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## Eviction Solidarity Network\*

# Community Resource Guide

Note: This is not a comprehensive list of available resources.  
Listings within this Resource Guide do not constitute an endorsement by BASTA.

## Legal Assistance

### Central Texas Lawyer Referral Service

- Free 30-minute consults can be requested via phone or online.  
Call (512) 472-8303 or (866) 303-8303.  
More information at: <https://austinlrs.com/>

### Texas Law Help Legal Help Finder

- Legal provider search for all counties in Texas at <https://texaslawhelp.org/legal-help/legal-help-finder>

### Texas Legal Services Center

- Texas Legal Services Center is a nonprofit organization that provides legal advice, advocacy, representation, and education to underserved people across the state. With more than a dozen practice areas, TLSC's work touches almost every aspect of civil law that impacts low-income Texans. More information at: <https://www.tlsc.org/>
- TLSC also offers free "virtual court kiosks" which allow users to attend online court hearings, get free legal help, or find legal information and resources. For more information and to find a kiosk near you, visit: <https://www.tlsc.org/kiosks>

### Texas RioGrande Legal Aid

- Free legal help for those who are eligible for services— housing, disaster assistance, family law, immigration, public benefits, and more. Call wait times can be lengthy, but can be shorter if you call first thing in the morning. Please be prepared to provide information about your household income and be sure to listen to the voice menu options carefully. ***(Even if you don't get through before your hearing, we recommend continuing to call because assistance may be available during the appeal window (5 days) or after if you do decide to appeal)***  
To apply for free legal services, call: **(956) 996-8752 or (833) 329-8752 toll-free**. Mon - Fri. 9am - 5pm.  
Find more information by visiting <https://www.trla.org/housinghelp>

### Volunteer Legal Services of Central Texas

- To apply for legal assistance or get information on in-person clinics, visit: <http://www.vlsoct.org/get-help/>  
The online application is not always open depending on the capacity for the week. If you visit the site and the application is closed, please try again in a few days.
- Receive Legal Advice Over the Phone: The VLS Phone Clinic operates twice weekly on Tuesdays 9 am



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- 1 pm and Wednesdays 5 pm - 8 pm. Volunteer attorneys conduct legal advice phone consultations during those days and time windows. Please note that this phone clinic is not a helpline. You must first apply online and then you will be scheduled to receive a consultation the following week at the earliest.

## Rent Payment Assistance

### All Saints Episcopal Church Rent and Utility Assistance

- Help tenants with ONE of the following every six months:
  - A check to help pay a bill (rent, gas, phone, etc.)
  - A pledge made through Austin Energy's Plus 1 Program to help pay a utility bill
  - 31-day bus passes
  - \$10 HEB gift cards
- For assistance, tenants can gather in the church lawn on Tuesdays at 9:30 a.m where they will be met by staff with water and breakfast tacos. Best to be in line by 6:30 am with a photo ID and documentation of any related bills. Located at 209 W. 27th Street, Austin, TX, 78705.  
[allsaints-austin.org/loaves-and-fishes/](http://allsaints-austin.org/loaves-and-fishes/)  
Phone: 512-637-2826 Hours: Tuesdays at 9:30 AM

### Catholic Charities of Central Texas

- Financial Assistance. **Rent/mortgage assistance services are available by appointment only.** Phone or in-person appointments are available depending on the type of assistance you need. Fill out an online application: [ccctx.org/financial-stability/](http://ccctx.org/financial-stability/). You can begin the intake process by calling 512-651-6100. You will be prompted to leave a message. Be sure to include your name, contact information, and the type of assistance you need. Hours: M 8:30-5 PM, T-F 8:30-12 PM & 1-5 PM

### David Chapel Missionary Baptist Church

- Rent and utility assistance. Rental assistance is only for past due rent. Apply by phone Monday from 10:30 am to 12:30 pm. <http://www.davidchapel.org/>  
Phone: 512-472-9748, Hours: M-F 9-6 PM

### El Buen Samaritano - (I Belong In Austin Program -IBIA)

- For information about the I Belong In Austin (IBIA) program please visit: <https://elbuen.org/ibia/>. Please submit only ONE Application per household. Applying multiple times will not increase your chances of being selected. All Applications submitted now will be eligible until March 31st, 2024. If not selected by this date, you will be invited to reapply during the next period for accepting Applications. If you need assistance applying another language, call (737) 214-7406 every Monday, between 8:00 am and 5:00 pm. You can also submit your application IN PERSON at El Buen Samaritano at 7000 Woodhue Drive, Austin Texas, 78745 every Tuesday from 1 pm to 4 pm. (*Currently not taking new applications, but check website for updates*)

### Greater Mt. Zion Church



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- Rent and utility assistance. Email [poverty@gmzaustin.org](mailto:poverty@gmzaustin.org) for application and eligibility information. [gmzaustin.org/causes/poverty](http://gmzaustin.org/causes/poverty)  
Phone: (General) 512-478-7578, (Tuesday) 512-469-9020, and (Thursday) 512-662-5811  
Hours: T & Th 10:30 AM-1:30 PM

### **Neighborhood Services Centers**

- The Neighborhood Centers provide emergency rent, utility and food assistance to low-and moderate-income families in need. All requests must go through the rent line (512) 972-5780. Please visit their website for the center near you. [austintexas.gov/department/neighborhood-centers](http://austintexas.gov/department/neighborhood-centers)  
Phone: 512-972-5780

### **Society of St. Vincent de Paul**

- Rent and utility assistance. Assistance is available at multiple locations. <https://austinsvdp.info/>

### **St. Austin Catholic Parish, Newman Hall Rent and utility assistance**

- Serves zip codes: 78703, 78705, 78722, 78751, 78756, and parts of 78731. Text or email application information to [gethelp@staustin.org](mailto:gethelp@staustin.org). <https://www.staustin.org/get-help>  
Phone: 512-477-9471 Hours: M-Th 8-5:30 PM, F 8:30-4 PM

## **Utility Assistance**

### **Austin Energy Customer Assistance Program (CAP) Discount**

- Discount program for utility bills for those who are receiving public benefits. Online application. [coautilities.com/wps/wcm/connect/occ/coa/util/support/customer-assistance/utility-bill-discounts](http://coautilities.com/wps/wcm/connect/occ/coa/util/support/customer-assistance/utility-bill-discounts)  
Phone: 512-494-9400 Hours: M-F 7 AM - 9 PM, Sa 9 AM - 1 PM

### **Financial Support Plus 1**

- Emergency assistance for customers who are temporarily unable to pay their bills. Online application. [coautilities.com/wps/wcm/connect/occ/coa/util/support/customer-assistance/plus-1](http://coautilities.com/wps/wcm/connect/occ/coa/util/support/customer-assistance/plus-1)  
Phone: 512-494-9400 Hours: M-F 7 AM - 9 PM, Sa 9 AM - 1 PM

### **Neighbor to Neighbor Program**

- Neighbor to Neighbor shares food, diapers, utility assistance, and caring community with our low-income neighbors in East Austin, with a special focus on our senior neighbors. Must live in zip codes 78702, 78721, 78723, 78724, 78741, or 78752. Utility assistance may be available for eligible Austin Energy customers. Text the Welcome Table Community Assistance line at 512-943-7978 with pictures of the first page of your most recent bill, your photo ID, and proof of income. Walk-through services for food and/or diapers are **by appointment only**. For more information, or to join the waitlist, call or text 512-879-4352 (English) or 512-879-4365 (Spanish). [welcometableaustin.org/neighbor](http://welcometableaustin.org/neighbor)



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### **St. Louise House**

- Utility assistance is available for single parents. Call to apply.  
[saintlouiseshouse.org/services/#housing-services](http://saintlouiseshouse.org/services/#housing-services)  
Phone: (512) 333-1659

### **Travis County Utility Assistance**

- [www.traviscountytx.gov/health-human-services/community-centers](http://www.traviscountytx.gov/health-human-services/community-centers)  
Travis County offers several utility assistance programs and additional resources beyond utility. Among these programs are funds provided by utility vendors to Travis County to assist their customers. Most only require that the applicant is a resident of Travis County, that money is owed, that your gross income is below a certain level for the past 30 days and you are a customer of their utility company. Apply by contacting a community center found in the link above.

### **UPLift @ University Presbyterian Church**

- Utility assistance. To request assistance, email a telephone number and a time when you are available to join in a three-way call to Austin Energy.  
Email: [upliftplus1@upcaustin.org](mailto:upliftplus1@upcaustin.org). <https://upcaustin.org/serve/getting-help/>  
Phone: 512-476-5321 Hours: M-Th 9AM-12PM & 1-4PM; F 9-1PM

## **Info on Tenant Rights**

### **Austin Tenants Council (Now a project of Texas RioGrande Legal Aid)**

- ATC provides landlord-tenant mediation, fair housing testing, and reasonable accommodation support. If you have an appointment call 512.474.7006, for counseling call 512.474.1961. To learn about your rights as a renter in Texas go to:  
<https://www.housing-rights.org/tenant-concerns> (English)  
<https://www.housing-rights.org/folletos-en-espanol> (Spanish)

### **Appealing an Eviction**

- Remember, you have the right to appear in front of a judge before being evicted. A landlord cannot forcibly remove you without a direct order from a judge. If you lose your eviction hearing, you have the right to appeal within 5 days (including holidays and weekends.) Learn more about the appeals process here: <https://texaslawhelp.org/article/appealing-an-eviction>

### **BASTA (Building and Strengthening Tenant Action)**

- If you're interested in organizing with your neighbors to fight for better living conditions for your home and community, please visit [bastaaustin.org](http://bastaaustin.org). Please note BASTA does not provide individual assistance or counseling. For more information about the eviction process and your rights related to eviction, please visit [evictionisnotacure.com](http://evictionisnotacure.com). Follow us on all social media channels @bastaaustin for updates.

### **Eviction Solidarity Network (<http://evictionisnotacure.com/>)**



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- On [evictionisnotacure.com](https://evictionisnotacure.com), you will find resources like defenses you might have, videos on preparing for a virtual hearing, information about upcoming in-person informational tabling events, and forms such as an Interpretation Request form.

### **Texas Tenant Advisor**

- Go to <https://www.texastenant.org/> for general information about the tenancy process in Texas, from Before You Move In to Moving Out. English Only.

### **Texas Law Help**

- Go to <https://texaslawhelp.org/> for free legal information and legal guides and court forms for simple civil problems. SPA and VIET translations available.  
TLH is managed by the Texas Legal Services Center. More information about their services may be found in the first section of this guide, under Legal Assistance.

## **Long-Term Affordable Housing**

*Affordable and income-based housing is limited and waiting lists can be long. We recommend applying to as many properties as you are eligible for. Remember, your proactive approach can significantly improve your chances of receiving services.*

### **Accessible Housing Austin! (AHA!)**

- Serves individuals and families with disabilities under 50% of Austin's Median Family Income. AHA prioritizes households needing the accessibility modifications that a given available unit provides. For application inquiries, send an email to [Housing@ahaaustin.org](mailto:Housing@ahaaustin.org).  
<https://ahaustin.org/aha-accessible-housing-austin/>  
Call: (512) 640-7781

### **Affordable Housing Online Search Tool (AHOST)**

- <https://atxaffordablehousing.net/>. Online search tool to find affordable housing that matches you in Austin. Updated every 4-6 months. Contact the properties you find directly for the most current info on waitlists, vacancies, and application requirements.

### **Austin Habitat for Humanity Homeownership Program**

- Complete interest questionnaire and view eligibility standards on [austinhabitat.org/programs/apply/](https://austinhabitat.org/programs/apply/). Eligible applicants will have access to education classes and one on one housing counseling to prepare applicants for homeownership.  
Address: 500 W Ben White Boulevard Austin, Texas 78704  
Call: 512-472-8788 or email [info@ahfh.org](mailto:info@ahfh.org)

### **Baptist Children's Home**



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- Residential program for single mothers and children; houses up to 5 families in each cottage; group setting with resident staff supervision and role modeling of appropriate living skills.  
<https://www.tbch.org/Site/Service/Family-Care-Program>  
Email Charlotte Sherburne or call 512-246-4248

### **Clarksville Community Development Corporation**

- 10 properties, which include single-family homes, duplexes and an accessory dwelling unit (ADU), are scattered throughout Clarksville and provide low-cost housing to 16 families. To be eligible to become a CCDC tenant, your gross family income can be no more than 60% of the median family income for Travis County, you must have children, and all of them must be under the age of 18. To apply to become a CCDC tenant or if you have questions about becoming a CCDC tenant, call Prak Property Management at 512-808-7999.

### **ECHO Coordinated Assessment**

- A good first step toward finding a stable place to live is completing a Coordinated Assessment (CA), our community's centralized housing assistance application. The CA can be completed over the phone, in person at an agency, by a street outreach resource, or through other direct service providers. If and when an applicant matches with a program, the program will then reach out. Please note, there are eligibility requirements and those who are staying with a friend, couch surfing, or staying at a hotel or board room may not be eligible. More information about the program and application process can be found [HERE](#). The wait for an apartment can be several months or longer. Please visit their website for more information: <https://www.austinecho.org/get-help/experiencing-homelessness/>

### **Find Affordable Housing:**

- <https://www.atxaffordablehousing.net/> & <https://www.affordablehousing.com/>
- Affordable and income-based housing is limited and there are long waiting lists. It is recommended that folks apply to as many properties that they're eligible for as possible.

### **Foundation Communities**

- Non-profit organization that owns and operates affordable family communities in Austin and North Texas.
- Contact the **Housing Intake and Placement Coordinator** at **512-610-7392** (M-F 9am-5pm) for **general housing** information, availability, and how to apply for housing at our family properties. These properties are all income-restricted (on a scale) <https://foundcom.org/housing/our-austin-communities/>

### **Green Doors**

- Transitional and supportive housing. Owns and manages 28 properties, serving more than 300 residents annually, including managing 50 housing rental assistance vouchers for low-income households in Travis, Williamson and Burnet Counties. 1503 S. I-35. Austin, TX 78741  
Call: 512.469.9130 or Toll-free: 1-866-412-6591.



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### **Guadalupe Neighborhood Development Corporation**

- Rental waitlist is currently closed, but home ownership program is open; GNDC gives the highest priority to families with generational ties to the target neighborhoods  
<https://www.guadalupecdc.org/apply-for-housing>  
Apply online or download the application and email it to [Yolanda@guadalupecdc.org](mailto:Yolanda@guadalupecdc.org) or mail to 813 E. 8th Street, Austin TX 78702.  
Call: (512) 479-6275

### **Housing Authority for the City of Austin (HACA)**

- Housing Choice Voucher waitlist is closed and only opens every 5-7 of years. Waitlist for project-based rental assistance is open only periodically. Visit their website (and join their mailing list) to get alerts of openings. <https://www.hacanet.org/>  
Call: (512) 477-4488

### **Housing Authority of Travis County (HATC)**

- Housing Choice Voucher waitlist is closed and only opens every 5-7 of years. Waitlist for project-based rental assistance is open only periodically. Visit their website (and join their mailing list) to get alerts of openings. <https://www.hacanet.org/>  
Call: (512) 480-8245

### **Integral Care**

- Integral Care helps adults who live with intellectual disabilities, mental illness and/or substance abuse. Services can include help paying rent and utilities, help with landlords, help getting benefits and disability income, and case management. They have permanent housing units in Travis County and offer short-term housing support. Must be a current client. <https://integralcare.org/en/247-crisis-helpline/>

### **Mueller Affordable Homes**

- Home-buying program where they set aside a certain number of their homes for purchase at 60% AMI and below. The program certifies household income annually. If you want to learn more about the program, you can attend one of their virtual information sessions. Attend meeting (sign up on website) to learn more about program <https://muelleraustin.com/affordable-homes/>  
Address: 4550 Mueller Blvd. Austin, Texas 78723  
Call: (512) 703-9202

### **St. George's Senior Housing**

- Apartment community for the elderly and disabled. Check availability of units and find application on website: <https://www.stgeorgescourt.org/>  
Call: (512) 459-8285 (M-F 8:30 am-5:30 pm)



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## Shelters

*Shelters may have long waiting lists. We recommend applying to as many properties you are eligible for. Remember your proactive approach can significantly improve your chances of services.*

### Advocacy Outreach

- Free to public thrift store. Day shelter and showers available. <https://www.advocacyoutreach.org/>  
Phone: 512-881-8951 Hours: M 12-4PM, T-Th 9-4PM

### Austin Resource Center for the Homeless (ARCH)

- Men's shelter located in downtown Austin, managed by Urban Alchemy. It offers emergency shelter, basic services and connections to housing for 130 men.  
Physical Address: 500 E 7th Street, Austin, TX 78701 (6:30am-5pm)  
Phone: 512-305-4100

### Casa Marianella Posada Esperanza:

- Shelter for immigrants, refugees and asylees.  
Call: 512-385-5571 M-F 8-6PM | 512-928-8862 (9am-9pm)  
Address: 821 Gunter Street.

### Cold Weather Shelter (CWS):

- Please call the Cold Weather Hotline (512) 305-ICEE (4233). These shelters are opened when: \*32 degrees or colder overnight \*35 degrees, with rain/wet \*35 degrees, with wind chill of 32 or colder. To find the status of shelters, call 512-972-5055.

### Downtown Austin Community Court (DACC):

- Intensive Case Management and voluntary walk-in services are available for individuals experiencing homelessness. Appointments are not necessary to access walk-in services.  
Address: 505 Barton Springs Road, First floor  
Call: 512-974-4879 Hours: Wednesday, 12-4 p.m

### Lifeworks (youth only)

- Youth Resource Center (YRC) – 835 N Pleasant Valley Road. Walk-up services are available for those who are 26 and younger experiencing homelessness. YRC is open Mondays through Thursdays 9am to 4pm.  
Website: <https://www.lifeworksaustin.org/>  
Call: 512-735-2400 for housing-related issues

### SAFE Alliance

- Emergency shelter for those fleeing domestic violence or abuse. Provide services such as legal and educational once in shelter. [www.safeaustin.org](http://www.safeaustin.org)





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Call: 512-267-7233 (24-hour hotline), Text: 737-888-7233

### **Sunrise Navigation Center**

- The Sunrise Hub day center provides services including humanitarian aid, meals, medical and mental health care, mail services, benefits enrollment, IDs, showers and more.

Address: 4430 Manchaca Road

Call: 512-522-1097 | Hours: Monday-Friday, 9 a.m. to 1 p.m

### **The Other Ones Foundation (And Esperanza Community)**

- Shelter, Opportunity, and Support: TOOF provides case management, supportive employment opportunities, free meals, hygiene supplies, and temporary shelter Entry for all programs require the person to take the Coordinated Assessment | 780 Bastrop HWY Austin, TX 78741

Call: 512-568-7557

### **The Salvation Army - Shelter for Women and Children:**

- 512-933-0600 | 4523 Tannehill Lane. 24-hour hotline

### **The Salvation Army - Rathgeber Center for Families:**

- (737) 256-6926 | 4613 Tannehill Ln Bldg 1, Austin, TX 78721 Program Hours: Office Hours: Mon - Fri 8:00 am - 5:00 pm. Shelter Hours: 24 hours a day, 7 days a week

### **Warming Centers**

- All Parks and Library facilities can serve as a Warming Center during normal operating hours. Service animals are permitted in City facilities. Check hours of operation before arriving. Please monitor local news for up-to-date weather information and visit [ReadyCentralTexas.org](https://www.readycentraltexas.org) on how to be prepared for winter weather.

## **Food Assistance**

### **ATX Free Fridge Project**

- Community fridges stocked with food, open to the public at no cost. Find more information on their website: <https://www.atxfreefridge.com/> or on Instagram: <https://www.instagram.com/atxfreefridge/>

Currently at 4 locations:

1. 2nd Street Fridge (Fridge (NO FREEZER) & pantry) - 1710 E. 2nd Street
2. Dittmar Fridge (Fridge (NO FREEZER) & pantry) - 618 W. Dittmar Rd.
3. Dove Springs Fridge (Fridge, freezer & pantry) - 6708 Ripple Run Rd.
4. Nixta Taqueria Fridge (NO FREEZER) and pantry - 2512 E 12th st.
5. Brentwood Fridge (NO FREEZER) and pantry - 1601 W Koenig Ln
6. West Campus Fridge (NO FREEZER) and pantry - 2000 Pearl St.

### **Angel House/Austin Baptist Chapel**

- 908 E Cesar Chavez St, Austin, TX 78702. Sack breakfast 9:30 – 10 am. Sack lunches 11 am – 12:30 pm. [www.austinbaptistchapel.com/](http://www.austinbaptistchapel.com/)



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Call: 512-643-2327

### **Caritas of Austin**

- 611 Neches St., Austin, TX 78701. Maintains a pantry with groceries for clients. Sack lunches Monday – Friday 11 am – 12:30 pm. Lobby open Mon, Tue, Wed, Thur 8 am - 4:45 pm. Access to water, bathrooms, and phones. <https://caritasofaustin.org/>

### **Central Presbyterian Church:**

- 200 E 8th St, Austin, TX 78701 (Corner of 8th and Brazos). Central Mission serves a hot breakfast in Fellowship Hall every Thursday from 8 am to 11 am. They also distribute hygiene items and clothing.

### **Central Texas Food Bank and SNAP Assistance**

- Call ahead to ensure the pantry is still open  
<https://www.centraltexasfoodbank.org/food-assistance/get-food-now> &  
<https://www.centraltexasfoodbank.org/get-help>

### **Faith Presbyterian Church**

- 1314 E Oltorf St, Austin, TX 78704. Bread for All program provides groceries at their campus every Monday from 5 - 6:30 PM.

### **Greater Mt. Zion Church:**

- 4301 Tannehill Lane Austin, TX 78721 (parking lot) -Hours of Operation: 1st, 2nd, & 4th Saturdays 9:30 am – 12:30 pm

### **St. Vincent de Paul Food Pantry:**

- Provides families in need access to healthy food options. The St. Vincent de Paul Food Pantry is open every Saturday from 8:00 am - 11:00 am. The Pantry is stocked weekly with meat, fresh produce, dairy, bread, canned goods, desserts, and more. Diapers are also available upon request. Emergency food boxes are available during Client Services hours Tuesday - Friday from 9:00 am - 12:00 pm.

### **Vincentian Family Center Food Pantry**

- 901 W. Braker Lane on Tuesday-Thursday from 9-11 AM

## **Health Access**

### **CommUnityCare**

- To make a new appointment, cancel or change an appointment, or any patient requests including how to obtain information on MAP eligibility, please call: 512-978-9015. To speak to a provider and check your symptoms without going to a clinic (open 8 am – 5 pm): 512-978-8775. Go to <https://www.centralhealth.net/covid19/> for more information. Can help with applications and help with free HIV treatment.



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### **New Eyes**

- New Eyes is a non-profit with a 90-year history of providing FREE prescription eyeglasses. There are NO fees, NO sharing of personal information, NO citizenship or social security questions, and NO age restrictions. There are only TWO requirements to apply for eyeglasses from New Eyes: Proof of financial need, and a valid eyeglasses prescription from the last 24 months. For applicants who need to renew an expired eyeglass prescription, New Eyes offers a prescription renewal vision test available through their application process. <https://new-eyes.org/application>

### **St. Vincent de Paul**

- 901 W. Braker Lane Austin, Texas 78758 -The SVdP Pharmacy provides access to prescription medication for those who don't have health insurance and need medication to sustain their health. You may qualify to get your prescription filled at no cost to you. <https://ssvdp.org/svdp-pharmacy-program> Call (512) 251-6995, and you will be referred to the Conference in your community.

## **Mental Health Resources**

### **Catholic Charities of Central Texas**

- Catholic Charities seeks to strengthen families by providing access to licensed professional counselors who are ready to walk with you through your mental health journey. Services are available to children over the age of 5, adolescents, adults, couples, and families. All of their services are offered in English and Spanish and are completely confidential. Go to this website <https://ccctx.org/counseling-services/> to download their intake form to get started and learn more information about fees. Call 512-651-6100 to see if you qualify.

### **HealthWell Foundation**

- A non-profit dedicated to improving access to health care for America's underinsured. When health insurance is not enough, they can help fill the gap by assisting with copays, premiums, deductibles, and out-of-pocket expenses. Call (800) 675-8416 and visit <https://www.healthwellfoundation.org/patients/> for more information on the application process.

### **Integral Care**

- Integral Care's 24/7 Helpline provides around-the-clock crisis support as well as access to all of its programs and services for adults and children, including appointments and billing. For immediate mental health crisis support call 512-472-4357.

### **Waterloo Counseling**

- You are eligible for Ryan White grant assistance if you are HIV positive and have no health insurance (or health insurance with no mental health benefits). Clients served with Ryan White funds will have their sliding scale fee determined using household income and the number of people in the household.



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The Sliding Scale Discount Program includes potential discounts between 42% and 98% of our full self-pay fee for clients who do not have insurance, whose insurance does not have mental health benefits or are choosing to see a therapist who is not covered by their insurance.

Please visit their website for more information: <https://www.waterloocounseling.org/how-it-works>

## Older Adults

### AGE of Central Texas

- AGE of Central Texas is a regional nonprofit organization dedicated to providing education and support to individuals across the spectrum of aging. Their Adult Day Centers cater to seniors requiring assistance with daily activities or those at risk of isolation. Services include caregiver support and access to an equipment lending library.

Phone: 512-451-4611

Website: <https://ageofcentraltx.org/>

### Drive a Senior Network

- Drive A Senior Network connects volunteer drivers with seniors who require transportation, offering a free way to get around. Currently serving over 2,500 older citizens in the area, this organization ensures seniors can access essential services and maintain their independence. Visit Drive A Senior's website for a map of service areas. The Drive a Senior Network consists of partner organizations who serve eligible seniors (65 +) living in Travis, Bastrop, and Williamson counties.

Phone: 512-456-8262

Website: <https://driveasenior.org/>

### Meals on Wheels Central Texas

- Meals on Wheels Central Texas aims to nourish and enrich the lives of homebound individuals and others in need, promoting dignity and independent living. This program delivers meals to older adults and homebound residents while also providing in-home care, veterinary assistance for seniors' pets, home repair, and additional services.

Phone: (512) 476-6325 Website: <https://www.mealsonwheelscentraltexas.org/>

## Other Basic Needs

### All Saints Episcopal Church- (HEB gift card and Bus Passes)

- Meet guests in the church parking lot on Tuesdays at 9:30 a.m. Best to be in line by 6:30 am. Located at 209 W. 27th Street, Austin, TX, 78705. <https://www.allsaints-austin.org/loaves-and-fishes/>

Phone: 512-637-2826 Hours: Tuesdays at 9:30 AM

### Austin Public Library



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- Offers Enhanced Library Card for adults (18 or older) that includes your library card number, photograph, address, date of birth, expiration date, and a scannable barcode. Can be used for city services. Please visit their website for more information. <https://library.austintexas.gov/mylibrarycard>

### **CapMetro Bus Passes:**

- This pass provides convenient and accessible transit options for individuals in the Travis County Homeless Management Information System (HMIS). Participating Providers include Sunrise Navigation, The Charlie Center, Terrazas Library, Trinity Center, Hungry Hill, Downtown Community Court, Little Walnut Library, and CapMetroTransit Store. Please contact the agency for hours of distribution.

### **Fix it Clinics**

- Attend free Fix-It clinics to get broken clothes, household items, etc. repaired with the help of an expert (see website for more information and upcoming clinics). You can also visit the City tool library to fix items on your own. For more information and a database of their tools, visit <https://www.austintexas.gov/fixit>.

### **The Goodwill Career and Technical Academy**

- Offers career advancement training, educational opportunities, and job placement support to help you compete in high-demand job markets.  
If you have any questions, please call **512.637.7131** or email [intake@goodwillcentraltexas.org](mailto:intake@goodwillcentraltexas.org)

### **How to Use Zoom:**

- <https://evictionisnotacure.com/en/kyr>  
To learn how to prepare for a virtual hearing:  
[https://www.traviscountytexas.gov/images/justices\\_of\\_peace/Doc/jp4-remote-hearings-fyi.pdf](https://www.traviscountytexas.gov/images/justices_of_peace/Doc/jp4-remote-hearings-fyi.pdf)

### **Mobile Phone program (Assurance Wireless)**

- Assurance Wireless provides a free wireless phone plan to households who qualify based on income or enrollment in certain government benefit programs. Lifeline is a government benefit program supported by the federal Universal Service Fund. This program provides a free smartphone, 4.5 GB of free data each month, Unlimited free texts each month, and 1000 free voice minutes each month. To apply visit their webpage:<https://www.assurancewireless.com/>

### **Neighbor 2 Neighbor**

- Shares food, diapers, utility assistance, and caring community with our low-income neighbors in East Austin, with a special focus on our senior neighbors. Walk-through services for food and/or diapers are by appointment only.  
For more information, or to join the waitlist, call or text 512-879-4352 (English) or 512-879-4365 (Spanish)



**Updated 06/24**

### **St. Austin Catholic Parish**

- For expecting moms or children under 2 years old. The Gabriel Project offers help for expectant mothers and caregivers of young children (under two) in need. Their support is confidential, immediate, and practical. Their assistance covers many needs from diapers and wipes, to clothing for infants and young children. Gabriel volunteers provide emotional, spiritual, material, and educational support. For help, please call 877-WeCare2 (877-932-2732) to be connected with the Gabriel Project nearest you.

### **St. Vincent de Paul**

- Provides immediate needs to the homeless, low-income, and the unemployed. Services include emergency food, bus passes, clothing vouchers, and resource referrals. The computer lab is also available during Client Services hours. During that time, clients will have access to Microsoft Office and the Internet. Hours of Operation: T-Th: 9:00 - 11:00 AM

### **Trinity Center**

- 304 E. 7th St, Austin TX, 78701. Trinity Center serves the spiritual, emotional, and physical needs of the poor and homeless in Austin. Their programs include breakfast, clothing closets, phone and computer use, showers, bus passes, and more. For their schedule, see [HERE](#). Hours: Sun 2:50-4:30 PM & M-F 9-1 PM Call: (512) 610-3520

### **United Way ConnectATX**

- <https://www.unitedwayaustin.org/connectatx> Use ConnectATX to find up-to-date information on food, housing, transportation, child care, parenting classes, job training, COVID-19 vaccine, and more. You can also call 2-11 to connect to more resources.

### **WorkForce Solutions (Childcare)**

- 9001 N IH 35, Ste 110, Austin, TX 78753 - offers child care scholarships for families who meet federal income guidelines and are working, looking for work, or attending school or enrolled in a training program. Eligible families receive financial support and connections to vetted providers to meet the needs of their Contact: [austinccs@wfscapitalarea.com](mailto:austinccs@wfscapitalarea.com)  
Call: 512.597.7191 Office Hours: 8:00am – 5:00pm Mon – Fri  
<https://www.wfscapitalarea.com/our-services/childcare/>

We want  
your  
feedback!

