## **Tripian**

### Process Documentation - updated as of Nov 17, 2023

Training dates covered: Nov 14, 2023 to Nov 17, 2023

### **Tripian**

Client name: Jeff Kischuk

Client's email address and phone number: jeff@tripian.com +1.4165699247

Other point of contact: Robert Simon robert@tripian.com

### Uplevel Gmail and LastPass login details

**Gmail**: calvin@uplevelsolutions.com **Password**: CalvinEspino2023!

Company Generated Email: calvin@tripian.com

Password: CalvinEspino2023!

**LastPass**: calvin@uplevelsolutions.com

Password: CalvinEspino2023!

OpenPhone Number: not applicable

### **Description of the Company**

### Internal

Tripian is a travel-tech company that focuses on travel management and our client needs assistance in organizing and managing email and building a list of data that will be provided by their team for their perusal.

#### **External**

There are probably external individuals that may aid in the business process of our client and it may affect the output and performance of the tasks.

### **OVERVIEW**

Tripian is a travel-tech company that focuses on travel management especially in the planning aspect. It uses the power of AI to help out planning and makes the travel itineraries comprehensive and personalized.

# Task Checklist Daily Tasks

Jaily	IdSKS
	Usage of Apollo
	Usage of Copper CRM
	Usage of Airgram
	Usage of Otter
	End of Day Report
Neek	kly Tasks
	Consolidate work or tasks done with relation to training
	End of Week Report
Programs/Software/Apps	
	<u>Apollo</u>
	Copper
	Airgram
	<u>Otter</u>
	<u>LinkedIn Sales Navigator</u>

### STEP BY STEP PROCESS (BY PRIORITY)

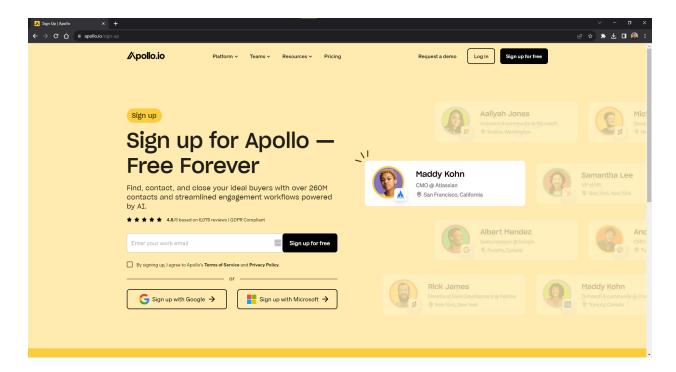
LastPass logins were provided by Jeff via shared folder using <a href="mailto:calvin@uplevelsolutions.com">calvin@uplevelsolutions.com</a> account for these specific applications:

• Airgram

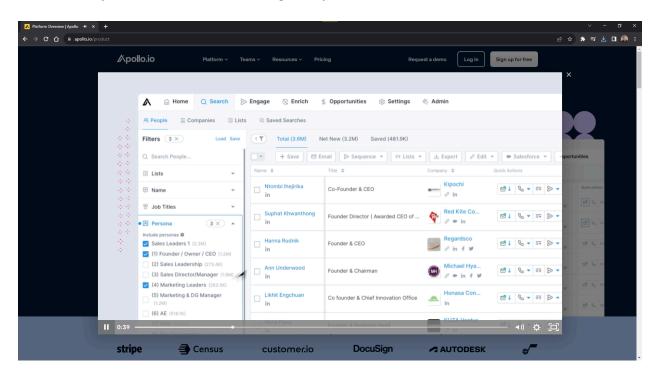
**TASK #1** 

### **Apollo**

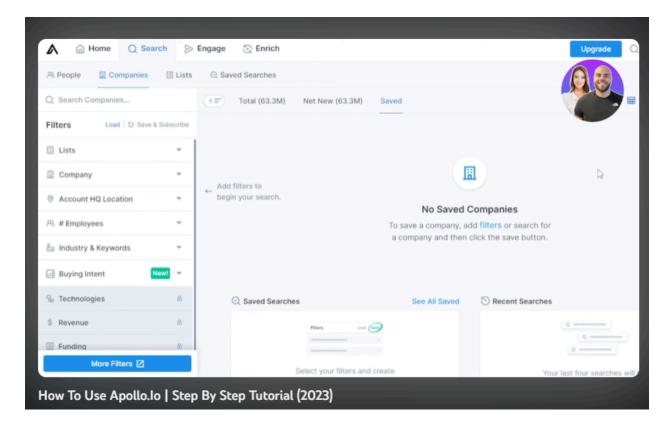
Go to Apollo.io and sign up for an account



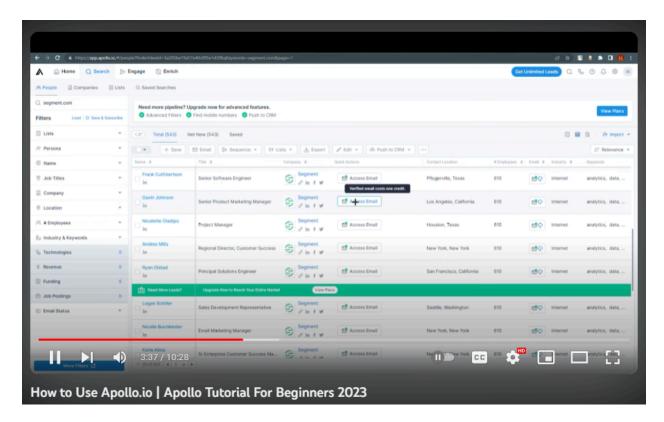
Watched the platform overview video to get acquainted



While I am waiting for the login credentials from our client, I consider to watch tutorials on YouTube



#### **Tutorial 1**



#### **Tutorial 2**

### Copper

### **Airgram**

Login using LastPass account <u>calvin@uplevelsolutions.com</u> and you can find Jeff's logins in a shared folder named Uplevel Solutions

Jeff's login credentials are automatically registered in LastPass vault, it will appear as you click in the username and password fields

### Otter

### **LinkedIn Sales Navigator**

#### **OTHER PROCEDURES & PROCESSES**

Tasks specific to the usage of Apollo that will be provided by our client will be used and implemented

#### **END OF DAY & END OF WEEK REPORT**

Recipient: Uplevel Solutions email address, cc: metchell@uplevelsolutions.com

**END OF DAY REPORTS** 

**END OF WEEK SUMMARY REPORTS**