

JD For Wait Staff Manager

Job Title: Wait Staff Manager

Company: [Company Name]

Location: [City, State]

Job Description:

We are seeking an experienced Wait Staff Manager to lead our team of servers at [Company Name]. The Wait Staff Manager will be responsible for managing all aspects of front-of-house operations, including customer service, staff management, inventory and financial management, and ensuring overall customer satisfaction.

Key Responsibilities:

- Manage all aspects of front-of-house operations, including customer service, staff management, inventory and financial management
- Develop and implement strategies to increase sales and improve profitability
- Ensure compliance with all local, state, and federal laws and regulations
- Monitor and control costs, such as food, labor, and overhead
- Recruit, train, and manage staff, including scheduling and performance evaluations
- Ensure that all staff provide excellent customer service and adhere to company policies and procedures
- Maintain a clean and safe dining environment
- Create and maintain a positive and productive work culture
- Communicate effectively with customers to take orders and answer questions
- Create and manage marketing and promotional campaigns

Competency Requirements:

- Proven experience as a Wait Staff Manager or similar role
- Strong leadership and management skills
- Strong knowledge of food service and service industry
- Strong financial management skills
- Strong communication and interpersonal skills
- Strong problem-solving and decision-making skills
- Strong understanding of local, state, and federal laws and regulations
- Strong customer service skills
- Strong attention to detail



Qualifications:

- High school diploma or equivalent
- Minimum of 3 years of experience as a Wait Staff Manager or similar role
- ServSafe certification preferred
- Bachelor's degree in hospitality management, business administration or related field is a plus.
- Ability to work flexible hours, including evenings and weekends.