

Annual Data Center Maintenance Outage

Affected Services

Service	Functions	Impact
Academic Technology Spaces	<ul style="list-style-type: none"> • Application Delivery • Computer Labs, Learning Spaces, and Testing Centers • License Management Server • Managed Printing 	<p>Application Delivery, License Management Servers, and Managed Printing will be unavailable for the duration of the maintenance window.</p> <p>The Computer Labs, Learning Spaces, and Testing Centers will be degraded.</p>
Academic Technology Tools	<ul style="list-style-type: none"> • Course Management System (Moodle & Related Software) • Student Rating of Teaching (eXplorance) 	<p>Moodle for Academic Year 2015-2016 (2.8) will be available, however, Moodle versions 2.6 and below will <u>not</u> be available.</p> <p>Note: Users will not be able to access their courses from MyU, and must use moodle.umn.edu or ay15.moodle.umn.edu.</p>
Collaboration & Web Content Services	<ul style="list-style-type: none"> • Document Collaboration • Document Management • Email Services • Web Portals and Blogs • Website Content 	<p>Netfiles will be unavailable for the duration of the maintenance window.</p> <p>ImageNow and WebNow will be unavailable for the duration of the maintenance window.</p> <p>Listserv will be unavailable for the duration of the maintenance window.</p> <p>MyU Portal will be unavailable for the duration of the maintenance window.</p> <p>UMContent, UMWiki, and Personal Web Space will be unavailable for the duration of the maintenance window.</p> <p>WorkflowGen will be unavailable for</p>

	<ul style="list-style-type: none"> Workflow Processing 	the duration of the maintenance window.
Computer & Device Support	<ul style="list-style-type: none"> Hardware & Software Maintenance & Management 	<p>Active Directory will be up and working.</p> <p>SCCM, Shared Drives, and file.umn.edu will be unavailable during the maintenance window.</p>
Constituent Relationship Management	<ul style="list-style-type: none"> Enterprise CRM Recruitment CRM Salesforce Marketing Cloud 	<p>Salesforce will be available and functioning as expected, however, data transfers from Peoplesoft will not occur on Sunday. They will resume Monday morning.</p> <p>Salesforce Marketing Cloud will be available and functioning as expected.</p>
Data Center Operations Services	<ul style="list-style-type: none"> Enterprise Applications Printing Enterprise Applications Scheduling Enterprise File Transfer Tenant Server Hosting 	<p>Enterprise Printing, Application Scheduling, and File Transfer services will be unavailable for the duration of the maintenance window.</p> <p>Tenant hosting service customers will need to have their storage attached hardware down by 7AM Saturday and all other hardware down by 8AM. Tenant hosting recovery can be started at 7AM Sunday.</p>
Finance Administration Services	<ul style="list-style-type: none"> Finance Administration Systems, including PeopleSoft Financials (EFS), Autosys and Axway. Querying Financial Reporting Instance First Report of Injury Reporting Online Invoice Payment 	<p>The PeopleSoft Financials system will be unavailable to interactive users and for batch processing.</p> <p>Employees will be unable to file reports of work-related injuries.</p> <p>The pay.umn.edu site will be unable to accept credit card payments.</p>

	<ul style="list-style-type: none"> Report Archiving (EDMS) 	Reports archived in the EDMS tool will be unavailable.
Hosting Services	<ul style="list-style-type: none"> Database Hosting Managed Server Hosting Self-Managed Server Hosting Departmental Web Hosting 	Departmentally supported applications. Please check with your local IT staff to help determine the impact to your unit.
Human Resources Administration Services	<ul style="list-style-type: none"> Human Resources Management Systems ULearn Employee Training System 	<p>Employees will not be able to access any PeopleSoft HR pages. This includes self service pages such as My Time, My Pay, My Benefits, etc. Employees will not be able to submit timesheets and applicants will not be able to view and apply for jobs during this time.</p> <p>Students and employees will not be able to login to the ULearn system to complete training.</p>
Reporting Services	<ul style="list-style-type: none"> Enterprise Data Warehouse Access Reporting Center (UM Reports) UM Analytics Data warehouse web query tool (dw.umn.edu) 	Users will not be able to access Reporting Center or any of the underlying Reports, including UM Analytics and the Data Warehouse Web Query Tool (dw.umn.edu).
Research Administration Services	<ul style="list-style-type: none"> Conflict of Interest Reporting Electronic Grants Management Library Infrastructure Services Occupational Health Compliance Management Research Compliance Management Research Effort Compliance Certification and Reporting Researcher Networking (Experts@Minnesota) 	<p>The Research applications will be unavailable and users will be unable to access these systems.</p> <p>Employees will not be able to complete Report of External Professional Activities forms and researchers will not be able to electronically submit grants or to submit/update research compliance forms.</p>
Storage & Data Protection Services	<ul style="list-style-type: none"> Data Server Backup Storage Services, including access to data stored on files.umn.edu (active directory) or nfs.umn.edu 	Windows and Mac users: Many computers connect to shared drives (such as alphabetically titled drives on Windows (for example, an H:\ drive), or a networked share on Mac

	<ul style="list-style-type: none"> Storage for Servers (direct attached servers) 	<p>OS X) that use files.umn.edu, sometimes known as Active Directory Shares. The information stored here will <u>not</u> be available during the outage period.</p> <p>Virtual Servers: There are over 3,000 Virtual machines/servers that rely on the <u>storage for servers</u> service (sometimes referred to as block storage). This storage system will be turned off during this outage window. Any virtual servers using this service for it's storage disk will also be down.</p>
Student Administration Services	<ul style="list-style-type: none"> PeopleSoft Campus Solutions Grad Planner Academic Progress Audit System (APAS) Electronic Course Authorization System (ECAS) Program and Curriculum Approval System (PCAS) Darwin Education Abroad Application Online Scholarship Application 	<p>Applications will be unavailable and users will be unable to access the systems. In particular, students (and authorized parents) will not be able to process any self-service transactions, including registration and bill payment. Faculty will not be able to access class data such as class rosters.</p>
Video and Conferencing Services	<ul style="list-style-type: none"> Classroom Recording In-Room Video Conferencing Media Processing & Management, Research Video Recording UMN Television 	<p>Users will not be able to capture content with Techsmith Relay.</p> <p>Video conferences from classrooms and conference rooms will be unavailable.</p> <p>Videos hosted on Media Mill and Media Magnet will be unavailable for playback. MediaHub will be unavailable to convert your video.</p> <p>Television services in all athletics venues and public lobbies will be unavailable.</p>