

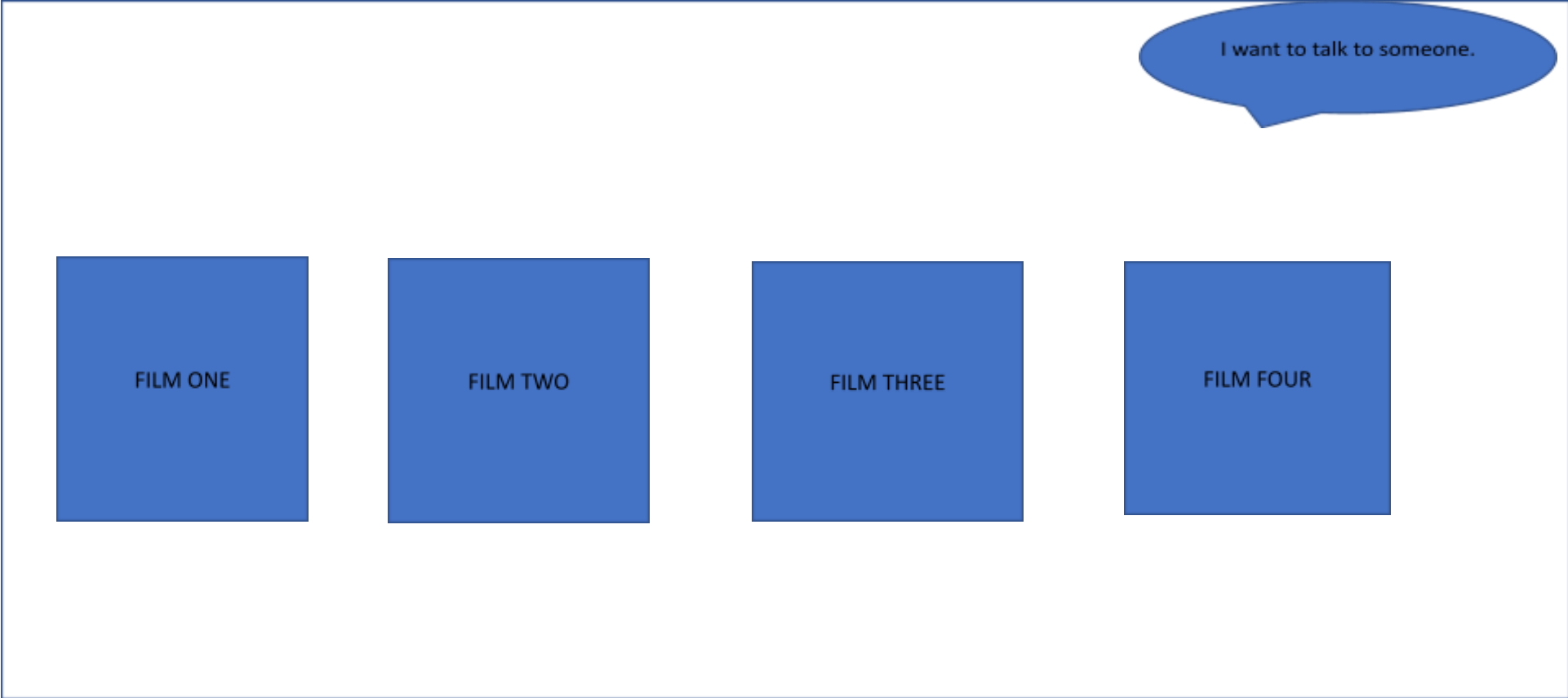
**DIGITAL PLATFORM FOR YOUNG PEOPLE IN CHESHIRE**

**EMOTIONAL WELLBEING REPORTING PROCESS**

<b>LEVEL</b>	<b>DESCRIPTORS</b>	<b>REACTION</b>	<b>PERSON RESPONSIBLE</b>
<p>Level 1: Acute Safeguarding Issues: requires immediate action</p> <p>Young person is immediate risk of harm</p>	<p>Could include:</p> <p>Serious self-harm – requiring ambulance / hospitalisation.</p> <p>Suicidal threats</p> <p>Suicidal thoughts / feelings</p> <p>Victim of violence / abuse</p> <p>Perpetrator of violence / abuse / criminal activity</p>	<p>Young Person click on the link on the platform.</p> <p>Sends to a static page with</p> <p>Emergency services</p> <p>Samaritans</p> <p>Hope Line (Papyrus)</p> <p>Childline</p> <p>Alert sent to the host organisation</p>	<p>Emergency services</p> <p>Help lines (Childline etc)</p> <p>Social Services</p> <p>Host organisation to make contact asap – welfare call?</p>
<p>Level 2: Medium safeguarding issues – requires response within 24 hours</p>	<p>Could include:</p> <p>Young person who is distressed following incident i.e., bullying.</p> <p>Young person who is concerned about a significant issue i.e., STI / Pregnancy / Hosing / Domestic Abuse</p>	<p>Young person clicks the link on the platform which takes them to a page that is for Level 2 support:</p> <p>Static Page:</p> <p>Links to Children in Need</p> <p>Links to Youth Services</p> <p>Links to Housing</p> <p>Links to Brook</p> <p>Alter sent to host organisation.</p>	<p>Response from help lines or external agency</p> <p>Host organisation to make contact asap – welfare call?</p>

<p>Level 3: Lower-Level Safeguarding Issues – response within 3 days</p>	<p>Could include:</p> <p>Young person who wants to talk about an issue which has come up in some of the online content.</p> <p>Young person who wants to discuss issues around loss and bereavement.</p> <p>Young person wants to talk about Gender / Sexuality issues</p>	<p>Complete an enquiry / contact form to contact host organisation</p>	<p>Alter sent to host organisation to make contact within the next 3 days</p>
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PROPOSED VISUALS FOR PLATFORM



**CLICK HERE IF YOU  
NEED TO SPEAK TO  
SOMEONE NOW**

If you are feeling in crisis and need to talk to someone now then click the red button, this will give you details of services that are available to listen to you and help out with problems you may be facing which need help now.

**CLICK HERE IF YOU  
NEED TO TALK TO  
SOMEONE SHORTLY**

Click on the Amber button if you would like to talk to someone about an issue that you need some help with, we can provide you with contact details for different organisations who will be able to support you, as well as linking you to the organisation of which you are a member.

**CLICK HERE IF YOU  
WOULD LIKE  
SOMEONE TO  
CONTACT YOU**

Click on the green button if you would like someone from the organisation you are a member of to contact you in the next few days, we will ask you to send your name and contact details.

RED SECTION

If you are in urgent need of support, please contact one of these services:

Police, Ambulance, Fire Service - 999

Childline: 0800 1111

Samaritans: 116 123

Hopeline: 0800 068 4141

An email will be sent to the organisation you are a member of so that someone can contact you in the next few days to see how you are, if you do not want this to happen, click this box:

AMBER SECTION:

If you would like to talk to someone who will be able to support you with issues that you may be experiencing, please contact one of the following:

Childline: 0800 1111

Samaritans: 116 123

Hopeline: 0800 068 4141

An email will be sent to the organisation you are a member of so that someone can contact you in the next few days to see how you are, if you do not want this to happen, click this box:

GREEN SECTION

If you would like someone from the organisation to contact you for a confidential chat, please put your details in the box below and if you want to, you can include a couple of sentences so that your Youth Worker is aware of the issue you want to discuss:

Name \_\_\_\_\_

Best Phone Number for you \_\_\_\_\_

What is the best time and day for someone to call: \_\_\_\_\_

Overview of what you want to talk about: \_\_\_\_\_

We will aim to contact you as soon as we can and try and call at the time you have asked us to call.