

Focusify — Support

Welcome to Focusify support. Find answers to common questions below, or reach out to us directly at focusifynow@gmail.com. I read every message and typically respond within 24–48 hours.

Getting Started

How do I set up my first habit? Open the Habits tab and tap the + button in the top right. Choose an emoji, pick a color, set a frequency (daily or weekly), and optionally add a reminder time. Your streak starts today.

How does XP and leveling work? You earn XP by completing habits (10 XP each) and tasks (10–50 XP based on priority). Every 100 XP equals one level up. Hit streak milestones at 7, 30, 100, and 365 days for bonus XP and achievements.

How do I delete a habit? Hold down on any habit in the Habits tab and tap Delete. Note that this will also remove the streak and stats for that habit.

Data & Privacy

Will my data sync across my devices? Yes. Focusify uses iCloud to sync your habits, tasks, notes, and progress automatically across all your Apple devices. No account required — just be signed into iCloud on your device.

Is my data private? Absolutely. Focusify does not collect any personal information. All data is stored locally on your device and synced privately via iCloud.

Can I export my data? Yes, you can go to settings then preferences and scroll down to the bottom and export or import your data.

Notifications

Why am I not receiving reminders? Go to iPhone Settings → Focusify → Notifications and make sure they are enabled. Also, check that Do Not Disturb or a Focus Mode isn't blocking alerts from the app.

Streaks & Gamification

What happens if I miss a day on a habit? Your streak resets to zero for that habit. A streak freeze feature is coming in a future update to help protect your progress on off days.

Troubleshooting

The app is crashing or behaving unexpectedly

1. Force close Focusify and reopen it.
2. Check the App Store for a pending update and install it.
3. Restart your iPhone and reopen the app.
4. If the issue persists, email us at focusifynow@gmail.com with your device model and iOS version.

iCloud sync isn't working

1. Go to Settings → [Your Name] → iCloud and make sure Focusify is toggled on.
 2. Check that you have available iCloud storage.
 3. Toggle iCloud for Focusify off and back on, then wait a few minutes.
 4. Still not working? Email us, and I'll help you sort it out.
-

Coming Soon

I'm actively working on the following features:

- Apple Watch companion app
 - Siri Shortcuts
 - Streak freeze/grace period
 - Social sharing of streaks and achievements
 - Subtasks
 - Pomodoro focus timer
-

Contact Us

Still need help or want to share feedback? I'd love to hear from you.

Email: focusifynow@gmail.com

I aim to respond within 24–48 hours.