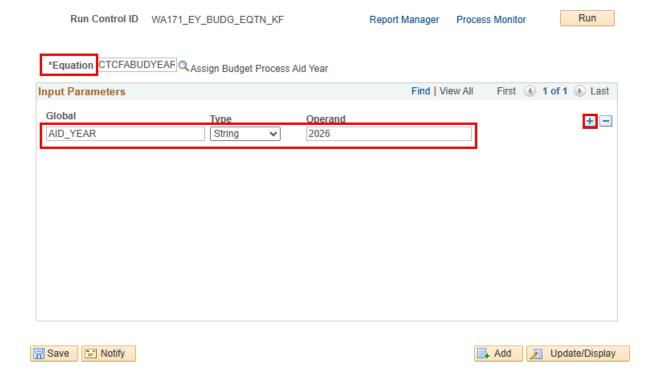
- 1. Enter New or use existing Run Control ID
- 2. From the Run An Equation page use the lookup tool to locate the budget equation CTCFABUDYEAR (Assign Budget Process Aid Year)



- 3. Under Input Parameters populate fields with the following information:
 - a. Populate the Global field with AID_YEAR
 - b. Populate the Type field with String (*Note The Operand field will not appear until the Type field is populated)
 - c. Populate the Operand field with the current aid year (example 2018)







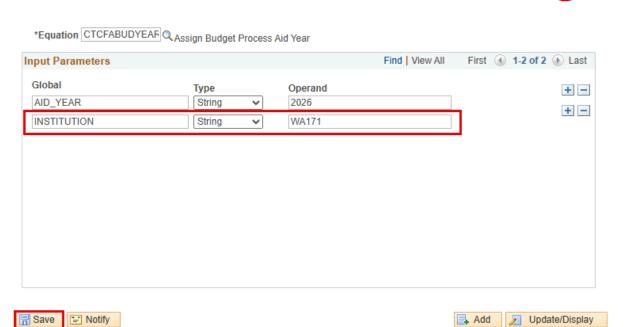
- 4. Insert a new row by selecting (+)
- 5. Enter the following data:
 - a. Populate the Global field with INSTITUTION
 - b. Populate the Type field with String (*Note The Operand field will not appear until the Type field is populated)
 - c. Populate the Operand field with the Institution ID
- 6. Select Save DO NOT SELECT RUN



Run Control ID WA171_EY_BUDG_EQTN_KF

Report Manager Process Monitor



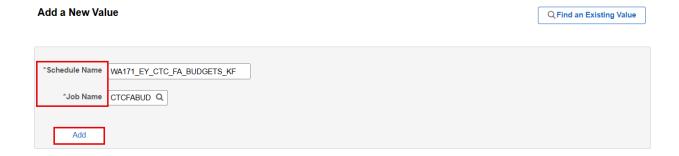




Schedule Budget JobSet

Navigation	Description
PeopleTools > Process Scheduler > Schedule	Run the Event Replay Schedule load job to set
JobSet Definitions	the process recurrence.

- 1. Create the Schedule Name
- 2. Enter the Job Name CTCFABUD
- 3. Select Add



Schedule JobSet Definition tab

- 1. From the Schedule JobSet Definition tab populate the following fields:
 - a. Enter the 'Institution Specific Description' into the Description field
 - b. Enter 'Institution Specific Information' into the Run Control ID field
 - c. Verify 'Status' field value = Inactive if running now, Active if scheduling
 - d. Verify 'Priority' field vale = Medium
 - e. Define Begin Date, Time and Time Zone reflects the current date and time, if running now.
 - f. Define Recurrence Name field if running in a JobSet
 - g. Select 'Any Server' for the Server Run option
 - h. Primary Server = PSUNX
 - i. Enter 'UNIX' for the Operating System



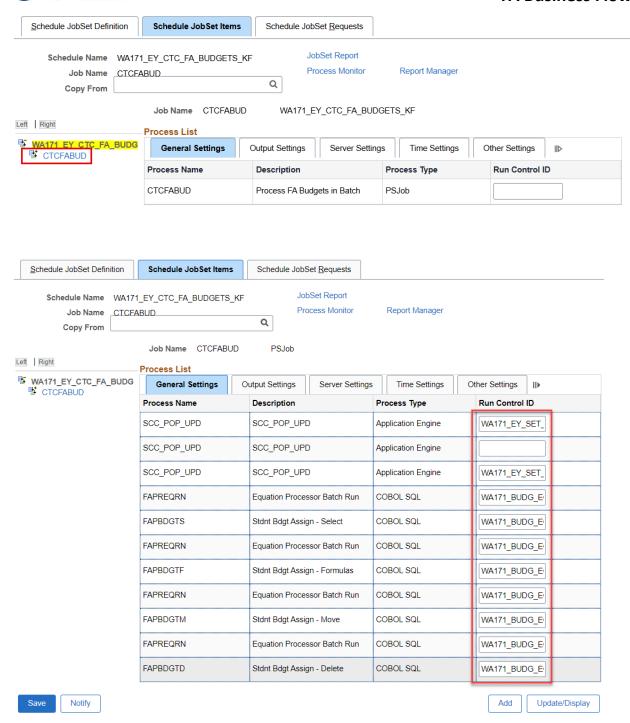
Schedule	JobSet Definition	Schedule JobSet Items	Schedule Jo	bSet Requests		
Schedule Na Job Na Copy F	ame CTCFABUD	C_FA_BUDGETS_KF	JobSet Repo Process Mor		rt Manager	
Schedule	Information					
[*Description WA	C_KFORSBERG 171_EY_CTC_FA_BUDGETS 171_EY_CTC_FA_BUDGETS		Status	ctive •	
Time Infor	mation					
	*Begin Date 07/0	08/2025 #Tim	5:00:00PM	*Time	Zone PST	Q
Re	ecurrence Name		Q	Run Nov	W	
Server Inf						
	*Server Run Option	Any Server				
	Primary Server	PSUNX Q	Operatin	g System UNI	X •	
Save	Notify			A	Upda	te/Display

Schedule JobSet Definition $\, \| \,$ Schedule JobSet Items $\, \| \,$ Schedule JobSet Requests

Schedule JobSet Items tab

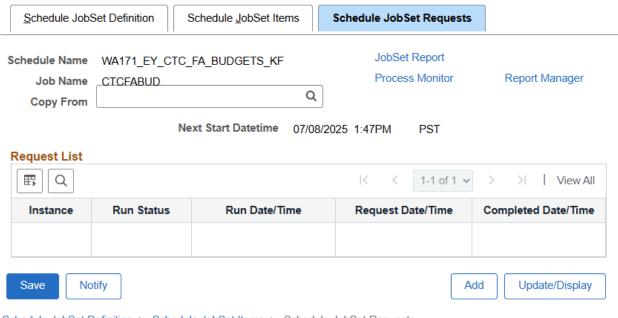
- 1. From the Schedule JobSet Items tab select on the CTCFABUD hyperlink
- 2. When the Process List opens Populate the fields
 - a. SCC_POP_UPD = Run Controls for the Set Budget flag
 - b. FAPPREQRN FAPBDGTD = Run Control for Equation Engine (see above)





Schedule JobSet Requests tab No Data Required





Schedule JobSet Definition | Schedule JobSet Items | Schedule JobSet Requests

Select the Schedule JobSet Definitions tab

If running ad hoc, select the Run Now button

NOTE: Selecting the Run Now button, no Process Monitor Instance Number will be assigned. <u>Do not press Run Now more than once!</u>

If running in the ISIR JobSet, select the Save button.



Schedule JobSet Definition	Schedule JobSet It	tems Sche	dule JobSet Requests	
Schedule Name WA171_EY_ Job Name CTCFABUD Copy From	CTC_FA_BUDGETS_KF		et Report ess Monitor Repo	rt Manager
Schedule Information				
*Description	CTC_KFORSBERG WA171_EY_CTC_FA_BU WA171_EY_CTC_FA_BU		Status	ctive ledium
Time Information				
*Begin Date	07/08/2025	*Time 5:00:0	00PM *Time	Zone PST Q
Recurrence Name			Q Run No	W
Server Information				
*Server Run Opt	ion Any Server	•		
Primary Ser	ver PSUNX Q	Ор	perating System UN	X •
Save			A	Add Update/Display

Schedule JobSet Definition | Schedule JobSet Items | Schedule JobSet Requests



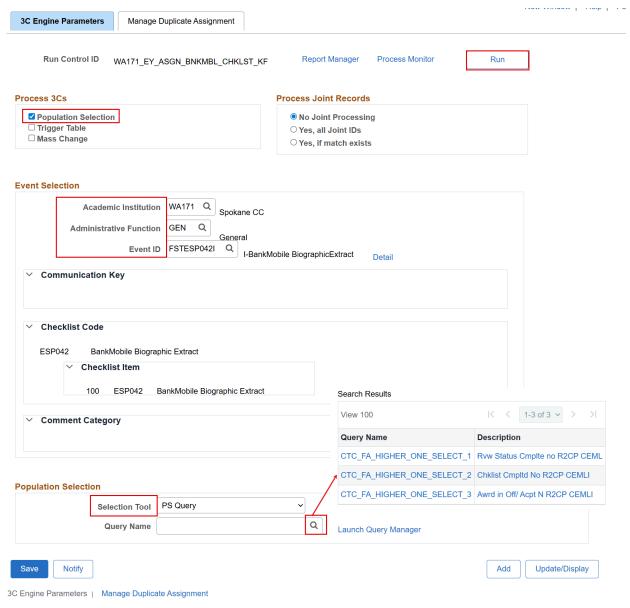
Running BankMobile Options

Navigation	Description
Campus Community > 3C Engine > Run 3C Engine	Running BankMobile Options for Student
	Financials to process

This process is part of your nightly ISIR JobSet, but can be run ad hoc. If you are building this Run Control ID to enter into a JobSet, you will define the parameters and then select the Save button. If running ad hoc, select the Run button.

- 1. Enter New or use existing Run Control ID
- 2. Select the Population Selection check box
- 3. Under Event Selection populate the following fields:
 - a. Academic Institution
 - b. Administrative Function = GEN
 - c. Event ID (*Note: this is institution specific) Always select the Event ID value that ends with an "I" (Student Financials will be completing the checklist during their process)
- 4. Under Population Selection choose PS Query from the dropdown menu
- 5. Choose one of the three Higher One query options for the Query Name field
 - a. CTC_FA_HIGHER_ONE_SELECT_1 (Selects students that have their Institutional Review Status Completed) If selected, run before Packagina
 - b. CTC_FA_HIGHER_ONE_SELECT_2 (Selects students that have a specific checklist item marked completed. Example: Institutional Form) If selected, run after Budget Assignment
 - c. CTC_FA_HIGHER_ONE_SELECT_3 (Selects students that have at least one FA Item Type in an offered or accepted status) <u>If selected, run after Awarding</u>
- 6. Enter the Edit Prompts
 - a. Academic Institution
 - b. Aid Year
- 7. Select Run





WA State Need Grant

This process is part of your nightly ISIR JobSet, but can be run ad hoc. If you are building this Run Control ID to enter into a JobSet, you will define the parameters and then select the Save button. If running ad hoc, select the Run button.

WCG Pop Update

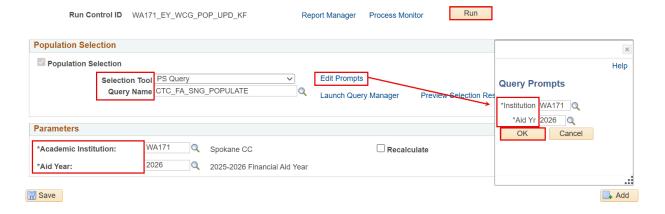
Navigation	Description
Financial Aid > CTC Custom > CTC Interfaces	Selects students who have a valid ISIR for the Aid Year,
> Washington College Grant > WCG	active FA Term(s), and budgets assigned. The process
Population/Update	loads all applicable data into the SNG Eligibility Table



Enter a New or Existing Run Control ID

- Selection Tool = PS Query
- Use look up tool to find the Query Name: CTC_FA_SNG_POPULATE
- Select Edit Prompts and enter the following:
 - o Institution
 - o Aid Year
- Under the Parameters section enter Institution and Aid Year
- Select Preview Selection Results and review student list (OPTIONAL)
- Select Run

Disclaimer
Students are
REQUIRED to have FA
Term and Budgets
built in order for
them to be picked up
in this process.



The Recalculate checkbox allows colleges to run a batch recalculation for all students whenever a change to the WCG setup is made.

For example, when WSAC updates WCG award amounts or the income cutoff on the MFI chart, colleges that have already loaded ISIRs and run the WCG calculation processes for a new aid year, the "Recalculate" checkbox will allow students that are already calculated to have their eligibility recalculated.

The recalculation process would normally be run only once per year, if necessary.



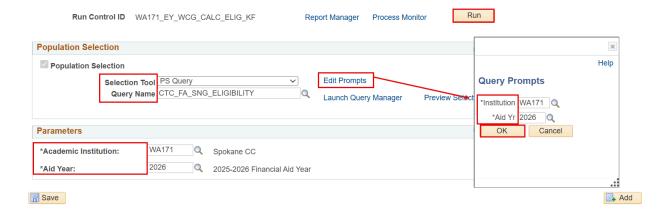
Populate WCG Eligibility Fields

Navigation	Description
Financial Aid > CTC Custom > CTC Interfaces >	Calculates and populates eligibility fields for
Washington College Grant > Calculate WCG	students who were loaded into the SNG table
Eligibility	during the population/update process.

This process is part of your nightly ISIR JobSet, but can be run ad hoc. If you are building this Run Control ID to enter into a JobSet, you will define the parameters and then select the Save button. If running ad hoc, select the Run button.

Enter a New or Existing Run Control ID

- Selection Tool = PS Query
- Use look up to find the Query Name: CTC_FA_SNG_ELIGIBILITY
- Select Edit Prompts and enter the following:
 - o Institution
 - o Aid Year
- Under the Parameters section enter Institution and Aid Year
- Select Preview Selection Results and review student list (OPTIONAL)
- Select Run



WCG Archive Outbound Process

It is the institution's responsibility to check for eligibility prior to awarding and disbursing WCG funds each term.

This process is NOT part of your nightly ISIR JobSet and needs to be run at least quarterly and always before a disbursement run.

The WCG Archive is utilized to track:

WCG history through the most current annual reconciliation



- Eligibility information:
- Outstanding/defaulted WCG repayments
- Prior associate degrees within WCG program
- Maximum term usage with warnings

Navigation	Description
Financial Aid > CTC Custom > CTC Interfaces >	Process selects students who have a record on
WA College Grant > WCG Archive Outbound	the WCG Eligibility Data page and generates a
	file which allows colleges to download then
	upload to the WSAC Secure Portal

Enter a New or Existing Run Control ID

- Enter Institution and Aid Year
- Check/Uncheck the 'Select Eligible Only' box
 - o By checking the box the file will include only WCG eligible students. By unchecking the box, both eligible and ineligible students will be included in the file.
- Select Run



From the Process Scheduler Request page select the Select box and select OK





Process Scheduler Request



Ensure process runs to Success and Posted

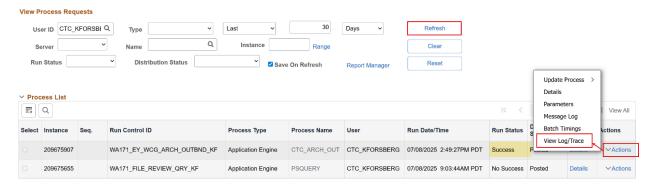
From the WCG Archive Outbound page select Process Monitor







From the Process List select Actions link and then select the View/Log Trace option



From View Log/Trace select WCGArchiveOutbound_20xx.txt

View Log/Trace

Run Status

Report

Report ID 19189981 Process Instance 209675907 Message Log

Name CTC_ARCH_OUT Process Type Application Engine

E008: WCG Outbound Process

Success

Distribution Details

Distribution Node local Expiration Date 08/07/2025

File List

Name	File Size (bytes)	Datetime Created
AE_CTC_ARCH_OUT_209675907.log	205	07/08/2025 2:50:45.355926PM PDT
WCG Archive Logfile_209675907.log	1,202	07/08/2025 2:50:45.355926PM PDT
WCGArchiveOutbound_2026.txt	48,340	07/08/2025 2:50:45.355926PM PDT

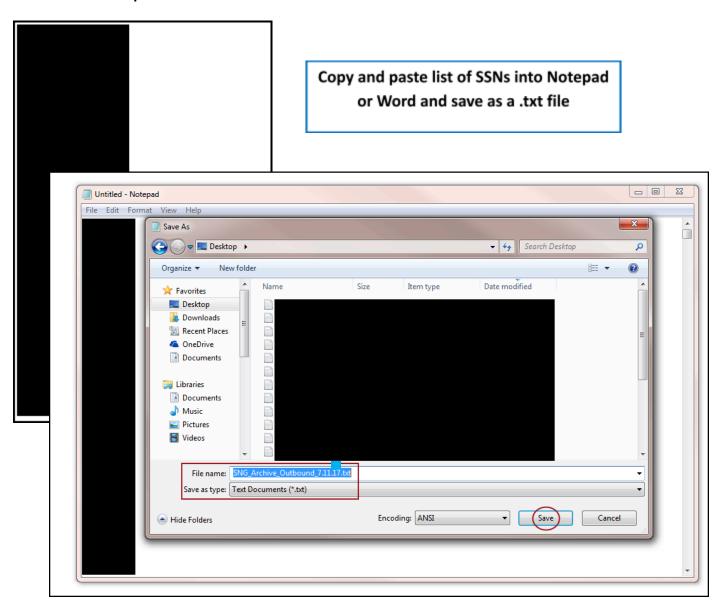
Distribute To

Distribution ID Type	∱Distribution ID
User	CTC_KFORSBERG

Return



A list of SSNs will open



- Process the file using the WSAC WCG Archive
- Once you process the file through the WCG Archive, DO NOT open the file.
 Instead, save it directly to your desktop. The format of the file should remain as .csv

Instructions for using the WSAC Portal can be found at the WSAC resources site.

http://www.wsac.wa.gov/FAA-resources



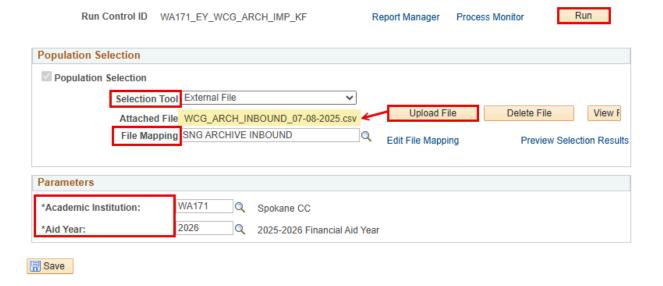
WCG Archive Inbound Process

Navigation	Description
Financial Aid > CTC Custom > CTC Interfaces >	Processes data provided in the file from WSAC,
WA College Grant > WCG Archive Import	inserting a new row on the WCG Archive page
	with the information. It will also update the
	WCG eligibility page.

This process is the follow up step to the previous process.

Enter a New or Existing Run Control ID

- Choose 'External File' from the Selection Tool dropdown
- Select Upload File
- A browser window will open
- Locate file saved from WSAC WCG Archive Cruncher (Once selected the name of the file will populate in the Attached File field.)
- Select 'View File' Button to view data
- Populate File Mapping field with SNG ARCHIVE INBOUND
- Under Parameters populate Academic Institution and Aid Year
- Select Preview Selection Results to verify records are being selected
- Select Run





College Bound Scholarship

Outbound Process

Navigation	Description
CTC Custom > CTC Interfaces > College Bound	Pulls all SSNs for students that are eligible for
Scholarship > College Bound Outbound Process	Washington College Grant and creates a file to
	upload to the WSAC cruncher to collect CBS
	eligibility data

This process is NOT part of your nightly ISIR JobSet and will need to be run before aid offers are published.

Enter a New or Existing Run Control ID

- Enter Academic Institution
- Enter Aid Year
- Select Run



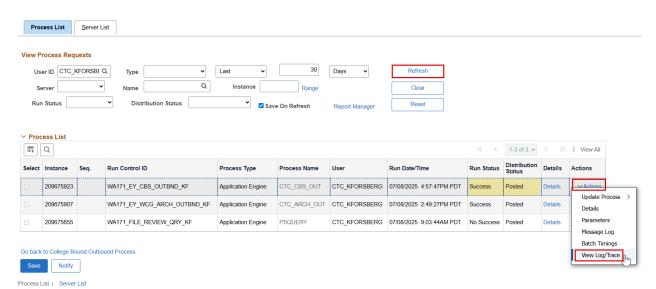


From the Process Scheduler Request page ensure the I-067 checkbox is selected and select OK

Process Scheduler Request



From the Process Monitor page select the Actions link and then select the View Log/Trace option





From the View Log/Trace page select on the CBSOutbound_20xx.txt link

View Log/Trace

Report

Report ID 19189994 Process Instance 209675923 Message Log

Name CTC_CBS_OUT Process Type Application Engine

Run Status Success

I-067 CBS Outbound Process

Distribution Details

Distribution Node local Expiration Date 08/07/2025

File List

Name	File Size (bytes)	Datetime Created
CBS_OutBound_Log_209675923.log	974	07/08/2025 4:58:39.165290PM PDT
AE_CTC_CBS_OUT_209675923.log	203	07/08/2025 4:58:39.165290PM PDT
CBSOutbound_2026.txt	48,340	07/08/2025 4:58:39.165290PM PDT

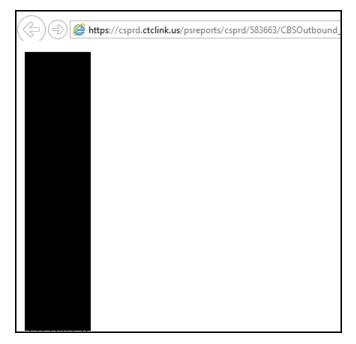
Distribute To

Distribution ID Type	*Distribution ID
User	CTC_KFORSBERG

Return

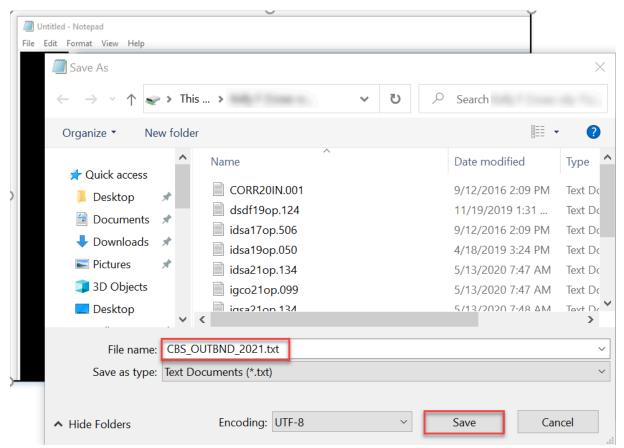






A list of Social
 Security numbers will
 appear. Copy and
 paste list into
 Notepad or Word and
 save as a .txt file

 Save the newly
 created file to your
 computer.
 File is now ready for
 the WSAC cruncher
 process.



Instructions for using the WSAC Portal can be found at the WSAC resources site.

http://www.wsac.wa.gov/FAA-resources

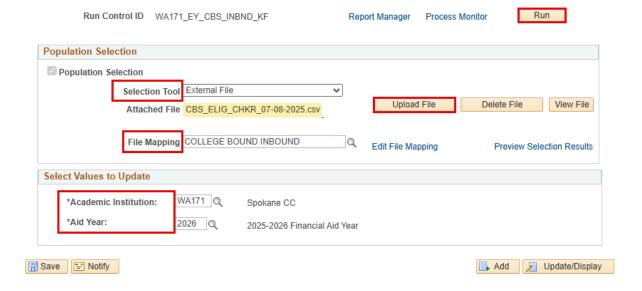


Inbound Process

Navigation	Description
Financial Aid > CTC Custom > CTC Interfaces >	Processes data returned in the file received from
College Bound Scholarship > College Bound	the WSAC Cruncher, inserting a new row on the
Inbound Process	CBS Eligibility Data page with the exact
	information received in the file.

Enter a New or Existing Run Control ID

- Select External File from the Selection Tool
- Select Upload File
- Select Choose File and choose the appropriate file and select Upload
- Select File Mapping value 'College Bound Inbound'
- Enter Academic Institution and Aid Year
- Select Preview Selection to see student results (take note of a student ID to validate)
- Select Run



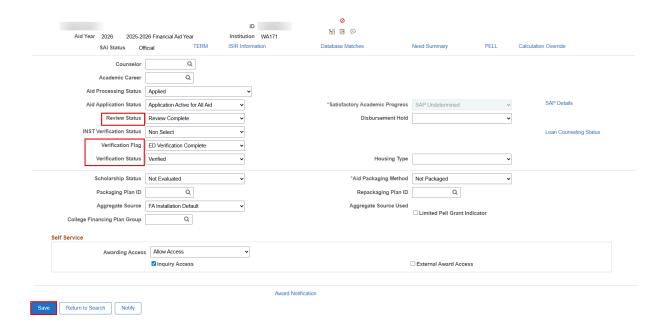


Verification

Setting the Verification Flag

Navigation	Description
Financial Aid > View Packaging Status Summary	Set the verification flags to allow students
	selected for federal verification to be selected
	for packaging

- 1. Verification Flag row = "ED Verification Complete".
- 2. Verification Status row = "Verified".
- 3. If the file review is now completed, Review Status = "Review Complete"
- 4. Select the Save button.



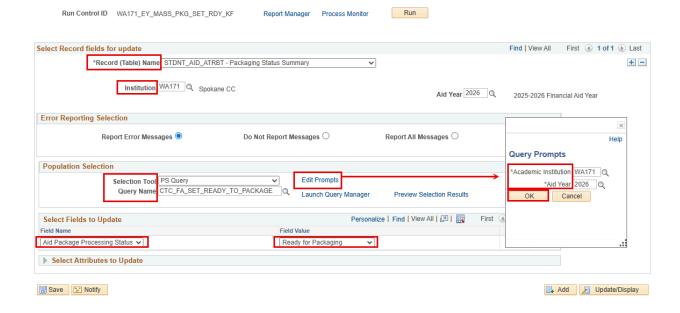


Mass Packaging

Setting Ready to Package

Navigation	Description
Set up SACR > System Administration > Utilities >	Set parameters for running the Population
Population Update > Population Update Process	Update process

- 1. Enter New or use existing Run Control ID
- 2. Choose STDNT AID ATRBT from the *Record (Table) Name dropdown menu
- 3. Enter Institution and Aid Year
- 4. Keep 'Report Error Messages' radio button selected
- 5. Choose PS Query from the Selection Tool dropdown menu
- 6. Use the look up tool to locate the CTC_FA_SET_READY_TO_PACKAGE query (NOTE: the query pulls students who have an "Aid Processing Status" of *Applied* and a "Review Status" of Review *Complete* on the View Packaging Status Summary page)
- 7. Select Edit Prompts and enter the Academic Institution and Aid Year
- 8. Under Select Fields to Update populate the fields with the following information:
 - a. Field Name = Aid Package Processing Status
 - b. Field Value = Ready for Packaging
- 9. Select RUN



From the Process Scheduler Request select the SCC_POP_UPD box.

Select OK



Process Scheduler Request

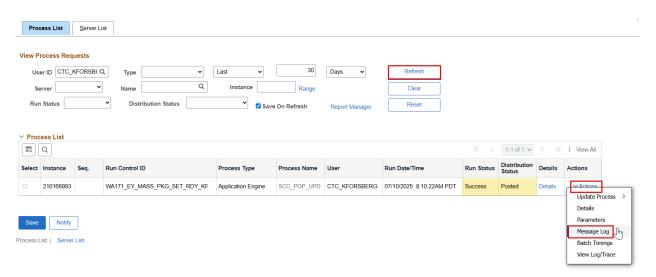


You will be directed back to the Population Update Process page

Select the Process Monitor link to ensure the process runs to Success and Posted



Select the Actions link and then select the Message Log option



Review the number of records updated



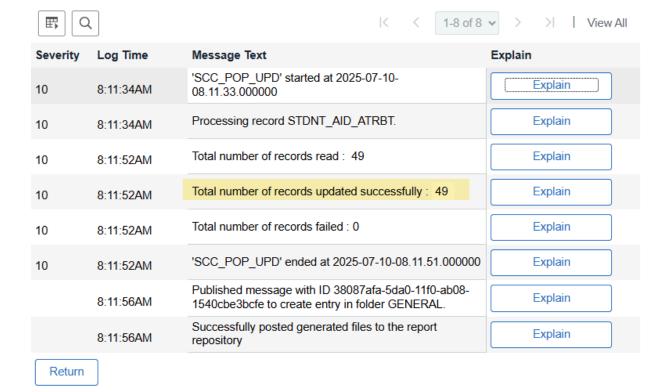


Message Log

Process

Instance: 210166993 Type: Application Engine

Name: SCC_POP_UPD Description:





Student Selection - Step 1

Navigation	Description
Financial Aid > Awards > Mass Packaging > Select	Select groups of students for packaging based on
Students	specific selection criteria.

When selecting a student population for mass packaging institutions will have three processing options:

CTC_FA_MASS_PACKAGE_SELECT_01 (By FPS Process Date or Current Date)

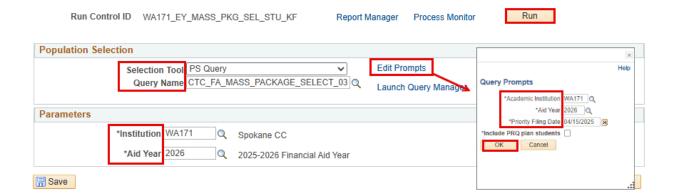
CTC_FA_MASS_PACKAGE_SELECT_02 (By last completed required checklist)

CTC_FA_MASS_PACKAGE_SELECT_03 (By FPS Process Date or Current Date with a SAP Status of anything but "N")

Remember existing Run Control IDs used will have previously selected processing option.

From the Mass Packaging Select page:

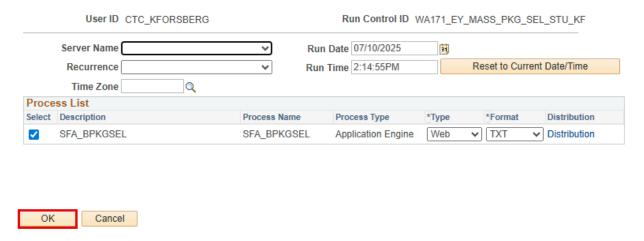
- 1. Enter New or use existing Run Control ID
- 2. Choose PS Query from the Selection Tool dropdown menu
- 3. Use the look up tool next to the Query Name field to located the desired query noted above
- Select Edit Prompts (*Note Edit Prompts Fields will vary depending on query chosen)
- 5. Enter Edit Prompts and select OK
- 6. Select Preview Selection Results to verify records are being selected
- 7. Select Run



From the Process Scheduler page select the SFA BPKGEL box and select OK



Process Scheduler Request

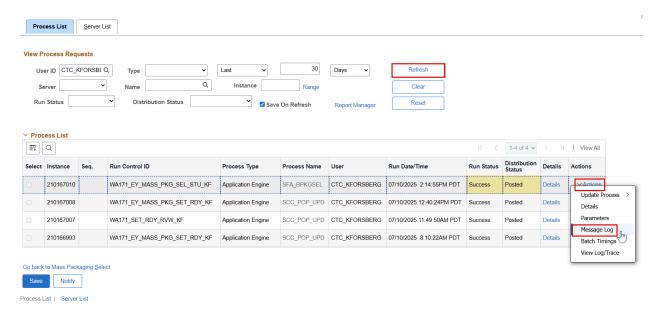


You will be directed to the Select Students page

Select the Process Monitor link and ensure the process runs to Success and Posted



Select the Actions link and select the Message Log option to review the number of records processed

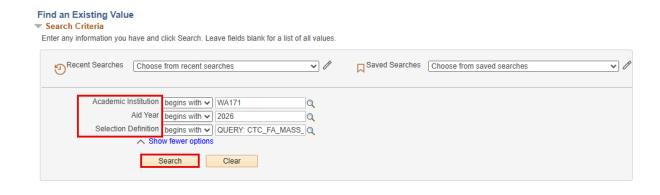




View Student Selection Results - Step 1

Navigation	Description
Financial Aid > Awards > Mass Packaging > View	Review students selected from previous process
Results by Students	

- 1. Enter Academic Institution and Aid Year
- 2. Enter Select Definition Query: (Depending on which query was used to select students for mass packaging)
 - a. QUERY: CTC_FA_MASS_PACKAGE_SELECT_01
 - b. QUERY: CTC_FA_MASS_PACKAGE_SELECT_02
 - c. QUERY: CTC_FA_MASS_PACKAGE_SELECT_03
- 3. Select Search to view list of students



Academic Institution WA171 Spokane CC

Aid Year 2026 2025-2026 Financial Aid Year

Selection Definition QUERY: CTC_FA_MASS_PACKAGE_SELECT_03



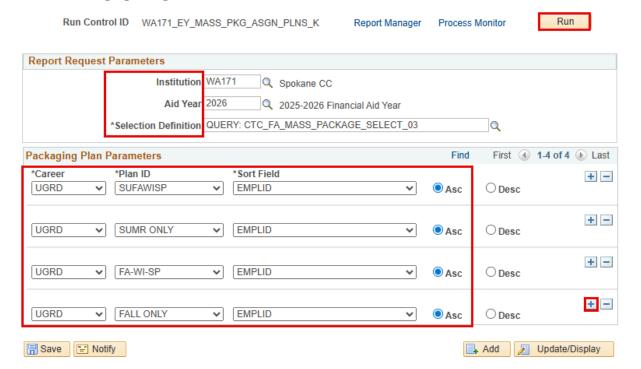


Assign Packaging Plans - Step 2

Navigation	Description
Financial Aid > Awards > Mass Packaging >	Assigning packaging plans to selected students.
Assign Plans	

- 1. Enter New or use existing Run Control ID
- 2. Enter Institution and Aid Year
- 3. Enter Select Definition Query: (depending on which query was used to select students for mass packaging)
 - a. QUERY: CTC_FA_MASS_PACKAGE_SELECT_01
 - b. QUERY: CTC_FA_MASS_PACKAGE_SELECT_02
 - c. QUERY: CTC_FA_MASS_PACKAGE_SELECT_03
- 4. Enter Career = UGRD
- 5. Enter Plan ID
- 6. Select Sort Field option
- 7. Select 'Asc' (Ascending) or 'Desc' (Descending) order
- 8. To include multiple Plan IDs into the same process, select the (+) symbol to add a new row
- 9. Select Run

Mass Packaging Assign





From the Process Scheduler page select the Mass Packaging Plan Assignment box

Select OK

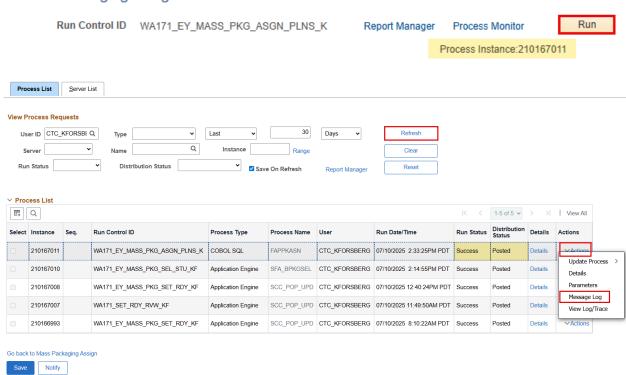
Process Scheduler Request



You will be directed back to the Assign Plans page

Select the Process Monitor link and ensure the process runs to Success and Posted. You can select the Actions link and the Message Log option to review what processed.

Mass Packaging Assign

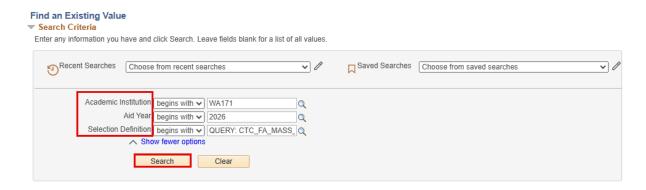




View Results of Plan Assignment - Step 2

Navigation	Description
Financial Aid > Awards > Mass Packaging > View	Review the packaging plans assigned to students
Results by Query	

- 1. Enter Institution and Aid Year
- 2. Enter Select Definition Query: (depending on which query was used to select students for mass packaging)
 - a. QUERY: CTC_FA_MASS_PACKAGE_SELECT_01
 - b. QUERY: CTC_FA_MASS_PACKAGE_SELECT_02
 - c. QUERY: CTC_FA_MASS_PACKAGE_SELECT_03
- 3. Select Search to view results



A list of the students will appear for each Packaging Plan ID selected during the Assign Plans process.



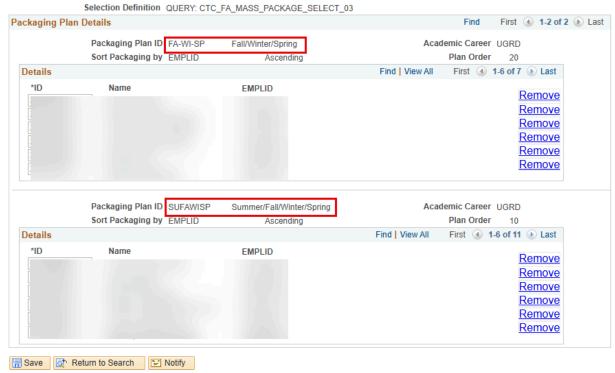
FA Business Flow

Academic Institution WA171

Spokane CC

Aid Year 2026

2025-2026 Financial Aid Year





Process Awards from Assigned Plans - Step 3

Navigation	Description
Financial Aid > Awards > Mass Packaging >	Select the Mass Packaging Selection Definition
Process Mass Packaging	that you are using to select your students for the
	current Mass Packaging run.

- 1. Enter New or use existing Run Control ID
- 2. Enter Institution and Aid Year
- 3. Enter Select Definition Query: (depending on which query was used to select students for mass packaging)
 - a. QUERY: CTC_FA_MASS_PACKAGE_SELECT_01
 - b. QUERY: CTC FA MASS PACKAGE SELECT 02
 - c. QUERY: CTC_FA_MASS_PACKAGE_SELECT_03
- 4. Select LIVE for final packaging assignment
- 5. Select Simulation for preliminary/simulate assignment
- 6. Select Run

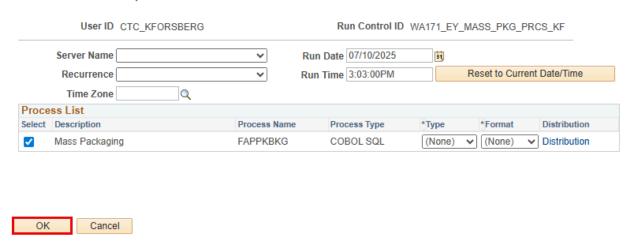
Mass Packaging Process Run Control ID WA171_EY_MASS_PKG_PRCS_KF Report Manager Process Monitor Run Report Request Parameters *Institution WA171 V Spokane CC *Aid Year 2026 Q 2025-2026 Financial Aid Year *Selection Definition Methodology Federal V Dupdate/Display



From the Process Scheduler page select the Mass Packaging box.

Select OK

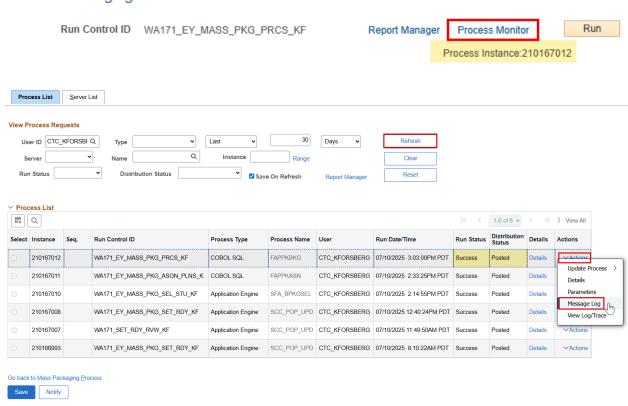
Process Scheduler Request



You will be directed back to the Process Mass Packaging page

Select on the Process Monitor link and ensure the process runs to Success and Posted

Mass Packaging Process



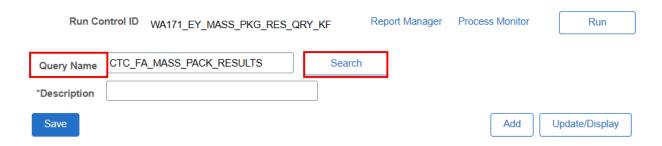


Mass Packaging Results - (Latest Batch)

This query pulls the most current list of students who were mass packaged

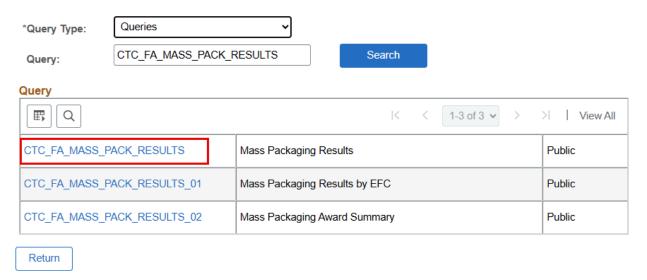
Navigation	Description
Reporting Tools > Query > Schedule Queries	Viewing the packaging batch details.

- 1. Enter New or use existing Run Control ID
- 2. Enter CTC_FA_MASS_PACK_RESULTS into the Query Name field
- 3. Select Search



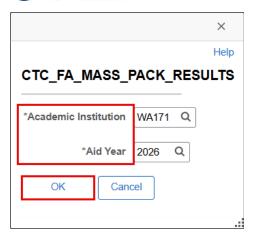
4. Select the desired Query

Scheduled Query Search Page

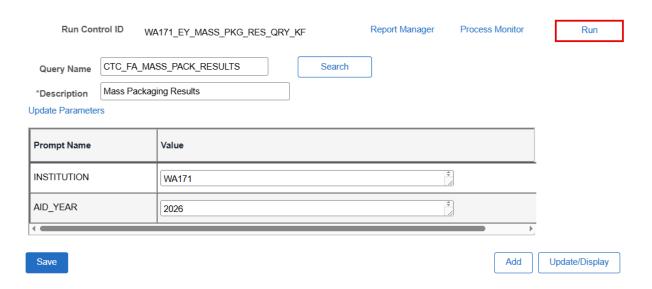


5. Enter the Edit Prompts and select OK





6. From the Schedule Queries page select Run

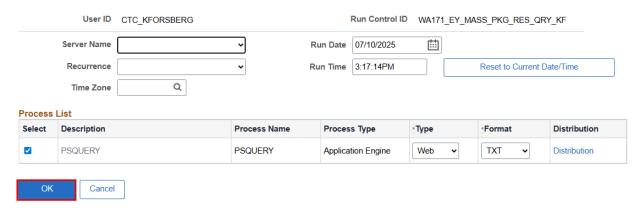


From the Process Scheduler Request page select OK button





Process Scheduler Request

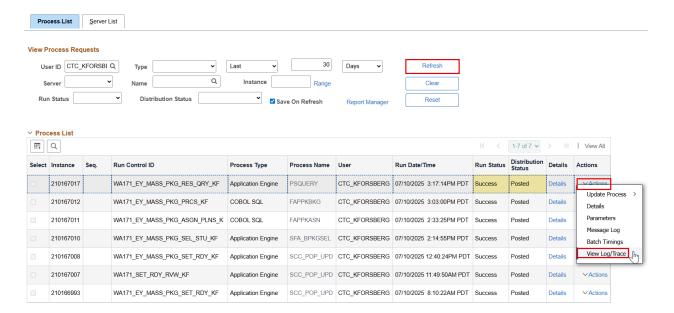


You will be directed back to the Schedule Queries page

Select the Process Monitor link and ensure the process runs to Success and Posted



Select the Actions link from the Process Monitor page and select the View Log/Trace option







Select the CTC_FA_MASS_PACK_RESULTS-xxxxxx.csv link to open results

View Log/Trace

Report

Report ID 19229501 Process Instance 210167017 Message Log

Name PSQUERY Process Type Application Engine

Run Status Success

Mass Packaging Results

Distribution Details

Distribution Node local Expiration Date 08/09/2025

File List

Name	File Size (bytes)	Datetime Created
AE_PSQUERY_210167017.log	166	07/10/2025 3:18:13.946317PM PDT
CTC_FA_MASS_PACK_RESULTS- 210167017.csv	94,895	07/10/2025 3:18:13.946317PM PDT

Distribute To

Distribution ID Type *Distribution ID

User CTC_KFORSBERG

Return

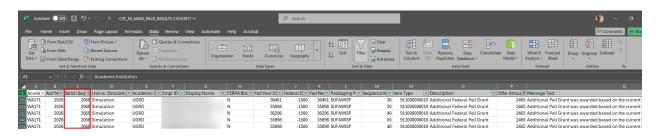




A dialogue box will open depending on browser, select OK or OPEN to view results

Allow the file to open into an Excel spreadsheet

(*Note – the Batch Sequence number for next step)

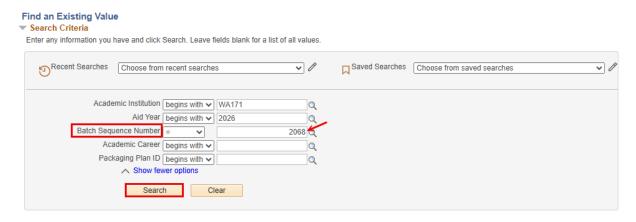


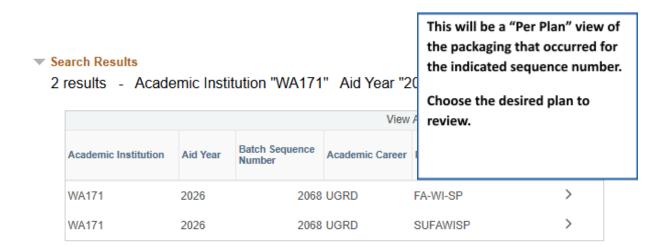


View Mass Packaging Details

Navigation	Description
Financial Aid > Awards > Mass Packaging > View	View mass packaging results by batch sequence
Mass Packaging Details	number

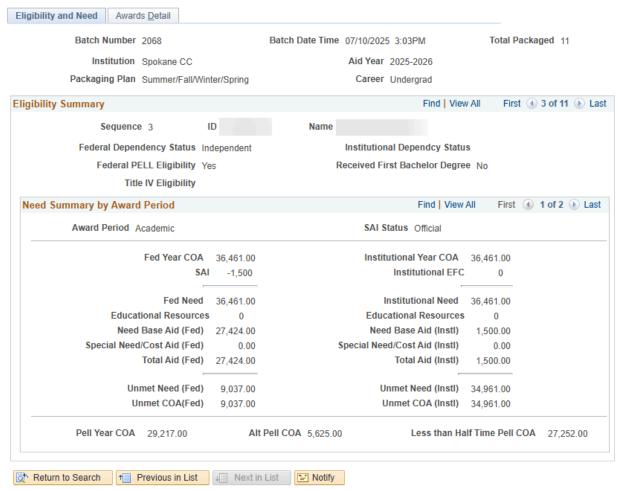
Enter the Batch Sequence noted in the report into the Batch Sequence Number field, then select Search







Review students' packages - Eligibility and Need on tab

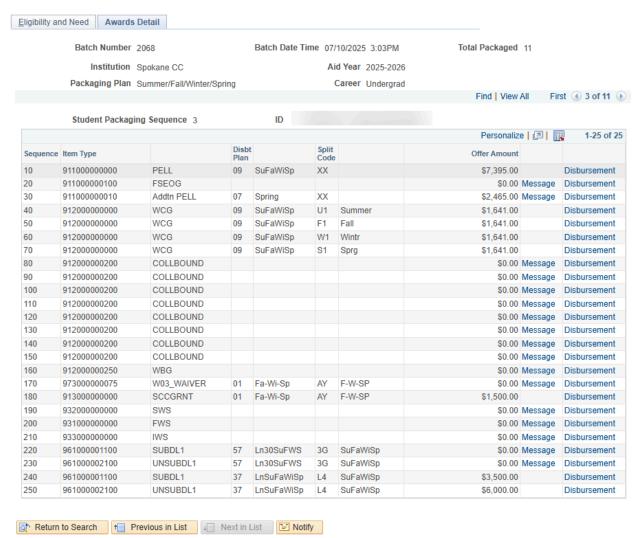


Eligibility and Need | Awards Detail





Review students' package - Awards Detail on tab 2



Eligibility and Need | Awards Detail



Award Notification

Assigning Award Communication

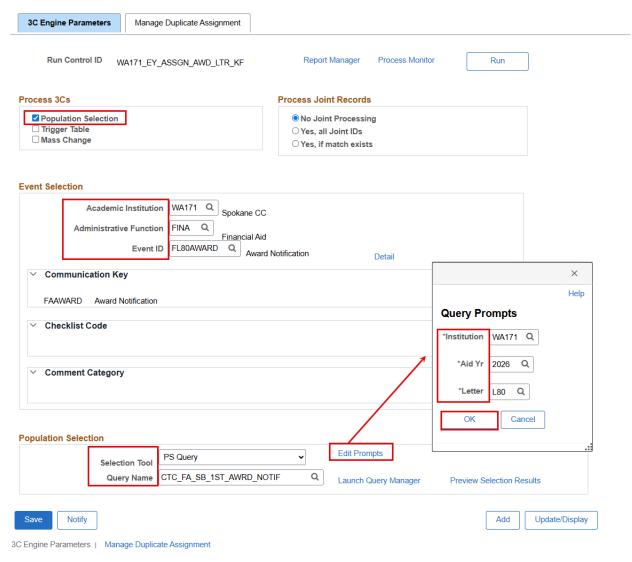
Navigation	Description
Campus Community > 3C Engine > Run 3C Engine	Assigning and Sending Award Notifications

3C Engine Parameters

- 1. Enter New or use existing Run Control ID
- 2. Select Population Selection
- 3. Enter Academic Institution
- 4. Administrative Function = FINA
- 5. Function Event ID = Choose Award Notification (Code varies between institutions)
- 6. Selection Tool = PS Query
- 7. Query Name = CTC_FA_SB_1ST_AWRD_NOTIF (Will include students who have not received an award notification)
- 8. Select Edit Prompts Enter the following:
 - a. Institution
 - b. Aid Year
 - c. Letter Make sure the letter code matches the letter code in the Event ID
- 9. Select Preview Selection Results



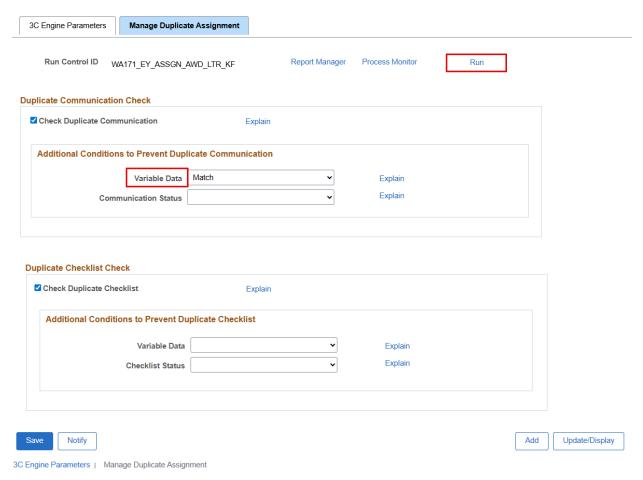




- ✓ Select Manage Duplicate Assignment tab
- 10. Under Duplicate Communication Check use the dropdown menu next to 'Variable Data' and choose Match
- 11. Select Run

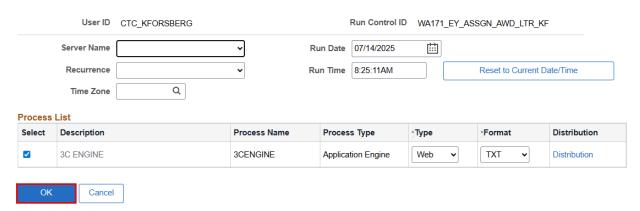
Remember – When using the match functionality the student will only receive this letter code once for the aid year. When using the same letter code for 1st and revised notifications, uncheck the Duplicate
Communication box and leave the Variable Data field blank.





12. From the Process Scheduler Request page select the 3C Engine box and select OK

Process Scheduler Request



13. Ensure Process Monitor reads Success and Posted

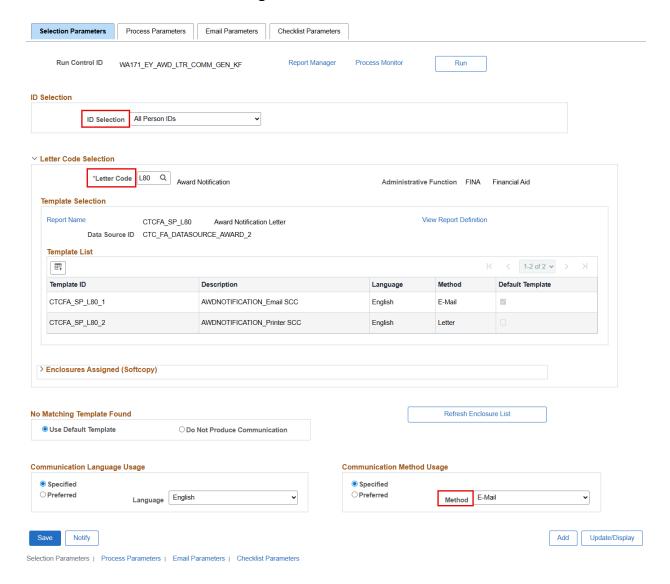


Sending Award Communication

Navigation	Description
Campus Community > Communications >	Assigning and Sending Award Notifications
Communication Generation	

Selection Parameters

- 1. Enter New or use existing Run Control ID
- 2. ID Selection = All Person IDs
- 3. Letter Code = Choose the letter code from the previous steps
- 4. Communication Method Usage Method = E-Mail







Process Parameters

Person Communication Usage Section:

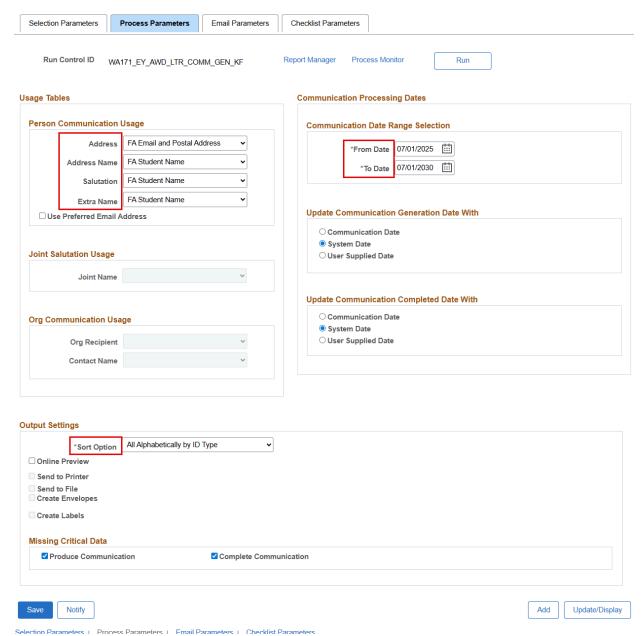
- 8. Address = FA Email and Postal Address
- 9. Address Name = FA Student Name
- 10. Salutation = FA Student Name
- 11. Extra Name = FA Student Name

Communication Date Range Selection

- 12. From Date Select desired date
- 13. To Date Select current date
- 14. Sort Option All Alphabetically by ID Type



FA Business Flow

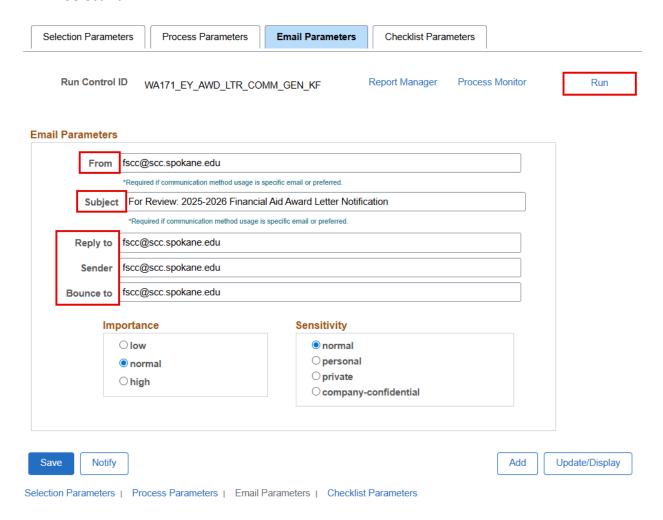


Email Parameters

- 7. From = Enter the desired email addressed used by the institution
- 8. Subject = Enter a subject line for the email communication
- 9. Reply to = Enter the desired email addressed used by the institution
- 10. Sender = Enter the desired email addressed used by the institution
- 11. Bounce to = Enter the desired email addressed used by the institution

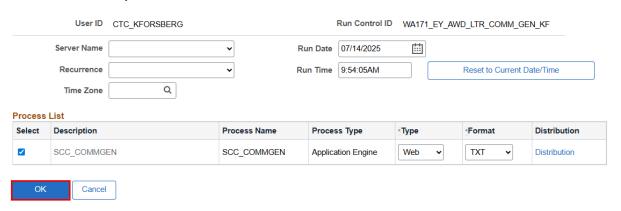


12. Select Run



Choose SCC_COMMGEN from the Process Scheduler Request – Select OK

Process Scheduler Request



Be sure Process Monitor reads Success and Posted



Revised Award Notification

Assigning Revised Award Communication

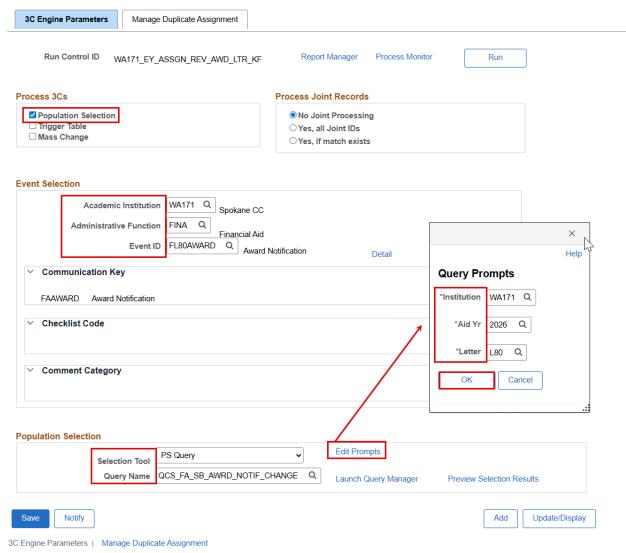
Navigation	Description
Campus Community > 3C Engine > Run 3C Engine	Assigning and Sending Revised Award
	Notifications

3C Engine Parameters

- 1. Enter New or use existing Run Control ID
- 2. Select Population Selection
- 3. Enter Academic Institution
- 4. Administrative Function = FINA
- 5. Function Event ID = Choose Award Notification (Code varies between institutions)
- 6. Selection Tool = PS Query
- 7. Query Name = QCS_FA_SB_AWRD_NOTIF_CHANGE (Will include students who are receiving a revision award notification)
- 8. Select Edit Prompts Enter the following:
 - a. Institution
 - b. Aid Year
 - c. Letter Make sure the letter code matches the letter code in the Event ID
- 9. Optional Select Preview Selection Results



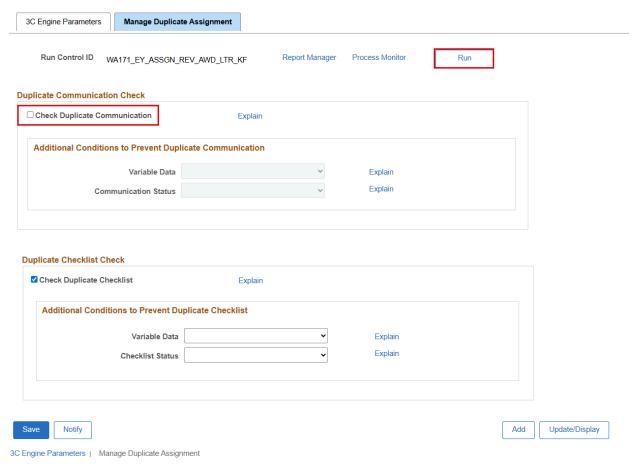
FA Business Flow



- ✓ Select Manage Duplicate Assignment tab
- 10. The Duplicate Communication Check box should be unchecked
- 11. Select Run

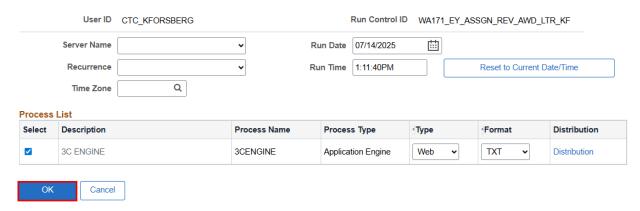
Remember – When using the match functionality the student will only receive this letter code once for the aid year. When using the same letter code for 1st and revised notifications, uncheck the Duplicate Communication box and leave the Variable Data field blank.





12. From the Process Scheduler Request page select the 3C Engine box and select OK

Process Scheduler Request



13. Ensure Process Monitor reads Success and Posted

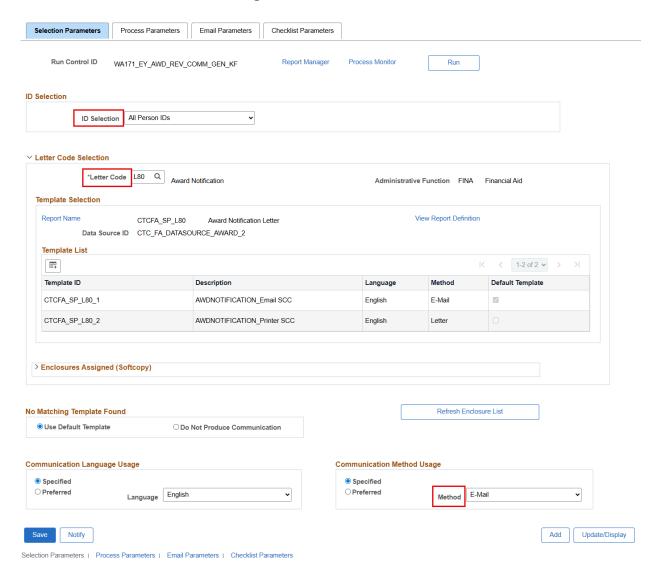


Sending Revised Award Communication

Navigation	Description
Campus Community > Communications >	Assigning and Sending Revised Award
Communication Generation	Notifications

Selection Parameters

- 5. Enter New or use existing Run Control ID
- 6. ID Selection = All Person IDs
- 7. Letter Code = Choose the letter code from the previous steps
- 8. Communication Method Usage Method = E-Mail







Process Parameters

Person Communication Usage Section:

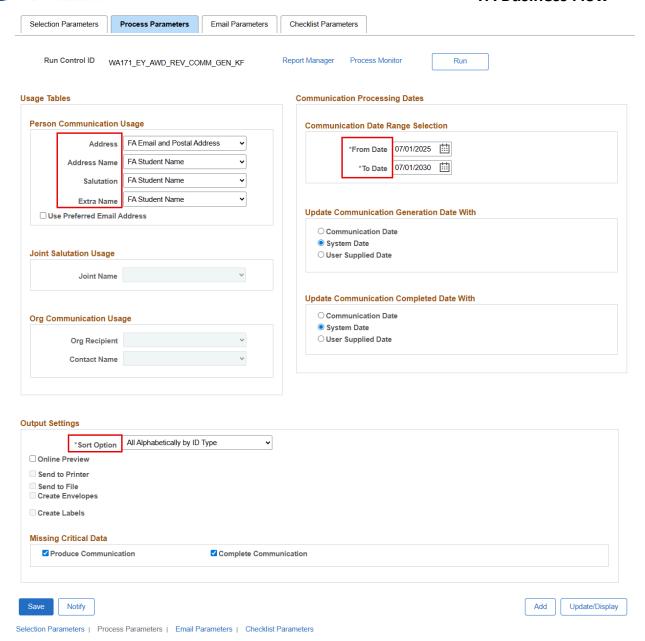
- 15. Address = FA Email and Postal Address
- 16. Address Name = FA Student Name
- 17. Salutation = FA Student Name
- 18. Extra Name = FA Student Name

Communication Date Range Selection

- 19. From Date Select desired date
- 20. To Date Select current date



FA Business Flow

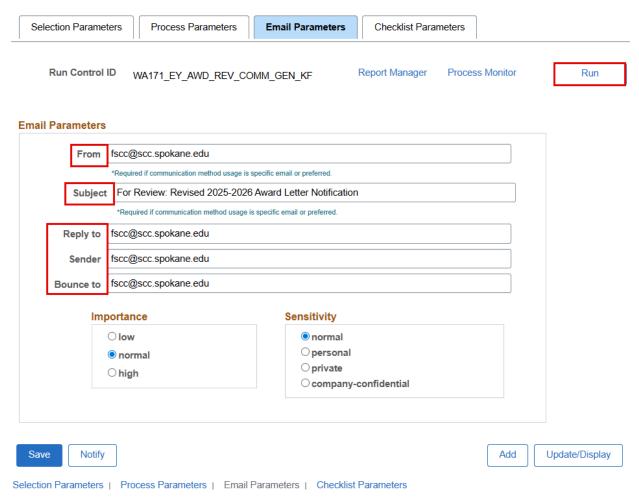


Email Parameters

- 13. From = Enter the desired email addressed used by the institution
- 14. Subject = Enter a subject line for the email communication
- 15. Reply to = Enter the desired email addressed used by the institution
- 16. Sender = Enter the desired email addressed used by the institution
- 17. Bounce to = Enter the desired email addressed used by the institution
- 18. Select Run

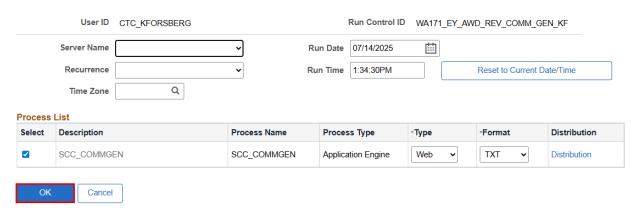






Choose SCC_COMMGEN from the Process Scheduler Request – Select OK

Process Scheduler Request



Be sure Process Monitor reads Success and Posted



WCG Override Process (Optional)

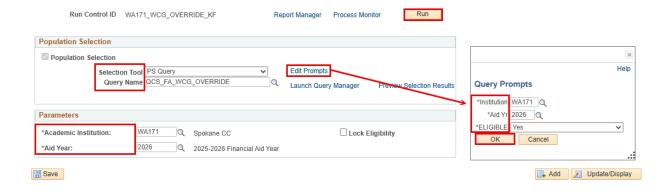
This process is used to lock students' WCG Eligible Data page once their eligibility has been determined (i.e. file review process is complete) and the student has already gone through auto/mass packaging. By locking the WCG Eligible Data page, it would prevent changing the student's eligibility without the college knowing, i.e., if a subsequent ISIR is loaded with update information.¹

WCG Override Process

Navigation	Description
Financial Aid > CTC Custom > CTC Interfaces >	This optional process checks the Lock Eligibility
WA College Grant > WCG Override Process	Override checkbox on the WCG Eligible Data page
	for students who have already been packaged an
	WCG award with an Offer Amount greater than
	zero.

Enter New or use existing Run Control ID

- Choose PS Query from the Selection Tool dropdown menu
- Use the look up tool next to Query Name to choose: QCS_FA_SNG_OVERRIDE
- Select the Edit Prompts link and enter the following information:
 - o Institution
 - o Aid Year
 - o Choose 'Yes' from the Eligible dropdown menu
- Under Parameters enter Institution and Aid Year
- Select the 'Lock Eligibility' checkbox
- Select Run



¹ For colleges who have used the FAM application, this process was intended to mimic when the Date Received field was populated for 'WA' track code to prevent the student's eligibility from changing when a new ISIR was loaded.





From the Process Scheduler Request page select the Select box and select OK

Process Scheduler Request



Ensure the process runs to Success and Posted



<u>Managing User Edit Messages – UEMs</u>

Assign User Edit Messages (Batch) - For SAP Plan Students

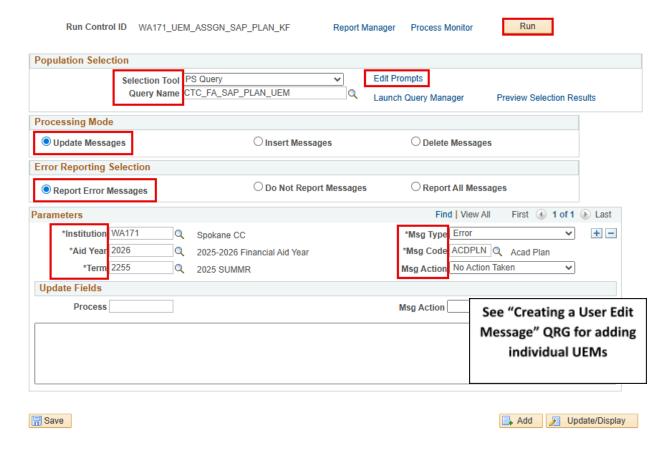
Navigation	Description
Financial Aid > Disbursement > Process User Edit	Assign UEMs to block disbursement for students
Message	who have a SAP status of 'PLAN' and an
	accepted award this an amount greater than
	zero

*Note ctcLink has configured UEMs that will impact only traditional aid

- 1. Enter New or use existing Run Control ID
- 2. Choose PS Query for the Selection Tool field
- 3. Use the look up tool next to the Query Name field and populate with the following: CTC FA SAP PLAN UEM
- 4. Select the Edit Prompts link and populate with Institution and Aid Year
- 5. In the Processing Mode section select the Update Messages radio button
- 6. In the Error Reporting Selection sector select the Report Error Messages radio button
- 7. Under the Parameters section populate the following fields:
 - a. Institution = Desired Institution
 - b. Aid Year = Desired Aid Year
 - c. Term = Desired Term
 - d. Process = Blank
 - e. Msg Type = Error
 - f. Msg Code = ACDPLN (Acad Plan)
 - g. Msg Action = None Taken
- 8. Select Run then OK
- 9. Watch the Process Monitor for 'Success' and 'Posted'



FA Business Flow



Enrollment Level Hold/Service Indicator Process-Enrollment Intensity

The steps in this section support the authorization and disbursement process, preventing the disbursement of financial aid that exceeds the amount for which the student is eligible, based on enrollment intensity. The process identifies students whose enrollment intensity at the time of awarding is different than the enrollment intensity at the time of authorization and disbursement. In addition, the process identifies students who need their awards adjusted from full-time to less-than-full-time.

By following these steps, the colleges will be:

- Mass updating the packaging variables page to include '1.00' (full-time) enrollment intensity for all term in the Var Num 1-4 fields. The current FLF process uses the Var Char 1-4 fields.
- Mass assigning the 'FLF' service indicator for students whose Enrollment Intensity value on FA
 Term is other than full-time and the packaging variable is '1.00.' for the term. If the 'LFTDH'
 service impact is included in the Define Item Type Rules setup, disbursement of aid will not occur
 until colleges have a chance to review and make necessary adjustments.



FA Business Flow

- Reviewing the Authorization Failure Report (or FLF only query list) and making any necessary adjustments to the packaging variables page, awards, and/or Enrollment Intensity on FA Term.
- Mass releasing the 'FLF' service indicator for students whose Enrollment Intensity value on FA
 Term matches the packaging variable value.

FA Support added an additional Reason Code of FAEI-Enroll Intent less than 100% to each college's FLF Service Indicator Code. Please note you will need to have your LSA add this to your Service Indicator Security.



Updating Packaging Variables

Navigation	Description
Set Up SACR > System Administration > Utilities > Population Update > Population Update Process	This process updates the User Var Num #1 - #4 fields on the Assign Packaging Variables page from '0' to '1.00'; setting all 4 terms to enrollment intensity 100%. Note: User Variable Number #1 = Fall Term User Variable Number #2 = Winter Term User Variable Number #3 = Spring Term User Variable Number #4 = Summer Term

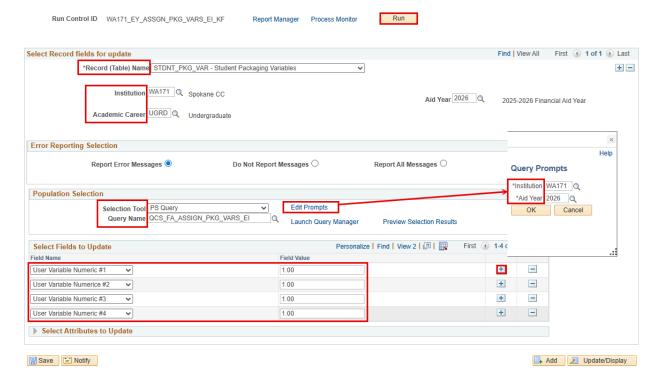
- 1. Enter New or use existing Run Control ID
- 2. Record (Table) Name = STDNT_PKG_VAR Student Packaging Variables
- 3. Enter the following:
 - Institution
 - Aid Year
 - Academic Career = UGRD
- 4. Error Reporting Selection = Check the "Report Error Messages" radio button
- 5. Selection Tool = PS Query
- 6. Query Name = QCS_FA_ASSIGN_PKG_VARS_EI
- 7. Select Edit Prompts and enter the following:
 - Institution
 - Aid Year
 - Select OK
- 8. Enter the following in the Select Fields to Update section:

	<u>Field Name</u>	<u>Field Value</u>
•	User Variable Number #1	1.00
•	User Variable Number #2	1.00
•	User Variable Number #3	1.00
•	User Variable Number #4	1.00

- 9. Select Preview Selection Results to review list of students receiving update
- 10. Select Run
- 11. Ensure the SCC_POP_UPD checkbox is selected, and select OK
- 12. Ensure process runs to "Success" and "Posted"



FA Business Flow



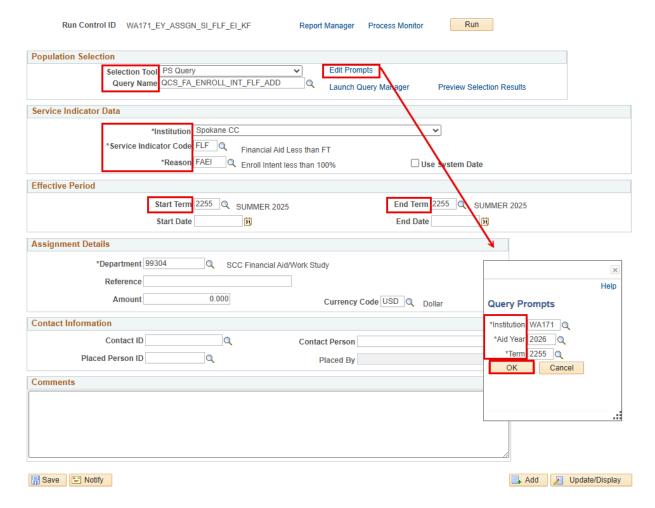


Assign FLF Service Indicator

Navigation	Description
Campus Community > Service Indicators (Student) > Mass Assign	This process batch-assigns the 'FLF' service indicator to students who have a '1.00' value in the corresponding User Var Num field for the term on which the process is being run but have a value other than '1.00' in the Enrollment Intensity field on FA Term for the same term.

- 1. Enter New or use existing Run Control ID
- 2. Query Name = QCS_FA_ENROLL_INT_FLF_ADD
- 3. Select Edit Prompts and enter the following:
 - a. Institution
 - b. Aid Year
 - c. Term
 - d. Select OK
- 4. Under Service Indicator Data enter the following:
 - a. Institution
 - b. Service Indicator Code = FLF Financial Aid Less than FT
 - c. Reason = FAEI Enrollment Intensity Less Than 100%
- 5. Under Effective Period choose the desired Start Term and End Term
- 6. Select Run
- 7. Select the SCC_SI ASSN checkbox and then select OK
- 8. Ensure process runs to "Success" and "Posted"





Service Indicator List Query (Optional)

Navigation	Description
Reporting Tools > Query > Schedule Queries	In addition to using the Authorization Failure
	Report to identify students who have the 'FLF'
	service indicator assigned that need aid
	adjusted, and Packaging Variables page updated
	for the appropriate term, colleges have the
	option to run a query. The query will list only
	students with the 'FLF' service indicator.

- 1. Enter New or use existing Run Control ID
- 2. Query Name = CTC_FA_SRVC_INDICATOR_LIST
- 3. Select Search

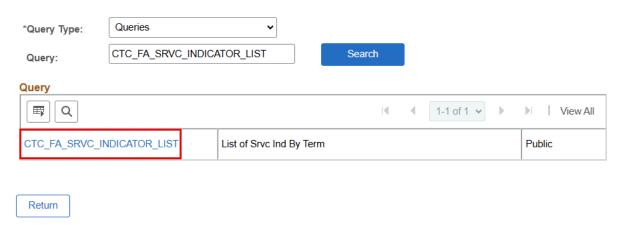


FA Business Flow



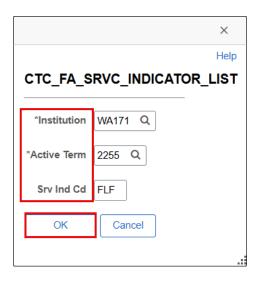
4. Choose the appropriate Query from the Search results

Scheduled Query Search Page

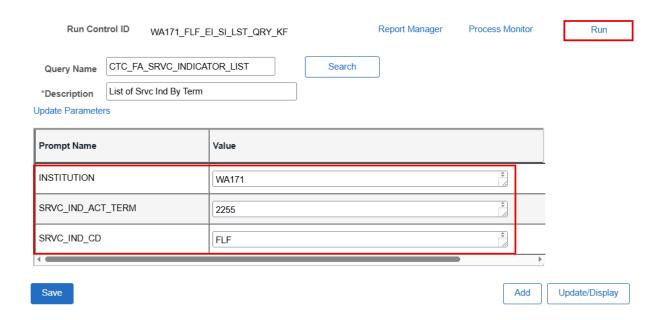




- 5. Enter the following when the Edit Prompts appear:
 - Institution
 - Active Term
 - Service Indicator Code = FLF
 - Select OK



- 6. You will be returned to the Schedule Queries page with the fields populated
- 7. Select Run

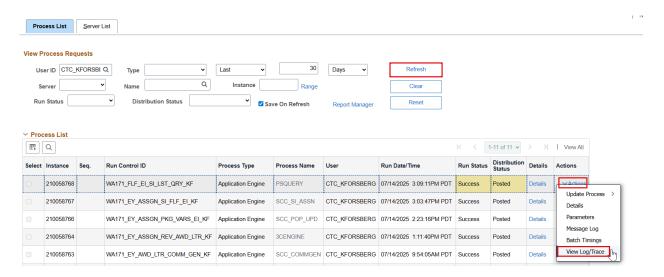


8. Ensure process runs to "Success" and "Posted"



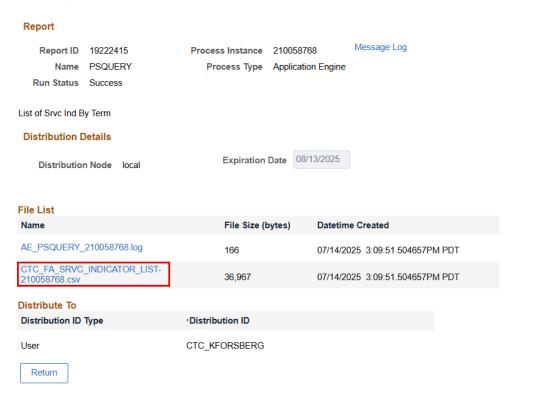
Select Process Monitor

From the Process List select Actions, and then select the View Log/Trace option



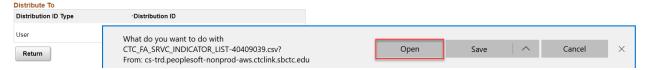
Select the CTC_FA_SRVC_INDICATOR_LIST-xxxxxxxx.csv

View Log/Trace

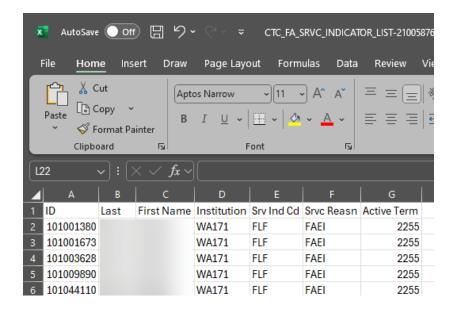


This link will open a request to open the results in an Excel Spreadsheet Select OK or OPEN





Use the report to update the students listed



Adjust aid as necessary



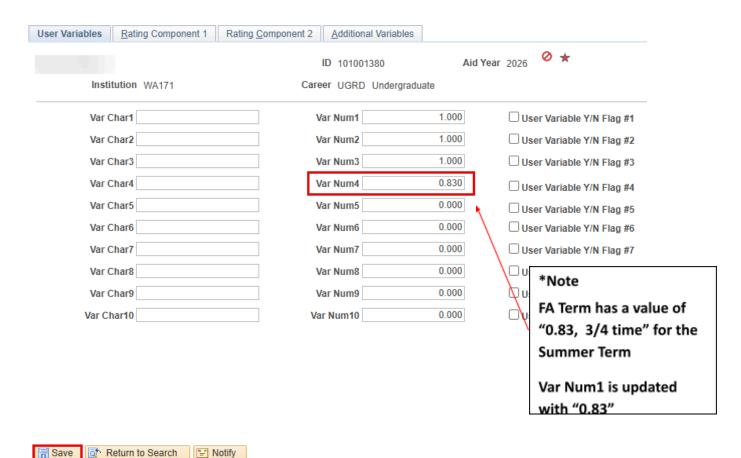
Updating Packaging Variables

Navigation	Description
Awards > Award Processing > Assign Packaging	Update Packaging Variables to reflect students
Variables	enrollment intensity on FA Term

From the Assign Packaging Variables page enter the following:

- Student ID
- Institution
- Aid Year
- Select Search

Update Packaging Variable Term values. If, for example, awards for fall are modified, set the Var Num1 to match the FA Term load. The next time the FLF Mass Release runs, the service indicator will be removed. They can also be removed manually. Be sure to select Save when updating Packaging Variables.



Once the Packaging Variables are updated the awards can be updated to reflect the less than full time enrollment values.

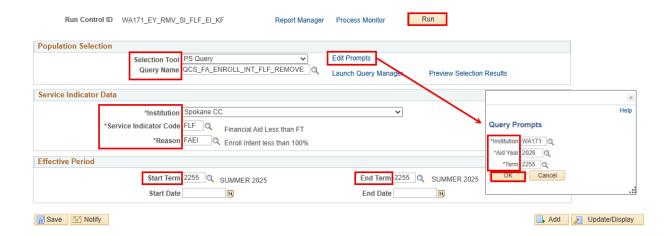
User Variables | Rating Component 1 | Rating Component 2 | Additional Variables



Remove FLF Service Indicator

Navigation	Description
Campus Community > Service Indicators	Remove FLF Service Indicators from students
(Student) > Mass Release	where all aid has disbursed, or Packaging
	Variable now matches the corresponding FA
	Term row.

- 1. Enter New or use existing Run Control ID
- 2. Query Name = QCS_FA_ENROLL_INT_FLF_REMOVE
- 3. Select Edit Prompts and enter the following:
 - a. Institution
 - b. Aid Year
 - c. Term
 - d. Select OK
- 4. Under Service Indicator Data enter the following:
 - a. Institution
 - b. Service Indicator Code = FLF Financial Aid Less than FT
 - c. Reason = FAEI Enroll Intent less than 100%
- 5. Under Effective Period choose the desired Start Term and End Term
- 6. Select Run
- 7. Ensure the select SCC_SI_RLS checkbox is selected and select OK
- 8. Ensure process runs to "Success" and "Posted"





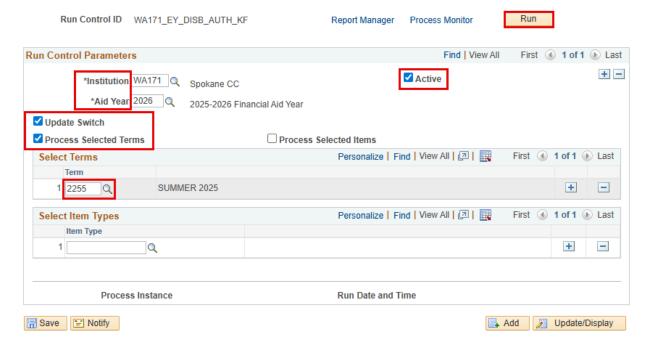
Disbursing Financial Aid

Processing Award Authorization

Navigation	Description
Financial Aid > Disbursement > Process Award	Authorize financial aid in batch by selecting
Authorizations	records for authorization in preparation for
	disbursement

- 1. Enter New or use existing Run Control ID
- 2. Under Run Control Parameters populate Institution and Aid Year fields
- 3. Check the 'Update Switch' and 'Process Selected Term' boxes
 - a. *Note When Update Switch is unchecked an institution is able to run the process in Simulation mode and still view results on the Authorization Failure Report
 - b. By checking the Update Switch box an institution is able to run the process in Live mode
- 4. Under Select Terms fields populate the Term information with the desired term code
- 5. Ensure the 'Active' box is checked
- 6. Select Run

Authorize Aid



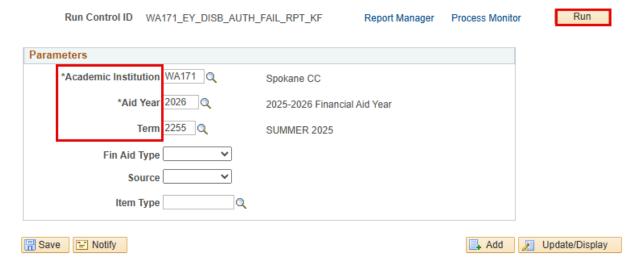


Authorization Failure Report

Navigation	Description
Financial Aid > Disbursement > Authorization	Used to review student aid that failed to
Failure Report	authorize for disbursement.

- 1. Enter New or Use existing Run Control ID
- 2. Under Parameters populate the following fields:
 - a. Academic Institution
 - b. Aid Year
 - c. Term (*Note Ensure this matches the term used in the authorization process)
- 3. Select Run

Authorization Failure Report



The Process Scheduler Request page will open

- Choose the 'Select' box for the Authorization Failure Report for the Process Type of 'BI Publisher'
- Select OK Ensure the Process Monitor reads 'Success' and 'Posted'

Return to the Authorization Failure Report page and select Report Manger

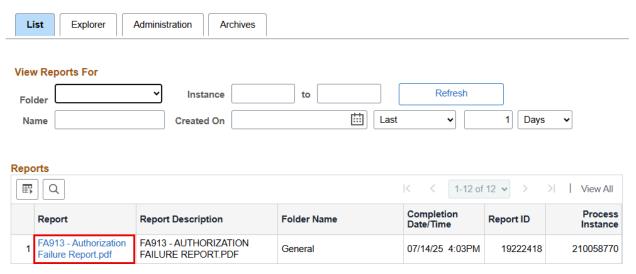
Authorization Failure Report



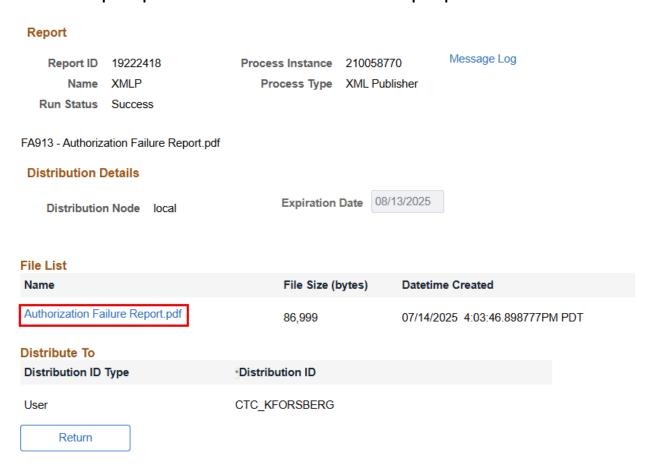
Select the "FA913-Authorization Failure Report.pdf" link







When the Report opens select the "Authorization Failure Report.pdf" link





Optional:

The Authorization Failure Report can be ran as a query and put into an Excel spreadsheet

Navigation	Description
Reporting Tools > Query > Query Viewer	Used to work the student list whose aid failed to
	authorize for disbursement.

- 1. In the Search By fields next to 'begins with' enter: CTC_FA913
- 2. Select Search
- 3. Select Run to Excel
- 4. Enter the 'User ID' and 'Run Control ID' of the person who ran Authorization Failure Report

Tip! Alternatively, query QCS_FA913_WITH_ERROR_COUNT can be run. This query counts the number of authorization errors a student has.

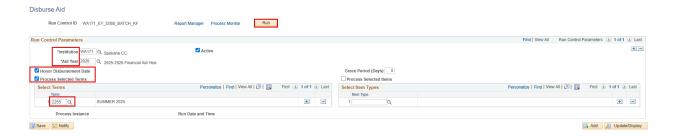




Process Disbursements

Navigation	Description
Financial Aid > Disbursement > Process	Moves disbursements from authorized to
Disbursements	disbursed

- 1. Enter New or use existing Run Control ID
- 2. Under Control Parameters populate the following fields:
 - a. Institution
 - b. Aid Year
 - c. Check the Honor Disbursement Date box
 - d. Check the Process Selected Terms box
- 3. Under Select Terms populate the Term field with the desired term code (*Note Ensure Term Code is the same as the ones used in the previous steps)
- 4. Ensure the 'Active' box is checked
- 5. Select Run Ensure the Process Monitor reads 'Success' and 'Posted'



Notify Student Financials that the group post is ready to be scheduled

Assign Tuition Hold Service Indicators

Tuition Hold Selection Criteria

CTC FA TUIT HOLD SI ASSIGN 01 – If selected, run after Packaging

- Student has a FA Item Type with Accepted amount greater than zero
- Student has unpaid balance in Customer Account (Student Financials) greater than zero for the same term as the award





CTC_FA_TUIT_HOLD_SI_ASSIGN_02 - If selected, run before Packaging

- Sap value is not 'Not Meets' or 'Undetermined'
- EFC = Official
- Review Stats = Complete
- Processing Status = Ready for Packaging
- Student has unpaid balance in Customer Account (Student Financials) greater than zero for the same award year

CTC_FA_TUIT_HOLD_SI_ASSIGN_03 - If selected, run before Packaging

- Prompted to select students by specific checklist item and checklist status
- Student has unpaid balance in Customer Account (Student Financials) greater than zero for the same award year

CTC_FA_TUIT_HOLD_SI_ASSIGN_04 - If selected, run before Packaging

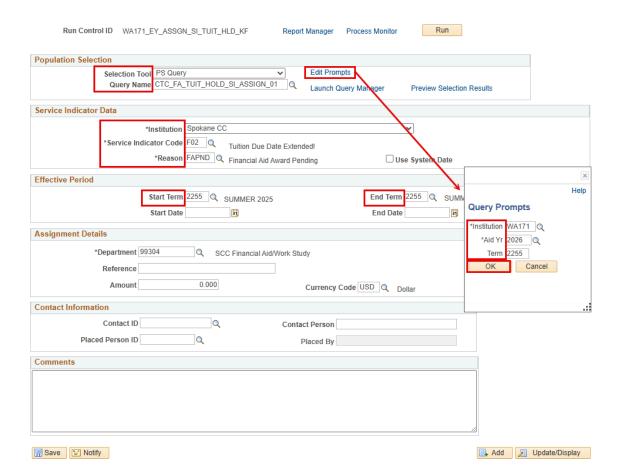
- Students Awards have been disbursed for current term
- Student has unpaid balance in Customer Account (Student Financials) greater than zero for the same term as the award



Mass Assign Tuition/Class Hold Service Indicator

Navigation	Description
Campus Community > Service Indicators	Assign a specific service indicator to group of
(Student) > Mass Assign	students in batch

- 1. Enter New or use existing Run Control ID
- 2. Choose PS Query from the Selection Tool dropdown menu
- 3. Choose the desired query from the list above for the Query Name field
- 4. Select Edit Prompts and populate the fields and select ok
- 5. Under Service Indicator Data section, populate the following fields:
 - a. Institution
 - b. Service Indicator Code = F02 (FA Tuition/Class Hold)
 - c. Reason = FAPND (Financial Aid Award Pending)
- 6. Under the Effective Period section, enter the desired terms in the Start Term and End Term fields
- 7. Select Run



A Mass Release can be run at the institution's discretion