#### Link

https://docs.google.com/document/d/1f1vgqxr2-bTXa84hwuF9jzAna8mjxrUA/edit?usp=s haring&ouid=111313374863297045870&rtpof=true&sd=true

# **Terms of Use and Earnings Disclaimer**

The Referral Edge

Last Updated: October 15, 2025

### 1. Agreement to Terms

By purchasing, accessing, or using any products, services, or materials provided by The Referral Edge ("Company", "we", "us", "our"), you ("Client", "you", "your") agree to these Terms of Use. If you do not agree, you must not use our products or services.

### 2. Products and Services

The Referral Edge provides educational programs, consulting, and resources designed to help businesses improve referral generation, customer experience, and business growth. All information, whether provided online or offline, is for educational and informational purposes only and does not constitute financial, legal, or professional advice.

### 3. Payment Terms

All prices are shown in GBP unless stated otherwise. Payment is required at the time of purchase unless a payment plan is offered. By purchasing, you authorise us (and our payment processor) to charge your chosen payment method according to the agreed plan. Failure to complete payment may result in suspension of access and referral to a collections agency if necessary.

#### 4. Refunds

Refunds are available within 7 days of the original purchase date. To request a refund, email connect@thereferraledge.com within this period. After 7 days, all sales are final, and you agree to complete any remaining instalments in full. As all products are digital, no physical goods are shipped. Once access is granted, you are responsible for securing your login credentials and download files. This policy does not affect your statutory rights under UK or U.S. consumer protection laws.

### **5. Client Responsibilities**

You are responsible for your own results. We make no guarantees regarding success, income, or business outcomes. Results vary based on personal effort, business model, and market factors. You agree not to rely solely on our materials for business or financial decisions.

## **6. Intellectual Property**

All materials provided by The Referral Edge, including text, graphics, videos, templates, and tools, are protected by copyright and intellectual property laws. You receive a single-user

licence for personal use only. You may not share, reproduce, sell, or distribute our materials without written permission.

## 7. Limitation of Liability

To the fullest extent permitted by law, The Referral Edge and Len Foster are not liable for any indirect, incidental, or consequential losses arising from the use (or inability to use) our services or materials. You use all products and services at your own discretion and risk.

## 8. Earnings Disclaimer

We make every effort to represent our products and their potential accurately. However, no guarantee is made that you will achieve specific results or earnings. Your level of success depends on many factors, including your skill, effort, market, and circumstances. Any testimonials or examples are not promises of what you will achieve and should not be relied upon as such. You accept full responsibility for your business results and financial decisions.

# 9. Governing Law

These Terms are governed by and construed in accordance with the laws of England and Wales. If you are purchasing from within the United States, you agree that these terms are governed by the laws of England and Wales, without regard to conflict of law principles. Any disputes shall be subject to the exclusive jurisdiction of the courts of England and Wales.

#### 10. Testimonials and Endorsements

Any testimonials, case studies, or examples presented on our website or in our materials reflect real experiences of clients. They are not a guarantee that you will achieve the same results. Your experience will depend on your effort, business model, and market conditions. We do not pay or compensate clients for testimonials unless clearly stated.

#### 11. Contact

If you have any questions about these Terms or this Disclaimer, please contact:

**™** connect@thereferraledge.com

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