# **Privacy Policy**

Effective Date: 9/1/2025

Ecosomatics LLC ("Company," "we," "us," or "our") values your privacy. This Privacy Policy explains how we collect, use, and protect your personal information when you interact with our Services. By using our website or Services, you consent to this Privacy Policy.

#### 1. Information We Collect

We collect the following information when you use our Services:

- **Personal Information:** Name, email address, billing and payment details.
- **Automatically Collected Data:** IP address, browser type, device identifiers, and information collected via cookies or pixels (including Meta Pixel).

#### 2. How We Use Information

We use your information to:

- Process payments and deliver Services.
- Communicate with you about updates, offers, and customer support.
- Send marketing emails via ActiveCampaign (you may unsubscribe at any time).
- Analyze site usage and improve user experience.

# 3. Cookies and Tracking

We use cookies and tracking technologies (such as Meta Pixel) to measure website performance, track conversions, and improve marketing. You may disable cookies in your browser, though some features may not function properly.

#### 4. Data Sharing

We do not sell, rent, or share your personal information with unrelated third parties. We may share your information only with trusted service providers (such as payment processors or email platforms) as necessary to operate our Services.

#### 5. Legal Compliance

We may disclose your personal information if required by law, regulation, legal process, or governmental request.

### 6. Your Rights

If you are located in the **EU/UK**, you have rights under GDPR, including access, correction, deletion, restriction of processing, and data portability.

If you are a **California resident**, you may request disclosure of what personal data we collect and request deletion under CCPA.

To exercise your rights, contact us at **chandler@chandlerstevens.com**.

# 7. Children's Privacy

Our Services are not intended for minors under 18. We do not knowingly collect information from children.

# 8. Data Security

We implement appropriate security measures to protect personal information. However, no system is 100% secure, and we cannot guarantee absolute security.

# 9. Changes to this Policy

We may update this Privacy Policy from time to time. Updates will be posted on this page with a revised effective date.

#### 10. Contact

If you have questions about this Privacy Policy, contact us at:

Ecosomatics LLC 15330 162nd Ave NE Woodinville, WA 98072

Email: chandler@chandlerstevens.com