



# Frequently Asked Questions and Answers

## Do you have EFTPOS?

No, cash on the day or pre-payment by internet banking.

## Is there food available?

No, but being located close to Hunterville hopefully you can pick something up on your way if you come that way. Events can be catered, please ask.

## Can we bring our own food?

Yes - you're welcome to bring your own picnic food. There is a picnic table available for you to use and enjoy.

## Can we bring dogs?

Sorry, no - only guide dogs are allowed, as dogs may frighten the animals. If your dog really has to come, it must remain in the car, or tied securely by your vehicle.

## What footwear do we need?

Covered shoes are a must, sneakers, boots or gumboots are most appropriate. If riding, boots that are not too bulky with a heel are preferred.

## Can we bring food for the animals?

Sorry, no - we can't let visitors bring in food for the animals. For the sake of their health, we need to know what type and amount of food they're getting.

## Can we drop our children off?

For their own safety, children up to and including 14 years old must be accompanied by an adult. This is because of the hands-on nature of the experience and the high level of interaction with animals.

## Can we smoke?

Sorry, no, we are a smoke-free environment. If you must please do so well away from the event.

If you have further questions, please contact us. Thanks for reading.

We look forward to your visit :)