

GoGuardian FAQs

What is GoGuardian Teacher?

GoGuardian is a tool for teachers to incorporate into instruction when a student is using the Chrome browser on a Chromebook with their school email address. The goal of GoGuardian for Teachers is to help keep students on-task and away from distractions and inappropriate content.

What are the key features of GoGuardian Teacher?

We utilize four key features of the program during GoGuardian active sessions:

- Screen Viewer, which provides a live stream of students' Chrome browser in a single window;
 - Activity Timeline, which includes student usage information during an active session;
 - Tab Control, which allows the teacher to open a website in a new tab on one or more student Chromebooks; and
 - Attention Mode, which lets teachers close tabs, darken screens and lock the Chromebook to help direct students' attention.
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When and how does GoGuardian operate?

GoGuardian's web-based services operate on our school's managed Google Suite for Education Chrome accounts (i.e., when a student is using Chrome on a Chromebook with their school email address). Teachers can use GoGuardian Teacher with students in their classes only during school hours from 7:00 a.m. to 4:00 p.m. Monday through Friday. The teacher must establish active sessions for each individual class and select the timeframe to coincide with the instructional block.

What is an active session?

An active session is initiated by the teacher during instruction for those students present, with absent students excluded from the session. This is limited to the normal class period or instructional block.

What does GoGuardian have access to while the Chromebook is in use?

It has access to the Chrome browser tabs that are open when the student is participating in an active session with a classroom teacher. The program does not have access to the camera or microphone.

What type of GoGuardian historical information can be accessed?

The Activity Timeline of each GoGuardian active session is archived within the teacher account for up to six months.

How does using GoGuardian impact the performance of the Chromebook?

We have not experienced performance issues while using GoGuardian. There are many variables that can impact the performance of a Chromebook. If you are having trouble with your District Chromebook, please email helpdesk@wssd.org or helpdesk@wssdgmail.org so we can help resolve the issue.