

Privacy Policy

Effective Date: 9/18/25

We respect your privacy and are committed to protecting your personal information. This Privacy Policy explains how we collect, use, and safeguard the information you provide to us.

1. Information We Collect

We may collect the following types of information when you interact with us:

- **Personal Information:** Name, phone number, email address, mailing address, or other contact details.
 - **Usage Data:** Information about how you use our website, services, or communications.
 - **Device Information:** IP address, browser type, operating system, and other technical details.
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2. How We Use Your Information

We use your information for purposes such as:

- Providing and improving our services.
 - Responding to your inquiries and requests.
 - Sending you updates, promotions, and relevant communications (with your consent).
 - Ensuring compliance with applicable laws and regulations.
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3. SMS and Email Communications

- By providing your phone number and by opting in for SMS communication, you consent to receive SMS messages related to our services.
 - You may opt out of SMS or email communications at any time by following the unsubscribe instructions.
 - We do not sell SMS consent or share your mobile information with third parties for marketing purposes.
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4. Sharing of Information

We do not sell or rent your personal information.

We may share your data only in the following situations:

- With trusted partners or service providers who help us deliver our services.
 - To comply with legal obligations or lawful requests from authorities.
 - To protect our rights, safety, or property.
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5. Data Security

We implement reasonable technical and organizational measures to protect your information from unauthorized access, use, or disclosure.

6. Data Retention

We retain your personal information only as long as necessary for the purposes stated in this policy or as required by law.

7. Your Rights

Depending on your location, you may have rights such as:

- Accessing the personal information we hold about you.
 - Requesting corrections or deletion of your data.
 - Withdrawing your consent to receive communications.
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8. Cookies & Tracking

Our website may use cookies or similar technologies to enhance user experience. You can control cookies through your browser settings.

9. Changes to This Policy

We may update this Privacy Policy from time to time. The updated version will be posted on this page with a revised effective date.

10. Contact Us

If you have any questions about this Privacy Policy or how we handle your data, please contact us at:

platinumdeckingcare@gmail.com | 224-634-4345