

CV for Silvia Masiero (born 1986)

Academic degrees:

2014	PhD in Information Systems, Department of Management, London School of Economics and Political Science (LSE)
2009	Master of Science in Development Management, London School of Economics and Political Science (LSE)

Other relevant education:

2014	Postgraduate Certificate in Higher Education (PGCertHE) - full level
2013	Postgraduate Certificate in Higher Education (PGCertHE) - associate level

H-index and citations:

H-index 25	Google Scholar per October 2026
2194 citations	Google Scholar per October 2026

Academic positions:

2026 -	Professor, Information Systems Group, IFI, UiO
2025 - 2026	Program Leader, MSc Digitalisation in the Health Sector (DIGHEL), UiO - Interdisciplinary program, recruiting students from informatics and health - Basis in Information Systems, focusing on digital transformation in healthcare - Develops knowledge of health-related informational needs; how digital technologies can meet them; legal and ethical aspects of digitalisation in the health sector
2020 - 2026	Associate Professor, Information Systems Group, IFI, UiO - From 2021: Health Information Systems Programme (HISP) Centre, UiO
2021 - 2025	Program Board Member, MSc Programming and System Architecture (PROSA), UiO - Develops knowledge of how computer systems are modeled, programmed, validated and maintained, as well as the role of computer systems in society and business organisations
2019 -2020	Associate Director (Research), Centre for Service Management (CSM), School of Business and Economics, Loughborough University, UK
2019 -2020	Director, Research Interest Group in ICT, Inclusion & Socio-Economic Development, School of Business and Economics, Loughborough University
2016 - 2020	Lecturer in International Development, School of Business and Economics, Loughborough University
2014 - 2016	Research Officer: LSE Department of Management (0.5 FTE) - I worked as a Research Officer in Information Systems on a study on the formation of trust in electronically mediated elections in India. I led qualitative research on state-level political elections in the Indian states of Kerala and West Bengal, leading to generation of causal theory on the formation of trust in electronic voting.
2014 -2016	Teaching Fellow: LSE Department of International Development (0.5 FTE) - I taught on the core course of the LSE MSc programme in Development Management, which uses institutional theory to explore the statics and dynamics of development. I have earned an LSE Teaching Excellence Award for this course in 2015.

2012 -2016	Graduate Teaching Assistant: LSE Department of Management - I taught on four courses while pursuing my PhD Information Systems. My responsibilities included designing and convening classes, participating in program administration, grading coursework, managing e-learning platform contents and advising on MSc dissertations. I have also been involved in the yearly upgrading of all my courses.
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Educational activities and teaching:

2023 -	IN5370: ICTs and Global Inequalities, Masters, UiO - Designed the course from scratch, course responsible and lecturer - 10 ECTS/40+ students
2022 -	IN4340: Engaged Qualitative Research Methods, Masters, UiO - Designed the course from scratch, course responsible and lecturer - Mandatory course for DIGHEL (from 2025, also for Digital Economy – DigØk) - 10 ECTS/70+ students
2021 - 2023	IN5390: ICT for Development: Building a Better World?, Masters, UiO - Contributed to re-designing the course, course responsible and lecturer - 10 ECTS/40+ students
2020 - 2022	INF9571 – Action Design Workshop - Guest lecturer; contributed to creating new course contents - 10 ECTS/10+ students
2020 - 2022	Co- designing a new Master program: DIGHEL, UiO - Builds knowledge of theories, methods and practices relevant for understanding digitalisation and digital transformation in the health sector - International context: foci on the Norwegian and Scandinavian health sector, but also implementations from the Global South (HISP Centre)
2020 - 2021	INF5000: Qualitative Methods, Masters, UiO - Seminar teacher - 10 ECTS/40+ students
2020 -	INF5210: Information Systems, Masters, UiO - Guest lecturer (seminar teacher 2020-2022) - 10 ECTS/40+ students
2018 - 2020	International Management, Masters, Loughborough University - Course coordinator and lecturer - Took over and redesigned the course in 2018 - 20+ students
2017	E-Governance Strategy and Application, LSE Enterprise - Designed the course from scratch, course responsible and lecturer - Executive teaching for Government of India civil servants
2016 - 2020	International Business, Bachelor, Loughborough University - Course coordinator and lecturer - 200+ students
2014 - 2016	Development Management, Masters, LSE - Seminar teacher - 80+ students
2012 - 2016	Courses taught as Graduate Teaching Assistant (LSE): - MG487: Innovation and Information Systems: Concepts and Perspectives (2015/2016) - MG453: Managing Digital Business (2014/2015) - MG201: Marketing, Human Resource Management and Information Management (2013/2014) - IS143: IT and Society (2012/2013)

Supervision:

Master	18 graduated (13 as principal, 5 as subsidiary supervisor)
PhD	Principal supervisor: Josue Kuika Watat, The Role of Health Management Systems for Informed Action: An Effective Use Perspective, UiO (completed May 2025) Mette von Deden, Lives on the Margins: An Ethnographic Exploration of the Social and Existential Role of Information and Communication Technologies (ICTs) in the Lived Experiences of Undocumented African Migrants in Southern Italy, Loughborough University (completed November 2025) Monica Amuha, Empowerment of District Managers with Data: An Institutional Logics analysis of Education Management Information System Decentralization in Uganda, UiO (completed September 2026) Yamikani Phiri, Making Climate Health Data Actionable: Monitoring Food Security through DHIS2 in Malawi, UiO (started August 2023) Subsidiary supervisor: Bjørnar Valbø, Towards Re-Calibrating the IS-Notion of Affordances: An Affordance Perspective on the Implementation of a Platform-based Education Management Information System in The Gambia, UiO (completed March 2024) Jingyao Li, How will society address the challenges of emerging technologies? The case of deepfakes, Bentley University (completed April 2026) Adama Momoh, Empowering District Education Actors in data use for Decision-making at Basic Education Level in Sierra Leone, UiO (started October 2024) Seedy Jallow, Representing Equity in Education: An Action Research Project in the Gambia, UiO (started March 2021)

Academic leadership:

2024 -	Chair, International Federation for Information Processing (IFIP 9.4) Working Group on Implications of Information and Digital Technologies for Development - Aims & scope: develop consciousness amongst professionals, policymakers and the public on social implications of information and digital technologies in developing nations.
2022 -	Vice-President for Membership, Association for Information Systems (AIS) Special Interest Group in Global Development (SIG GlobDev) - Aims & scope: AIS special interest group on information and communication technologies for development. AIS is the main professional association on Information Systems research, it publishes journals and organises the field's main conferences.
2019 - 2023	Secretary, IFIP 9.4 Working Group on Implications of Information and Digital Technologies for Development

2021-2023	Co-Chair, Association for Information Systems (AIS) Women's Network - Aims & scope: a network advancing and protecting the interests of women and gendered minorities in the field of Information Systems - Outstanding College of the AIS (2008-)
Despite my tenure as Co-Chair of the AIS Women's Network ended in 2023, I am still involved with the Network as organiser of events (especially at high-profile conferences like the International Conference of Information Systems - ICIS) and international sensitisation campaigns.	

Awards:

2024	AIS Women's Network Leadership Excellence Award
2023	AIS Mid-Career Award
2023	Runner-Up, Best Research in Progress paper, MCIS & MENACIS ¹
2022	AIS Women's Network Outstanding Educator Award
2022	Best Associate Editor, ECIS
2021	Best Reviewer, ECIS
2021	Robert Chambers Award for most innovative paper, DSA Ireland
2019	Best Reviewer, OCIS Division, Academy of Management annual meeting
2015	Teaching Excellence Award, LSE
2013	Bagri Fellowship, South Asia Research Centre, LSE
2013	Research Studentship Scheme, Department of Management, LSE

Invited presentations of academic work: (per October 2026)

Invited Lectures	80
Keynote Speeches	6
Book Talks	20
Conference Presentations	68

Conferences and workshops organiser:

IFIP 9.4	- Chair, IFIP 9.4 Conference on Implications of Information and Digital Technologies for Development, May 2021, Virtual - Track Chair, IFIP 9.4 conferences in 2017 (Yogyakarta, Indonesia); 2019 (Dar el Salaam, Tanzania); 2022 (virtual); 2024 (Cape Town, South Africa) - Chair of the Joint IFIP 9.4 and IFIP 9.5 Workshop, Kristiansand, Norway, pre-ECIS 2023
ECIS	- Track Chair, European Conference of Information Systems (ECIS), 2023 - AIS Women's Network Events Organiser, ECIS 2022, 2023 and 2024
ICIS	- SIGGlobDev Workshop Chair, International Conference of Information Systems (ICIS) 2024 - AIS Women's Network Events Organiser, ICIS 2021, 2022, 2023 and 2024
Beyond track chairing and organisation, I also act as Associate Editor and Reviewer for conferences including ECIS, ICIS, AMCIS, PACIS, and the Academy of Management (AoM) annual meeting.	

Journals:

¹ The award was conferred at the joint Mediterranean Conference of Information Systems (MCIS) and Middle East and North Africa Conference of Information Systems (MENACIS).

ITD	Editor-In-Chief, Information Technology for Development Guest Editor for two Special Issues of ITD: - Feminist and Queer Approaches to ICT4D (2024) - Identification in a Digital Age: Implications for Development (2021)
EJISDC	Senior Editor, Electronic Journal of Information Systems in Developing Countries
ISJ	Associate Editor for three Special Issues of the Information Systems Journal: - Information systems and sustainable development (2024) - Decoloniality in Information Systems Research (2024) - Digital Transformation in Latin America: Challenges and Opportunities (2024)

I act as Reviewer for international journals in Information Systems, International Development and other related fields. Web of Science record: 92 peer reviews of 66 manuscripts per October 2026.

Other activities:

Consultancy	Led international consultancy projects for clients including the International Telecommunications Union (ITU); the Department of Administrative Reforms and Public Grievances (Government of India); International Fund for Agricultural Development (IFAD); Coffey International; and the Department for International Development (DFID, UK Government).
Examiner	Evaluated numerous master theses; acted as examiner in various courses (UiO; NTNU; UiA; USN).
PhD Evaluation Committees	Participated in the adjudication committee and acted as external opponent for: - Samson Oludapo (University of Galway, Ireland, September 2026) - Abza Bharadwaj (Indian Institute of Technology Delhi, India, August 2026) - Nishant Anand (University College London, UK, March 2026) - Ida Eyi Heathcote-Fumador (Gothenburg University, Sweden, 2025) - Silvia Rodriguez Follador (Fundação Getulio Vargas, Brazil, 2025) - Nadia Ruiz Bravo (Gothenburg University, Sweden, 2025) - Nicola Lynde Ens (Copenhagen Business School, Denmark, 2024) - Nana Kwame Amagyei (NTNU, Norway, 2024) - Rajesh Hanbal (IIIT Bangalore, India, 2023) - Tendani Chimboza (University of Cape Town, South Africa, 2022) - Dianah Nampijja (University of Agder, Norway, 2021) - Gugulethu Baduza (Rhodes University, South Africa, 2021) - Shonali Banerjee (Sussex University, UK, 2020) Participated in the adjudication committee and acted as internal opponent for: - Vetle Alvenes Utvik (UiO, 2026) - Kamer Vishi (UiO, 2023) - Olav Poppe (UiO, 2021)
Blog Contributor	Contributed to the following scientific blogs: - SouthAsia@LSE: https://blogs.lse.ac.uk/southasia/ - Ideas for India: https://www.ideasforindia.in/ - Dataactive: https://data-activism.net/ - Data & Society: Points https://points.datasociety.net/ - COVID-19 from the Margins: https://data-activism.net/blog-covid-19-from-the-margins/

International Peer Reviewed Journals

1. Masiero, S. (forthcoming). The Representation of Migrant Tenants on Digital Platforms in Norway: An Intersectional Perspective. Accepted at *Scandinavian Journal of Information Systems*, 2026.
2. Chughtai, H., Davison, R., Andrade, A. D., Joia, L. A., Rodríguez-Abitia, G., Masiero, S., Seetharaman, P., Hatakka, M., Saxena, D., van den Berg, C., Onitsuka, K., Budree, A., & Kemal, A. (2026). How Does Epistemic Violence Look?. *The Electronic Journal of Information Systems in Developing Countries*, 92(5), 1-5.
3. Masiero, S. (2026). The Possibility of Positive Development. *Information Technology for Development*, 32(2), 92-96.
4. Davison, R. M., Techatassanasoontorn, A. A., & Masiero, S. (2026). Being Inclusive: Facets of ISJ's Reality. *Information Systems Journal*, 1-5.
5. Amuha, M. G., & Masiero, S. (2026). The interplay of institutional logics in the decentralization of an education management information system: A case of Uganda. *The Electronic Journal of Information Systems in Developing Countries*, 92(3), e70066.
6. Masiero, S. (2026). The Responsibility of ICT4D Research. *Information Technology for Development*, 32(1), 361-367.
7. Masiero, S. (2025). The Interface as a Locus of Knowledge Generation. *Interface Critique*, 5, 108-139.
8. Madon, S., & Masiero, S. (2025). Digital connectivity and the SDGs: Conceptualising the link through an institutional resilience lens. *Telecommunications Policy*, 1-14.
9. Masiero, S. (2024). Putting design justice at the center of ICT4D. *Information Technology for Development*, 30(4), 585-589.
10. Vannini, S., Tandon, A., & Masiero, S. (2024). Feminist and queer approaches to ICT4D: imagining and enacting liberation. *Information Technology for Development*, 30(2), 195-208.
11. Masiero, S. (2024). The shape of ICT4D to come. *Information Technology for Development*, 30(1), 1-9.
12. Masiero, S. (2024). Dark side of IT: A misleading expression?. *Electronic Journal of Information Systems in Developing Countries*, 90(1), e12293.

13. Masiero, S. (2023). Decolonising Critical Information Systems Research: A Subaltern Approach. *Information Systems Journal*, 33(2), 299-323.
14. Marabelli, M., Zaza, S., Masiero, S., Li, J., & Chudoba, K. (2023). Diversity, Equity and Inclusion in the AIS: Challenges and opportunities of remote conferences. *Information Systems Journal*, 33(6), 1370-1395.
15. Masiero, S. (2023) Digital Identity as Platform-Mediated Surveillance. *Big Data & Society*, 10(1), 1-5.
16. Khene, C., & Masiero, S. (2022). From research to action: the practice of decolonizing ICT4D. *Information Technology for Development*, 28(3), 443-450.
17. Masiero, S. (2022). Book review: Patching development: information politics and social change in India. *Information Technology for Development*, 28(3), 639-642.
18. Masiero, S. (2022) Should we still be doing ICT4D research? *Electronic Journal of Information Systems in Developing Countries*, 88(5): 1-12.
19. Masiero, S., Milan, S., & Treré, E. (2021) COVID-19 from the Margins: Crafting a (Cosmopolitan) Theory. *Global Media Journal - German Edition*, 11(1): 1-23.
20. Masiero, S., & Arvidsson, V. (2021) Degenerative outcomes of digital identity platforms for development. *Information Systems Journal*, 31(6): 903-928.
21. Malik, F., Heeks, R., Masiero, S., & Nicholson, B. (2021) Digital labour platforms in Pakistan: Institutional voids and solidarity networks. *Information Technology & People*, 34(7): 1819-1839.
22. Masiero, S. and Bailur, S. (2021) Digital Identity for Development: The Quest for Justice and a Research Agenda. *Information Technology for Development*, 27(1): 1-12.
23. Masiero, S. (2020) COVID-19: What Does It Mean for Digital Social Protection? *Big Data & Society*, 7(2): 1-6.
24. Masiero, S. and Shakthi, S. (2020) Grappling with Aadhaar: Biometrics, Identity and the Indian State. Introduction to joint SAMAJ/EASAS Special Issue – Unique Identification in India: Aadhaar, Biometrics and Technology-Mediated Identities, *South Asia Multi disciplinary Academic Journal*, 23: 2020.
25. Masiero, S. (2020) Biometric Infrastructures and the Indian Public Distribution System. Joint SAMAJ/EASAS Special Issue – Unique Identification in India: Aadhaar, Biometrics and Technology-Mediated Identities, *South Asia Multidisciplinary Academic Journal*, 23: 2020.

26. Masiero, S., and Prakash, A. (2020) ICT in Social Protection Schemes: Deinstitutionalising Subsidy-Based Welfare Programmes. *Information Technology & People*, 33(4): 1255-1280.
27. Avgerou, C, Masiero, S, Poulymenakou, A. (2019) Trusting E-Voting amidst Experiences of Electoral Malpractice: The Case of Indian Elections, *Journal of Information Technology*, 34(3): 263-289.
28. Masiero, S., and Das, S. (2019) Datafying Anti-Poverty Programmes: Implications for Data Justice. *Information, Communications and Society*, 22(7): 916-933.
29. Masiero, S. (2018) Explaining Trust in Large Biometric Infrastructures: A Critical Realist Case Study of India's Aadhaar Project, *Electronic Journal of Information Systems in Developing Countries*, 84(6): 1-15.
30. Bailur, S., Masiero, S., Tacchi, J.A. (2018) Gender, Mobile and Development: The Theory and Practice of Empowerment, *Information Technologies and International Development* 14(2): 96-104.
31. Maiorano, D, Das, U, Masiero, S (2018) Decentralisation, clientelism and social protection programmes: A comparative study of India's MGNREGA, *Oxford Development Studies*, 46(4): 536-549.
32. Masiero, S. (2017) Digital Governance and the Reconstruction of the Indian Anti-Poverty System. *Oxford Development Studies*, 45(4), 393-408.
33. Bailur, S., and Masiero, S. (2017). Women's Income Generation through Mobile Internet: A Study of Focus Group Data from Ghana, Kenya, and Uganda. *Gender, Technology and Development* 21(1-2): 77-98.
34. Masiero, S. and Maiorano, D. (2017) MGNREGA, Power Politics, and Computerization in Andhra Pradesh. *Forum for Development Studies* 45(1), 1-24.
35. Masiero, S. (2016) The Origins of Failure: Seeking the Causes of Design-Reality Gaps. *Information Technology for Development*, 22(3): 487-502.
36. Masiero, S. (2015) Redesigning the Indian Food Security System through E-Governance: The Case of Kerala. *World Development*, 67: 126-137.
37. Masiero, S. (2015) Will the JAM Trinity Dismantle the PDS? *Economic & Political Weekly*, 50(45), 21-23.
38. Prakash, A., and Masiero, S. (2015). Does Computerisation Reduce PDS Leakage? Lessons from Karnataka. *Economic & Political Weekly*, 50(50), 77-81.

39. Bailur, S., and Masiero, S. (2012) The Complex Position of the Intermediary in Telecenters and Community Multimedia Centers. *Information Technologies and International Development*, 8(1): 27-42.
40. Masiero, S. (2012): Politics of the Ungoverned: Accountability Structures for the Palestinian Refugees in Lebanon, *Journal of Internal Displacement*, 2(1): 79-97.
41. Masiero, S. (2011) Financial vs. Social Sustainability of Telecentres: Mutual Exclusion or Mutual Reinforcement? *Electronic Journal of Information Systems in Developing Countries*, 45(3): 1-23.

Peer Reviewed International Conferences

1. Kuika Watat, J., Masiero, S. & Mekonnen, G. Platform Authority vs Managerial Authority: Who Really Controls Work in Digitised Organisations. Accepted at International Conference of Information Systems (ICIS) 2026.
2. Li, J., Marabelli, M., Markus, M. L., & Masiero, S. (2026). Deepfake Governance Unveiled: How Society Learns to Cope with Emerging Technologies. In *Academy of Management Proceedings* (Vol. 2026, No. 1, p. 15714). Valhalla, NY 10595: Academy of Management.
3. Washik, M., Masiero, S., & Hylving, L. (2026). Tensions And Synergies Between Digital Sovereignties In AI Adoption. European Conference of Information Systems, Milan, 13-16 June 2026.
4. Li, J., Markus, M. L., Marabelli, M., & Masiero, S. (2025). How Will Society Address the Challenges of Emerging Technologies? The Case Of Deepfakes. In *Academy of Management Proceedings* (Vol. 2025, No. 1, p. 22962). Valhalla, NY 10595: Academy of Management.
5. Sokolaj, U., Grundstrom, C., and Masiero, S. (2025). Conceptualizing Inclusive eParticipation. A systematic literature review. IFIP EGOV Conference 2025, Krems (Austria), 31 August-2 September 2025.
6. Tandon, A., & Masiero, S. (2025). Electronic medical records of women in an Ob/Gyn context: A design justice perspective. UK Conference of Information Systems (UKAIS), Newcastle, 22-24 April 2025.
7. Phiri, Y., Masiero, S., & Nielsen, A. (2025). Actionable Data for Climate Health: A Literature Review. UK Conference of Information Systems (UKAIS), Newcastle, 22-24 April 2025.
8. Amuha, M. G., Masiero, S., & Sanner, T. A. (2023). Taking a leaf from health: implementation of a decentralized education management information system in Uganda.

In *IFIP Joint Working Conference on the Future of Digital Work: The Challenge of Inequality* (pp. 156-174). Cham: Springer Nature Switzerland.

9. Masiero, S., & Hatakka, M. (2023). Antifascist ICT4D: The Need for an Agenda of Liberation. In *IFIP Joint Working Conference on the Future of Digital Work: The Challenge of Inequality* (pp. 356-361). Cham: Springer Nature Switzerland.
10. Akbari, A., & Masiero, S. (2023). Critical ICT4D: The need for a paradigm change. In *IFIP joint working conference on the future of digital work: The challenge of inequality* (pp. 350-355). Cham: Springer Nature Switzerland.
11. Wyers, K., Nicholson, B., Russpatrick, S., & Masiero, S. (2023). Identity platforms and anti-LGBTQ+ legislation: Implications for safeguarding personal data. In *IFIP Joint Working Conference on the Future of Digital Work: The challenge of inequality* (pp. 209-217). Cham: Springer Nature Switzerland.
12. Masiero, S. (2023). Digital Humanitarianism: A Critical Discourse Analysis. Mediterranean Conference of Information Systems & Middle East and North Africa Conference of Information Systems (MCIS & MENACIS), Madrid, 6-9 September 2023.
13. Masiero, S. & Tavares, A.P. (2023). Digital Identity and Social Protection Programs: Leaving No One Behind? European Conference on Information Systems (ECIS), 12-16 June 2023.
14. Masiero, S. (2023). Digital identity platforms: A data justice perspective. Hawaii International Conference on System Sciences (HICSS), 56th Hawaii International Conference on System Sciences, 3-6 January 2023.
15. Chamakiotis, P., Al Jabr, N., & Masiero, S. (2022). Social Media and Forced Migration: The Emergence of a Hybrid Community. International Conference of Information Systems (ICIS), 12-15 December 2022.
16. Chamakiotis, P., Masiero, S., & Al Jabr, N. (2022) The Shifting Role of Social Media throughout Refugee Journeys. Mediterranean Conference of Information Systems (MCIS), 14-15 October 2022.
17. Masiero, S. (2022). ICT4D and critical data studies: A joint research agenda. ICTD 2022, Seattle, 27-29 June 2022.
18. Amuha, M., & Masiero, S. (2022). Data Use as Liberation: A Case from an Education Management Information System in Uganda. Proceedings of the IFIP 9.4 Conference on Information and Digital Technologies for Development, 25-27 May 2022.
19. Masiero, S. (2021). Decolonising Critical Theory in Information Systems: A Subaltern Approach. Americas Conference on Information Systems (AMCIS), Montreal, 9-13 August 2021.

20. Masiero, S., & Nielsen, P. (2021). Resilient ICT4D: Building and Sustaining Our Community in Pandemic Times. Proceedings of the 1st IFIP 9.4 Virtual Conference, 26-28 May 2021.
21. Masiero, S., & Aaltonen, A. (2021). Assessing gender bias in the Information Systems field: An analysis of the impact on citations. Research-in-progress paper, Proceedings of the 1st IFIP 9.4 Virtual Conference, 26-28 May 2021.
22. Masiero, S., & Buddha, C. (2021). Data justice in digital social welfare: A study of the Rythu Bharosa scheme. Proceedings of the 1st IFIP 9.4 Virtual Conference, 26-28 May 2021.
23. Russpatrick, S., Li, M., Bruland, A., Olsen, M., Braa, J., Muhire, A., Kamuganga, A.Vandivier, K., Masiero, S., Wu, P., & Biro, P. (2021). Improving data use and participatory action and design to support data use: The case of DHIS2 in Rwanda. Proceedings of the 1st IFIP 9.4 Virtual Conference, 26-28 May 2021.
24. Masiero, S. (2021). Digital Platform Workers under COVID-19: A Subaltern Perspective. In *Proceedings of the 54th Hawaii International Conference on System Sciences*, pp. 6349-6358.
25. Masiero, S., and Aaltonen, A. (2020). Gender Bias in Information Systems Research: A Literature Review. *AISWN International Research Workshop on Women, IS and Grand Challenges 2020*. 2.
26. Masiero, S., & Das, S. (2020). Where ICT4D Meets Data Justice: A Study of COVID-19 Tracking in India. Development Studies Association Ireland Conference, 29 October 2020.
27. Masiero, S. (2020). Critical Theory in Information Systems: Where Is the South? Presented at Decolonising ICT4D, University of Sheffield, 7 October 2020.
28. Masiero, S., and Nicholson, B. (2020) Competing Logics: Towards a Theory of Digital Platforms for Socio-Economic Development, IFIP 9.4 European Conference, Salford, 10-11 June 2020.
29. Vagrani, A., Ilavarasan, P., Bijarnia, S., and Masiero, S. (2020) Appraising WhatsApp in the Indian Context: Understanding the Rural Sentiment, IFIP 9.4 European Conference, Salford, 10-11 June 2020.
30. Von Deden, M., Masiero, S., and Ravishankar, M.N. (2020) Mobile Phone Dependency among Highly Vulnerable Migrants: A Belongingness Perspective. European Conference of Information Systems, Marrakech, 15-18 June 2020.
31. Malik, F., Heeks, R., Masiero, S., and Nicholson, B. (2020) Digital Labour Platforms in Pakistan: Institutional Voids and Solidarity Networks. European Conference of Information Systems, Marrakech, 15-18 June 2020.

32. Addo, A., & Masiero, S. (2019). Platform Ecosystems as Complex Adaptive Systems: Exploring Emergence in India's Aadhaar Project. In *Academy of Management Proceedings* (Vol. 2019, No. 1, p. 12049). Briarcliff Manor, NY 10510: Academy of Management.
33. Masiero, S., and Addo, A. (2019) Data-Driven Social Protection: A Taxonomy of Mechanisms. 35th EGOS Colloquium, Edinburgh, 4-6 July 2019.
34. Masiero, S., and Ravishankar, M.N. (2019). Exploring Hybridity in Digital Social Entrepreneurship. International Conference on Social Implications of Computers in Developing Countries, Dar-El-Salaam, 1-3 May 2019.
35. Masiero, S., and Ravishankar, M.N. (2018). Balancing Social and Business Objectives in an Indian Fintech Organisation. 34th EGOS Colloquium, Tallinn, 4-7 July 2018.
36. Masiero, S (2018) Subaltern Studies: Advancing critical theory in ICT4D. European Conference of Information Systems (ECIS), Portsmouth, 25-28 June 2018.
37. Masiero, S. (2016) Mapping and Explaining the Formation of Beneficiary Perceptions in ICT4D. Americas Conference of Information Systems (AMCIS), San Diego (CA), 10-13 August 2016.
38. Masiero, S. (2016). Technochange and Identity Politics: Aadhaar and the Reform of Social Protection in India, European Conference of Information Systems (ECIS) GlobDev Workshop, Istanbul, 11 June.
39. Masiero, S., and Prakash, A. (2015) The Politics of Anti-Poverty Artefacts: Lessons from Computerisation of the Food Security System in Karnataka. 7th International Conference on Information and Communication Technologies for Development (ICTD 2015), Singapore, 15-18 May 2015.
40. Masiero, S. (2013) Reconstructing the State through ICTs? A Case of State-Level Computerisation in the Indian Public Distribution System. 6th International Conference on Information and Communication Technologies and Development (ICTD 2013), Cape Town (South Africa), 7-10 December 2013.
41. Masiero, S. (2012) Getting It Right: The Importance of Targeting Structural Causes of Failure in E-Government. 10th IFIP 9.2 International Conference on Human Choice and Computers, Amsterdam (NL), 27-28 September 2012.

Books

1. Masiero, S. (2024) *Unfair ID*. London: Sage.

2. Akbari, A., & Masiero, S. (Eds.) (2024). *Critical ICT4D (Information and Communication Technologies for Development)*. London: Routledge.
3. Milan, S., Treré, E., & Masiero, S. (Eds.) (2021). *COVID-19 from the Margins: Pandemic Invisibilities, Policies and Resistance in the Datafied Society*. Amsterdam: Institute of Network Cultures.

Book Chapters

1. Masiero, S. (forthcoming). Digital identity and social protection programmes. In Beduschi, A. (ed.), *Handbook on Migration and Artificial Intelligence*, Edward Elgar publishing.
2. Masiero, S. (2026). Can the data subaltern speak? A decolonial perspective on data studies. In *Research Handbook on Digital Data* (pp. 161-175). Edward Elgar Publishing.
3. Stelmaszak, M., Masiero, S., Wyers, K., Aaltonen, A., & Wagner, E. (2026). Making Personal Data Personal: The Emergence of Enactive Data in Organizations. In *Technology, Management, and Design for Social Justice: Critical Perspectives on Innovation, Equity, and Power* (pp. 103-125). Cham: Springer Nature Switzerland.
4. Masiero, S. (2026). Digital ID and welfare: understanding data harm. In *Research Handbook on Digital Transformation and Responsibility* (pp. 306-318). Edward Elgar Publishing.
5. Masiero, S. (2021). Beyond Touchscreens: The Perils of Biometric Social Welfare in Lockdown. In Milan, S., Treré, E., & Masiero, S. (Eds.) *COVID-19 from the Margins: Pandemic Invisibilities, Policies and Resistance in the Datafied Society*, Amsterdam: Institute of Network Cultures, pp.116-119.
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