



Volunteer Frequently Asked Questions

Updated June 2025

Q. What is new for volunteering for the 2025-2026 summer season (July 1, 2025-June 2026)?

A. One fall assistant coach per team will be exempt.

A. Two managers per team will be exempt.

How much is the volunteer bond?

A. \$400

Q. How much is it to opt out of volunteering?

A. \$300

Q. Is the volunteer requirements per player or per family?

A. It is per family

Q. How are the volunteer bond checks collected?

A. The Club will not collect checks for the 2025-2026 season. Instead, they will charge your Playmetrics account for all buyouts, and only if you do not fulfill your volunteer obligations.

Q. If I am exempt or have already completed my volunteer hours, will my account be charged?

A. No

Q. If I have multiple kids in LSC, does the \$400 volunteer deposit payment get reduced?

A. No, because it is per family, not by player.

Q. How many volunteer hours are required per family?

A. Two - Four hours

Q. Why do we have to work 2-4 hours shifts?

A. This will help ensure we have the help required for the events that LSC offers.

Q. How much time do I have to complete my volunteer obligations?

A. You have from July 1, 2025 - June 30, 2026

Q. What if I don't want to fulfill my 2-4 hours of volunteer time?

A. You should have indicated it at the time of registration for the 2025-2026 season. The club will bill you through your Playmetrics account.

Q. If I select the buy-out option, can I change my mind after I make the payment?

A. No, the buy-out payment is nonrefundable.

Q. How old do you have to be to volunteer?

A. Pending what the role is. The youngest would be 16 years old. Please see our website for the minimum age for each event.

Q. Can I have someone else from my family complete my volunteer hours?

A. Yes, you can split it between immediate family members; mom, dad, older siblings (must be 16 years old) aunts, uncles, etc. if you wish.

Q. What happens with my \$400 volunteer bond payment if I forfeit my volunteer hours?

A. It goes into the general LSC operating fund for the club.

Q. If it goes to the LSC operating fund, why do I still have to fulfill the volunteer requirement?

A. It is essential to involve parents in the club. Without the help of parent volunteers, LSC would not be a functioning and successful soccer club.

Q. Can I split my volunteer shift between other families?

A. No, each family needs to fulfill their 2-4 hours shift per family. You can split it between immediate family members: mom, dad, older siblings (16 and older) aunts, uncles, etc. if you wish.

Q. How do I know what I can volunteer for?

A. A list of volunteer opportunities is located on the LSC website under "Resources". You can also check your Playmetrics account for any current sign-ups.

Q. How are we notified when a volunteer opportunity becomes available?

A. You are responsible for checking your Playmetrics account and clicking on Volunteer Opportunities to view what is available. We only send a mass email for large events.

Q. Can I be added to a "first to be notified" list?

A. No. It will be your responsibility to regularly check the Volunteer Opportunities in Playmetrics for open opportunities.

Q. What if I forget to sign in at the beginning of my shift?

A. Contact the person in charge of your shift ASAP to notify them that you didn't sign in. If you don't, you won't receive credit for your time. Signing in is key to ensuring you receive credit for your volunteer hours.

Q. How can I ensure that my shift for the tournament is not during my child's game?

A. We cannot promise that your shift will not be during your child's game. As much as we would like to work around your child's game, please understand it is impossible to do. However, there are volunteer opportunities at other times of the year.

Q. May I switch my shift with another family not on my child's team so I can watch my child's game?

A. No, schedules are printed and given to the tournament director prior to each event.

Q. What if there is an unforeseen event (illness, funeral, etc.) that comes up and I cannot fulfill my volunteer shift?

A. Go into Playmetrics and remove your name. If it is within 24 hours of the event, please contact the Club Admin at clubadmin@lakevillesoccer.org.

Q. How do you determine if a family is exempt?

A. Automatic exemptions will be the following:

- Travel and Rec head coach
- One assistant coach per team
- Two team manager per team
- Board Members
- Staff Members

All coaches, team managers, board members, and staff must have completed their US Club or MYSA requirements in order to qualify for the exemption. If you do not complete the requirements, this will not fulfill them.

Q. What if we have multiple team managers and /or assistant coaches?

A. Only two team manager and one assistant coach will be exempt per team. If a team has more than one assistant coach only ONE person on that team is exempt. Therefore, the team or individuals will need to determine which person is exempt.

Q. Are volunteer head coaches and team managers from the Fall Season exempt?

A. Yes

Q. Are assistant coaches from the Fall Season exempt?

A. Yes

Q. If I coached or was a team manager for past seasons, but not this season, am I exempt for the current year?

A. No, you must be coaching or managing within the same volunteer season. If not, you will need to fulfill your volunteer obligation or be charged \$400 for the volunteer bond or \$300 for the buyout payment.

Q. Are paid parent head coaches exempt?

A. Yes

Q. Are team treasurers exempt

A. No

Q. If I helped out with organizing a team event, would that count toward my volunteer requirements?

A. No.

Q. Can I give the extra volunteer hours that I have completed to someone else?

A. This is dealt with on a case-by-case basis. Please send an email to the Club Admin for review by the staff.