

Resource Sharing & Fulfillment Open Call
Thursday, February 10, 2022
11am - noon

Agenda and Minutes

Attendees please add your name as you join the call: Raymond Bailey (Lane CC), Lori Hilterbrand, Kate Jones(SOU), Karen Kunz (OIT), Galin Brown (WU-Law), Jada Pelger (UPS), Mary Cameron (GFU) Renee Corbett (Walla)Emily Moxley (COCC), Jennifer Bosvert (Pacgr), Stacey Kemi (PCC), Molly Gunderson (PSU), Dena Madrid (WSUV), Jenny Bornstein (L&C), Paula Martin (UO PDX), Michelanne Adams (EWU/WSU Spokane), Valerie Sterling (OSU), Bahram Refaei (Linfield), Dawn Mosher (EWU), Jennie Rossie (UW), Bill Kelm (WU), Abigail Mason (OSU), Mark McDaniel (Reed), Julie Dregson (OSU-Hatfield Guin Lib), Brent Waller (UW), Jesse Thomas (WWU), Kirsten Spillum (UW), Drew Jackson (Pacific - Hillsboro),Robert Deane (OIT) Kate Smith (UO-Eug), Tricia Bender (CHK), Leah Cuplin (UW), Cassandra Palmore (UPS), Brian McManus (WSUPUL), Katie Bowler (OSU-Guin), Andra Winslow (Walla), Jasmine Waters (SOU), Charity Bracerros-Simon (WU)

1. Announcements
 - a. [Anonymous Ask](#) (Charity) use this form to let us know what questions you have and we'll try to answer them at a future open call, in an email, etc.
2. [Release notes](#) (Charity)
 - a. Fulfillment Library Independence Feature: Goal is to provide better separation of patron data between multiple libraries in one institution. Two models: The Full Fulfillment Model & the Partial Fulfillment Independence Model. Contact ExLibris to have the feature turned on.
 - b. Job Category Added as Input Parameter: Job Category added as an input parameter. The enhancement enables the same pickup and delivery options for both locally held items and for resource sharing requested items.
 - c. Exempt Specific User Groups: You can now add additional rules to an access rights policy that has a CDL access rights rule. This will allow you to configure the concurrent users restriction to apply to only specific patrons. The access rights rule that allows free access must be placed before the concurrent usage rule to implement this functionality.
 - d. Manage Patron Waitlist in Alma: This feature now allows you to view a list of the patrons in a waitlist for a representation and remove them from the waitlist or move them to the top.
 - e. Create Custom Material Types for Leganto users: Customers can now add their own citation material types to Leganto.
3. Rapido support/interest group (Molly & Lori)

- a. Molly at PSU brought idea of a working group for Rapido support/interest group to offer support to the 5 libraries (SOU, PSU, Evergreen, OHSU, CWU) or any library interested in implementing Rapido. Alliance is interested in formally sponsoring the group. An informal group to help each other through the process is also an option.
 - b. Interest and support (Kate Jones, Kate Smith, Dena Madrid, Stephanie Genna, Jean Fenske, Paul Gardner, Paula Martin) expressed.
 - c. Molly & Lori will work on timeline and logistics to form the group; Project Group under the RSF umbrella.
 - d. Making sure that the first meeting will outline a clear charge as for the intent of the group which will then determine the potential future of the group.
 - e. Lori's support will be organizational, but willing to assist with configuration, but will need access to an environment to do that, as she will not have access to Rapido without that institutional access.
 - f. Institutions do not necessarily need to have a commitment to Rapido to be involved.
4. Chat Questions Addressed:
- a. (Jesse WWU): Controlled Digital Lending
 - i. Cycling back to the release notes, is anyone doing anything with controlled digital lending at this point? I know the Alliance board endorsed that Co-Op statement recently, but we don't currently have the staffing needed to implement it here at WWU. Curious if anyone else has moved forward with that yet.
 - ii. Katie Bowler at OSU is using CDL via Alma for Course Reserves
 - iii. Molly at PSU is working on data gathering
 - iv. Emily Moxley at COCC is using CDL via Alma for Course Reserves for 3 courses at this time.
 - v. Lori shared whitepaper and moving forward it will be potentially a course group/team effort.
 - b. (Dawn): Lori, has there been any conversation on how to handle requests that have been marked as returned from 3+ years ago? I remember you sending out a message for feedback on this last month, but I wasn't sure if I missed any of the responses (if any).
 - i. Great input was provided by Jesse at WWU, but hold off on deleting Summit Requests which has to do with statistics and history purposes
 - ii. Lori is still thinking about it, but it might take a little time and be more of a future project.
5. Mentorship program: RSF is thinking about bringing back the Mentorship Program from 2018-2019.
- a. Look Back (Lori): It was an opportunity to share their knowledge and bring in others from the community who wanted to be involved. Gave Lori the opportunity to connect, but it was a big time commitment, but an extremely worthwhile and

valuable experience that allowed multiple members of the Alliance to grow and emerge as leaders.

- b. Look Ahead (Charity): Want to provide possible mentees with tools and demystify the Alliance and overall Alliance work. It is worthwhile to have colleagues across the institutions be involved to better understand and get the experience of how decisions are made. It will be a great way to network & connect with staff at other libraries. Members are invited to think about joining and inviting other colleagues within their departments who could benefit from the experience. It is an opportunity to build skills and confidence in facilitating & joining in committee work. Great opportunity to bring up specific topics that are of interest to the participants/group members within the 3 “open” sessions.
 - i. Opportunity to hear from other previous participants: Stacey said it was great opportunity to “peek behind the curtain” and that participating on committees and within more work of the Alliance without the opportunity.
 - ii. “Not on the hook” for future Team or Committee work; no pressure for mentees, but there is an effect that happens within the program to join after the end of the program.
- c. Timeline?
 - i. May continue to be 9 modules
 - ii. Timeline & length have not been established, yet.
 - iii. Previously, the program was 9 modules that met monthly
 - iv. Proposed shorter timeline?
 - v. Input asked of On-Call members:
 - 1. Charity-Once a month meetings meant there were larger gaps and long periods between the sessions which could lead to the “thread being dropped”.
 - 2. Jasmine Waters: Willing to meet a few times a month
 - 3. Stephanie Genna: Biweekly
 - 4. Abigail Mason: A few times a month
 - 5. Dawn Mosher: Biweekly afternoons
 - 6. CiCi Powers: How do we sign-up?
 - a. Sign-ups have not gone out yet, but will be communicated soon.
 - vi. More information to come!