

## Notice of Data Incident

On October 29, 2024, Indian Springs School District #109 (“ISD 109”) experienced an outage that impacted our ability to access certain systems. Upon discovery, we immediately secured our network and began working with our IT staff and third-party computer specialists to investigate and respond to the outage. Thanks to the quick response and diligent efforts of our team, we were able to restore affected systems with minimal interruption. As part of our investigation into the incident, we discovered that certain information may have been subject to access or acquisition by an unauthorized individual on or around October 29, 2024. We therefore engaged in a thorough and time intensive review to determine the information at risk and to whom it relates. This comprehensive review was completed on May 16, 2025, and we learned that individuals’ information may have been affected. We immediately worked to obtain contact information for individuals so that we can provide direct notification to those identified.

While the information potentially affected varies by individual, the types of information may include individuals’ first and last name, together with one or more of the following data elements: contact information, student identification number, date of birth, class schedule, transcript information, certain medical information, health insurance information, parent/guardian name information, 504 Plan or IEP information, race/ethnicity information and/or financial aid information. In certain instances, Social Security number, driver’s license number, and/or financial account information may have also been affected.

In response to this incident, ISD 109 has taken steps to secure the network and remediate affected systems as quickly and securely as possible. This included the deployment and monitoring of an advanced endpoint detection and response tool, as well as the implementation of additional technical measures to further enhance the security of ISD 109 systems and information. We have also notified law enforcement of this matter. Further, we are providing notice to those individuals affected and are providing access to credit monitoring and identity protection services to affected individuals in an abundance of caution. If you have questions about this incident or would like to enroll in the credit monitoring and identity protection services, please call (833) 380-5023 between the hours of 8:00 a.m. to 8:00 p.m. Eastern Time, Monday through Friday, excluding holidays. You may also write to us at 7540 S 86th Ave, Justice, IL 60458.

In general, we encourage individuals to remain vigilant in regularly reviewing and monitoring all account statements, and credit history to guard against any unauthorized transactions or activity in an abundance of caution. Individuals can get one free credit report every year from each of the three major credit reporting bureaus: TransUnion; Experian; and Equifax. To order a free credit report, individuals may visit [www.annualcreditreport.com](http://www.annualcreditreport.com) or call 1-877-322-8228. Individuals may also place a fraud alert or credit freeze by contacting the credit reporting agencies: TransUnion 1-800-680-7289, P.O. Box 2000 Chester, PA 19016, [transunion.com](http://transunion.com); Experian 1-888-397-3742, P.O. Box 9554 Allen, TX 75013, [experian.com](http://experian.com); Equifax 1-888-298-0045, P.O. Box 105069 Atlanta, GA 30348, [equifax.com](http://equifax.com). You can further educate yourself regarding identity theft, fraud alerts, credit freezes, and steps to protect your personal information by contacting the credit reporting bureaus, the Federal Trade Commission (“FTC”), or their state Attorney General. The FTC may be reached at 600 Pennsylvania Ave. NW, Washington, D.C. 20580; [www.identitytheft.gov](http://www.identitytheft.gov); 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. Instances of known or suspected identity theft should also be reported to law enforcement, the state Attorney General, and the FTC.