SDPC Tech It Home FAQ's



If I purchase a device for my child, can he use it instead of the district issued device?

No. We cannot support BYOD safely on our network.

If BYOD will not be an option, can my child still bring his phone to school so that he can contact us for emergency purposes?

Aside from BYOD, each school has different policies for using cell phones before and after the school day. Please contact your child's school for details.

What is the benefit of using the SDPC issued Chromebook or tablet?

Reduced cost to access the device, reduced repair costs, district managed software & applications. All students will have the same device which will make it easier to plan, collaborate, and communicate with teachers and students. Most textbooks are available in digital format which means students have less to carry in their book bags.

What measures will the school take to help secure the Chromebooks and tablets?

Each school has different plans for protecting the Chromebooks at lunch, PE, band, and other times when students will not be directly accessing the devices. Contact your child's school for complete details.

What if I really can't afford the Chromebook or tablet?

A payment plan is available. Contact your child's school to make arrangements.

Who makes the repairs?

The district has purchased an accidental protection plan for all devices, which covers professional repairs.

Will teachers really expect students to use the chromebooks in class?

Yes. Schoology is designed to be a virtual classroom--lessons, assignments, tests, etc. Our teachers have already started planning lessons that use technology in innovative ways.

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How can I monitor what my child is doing on the Chromebook or tablet?

Each device has district managed filtering software. Unfortunately, no filtering software can catch 100% of unwanted activity. The most effective method to monitor activity is to make sure your child uses the device in a common area of the home so that parents can easily supervise what the child is doing. The district works with Securly, a company that provides web monitoring. Parents are encouraged to sign-up for weekly emails with their child's usage history for that week. If you do not receive these emails, please contact your school's data entry clerk to verify that the correct email is entered into PowerSchool. This report will show their at-home use when the child is logged in under their school account.

We installed Office last year on our home computers. Can we install Office on the Chromebooks and tablets?

Chromebooks and tablets are app based and do not actually install software programs like a typical computer. There are Office apps that students may "install" to their Chromebooks. Office 365--the web version of Office--is available for students to use. Students will also have access to the Google Apps for Education suite--Drive, Docs, Sheets, Slides, and more.

When will digital textbooks be ready?

The majority of our textbooks are available online. We work closely with textbook publishers to make sure that online textbooks are read the first day of school.

What will my child do if we do not participate?

It is the school's responsibility to prepare students for careers/higher education. If the student opts out of 1:1, they are opting out of part of their education. Students will be held responsible for any material covered in the class whether it is digital or printed. Some material may not be available for printing. Printed copies of the textbook will be available. Students will be allowed to turn in printed material in lieu of submitting digitally.