

OYA Navigator Guide to Covid-19 Resources

(Est. March 27th, 2020)

Opportunity Youth Academy is committed to support students who may be struggling during this pandemic. Below you will find several resources to assist with life's challenges. *Last edited 10/12/21

Table of Content

- 1. OYA Navigator Contact Info**
 - 2. Free Food Distribution Locations and Resources**
 - 3. Do you need to get tested for Covid-19? Do you have covid?**
 - 4. Covid-19 Vaccine Information and Appointments**
 - 5. Free or Low Cost Health Insurance Info**
 - 6. How to file a claim for unemployment/disability benefits w/EDD**
 - 7. Free or Low Cost Internet Resources**
 - 8. Covid-19 Financial Assistance**
 - 9. Supports for Undocumented Immigrants**
 - 10. Resources That Provide Supports and Information on Racism**
 - 11. Employment Opportunities**
 - 12. Transportation Services**
 - 13. Temporary Emergency Housing/Shelter Assistance**
 - 14. Fed. Govt. Economic Stimulus Plan, What should you know?**
 - 15. How to Cope w/Stress During Outbreak**
 - 16. Supports for Students with Children**
 - 17. School Reopening Update**
 - 18. Updated Coronavirus Information**
 - 19. California Wildfire Season Resources**
-

1. Opportunity Youth Academy Navigators

- **Guadalupe (Lupe) Rivas:** Available via call/text at 408-835-0409 or email grivas@sccoe.org (Washington, South County, Snell)

 - **Christina Ramos:** Available via call/text at 408-420-2690 or email cramos@sccoe.org (ConXion, Hub, Sobrato)
-

2. Food Distribution Sites..

- a. **Free Weekly Groceries! @ OYA ConXion Site 749 Story Rd. 95122**
 - Walk Up: Monday 1pm-4pm, Tuesday 11:30am-4pm & Friday 11:30am-4pm
 - Drive through Food Distribution: Wednesday 12:30-Until food runs out
 - School Lunches for all (anyone who shows up): Monday-Friday 11:30am-Until food runs out
 - b. **OYA WYC School Site @ 921 S 1st St B, San Jose, CA 95110, Every 2nd Tuesday of the month** (Navigators will assist with dropping off at school sites if needed)
 - c. Second Harvest of Silicon Valley Drive Thru food distribution locations → <https://www.shfb.org/get-food/>
 - d. Second Harvest Food Connections Hotline → 1-800-984-3663
 - e. Emergency Food locations by zip code → <http://shfb.auntbertha.com>
 - f. If you would like to apply for CalFresh benefits, an OYA Navigator can assist you.
-

3. Should I get tested for Covid-19?

- a. Santa Clara County Public Health Department Free Covid testing sites → <https://www.sccgov.org/sites/covid19/Pages/covid19-testing.aspx>

- b. Covid-19 Screening Tool: helps you understand what to do if you or a relative experience any Covid-19 symptoms → <https://www.apple.com/covid19/>
 - c. Home Isolation and Quarantine Guidelines → <https://www.sccgov.org/sites/phd-p/Diseases/novel-coronavirus/Documents/Home-Isolation-Quarantine-Guidelines.pdf>
-

4. Covid-19 Vaccine

- a. Direct website for Santa Clara County Residents to make an appointment <https://vax.sccgov.org/home>.
 - b. COVID-19 Vaccine Information → <https://www.sccgov.org/sites/covid19/pages/covid19-vaccine-information-for-public.aspx>
 - i. MODERNA COVID-19 VACCINE FACT SHEET FOR RECIPIENTS: <https://www.fda.gov/media/144638/download>
 - ii. PFIZER-BIONTECH COVID-19 VACCINE FACT SHEET FOR RECIPIENTS: <https://www.fda.gov/media/144414/download>
 - iii. Johnson and Johnson Covid-19 Vaccine Fact Sheet : <https://www.fda.gov/media/146305/download>
-

5. Need Health Insurance?

- a. Healthier Kids Foundation Free Application Assistance for health care coverage; call 1-877-557-0093
- b. Medical; to apply call 1-877-962-3633
- c. Covered California; to apply call 1-800-300-1506
- d. Free Mobile Health Clinics; can call 1-408-472-4676 for dates/times and locations



6. How to File for Unemployment or Disability

- a. Unemployment claims → https://edd.ca.gov/Unemployment/Filing_a_Claim.htm
- b. Disability Claims → https://edd.ca.gov/Disability/How_to_File_a_DI_Claim_in_SDI_Online.htm/tblank
- c. <https://www.labor.ca.gov/Coronavirus2019/>

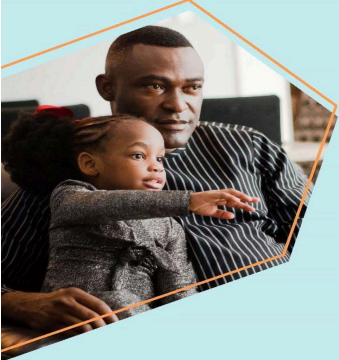
7. Internet Resources

- a. Affordable Internet Offers for San Jose Residents → <https://www.everyoneon.org/find-offers-sanjose?partner=sanjose&custom=1>
- b. Free wifi provided by San Jose Public Libraries → <https://www.sjpl.org/wireless>
- c. Xfinity WiFi Free For Everyone: Xfinity WiFi hotspots across the country will be available to anyone who needs them for free – including non-Xfinity Internet subscribers. For a map of Xfinity WiFi hotspots, visit www.xfinity.com/wifi. Once at a hotspot, consumers should select the “xfinitywifi” network name in the list of available hotspots and then launch a browser.
- d. Affordable internet at home from Comcast → <https://www.internetessentials.com/apply>

8. Financial Assistance; rent and bills

- a. Rent Relief → https://housing.ca.gov/?mc_cid=3adc4fb87f&mc_eid=48862d1e69

Do you qualify for CA COVID-19 Rent Relief?



- ✓ Are you behind on rent or utilities?
- ✓ Have you experienced a financial hardship due to COVID-19?
- ✓ Is your income less than 80% of the Area Median Income?

Check eligibility and apply at HousingIsKey.com or call 833-430-2122

Why the state's 80/20 payment for eligible households makes sense.

> 25% If you are a landlord who has been receiving 25% or more of your tenant's monthly rent, up to 75% is still unpaid.

\$ = 80% When you and your tenant participate, the state will pay 80% of unpaid rent, and would ask you to forgive the last 20%.

\$ = 85% ^{At least} After reimbursement, you will have received at least 85% of total rents owed from the period.

How the 80/20 payment structure works.

Example rent: \$1,000/month **\$12k** In total rent owed

Example 1	Example 2
- Tenant pays <u>\$3,000/25%</u>	- Tenant pays <u>\$6,000/50%</u>
- State of California Pays <u>80% Unpaid Rent = \$7,200</u>	- State of California Pays <u>80% Unpaid Rent = \$4,800</u>
- Landlord forgives 20% in unpaid rent over the period = <u>\$1,800</u>	- Landlord forgives 20% in unpaid rent over the period = <u>\$1,200</u>
- Total rent recovered by landlord = <u>\$10,200/85%</u>	- Total rent recovered by landlord = <u>\$10,800/90%</u>

Participating in the COVID-19 Rent Relief effort gets rents paid, saves money on legal fees, and reduces uncertainty.

HousingIsKey.com

- b. Second Harvest of Silicon Valley help with paying for Housing and other supportive resources based on zip code → <https://shfb.auntbertha.com/>
- c. Letter to Landlord-Rent Relief → https://docs.google.com/document/d/1_gh4cPXmqYO1SudmRkLwXCuX7qBZHpc-n6JNAU9HrD0/mobilebasic
- d. Resident Relief Foundation: Application for rental assistance → <https://residentrelieffoundation.org/resident-application/>

How do I know if I qualify?

Renters whose households are unable to pay rent, financially impacted by COVID-19, and make up to 80% of the Area Median Income (AMI) may be eligible, regardless of immigration status.

Household Size	1	2	3	4
Income Limit	\$82,450	\$94,200	\$106,000	\$117,750

Household Size	5	6	7	8
Income Limit	\$127,200	\$136,600	\$146,050	\$155,450

To schedule an appointment, learn which documents to bring with you, or for more information contact us at:
evictionhelp@sanjoseca.gov or 408-975-4444








Scanned with CamScanner

SCCRentHelp.org

e.

9. Supports for Undocumented Immigrants

- a. Step Forward Foundation affordable legal services can provide immigration services including DACA application assistance → call (408)915-8698 to schedule an over the phone appointment
- b. Resource for Immigrant during the corona virus crisis → <https://www.informedimmigrant.com/guides/coronavirus/#>

- c. Relief funds for undocumented workers impacted by COVID 19 →
https://docs.google.com/document/d/1IsPLuHoYK6ec7Gzxaw0i7On-NT1Z9IEj/edit?fbclid=IwAR1c4Nju2m5bChvB3AcTif4yolY6IM-rYi1nmYPwZDTRi-PfywH5hPwV_ok
- d. Resources for undocumented immigrants and their families →
<https://mydocumentedlife.org/2020/03/30/resources-for-undocumented-immigrants-and-their-families-during-covid-19/>
- e. Catholic Charities, Disaster Relief Assistance →
<https://www.catholiccharitiesscc.org/immigration-legal-services-1?locale=en>



Disaster Relief Assistance for Immigrants Program (DRAI)

Toll Free Hotline: 866-490-3899

Key Facts

- *Program period:* **Monday, May 18 to June 30, 2020**
- *Days of operation:* **Monday through Saturday**
- *Hours of Hotline:* **8:00 a.m. to 8:00 p.m.**

What is the DRAI program?

- The State of California will provide one-time disaster relief assistance to adult undocumented immigrant adults over the age of 18 who have been impacted by the COVID-19 pandemic.
- This program is funded by the State of California.
- The program is for adults who are ineligible for other forms of federal unemployment or pandemic related assistance, such as the CARES act or unemployment benefits.

What do I need to do to apply?

- The first step is to **CALL 866-490-3899**.
- You must provide a photo ID with a Santa Clara County address.

How much is the assistance?

- An undocumented adult who qualifies will receive \$500 of direct cash assistance (maximum of \$1000 per household). A household is defined as individuals who live, purchase, and prepare meals together.
- Assistance will be provided on a first come, first serve basis. Disaster relief application services and assistance are not guaranteed.

Catholic Charities is part of a network of trusted nonprofit organizations throughout California who are providing COVID-19 disaster relief assistance to undocumented immigrants through the DRAI program. Our Bay Area partners include:

- *Catholic Charities East Bay supports Alameda and Contra Costa Counties.
Call Toll Free: 866-490-3899 or visit: www.cceb.org*
- *Catholic Charities San Francisco supports San Francisco, San Mateo and Marin Counties
Call Toll Free: 866-490-3899 or visit: www.catholiccharitiessf.org*

For more information, please visit www.CatholicCharitiesSCC.org

2625 Zanker Road, Suite 201, San Jose, CA 95134

10. Resources That Provide Support and Information on Racism

- a. https://drive.google.com/file/d/1IBKEJp1pWi2ZezQ3k8c_S2ad_rBs41KS/view

11. Employment Opportunities

- a. OYA Navigator List of Current Job Openings →
<https://docs.google.com/document/d/1ltkhuCqv0ss-UEOLTWX9gdyxu3pYAZnE6V-XPwhNs1A/edit?usp=sharing>

- b. Have you lost your job? Visit California's website for best jobs available according to your experience and skills →
<https://onwardca.org/resources/?state=ca&lang=en>

12. Transportation Supports

- a. Clipper START is a pilot program that offers single-ride discounts of up to 50% on various Bay Area transit (Muni, Golden Gate Transit and Ferry, Caltrain, and BART) for eligible riders. Bay Area residents age 19-64 who meet certain income requirements can apply for the program. Start at clipperstartcard.com for information about the program and to apply. You can also contact Clipper START Customer Service at **855-614-9149** or help@clipperstartcard.com

13. Temporary/Emergency Housing/Shelter Assistance

Homeless individuals, families and organizations that need information about temporary shelters during the COVID-19 pandemic should contact the County, which is managing all shelter requests.

The County's shelter team is responding to calls and will determine the most appropriate placement for each individual. *The San José Homeless Helpline will also accept family referrals at 408-510-7600.*

PLEASE NOTE: Staff can call on behalf of clients, but the staff must be able to provide all necessary information about their clients.



AGES
18+



All temporary shelters will follow social distancing guidance from the Centers for Disease Control and Prevention. The temporary shelters serve homeless individuals who are 18 years and older.

Before moving into a temporary shelter, individuals must agree to be assessed for symptoms of COVID-19 whenever they enter or re-enter a shelter, and they must agree to random daily temperature and symptom checks.

- a.
- b. Bill Wilson Housing Services via referral from OYA Navigator: a case manager will reach out to students to address housing options or stop by the Drop-In Center, located at 693 South 2nd Street in Downtown San Jose.
- c. Please check this site periodically for updates that provide information on affordable housing apartments currently accepting applications and a map of affordable housing developments located throughout San José →
<https://www.sanjoseca.gov/your-government/departments/housing/renters-apartment-owners/find-an-affordable-apartment>
- d. The Homeless Prevention System (Destination Home / Sacred Heart) is prioritizing those whose income is affected by COVID-19. Assessment for Housing can also be accessed through The Health Trust Family Support Services. A new central contact number for urgent support is [408-329-5049](tel:408-329-5049). The

client or the partners can reach out to FSS at above number or leave voice messages.

- e. Amigos de Guadalupe believes it is critical to support families who find themselves in need of housing support →
<https://www.amigoscenter.com/programs/housing/>
- f. The Safe Parking lot in Mountain View provides a safe place for vehicle dwellers. The new site at 1020 Terra Bella Ave. The new site provides a 24-hour parking space for a limited number of vehicles. All three sites are operated by MOVE Mountain View, a local non-profit that aims to alleviate homelessness. Residents interested in the program and any of the three sites can register through the Community Services Agency at <https://www.csacares.org> or by calling (650) 968-0836.

14. Covid 19 Government Economic Stimulus Plan (April 2020)

- a. The economic stimulus bill approved by Congress this week would provide direct payments to many American adults to help them pay their bills as they navigate through the shutdowns caused by the coronavirus outbreak. All U.S. residents are eligible as long as they have a work-eligible Social Security number and meet the income requirements. All Americans with an adjusted gross income below \$75,000 (or \$150,000 for a married couple) would receive the full amount: \$1,200 per adult or \$2,400 for a married couple. In addition, they are eligible for an additional \$500 per child under 17. People with no income are eligible for the same amount too. The Internal Revenue Service will base the payments on a person's adjusted gross income on his or her 2018 tax return (or their 2019 return if filed). Low-income persons who file a tax return in order to get the refundable Earned Income Tax Credit or Child Tax Credit are included. Payments should go out as soon as three weeks for people who already receive direct payments from the IRS. Checks will take longer. Some may have to wait weeks or even months to see their money because it will take the IRS longer to get the paper checks printed. Prepaid debit cards may be sent out as an alternative. To track your refund go to <https://www.irs.gov/refunds>.
- b. **(DEC. 2020)** → Eligible individuals will automatically receive an Economic Impact Payment of up to \$600 for individuals or \$1,200 for married couples and up to \$600 for each qualifying child. Generally, if you have adjusted gross income for 2019 up to \$75,000 for individuals and up to \$150,000 for married couples filing joint returns and surviving spouses, you will receive the full amount of the second payment. For filers with income above those

amounts, the payment amount is reduced. People can check the status of both their first and second payments by using the Get My Payment tool, available in English and Spanish only on [IRS.gov](https://www.irs.gov).

- c. **(March 2021, American Rescue Plan)** → The plan provides for direct \$1,400 stimulus payments to people making \$75,000 or less annually, building on the \$600 payments in the second stimulus package to reach the \$2,000 mark. Individuals with [adjusted gross incomes \(AGIs\)](#) of \$75,000 or less—and couples with AGI s of \$150,000 or less—receive the full amount. So will each of their qualified dependents regardless of age. Payments to individuals with AGIs over \$75,000 will be reduced until they disappear entirely at \$80,000. Federal unemployment benefits are extended through September 6, 2021, at a weekly amount of \$300. And increases the total number of weeks available from 50 to 79. In addition, the first \$10,200 in 2020 benefits is tax free for families making \$150,000 or less. [People](#) who had taxes withheld from unemployment benefits in 2020 will be able to recover them when they file their 2020 taxes or via an amended tax return if they have already filed taxes. The current eviction and foreclosure moratoriums, which end March 31, will not be extended under the plan but additional funding will provide relief to those behind on mortgages, rent, and utility bills.

15. How to Cope w/Stress During Pandemic

- a. The Santa Clara County Behavioral Health Services Department has developed some information sheets in multiple languages to help residents cope effectively during these times. Those sheets along with other resources can be found at <https://www.sccgov.org/sites/bhd>.
- b. The Mental Health Services Call Center is operating 24-hours, 7 days per week at 1-800-704-0900. The Center will make referrals to available community services.
- c. The Suicide & Crisis Hotline continues to operate 24-hours, 7 days a week at 1-855-278-4204. The Crisis Text Line continues to be available and provides free, text-based, confidential assistance to people in need in Santa Clara County. To receive text-based support from trained Crisis Text Line counselors, Santa Clara County residents can text RENEW to 741741.
- d. City of San Jose Domestic Violence Resources →

DOMESTIC VIOLENCE RESOURCES

San Jose Police Department Family Violence Center

408-277-3700
www.sjpd.org/boi/fvc/

County of Santa Clara Office of Gender Based Violence Prevention

408-678-1475
www.sccgov.org/sites/gbv/
Pages/Home.aspx

YWCA Silicon Valley (24 hour hotline)

800-572-2782
ywca-sv.org/crisis-intervention/

County of Santa Clara Office of the District Attorney Victim Services Unit

408-295-2656
www.sccgov.org/sites/da/Victim
Services/VSU/Pages/
default.aspx



16. Supports for Students With Children

- Free Diapers/Wipes & Baby Formula Program → (Your Navigator can assist with applying for program)

SILICON VALLEY STRONG

A COMMUNITY RESPONSE TO COVID-19

FREE BABY FORMULA, DIAPERS & WIPES

Appointment required. Call your nearest Family Resource Center in advance to schedule an appointment to obtain free baby formula, diapers and wipes, while supplies last.

The City of San José, in partnership with County of Santa Clara, Santa Clara County Office of Education, local school districts, FIRST 5 Santa Clara County and a number of community-based organizations, is providing free baby formula, diapers and wipes to address the needs of families throughout the county.

Alum Rock Union Elementary School District Painter Family Resource Center 408-928-7282 Cesar Chavez Family Resource Center 408-928-7270 Cureton & Dorsa Family Resource Centers 1-800-337-9136 Grail Family Services Family Resource Center 408-384-9162 Hubbard Family Resource Center & Valley Palms Apartment 1-800-337-9136	Franklin-McKinley School District Capt. Jason Dahl Family Resource Center 1-800-337-9136 Generations Family Resource Center 408-910-5887 Seven Trees Family Resource Center 1-800-337-9136 Educare Family Resource Center 1-800-337-9136 ICAN Family Resource Center - Vietnamese American Cultural Center 669-220-8279	Campbell Union School District Sherman Oaks Family Resource Center 1-800-337-9136 Evergreen Elementary School District Evergreen Family Resource Center 1-800-337-9136 Gilroy Unified School District Adelante Family Resource Center 408-846-2100
--	--	---

Additional locations on other side of flyer >>>

Scanned with CamScanner

Subject to Change. Updated on April 29, 2020.



**STUDENTS ARE INVITED TO JOIN
SANTA CLARA COUNTY LIBRARY
DISTRICT'S ONLINE TUTORING PODS**

FREE After School Distance Learning Tutoring Pods

- Aligns to Common Core math and ELA
- Personalized social emotional growth activities and learning support
- Digital literacy training

BATA
Academic Coach to Student Ratio is a maximum of 1:8. Peer to peer instruction and collaboration encourages student engagement and mastery.

MONDAYS THROUGH THURSDAYS

Elementary School	1:30pm - 3:30pm
• 1st - 3rd grade (Mon. & Wed.)	
• 4th - 6th grade (Tues. & Thurs.)	
Middle School	3:30pm - 5:30pm
• 7th grade (Mon. & Wed.)	
• 8th grade (Tues. & Thurs.)	
High School	5:30pm - 7:30pm
• 9th - 10th grade (Mon. & Wed.)	
• 11th - 12th grade (Tues. & Thurs.)	

**OCTOBER 19, 2020 THROUGH
DECEMBER 7, 2020
VIA ZOOM**

www.eventbrite.com/e/122337630145



   **Powered by Bay Area Tutoring Association**

- e. Free Download Coloring Pages → <https://www.crayola.com/featured/free-coloring-pages/>
- f. If you are in need of childcare, please visit the Santa Clara County Resource and Referral program website to apply, inquire and get directed to programs that can help pay for child care → <https://www.childcarescc.org/child-care-application>

17. School Reopening Update

- a. California has moved beyond the Blueprint. On June 15, California met the criteria to fully reopen the economy. California's Reopening Framework → <https://www.cdph.ca.gov/Programs/CID/DCDC/Pages/COVID-19/COVID19CountyMonitoringOverview.aspx>
- b. Public Health on reopening schools in Santa Clara County <https://www.sccgov.org/sites/covid19/Pages/mandatory-directives-schools.aspx>

- c. Stronger Together Recovery and Reopening Santa Clara County Schools → <https://www.sccoe.org/reopening-schools/Pages/default.aspx>
-

18. Updated Coronavirus Information

- a. Santa Clara County Public Health Department Website → <https://www.sccgov.org/sites/phd/DiseaseInformation/novel-coronavirus/Pages/home.aspx>
 - b. Santa Clara County Covid-19 Assistance Navigation Site → <https://www.wpusa.org/programs/santa-clara-county-can-covid-19-assistance-navigation/>
-

20. California 2020 Wildfire Season Resources

- a. Santa Clara County Office of Education Fire Updates → <https://www.sccoe.org/resources/emergencyadvisory/Pages/default.aspx>
 - b. Kaiser Permanente tips for staying healthy during fire season → <https://about.kaiserpermanente.org/total-health/health-tips/tips-staying-healthy-wildfire-season1>
 - c. Evacuation Status → <https://nifc.maps.arcgis.com/apps/View/index.html?appid=69fca73a82df4fefa7c0e48b66d0899d&extent=-123.2395%2c36.6849%2c-119.5618%2c38.1032>
 - d. If you need immediate sheltering support/assistance, please contact the American Red Cross at: (866) 272-2237. For those who are evacuating and have questions about where to go, please call: (408) 808-7778 (8am to 10pm) or 211 (10pm to 8am)
-