

Idrîsî Privacy Policy

Data Promise
Idrîsî Ensemble is committed to protecting your privacy. We use the information that we collect about you in accordance with the General Data Protection Regulation and the Privacy and Electronic Communication Regulation.

Who we are
Idrîsî Ensemble is a national performing and learning arts organisation which exists to perform medieval repertoire from period manuscripts alongside UNESCO-protected and endangered traditions.

Data collection
Idrîsî collects data from you when you buy a concert ticket or CD from us, sign up for an event or newsletter, make a donation or communicate with us. We maintain a record of your purchase, donation and communication history. We keep a record of the emails that we send to you and may track whether you receive or open those emails, so that we can make sure we are sending you the most relevant information.

Third parties
Occasionally we might receive your data from a third party, such as a concert hall or promoter, because they believe that you may be interested in our work and activities, or may wish to work with us and where you have given your consent for data to be shared. In such instances we will endeavour to let you know that we have received your data at the earliest possible juncture, giving you the opportunity to opt out from all future contact or have your data deleted should you so wish.

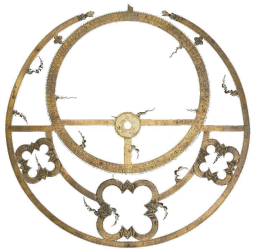
Your information may be shared with us by independent fundraising sites such as JustGiving or Donate, but only when you indicate that you give your consent to hear from us.

In all instances, you should check the third party's Privacy Policy to understand how they process your data.

Social Media
We use social media to broadcast messages and updates about events and news. On occasion we may reply to comments or questions you make to us on social media platforms. You may also see adverts from us on social media that are tailored to your interests.

Data usage
Data is used to contact people for the following purposes:

- Offers of work and contractual arrangements for musicians
- News of forthcoming projects, CD releases and public performances
- Exclusive news for our supporters
- Fundraising campaigns



Our promise to you
Idrîsî is committed to:

- Providing people with clear, honest, open information about how we use their data
- Giving them choice about how we use their data
- Using data appropriately, in line with the data subject's reasonable expectations
- Only sharing data with third parties where the data subject has consented, and only then with organisations that share our commitment to these principles.
- Actively guarding against data breaches, storing data in an accountable and responsible manner. We will inform data subjects and the ICO of any data breach should it occur.
- Maintaining separate and enhanced procedures for the use of sensitive data (e.g. regarding children or disability)
- Ensuring that our staff and partners understand these principles and their responsibilities in delivering them.

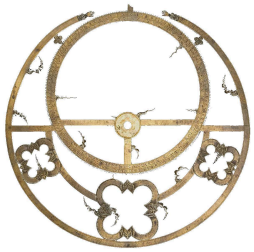
Data storage
Data will be stored securely in IT systems that are password protected, hosted within the UK & EU and only accessible by those staff employed at Idrîsî, or our regular freelancers, all of whom are bound by confidentiality agreements. All necessary security systems are in place and followed carefully in order to maintain data security.

Data sharing
There are very few instances in which Idrîsî shares data; this includes data about the musicians who perform with us, staff who work with us (including freelance staff) and service providers. Where similar, reputable organisations known to us request contact information in order to make an offer of work, permission is requested before data is shared. Musicians are advised of this sharing of their data on every schedule and pay statement issued and can request that data is not shared at any time.

In addition, as a fundraising organisation, we undertake in-house research and from time to time engage specialist agencies to gather information about you from publicly available sources, such as Companies House, the Electoral Register, social networks such as LinkedIn, property registers and news archives. We may also carry out wealth screening to fast track the research using trusted third-party partners. You will always have the right to opt out of this processing. We may also carry out research using publicly available information to identify individuals who may have an affinity to our cause but with whom we are not already in touch. This may include people connected to our current major supporters, trustees or other lead volunteers. We also use publicly available sources to carry out due diligence on donors in line with the charity's Bribery, Gifts and Hospitality Policy and to meet money laundering regulations.

This research helps us to understand more about you as an individual so we can focus the conversations we have with you about fundraising and volunteering in the most effective way, and ensure that we provide you with an experience as a donor or potential donor which is appropriate for you. Our basis for conducting this research relies on legitimate interest.

If you would prefer us not to use your data in this way, please email us at info@idrisiensemble.com.



Your rights

At any time, you have the right to:

- Request a copy of the personal information that Idrîsî hold about you
- Request that inaccuracies in that information be corrected
- Request that we stop processing your data
- Request that we delete your data from our systems (a hidden 'stub' entry will be retained, so that we can identify you correctly in the future and ensure that you are not contacted in error: details of this will be provided at the point that you request that your data be deleted)
- Lodge a complaint with the Fundraising Regulator or the Information Commissioner's Office.

Further information

Should you have any questions about how your data is collected, stored or used, wish to change the way in which we communicate with you or ask for your data to be removed from our records, we will be glad to help you within 2 weeks of your communication. Please contact info@idrisiensemble.com

15 October 2026